



The New Hampshire WIC Register



eWIC IS HERE!!!!

eWIC will be rolled out to the entire State beginning October 29th through the 31st.

- Southern New Hampshire Services covering Hillsborough and Rockingham Counties will roll out on **October 29th**.
- Community Action Program Belknap & Merrimack Counties covering Belknap, Coos, Grafton and Merrimack counties will rollout on **October 30th**.
- Southwestern Community Services covering Cheshire and Sullivan counties will rollout on **October 31st**.

All vendors have received their Level 3 Certifications and have confirmed their employees have been trained. Please remember that all stores must download the newest APL (approved product list) every night so participants can get all products allowed by the WIC Program.

Pilot Area

We have received great feed back from the participants and the vendors in the pilot area.

Participants love the new eWIC card and not having to separate out foods or show an ID.

Vendors love the ease of the transaction and the quickness of completing the transaction and no more asking for ID's or proxy cards. Vendors are getting paid within 48 hours.

YOU DID IT!!!!

All of the Level 3 eWIC Certifications are complete!

We appreciate your commitment and support during the transition from paper vouchers to the new eWIC card.



Inside this issue:

| | |
|---------------------------------|---|
| Nutrition Corner | 2 |
| Training New/Seasonal Employees | 3 |
| eWIC Card vs Paper Vouchers | 3 |
| F.A.Q's | 4 |



NH WIC inspires, promotes and supports healthy behaviors.

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provide nutritious foods, nutrition education, breastfeeding support, and health care referrals to low-income women, infants, and children. The WIC Program is a federally funded program offered by the Food and Nutrition Service, US Department of Agriculture. The NH Department of Health and Human Services, Division of Public Health Services, Nutrition Services Section operates WIC in New Hampshire.

NUTRITION CORNER



Maintain, Don't Gain This Holiday Season

This holiday season, the only thing that should be “stuffed” is the turkey. Many Americans gain between 1 and 5 pounds each holiday season. While it might not sound like much, most people never manage to lose those extra pounds. You are invited to join the 12th annual *Eat Smart, Move More, Maintain, don't gain! Holiday Challenge*. Rather than focusing on trying to lose weight, this **FREE** seven-week challenge provides you with strategies and resources to help *maintain* your weight throughout the holiday season.

Last year's Holiday Challenge was the biggest and best ever. More than **28,000** people from all 50 states, all 100 NC counties, and 17 additional countries participated (*an 83% increase from the previous year*). Now it's time for the 2018 Holiday Challenge!

The 2018 Holiday Challenge runs from November 12 through December 31.



TRAINING NEW/SEASONAL EMPLOYEES

In the transition from paper vouchers to the eWIC card it is critical that stores stay up to date on training new permanent or seasonal employees.

Remember that employees must be trained on both voucher and eWIC redemption procedures until all vouchers are out of the system. This should be in February of 2019. Your store's training binder must reflect that training has been completed.

The training log sheet must have the training date, name of trainer, printed name of trainee and signature of the trainee.



eWIC CARD VS PAPER VOUCHERS

It is important to remember the differences between participants using paper vouchers vs the new eWIC card. Please remind cashiers of these differences.

Paper Vouchers

- Must have Valid Photo ID
- Check Valid Dates on Voucher
- Review WIC Approved Food List
- Participant Must Sign Voucher
- Receipt Stays With Voucher



eWIC Card

- No ID Required
- No Date Checking Required
- Do Not Need To Review WIC Approved Food List
- Cardholder Will Enter 4 Digit Pin Number
- All Receipts Are Given To Cardholder

As more eWIC cards are issued stores will see less vouchers. All vouchers should be out of the system as of February 2019.





NEW HAMPSHIRE WIC PROGRAM

If you have any questions regarding the content of this newsletter, please contact Laurie Desmarais at 800-852-3310 Ext. 4935 or email lfdesmarais@dhhs.nh.gov.



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New Hampshire WIC Program



WIC FAQs (Frequently Asked Questions)

This section is a summary of questions that we receive at the State WIC office. If you have any questions related to WIC business, we encourage you to call Laurie Desmarais, Vendor Manager at 1-800-852-3310 ext.4935.

Q: Can a store manually enter the eWIC card number if the card will not read on the terminal?

A: Yes, the cardholder should attempt to swipe the card at least three times before the cashier manually

Q: If a food item that should be authorized but is not and needs to be added, how can the UPC and product information be submitted to the state?

A: Vendors can report this to the state agency using the Adding Foods to the Approved Product List (APL) form located here: <https://www.dhhs.nh.gov/dphs/nhp/wic/documents/upc-approval-form.pdf>

Q: Is 14 ounce tofu allowed?

A: The 14 ounce Tofu used to be allowed. When USDA changed the size requirements for Tofu to 16 ounces New Hampshire IWC updated the food list to reflect this. While doing the Level 3 Certifications we found that some stores were still stocking and selling the 14 ounce. Please remember that with eWIC this will not scan as an allowed item.

