DEAF & HARD OF HEARING INFO - CORONAVIRUS

- State of New Hampshire
  https://www.nh.gov/covid19/

- Have Questions about COVID-19?
  Call: 2-1-1 Phone: 1-866-444-4211 TTY: 603-634-3388

- New Hampshire Program for Deaf and Hard of Hearing

PREVENTING ILLNESS

- WASH HANDS
- CLEAN OBJECTS & SURFACES
- DO NOT TOUCH FACE
- COVER COUGH
- STAY HOME
- AVOID CROWDS
- SOCIAL DISTANCE
- AVOID TRAVEL

GET MEDICAL HELP

- CONTACT DOCTOR
- MEDICAL STAFF
- AMBULANCE
- HOSPITAL

PREFERRED METHOD OF COMMUNICATION

- WRITING
- ASSISTIVE LISTENING DEVICE
- GESTURES
- LIP READING
- TEXT/CAPTIONS
- INTERPRETER

QUICK COMMUNICATION

- GO
- WAIT
- STOP
- DON'T KNOW

TIPS FOR HEALTH PROVIDER

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.