

## NH Health Information Exchange Operational Plan Phase

The Operational Plan Phase will begin after the Strategic Plan is approved by the project Steering Committee and is planned to take four months. The purpose of the Operation Plan is to describe how the Strategic Plan will be executed.

The primary activities of the Operational Plan Phase are:

- Create Project Schedule – detail activities and tasks against time line.
- Coordinate with other ARRA Programs – including Regional Extension Centers, workforce development initiatives, broadband mapping and access
- Coordinate with other States – this could include developing collaborative agreements in anticipation of using or interfacing with HIEs operating in other states
- Develop HIE Governance Model
- Create HIE Business Plan – detail cost estimates, staffing plans, transaction estimates, finding estimates, financial polices / procedures / controls
- Adopt and Support Standards for Interoperability and Integrate with Certifications
- Develop HIE Technical Architecture
- Develop HIE Business and Technical Operations Plan – utilization of neighboring states' HIEs; strategies to combine with and/or integration with other HIEs
- Develop Legal / Policy Requirements – privacy and security, state laws, policies and procedures, HIE trust agreements; privacy and security harmonization
- Create NH HIE Operational Plan
- Approve NH HIE Operational Plan