

The New Hampshire WIC Register

eWIC Updates

The eWIC transition has begun for New Hampshire WIC!

We are currently working with our eWIC processor (Conduent) towards our implementation of eWIC. In doing so we are sharing the following information with our vendors:

Integrated Vendors

Stores using an integrated Electronic Cash Register (ECR) system will be able to accept WIC transactions once the implementation is completed. Integrated stores should direct questions concerning system implementation to the store's corporate office or the store's ECR system provider. Training for your store will be provided by your corporate office or ECR system provider.

Non-Integrated Vendors

Stores using stand beside equipment will receive a packet from Conduent approximately 60 days prior to implementation. Please complete and return the documents to Conduent as soon as possible as they are required prior to the Point of Service (POS) devices being sent to your store. The POS devices are normally sent out two weeks prior to implementation. Once the POS device is received the training will be scheduled for your store. Please note that you must have a working analog phone line or wired internet connection prior to the training to occur.

Conduent will be having an eWIC kickoff webinar for all our authorized vendors on April 17, 2018 at 11:00 am to 12:00 pm . You will receive an email with an invitation to join this meeting and obtain the latest information pertaining to the implementation of eWIC. It will also give the opportunity to ask questions. This is not a mandatory meeting and will be recorded and uploaded to the WIC Vendor website for later viewing if you cannot attend.

The vendor website located at: www.dhhs.nh.gov/dphs/nhp/wic/vendors.htm will have updates each month on information related to the eWIC pilot and statewide rollout. Please check this website frequently to stay on top of

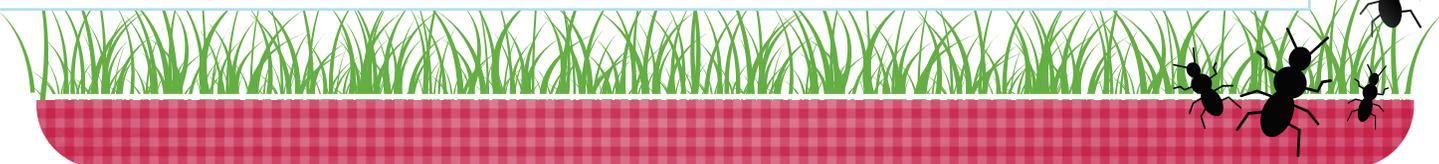
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NH WIC inspires, promotes and supports healthy behaviors.

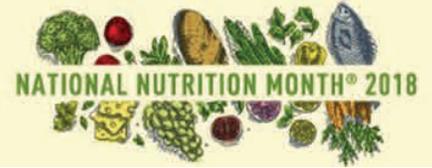
The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provide nutritious foods, nutrition education, breastfeeding support, and health care referrals to low-income women, infants, and children. The WIC Program is a federally funded program offered by the Food and Nutrition Service, US Department of Agriculture. The NH Department of Health and Human Services, Division of Public Health Services, Nutrition Services Section operates WIC in New Hampshire.

Register Routing: Store Owner(s)____, ____ Store Manager____, ____ Assistant Manager____, ____ , ____ , ____
CSM'S____, ____ , ____ , ____ Grocery Managers____, ____ , Bookkeeper____, ____ Trainers____, ____ , ____ , ____
Head Cashiers____, ____ Service Desk Personnel____, ____ , ____ Other Store Personnel____, ____ , ____ , ____



Nutrition Corner

GO FURTHER *with* FOOD



How Can YOU Celebrate National Nutrition Month®?

Happy National Nutrition Month®! The theme of NNM 2018 is Go Further with Food. Before we dive into what the theme means, let's discuss the meaning behind NNM. The Academy of Nutrition and Dietetics runs the campaign NNM to highlight healthy food choices, eating habits, and physical activity. The idea started in 1973 as national nutrition week and has grown into an annual national nutrition month celebrated every March. This is a great opportunity to reflect on our health and create goals for ourselves & our families.

This year's theme carries a message that can be applied to all: from a newborn baby to an expecting mom to a growing family. The foods we choose can make a difference in our lives. By nourishing our bodies with a variety of food groups, food can allow us to go further. We can be more energized, healthy, and ready to enjoy all that life has to offer.

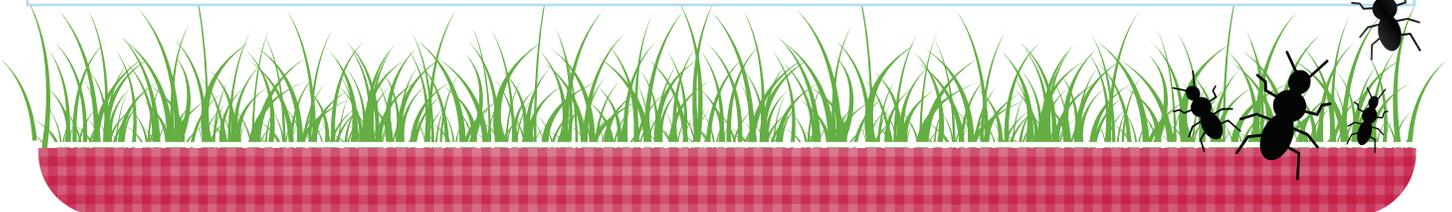
Go Further with Food also applies to food waste - limiting food that is thrown away. Rather, use that food in various ways. First and foremost, make sure you store your leftovers in an airtight container in the refrigerator for food safety. You can simply reheat and eat the next day. If you want to switch things up, you can use leftover vegetables in a soup, salad, pasta, or potpie dish. Create quesadillas, burritos, sandwiches, top a pizza, the possibilities are endless! Another option is to freeze leftovers in a freezer bag with a date and name for food safety. Additional ways to limit food waste is to plan ahead. Before you go grocery shopping, think about the food you have at home. What meals could you make with that food? This is a great way to not only cut down on food waste, but to also cut down on money spent. Planning ahead makes a huge difference and helps ease the processes of grocery shopping and making meals.

