

Division for Children, Youth, and Families

Presented to House Finance Division III

March 15, 2019

Joseph E. Ribsam Jr.



NH DHHS

Operational Area: HS & BH

**From left to right - Emphasis on rapid and holistic engagement with integrated, targeted supports and services to prevent deeper involvement and interventions whenever possible and appropriate*

Family Strengthening &
Child Well-Being Initiatives

Associate Commissioner
Human Services & Behavioral Health

Division of Economic & Housing
Stability

Division for Behavioral Health

Division of Long Term Supports &
Services

Division for Children, Youth &
Families

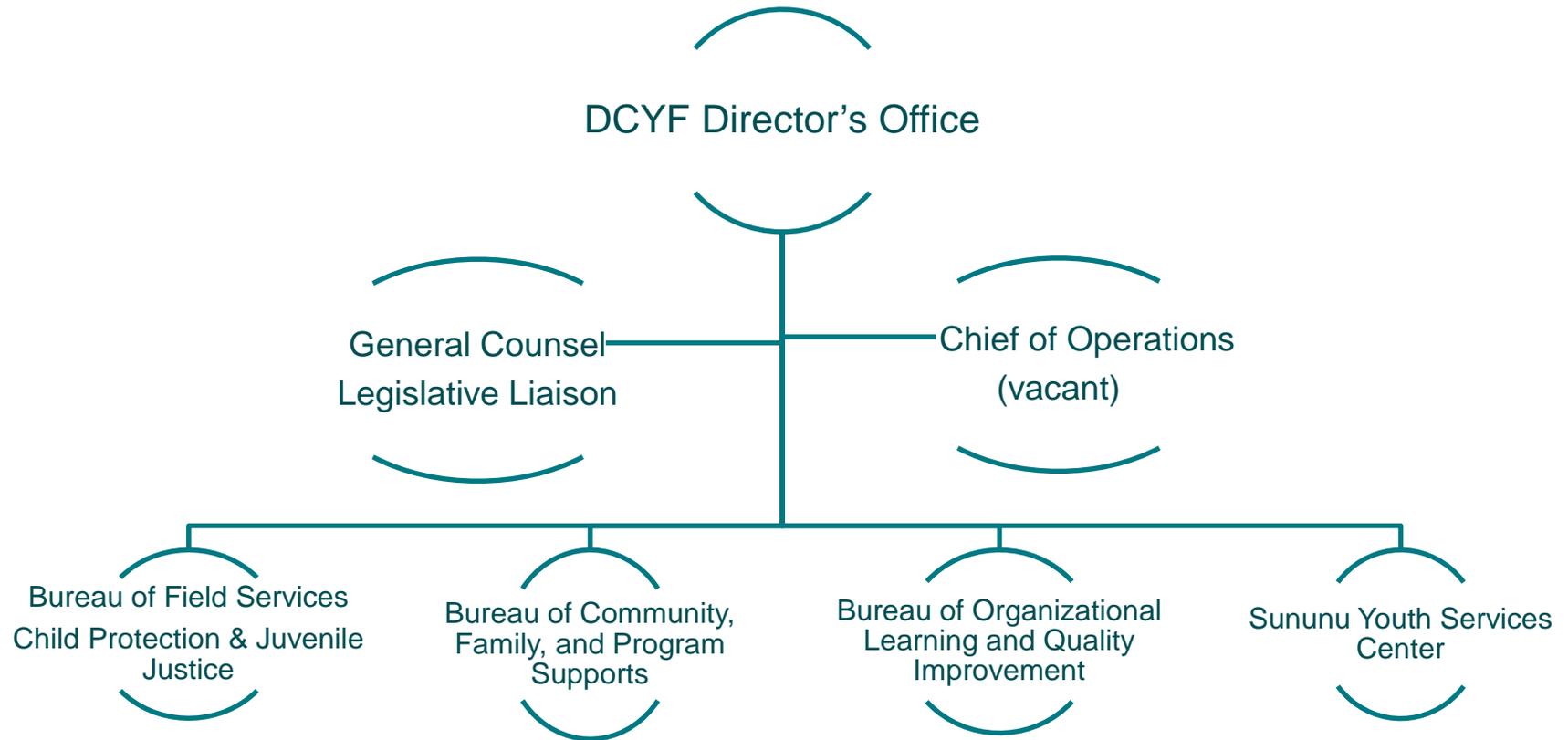
- Family Assistance
- Employment Supports
- Child Support
- Child Care
- Housing Supports

- Mental Health
- Drug & Alcohol
- Children's Mental Health

- Elderly & Adult Developmental Services
- Special Medical Services
- Community Based Military Programs

- Field Services
- Family, Community & Program Support
- Learning & Quality Improvement

Division for Youth, Children, and Families



Child Protective Services



Child Protective Services – Services Provided

Investigate and assess allegations of child abuse and neglect. Provide for the safety, permanency, and well-being of child victims or children at risk of maltreatment.

