

DSRIP Composite Outcome Measures

April 26, 2017

NH Department of Health and Human Services

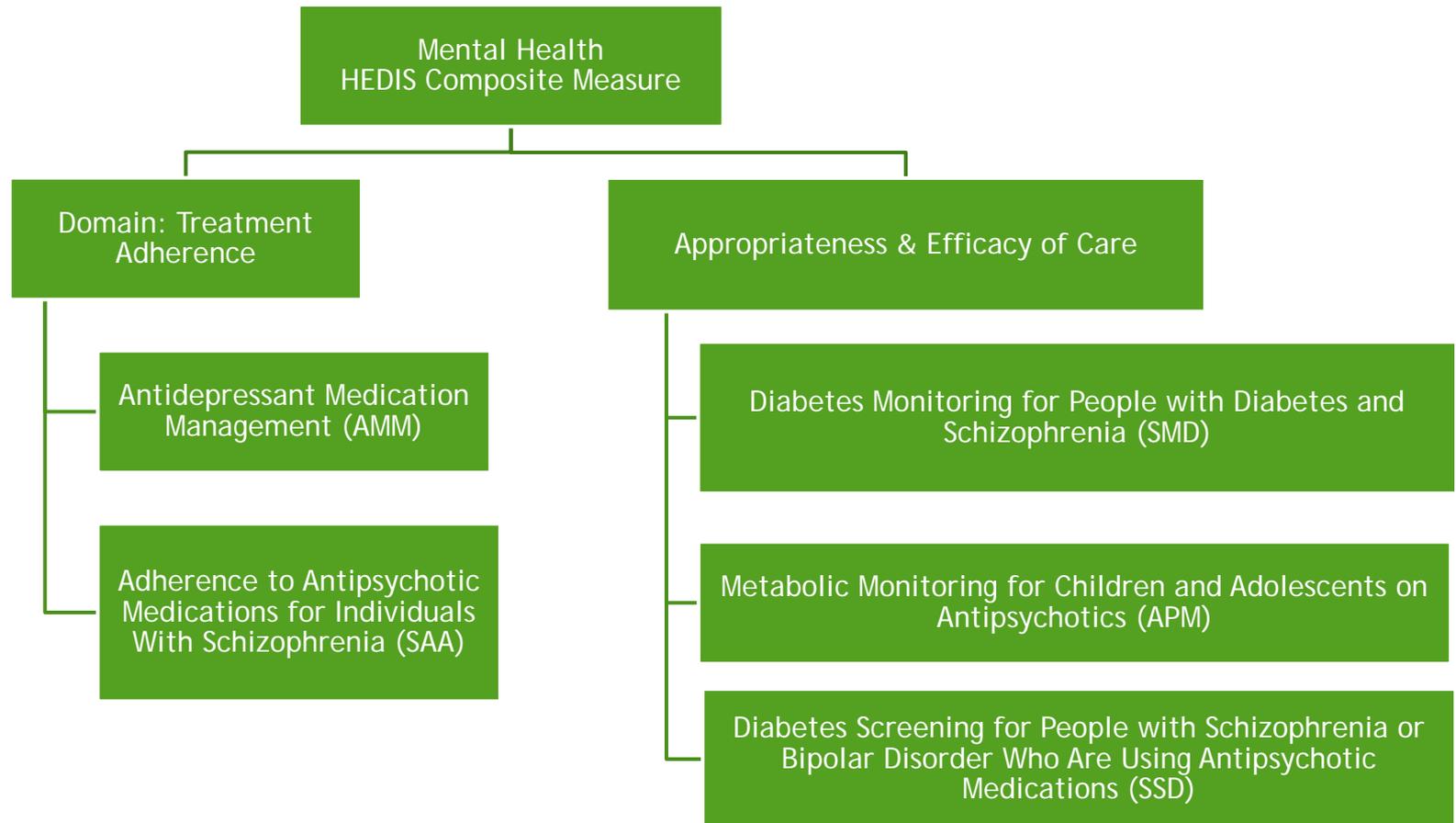
Measure Compositing

- ▶ Three sets of measures will be calculated by DHHS individually and then rolled up into a composite for payment
- ▶ Individual measures results will be made available along with the calculations used to determine the summary result
- ▶ Used NQF methodology for developing compositing process

Three Composite Measures

- ▶ Mental Health-Focused HEDIS Measures
- ▶ Physical Health-Focused HEDIS Measures for Behavioral Health Population
- ▶ Adult Experience of Care Survey