Have a happy & healthy March by going further with food!

Ways for Your Family to Celebrate National Nutrition Month®



- Cook dinner & eat together as a family.
- Plan meals around the food you have on hand to limit food waste.
- Create a grocery list before you go to the store.
- Allow your children to help you grocery shop.
- Try one new fruit & vegetable each week during the month of March.
- Go on a walk together for physical activity.



WIC Register Contest

This edition of the Register Contest will challenge your knowledge of WIC foods and how well you retained the facts from our Nutrition Corner article in the December 2017 edition.

1. True or False (circle your answer)
Colorful fruits and vegetables can add bulk and important nutrients to your dishes without extra fat, salt or sugars.
2. True or False (circle your answer)
Eating fruits and veggies, or a salad first will help you eat less during a meal.
3. True or False (circle your answer)
Staying active can help during long winters.

Name: _____ Store: _____

Store Address: _____

Return a **completed** form to Laurie Desmarais.

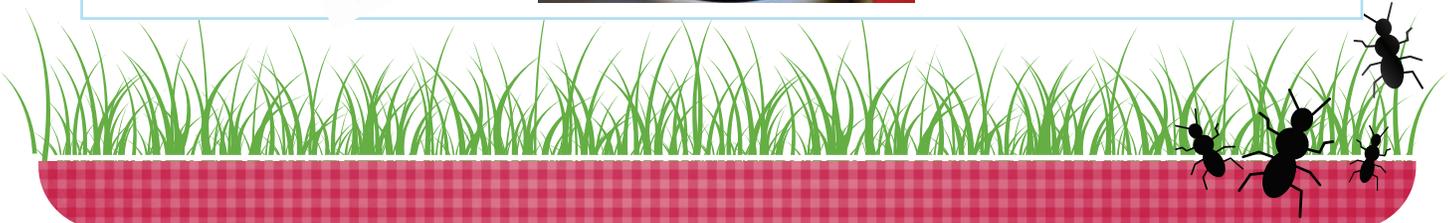
Mail to: WIC Program, 29 Hazen Drive, Concord, NH 03301-6504 or fax to: Laurie Desmarais, Vendor Manager at 603-271-4779. Good luck!

The first five entries that are received and have all the correct answers will receive a prize. This contest is only open to store personnel who work for stores that are currently participating in the NH WIC Program. If several people from one store would like to enter the contest they may make additional copies of the contest and submit them separately.

Mandatory Train the Trainer Class

Transitioning to eWIC will require training to be completed. Every year we have a Train the Trainer class that is held in April. There has been a change in dates for this mandatory class. The Train the Trainer class will be held on **June 6 and June 7, 2018** and will be a mandatory class for all stores. We will have a morning and afternoon session on each day to give everyone the opportunity to attend.

A registration notice will be emailed in May for your store to register for this class.



Payment of WIC Invoices

In the December newsletter we shared that our Senior (and only) claims processor was retiring. Since that time we have all been working diligently to process the WIC invoices and get our vendors paid in a timely manner. Our commitment is to pay all invoices within 30 days from the date of receipt. Thank you for your patience during this transition.

WIC FAQs (Frequently Asked Questions)

This section is a summary of questions that we receive at the State WIC office. If you have any questions related to WIC business, we encourage you to call Laurie Desmarais, Vendor Manager at 1-800-852-3310 ext.4935.

Q: How long does a store have to keep proof of inventory purchases for WIC?

A: Stores are required to keep proof of WIC inventory purchases for three years from the expiration date of their current vendor agreement. Stores are required to show proof of inventory purchases when requested by a WIC Program representative.

Q: Will stores be accepting the paper WIC vouchers and the eWIC card at the same time?

A: Yes, during the transition from paper vouchers to the eWIC card, stores will be seeing both. We anticipate the paper vouchers will be finished in February of 2019.

Q: Does the store have to notify the WIC Program when there is a change of Store Manager or ownership?

A: Yes, if the store has a Corporate Vendor Agreement the Corporate office is required to notify the WIC office with the new Store Manager's name so a new Addendum can be completed by the new Store Manager.

If the store is covered by a General WIC Vendor Agreement then we do not need to be notified if the Store Manager changes.

We always need to know if a store is sold. WIC store authorization is not transferable with the sale of the business. The new owner needs to apply to be WIC authorized.

If you have any questions regarding the content of this newsletter, please contact Laurie Desmarais at 800-852-3310 Ext. 4935 or email lfdesmarais@dhhs.nh.gov.