Child Protective Services

Services include:

- Child abuse/neglect hotline
- Child abuse/neglect assessments (24/7 emergency response)
- In-home/in-community services to keep children safely at home
- Out-of-home residential services when children cannot be safely maintained at home
 - Relative care
 - Foster care
 - Residential care
- Reunification services
- Adoption & Adoptive services

State Mandates

- Child Protection Act – RSA 169-C
- Child Placing Agencies/Foster Care 170-E:24
- Termination of Parental Rights – RSA 170-C
- Interstate Compact on the Placement of Children – RSA 170-A
- Adoption – RSA 170-B
- Services for Children, Youth and Families – 170-G

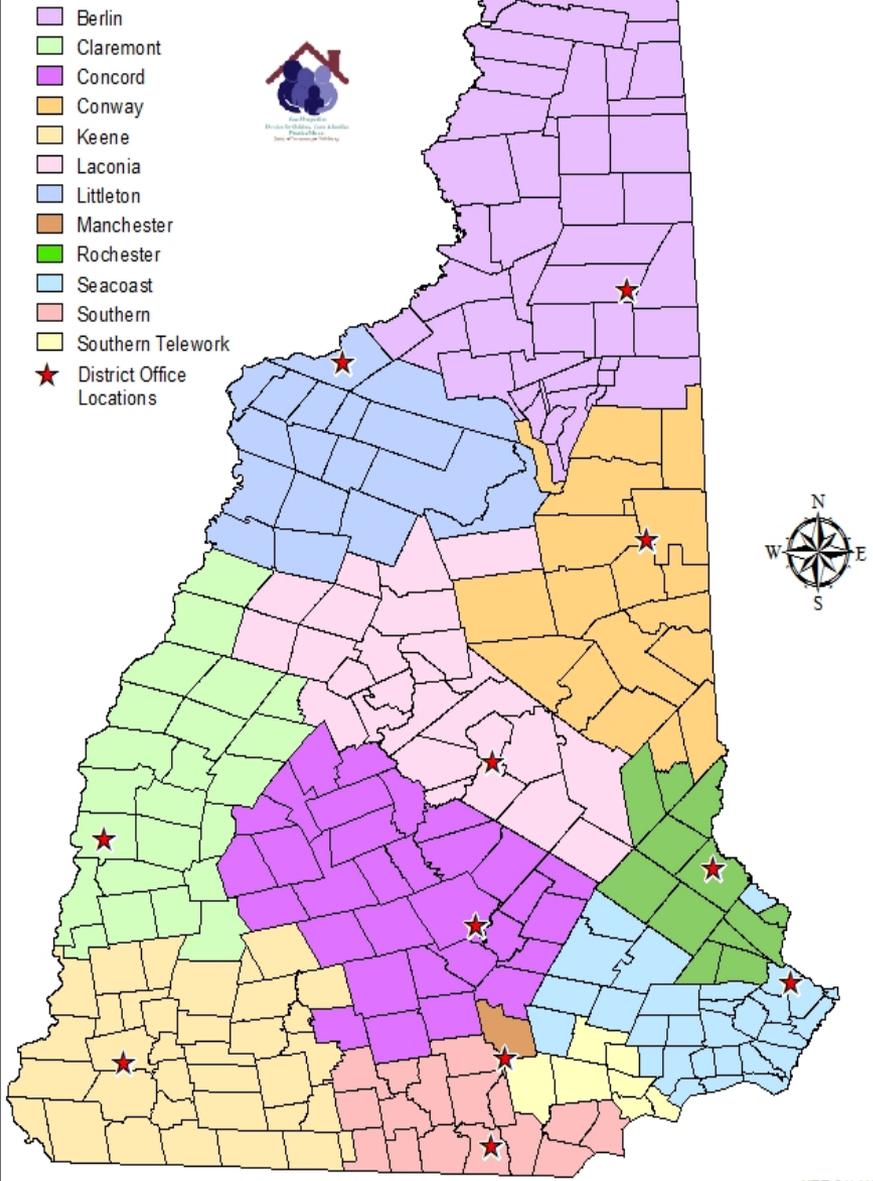


Child Protective Services - Desired Outcomes

- ▶ Strengthen families to keep children safe at home whenever possible
- ▶ Support array of evidence based and evidence informed services to mitigate risk and enhance parental protective capacity keep children safe at home
- ▶ Where a child cannot be safely maintained at home, work with families to support children with relative caregivers
- ▶ Recruit and support foster parents to care for children who cannot be safely maintained in their own homes or with relatives
- ▶ Support strong residential programs for children who clinically require support beyond that which can be provided in homes/communities
- ▶ Achieve timely permanency, through reunification or adoption, for children who enter state care
- ▶ Realize our collective responsibility for child well-being by developing and supporting community efforts to strengthen families and serve youth outside of child protective services