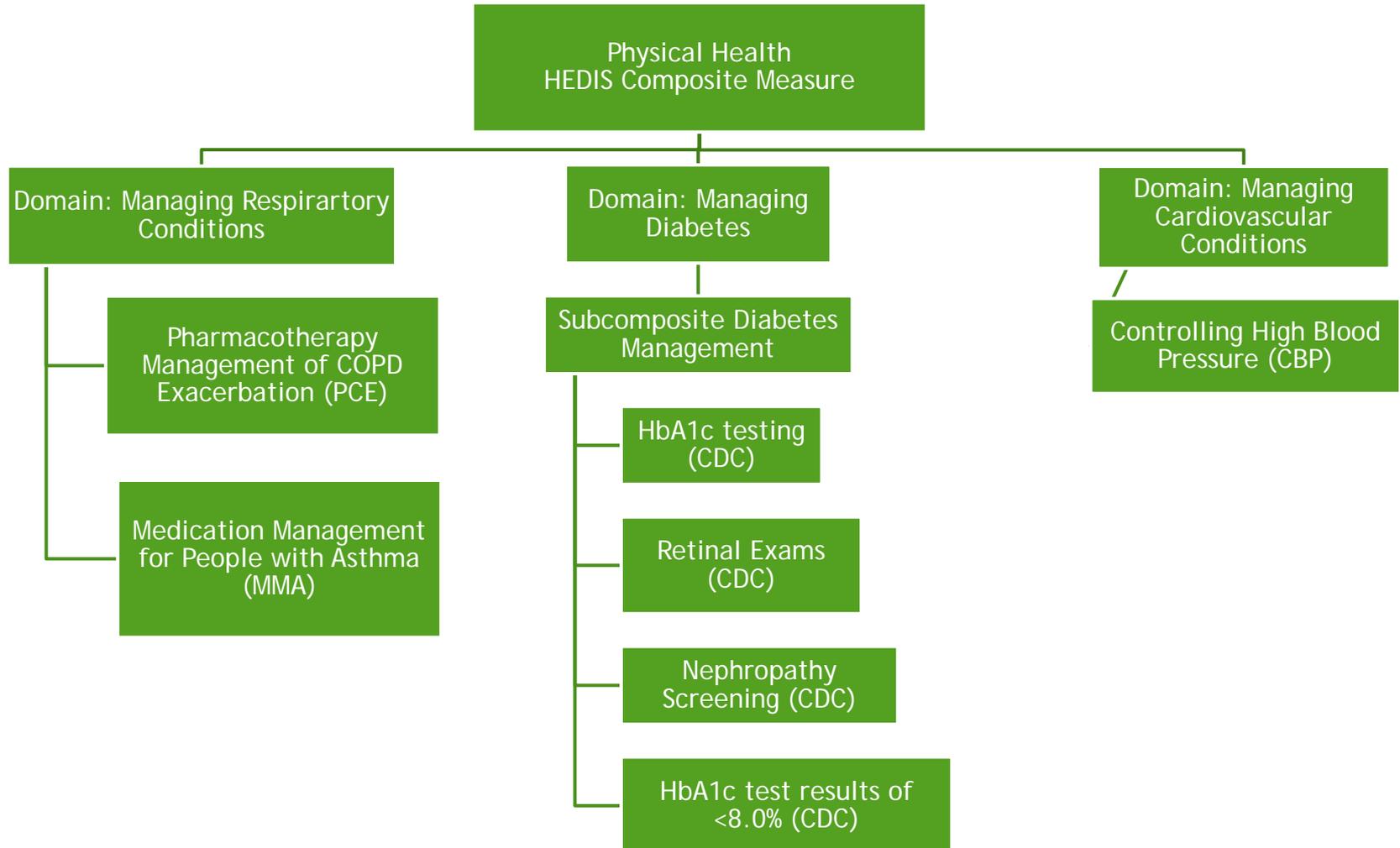
Mental Health-Focused HEDIS Measures



Mental Health-Focused HEDIS Measures

- ▶ Each measure is based on claims/encounter data
 - ▶ DHHS will sum the numerators and denominators of each of the individual results and divide the resulting sum of numerators by the sum of the denominators without any additional weighting
- ▶ Measures will count to the overall summarized score in relation to their denominator size

Physical Health HEDIS Measures for Behavioral Health Population



Physical Health HEDIS Measures for Behavioral Health Population

- ▶ Measures are a mix of measures based on claims/encounter data and sampled clinical
 - ▶ 1st summarize the diabetes measures. Because the diabetes measures by counting only those members in the numerator who met the criteria of each diabetes measure
 - ▶ 2nd weight the measures that use samples of clinical data by applying the sample rate to the full population
 - ▶ 3rd sum the resulting weighted numerators and denominators and divide them without additional weighting

Experience of Care CAHPS Composite

Experience of Care Composite

When you visited your personal doctor for a scheduled appointment, how often did he or she have your medical records or other information about your care?

When your personal doctor ordered a blood test, x-ray, or other test for you, how often did someone from your personal doctor's office follow up to give you those results?

How often did your personal doctor seem informed and up-to-date about the care you got from specialists?

How often did you get the help that you needed from your personal doctor's office to manage your care among different providers and services?

How often did you and your personal doctor talk about all the prescription medicines you were taking?

Experience of Care CAHPS Composite

- ▶ The measures are all based on survey questions. DHHS will follow NCQA HEDIS methodology for creating composite mean score values
 - ▶ 1st each survey response is given a common scoring range from 1 to 3
 - ▶ A score of 1 for a response of 'Never' or 'Sometimes', a score of 2 for a response of 'Usually' and a score of 3 for a response of 'Always'.
 - ▶ 2nd scores are averaged across survey respondents
 - ▶ 3rd a simple average is taken across all question average results that are part of the composite