



Counseling Guide for Outreach Workers to Address Vaccine Hesitancy Among At-Risk Adults during Outbreaks of Hepatitis A



U.S. Department of
Health and Human Services
Centers for Disease
Control and Prevention

September 2019

About the Guide

The Vaccine Counseling Guide was developed to help vaccinators and outreach workers respond to individuals at risk for hepatitis A who are hesitant about getting vaccinated. Potential responses can and should be tailored to the specific situation; these are provided as a general guide and may be used in part or in their entirety.

Populations recommended for vaccination during the hepatitis A outbreaks include:

- ➔ People who use drugs (whether injected or not)
- ➔ People experiencing unstable housing or homelessness
- ➔ Men who have sex with men
- ➔ People who are currently or were recently in jail or prison
- ➔ People with chronic liver disease, including cirrhosis, hepatitis B or hepatitis C

Content Areas Include:

Basic Knowledge	3
Perceptions of Risk	4
Symptoms and Perceptions of Severity	5
Vaccine Concerns / Medical History	7
Cognitive Barriers	9
PEP or Postexposure Prophylaxis	9

The statements and beliefs below reflect client beliefs that were shared from outreach workers in highly affected areas.

Current information, technical guidance and educational materials related to the hepatitis A outbreaks can be found at: www.cdc.gov/hepatitis/HepAOutbreak