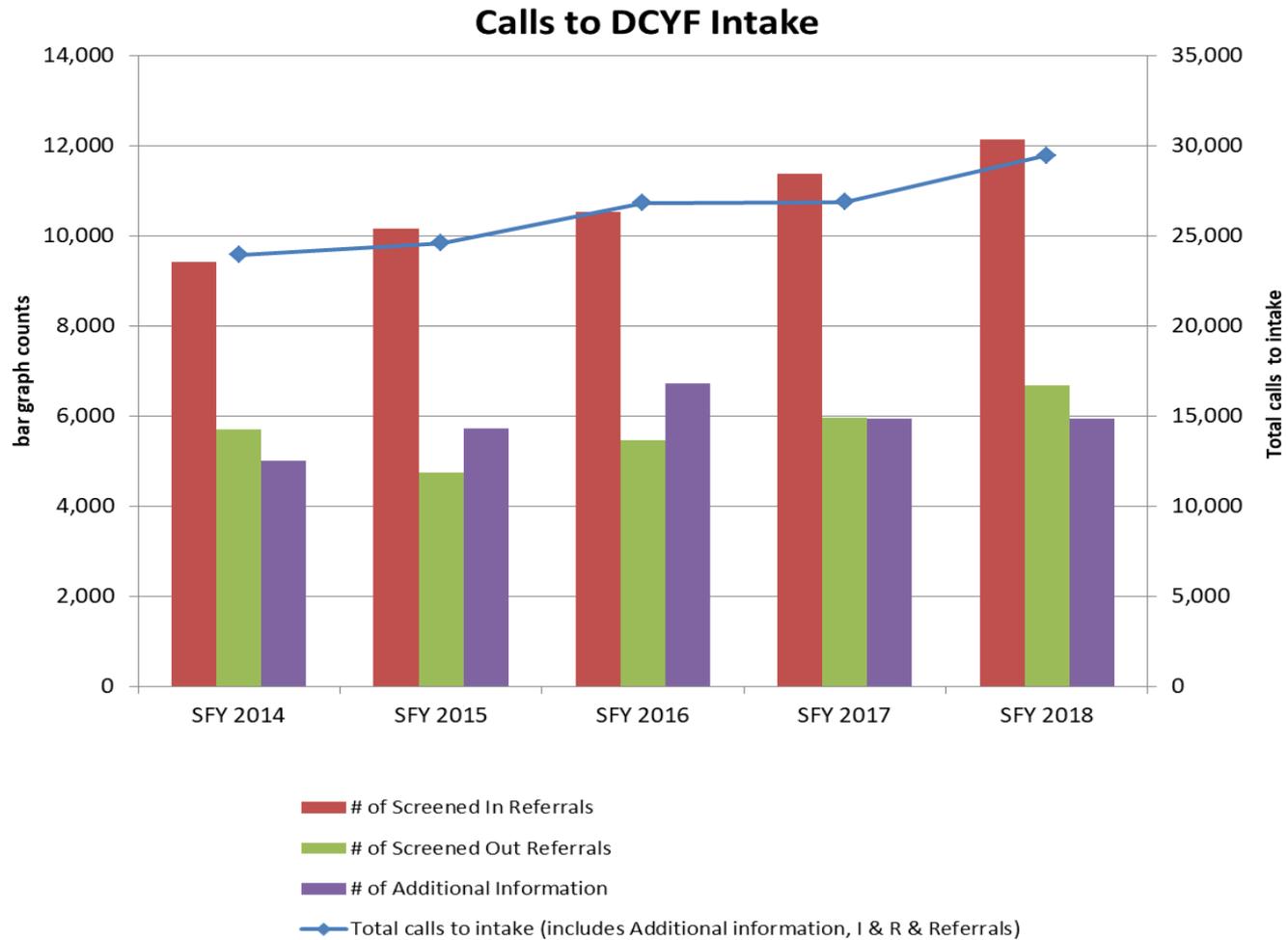
DCYF DISTRICT OFFICES CHILD PROTECTION CATCHMENT AREAS



NPE 9/14/18

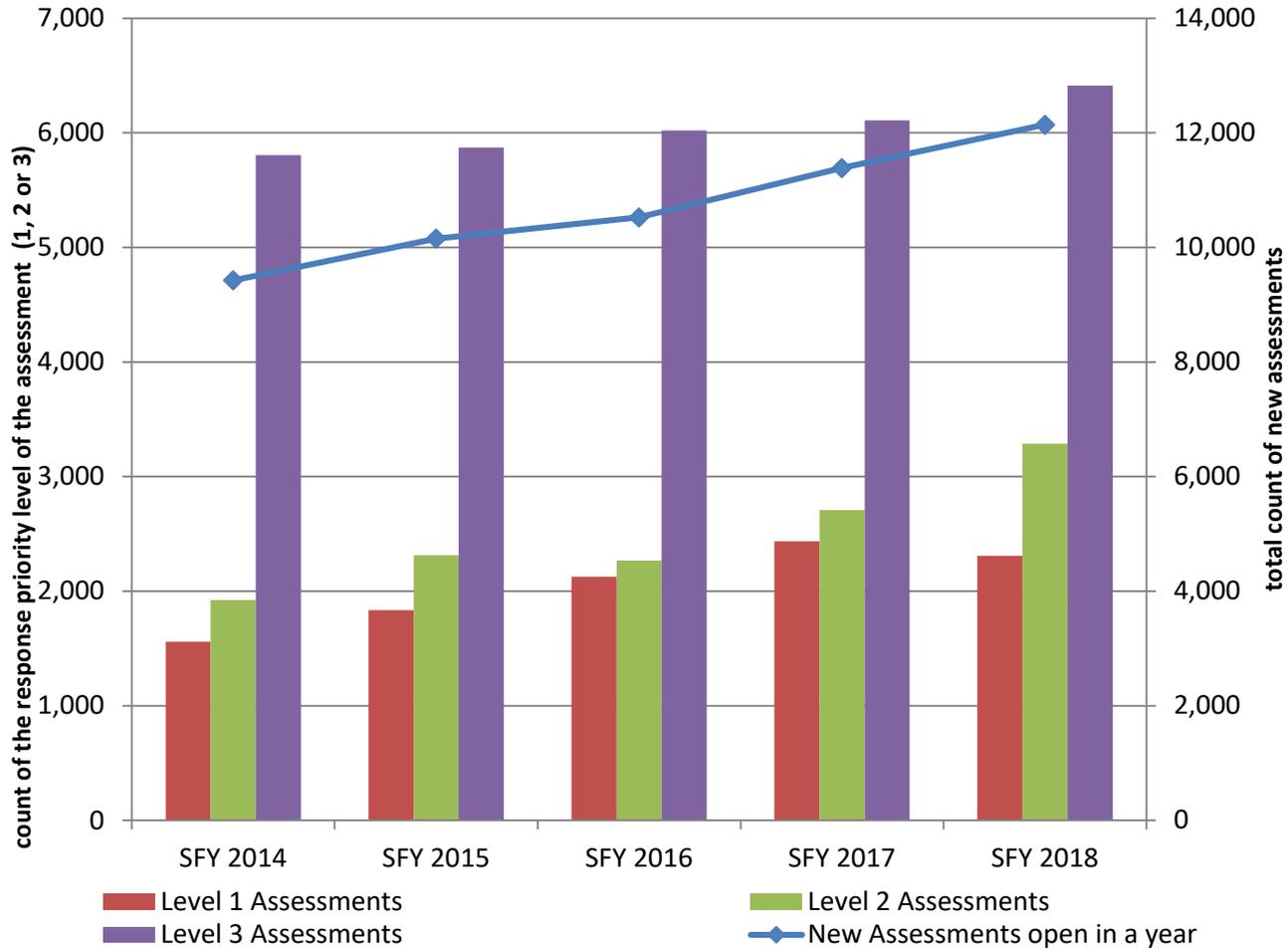


