

MAY 2018 UPDATE

New Door Decal

In the coming month there will be a new window decal provided to all stores. The old decal will need to be removed and replaced with the new one. This window decal will notify participants that WIC is accepted at your location. Please see example below.



Integrated Vendor Update

The eWIC Vendor ID number that was assigned to your store by the New Hampshire WIC Program has been provided by Conduent to integrated stores via the store's corporate office or the store's Electronic Cash Register system provider. This eWIC Vendor ID number is how transaction data is compiled for payment processing to Third Party Processors for their payments to integrated vendors.

Stand Beside (Non-Integrated) Vendor Update

The pilot stores that will use a stand beside device instead of their cash register system have been mailed their packets of information from Conduent. This packet includes the eWIC Vendor ID number that was assigned to your store by the New Hampshire WIC Program. This eWIC Vendor ID number is how transaction data is compiled for payment processing to stand beside (non-integrated) vendors.

Just a reminder, stores using stand beside equipment will receive a packet from Conduent which must be completed and returned to Conduent prior to the stand beside devices being sent to the store. These devices are normally sent out two weeks prior to implementation. Once the device is received, the training will be scheduled for your store. Please note that you must have a working analog phone line or wired internet connection prior to training.

As mentioned in the previous monthly update the eWIC Vendor ID number is how WIC Connect validates that a vendor is authorized to process an eWIC transaction for both integrated and stand beside stores.