Child Protective Services - Data



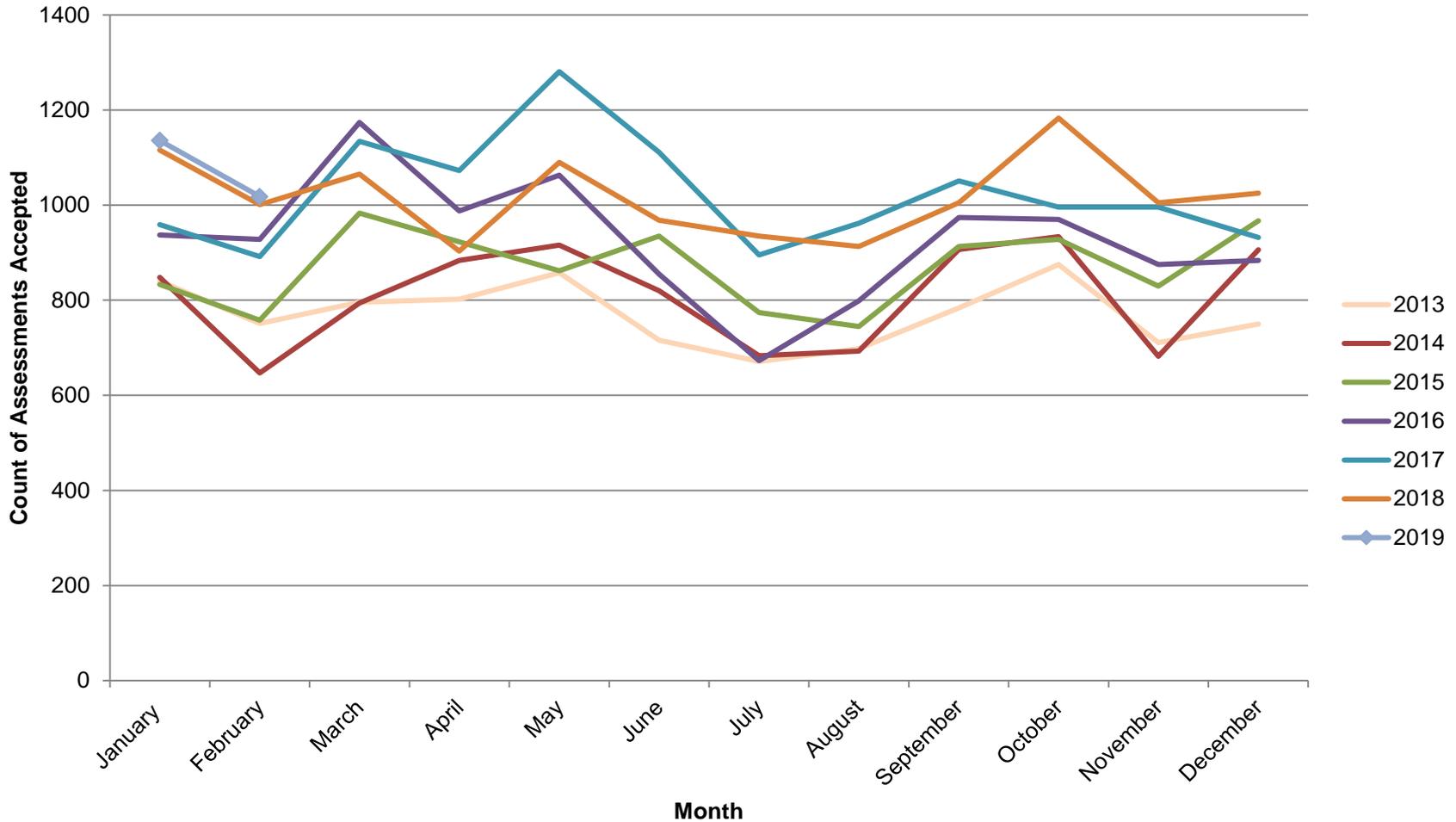
Child Protective Services - Data

New Assessments by State Fiscal Year



Child Protective Services - Data

New Assessments Accepted Each Month from 2013 through 2019

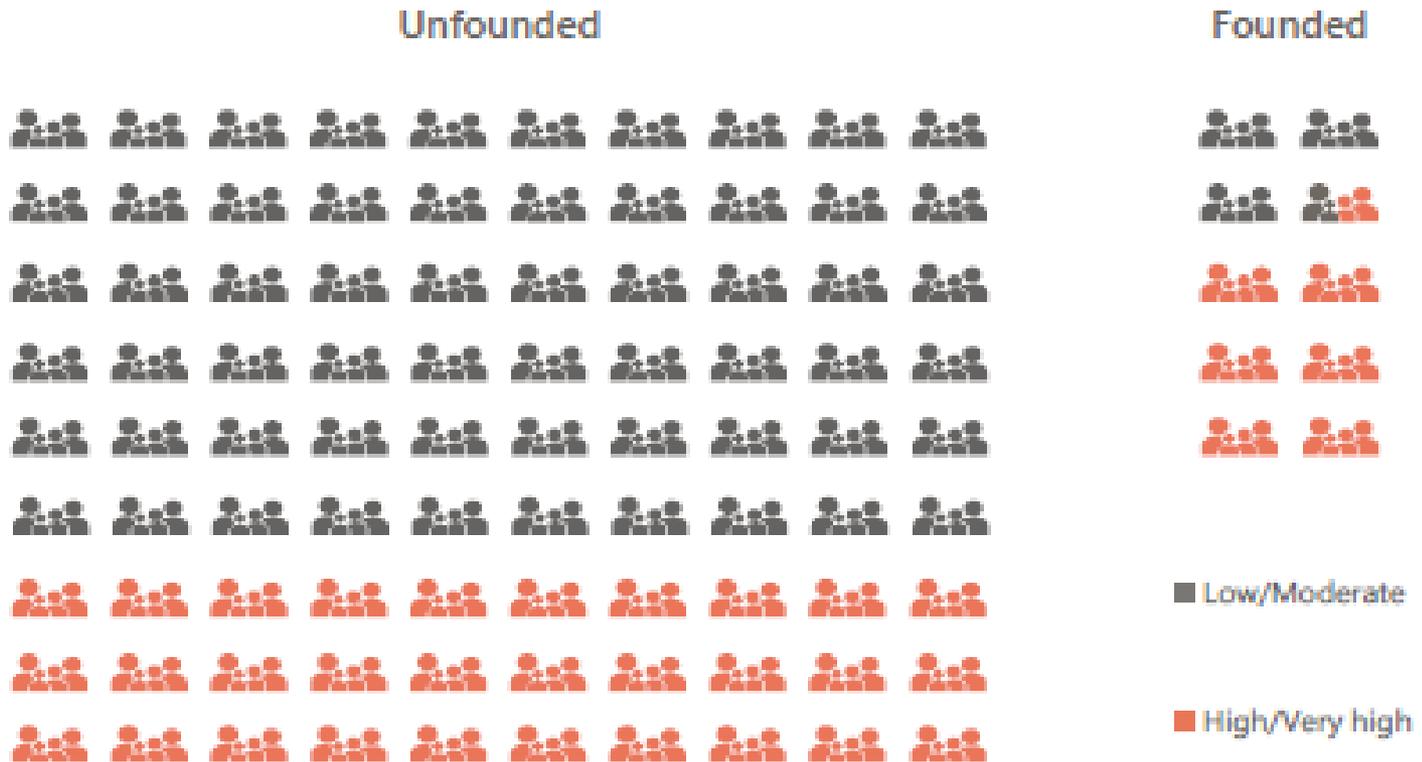


Risk Assessments



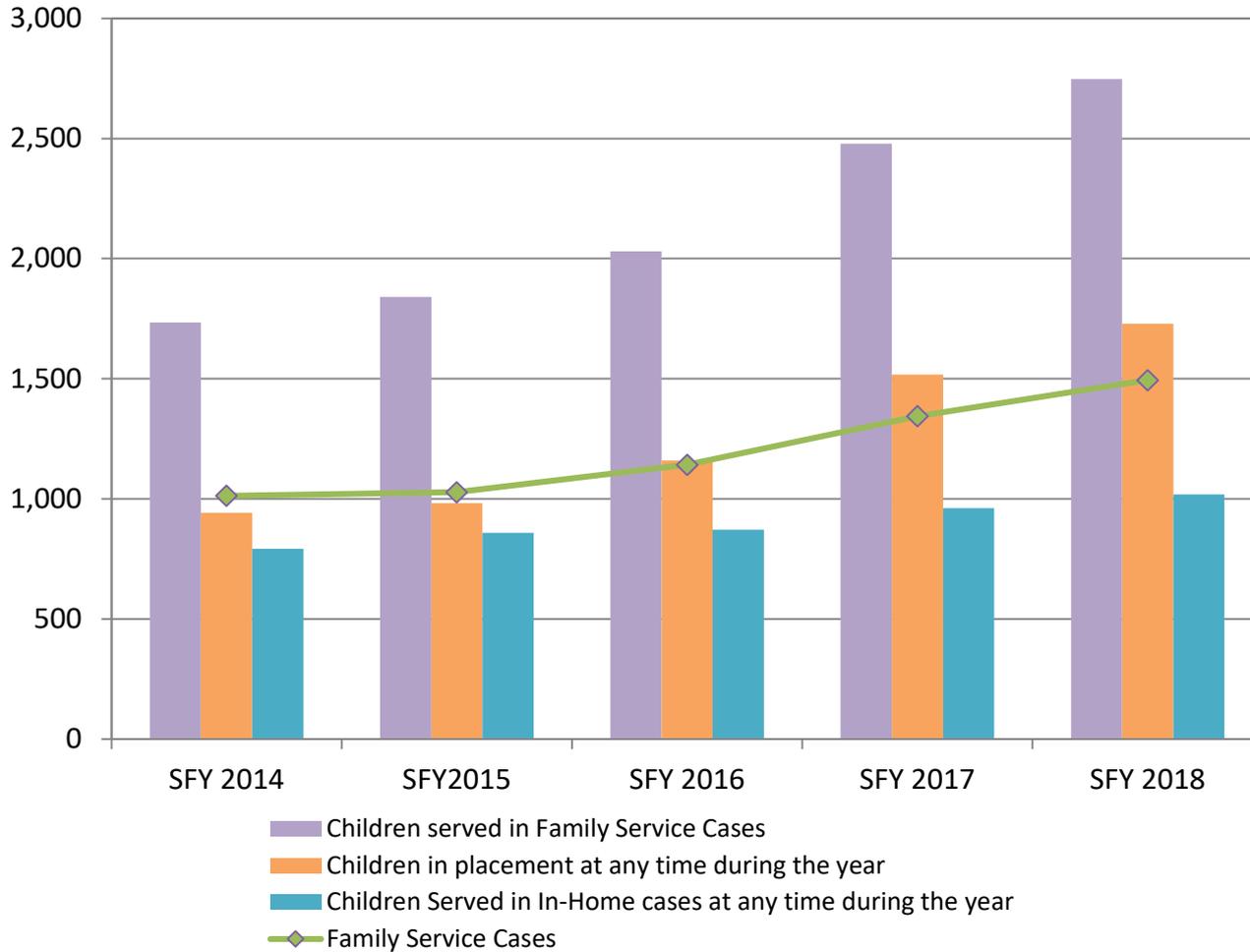
The Data: Sample Size Comparison

In FY 2016–17, 7,034 referrals had either a founded or unfounded disposition as well as a completed risk tool.



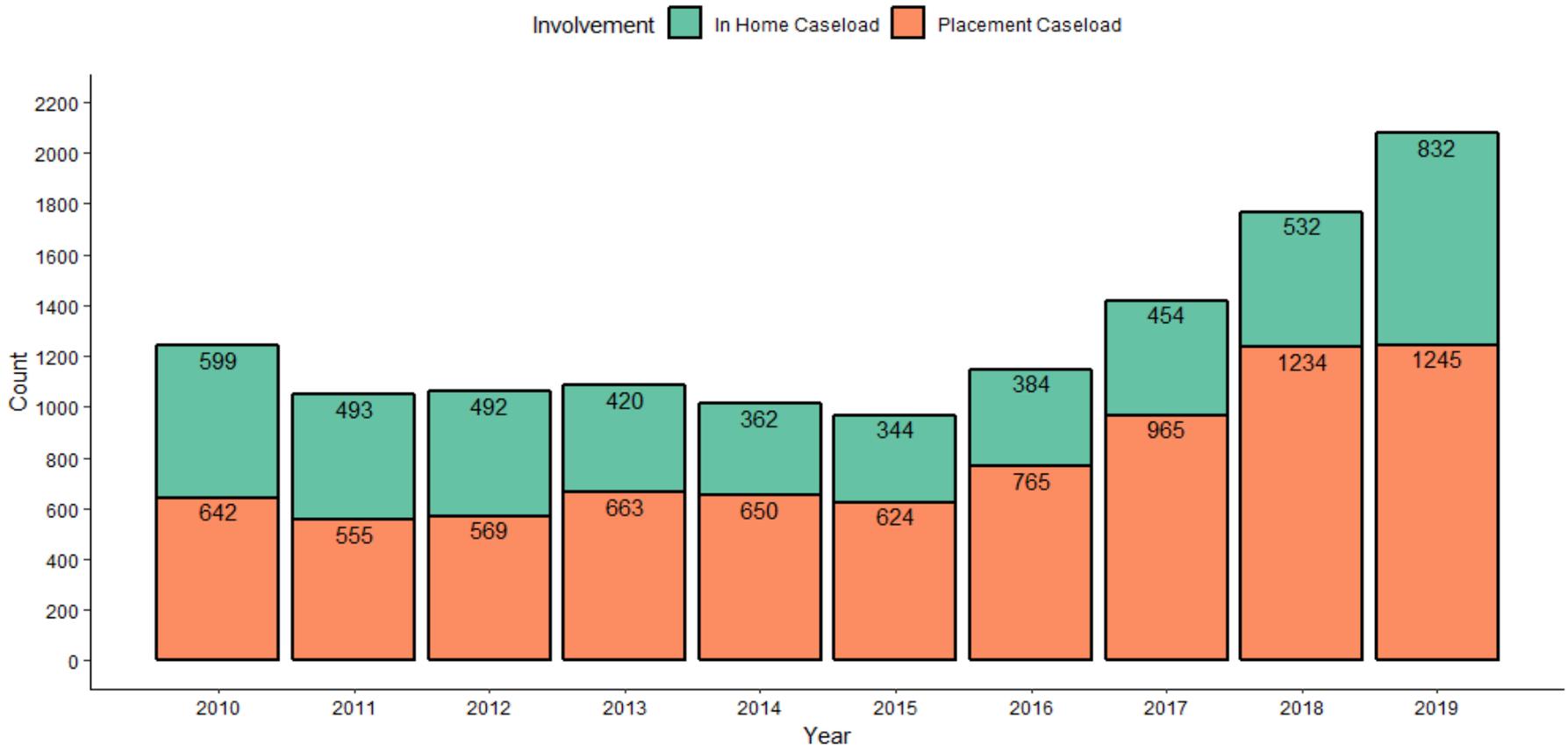
Child Protective Services - Data

Family Services Cases & Clients



Child Protective Services - Data

CPS Involvement Count by Year: 2010 - 2019
Children Involved on Caseload at the Start of the Report Period



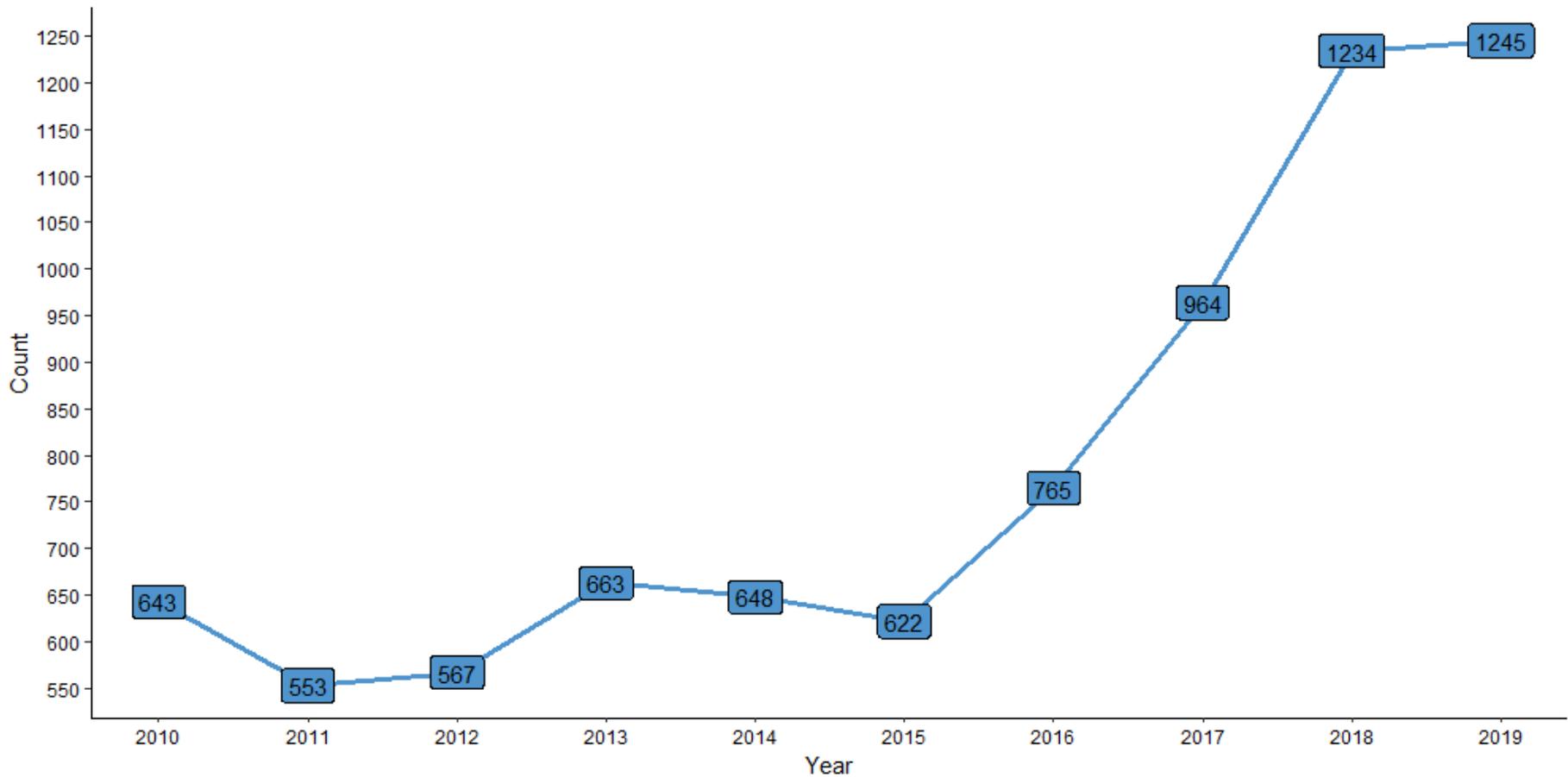
Data Source: Results Oriented Management, Extracted on 1/15/19



Child Protective Services - Data

CPS Placement Count by Year: 2010 - 2019

Children in Care at the Start of the Report Period



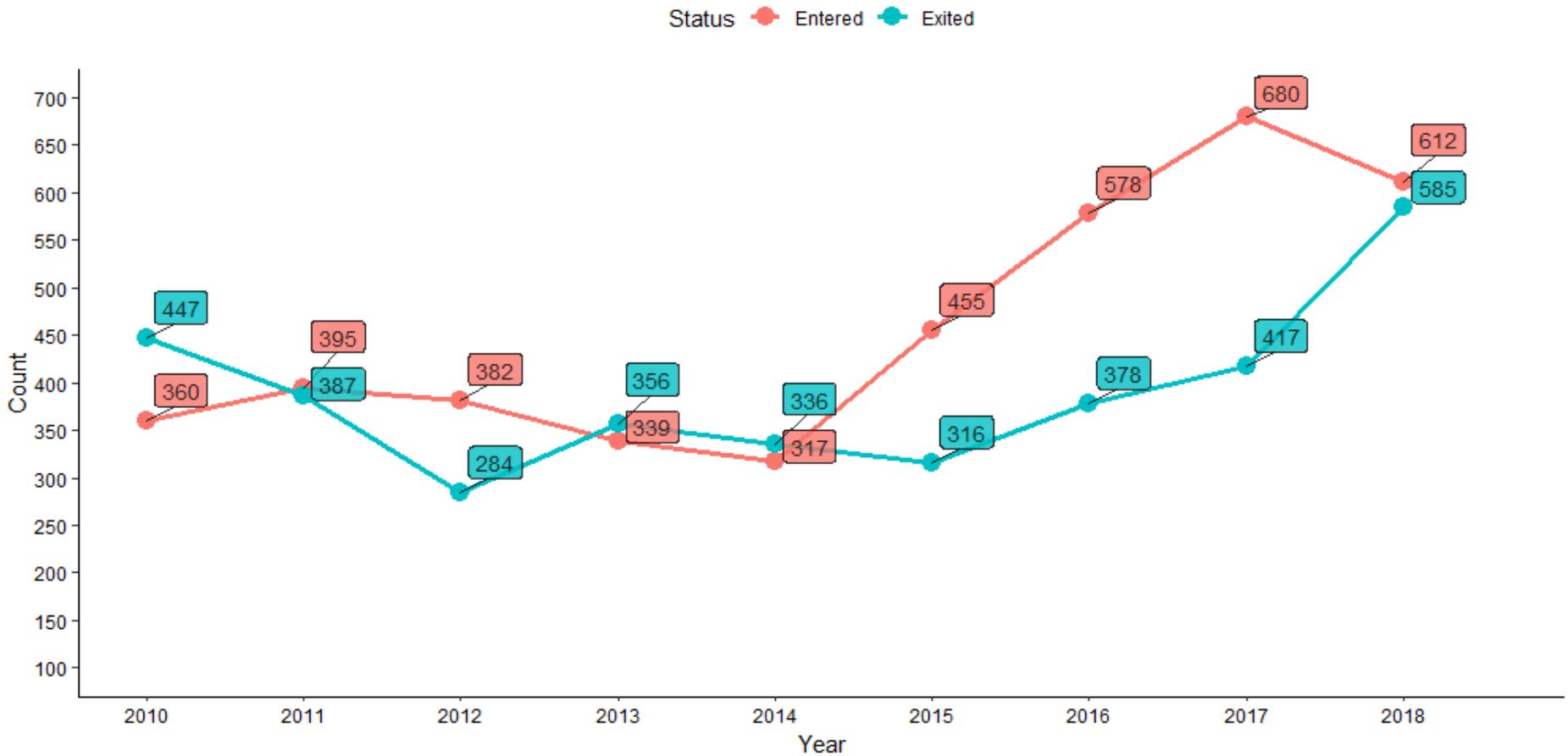
Data Source: Results Oriented Management, Extracted on 1/15/19



Child Protective Services - Data

CPS Placement Entries and Exits by Year: 2010 - 2018

Entries and Exits Anytime During the Report Period

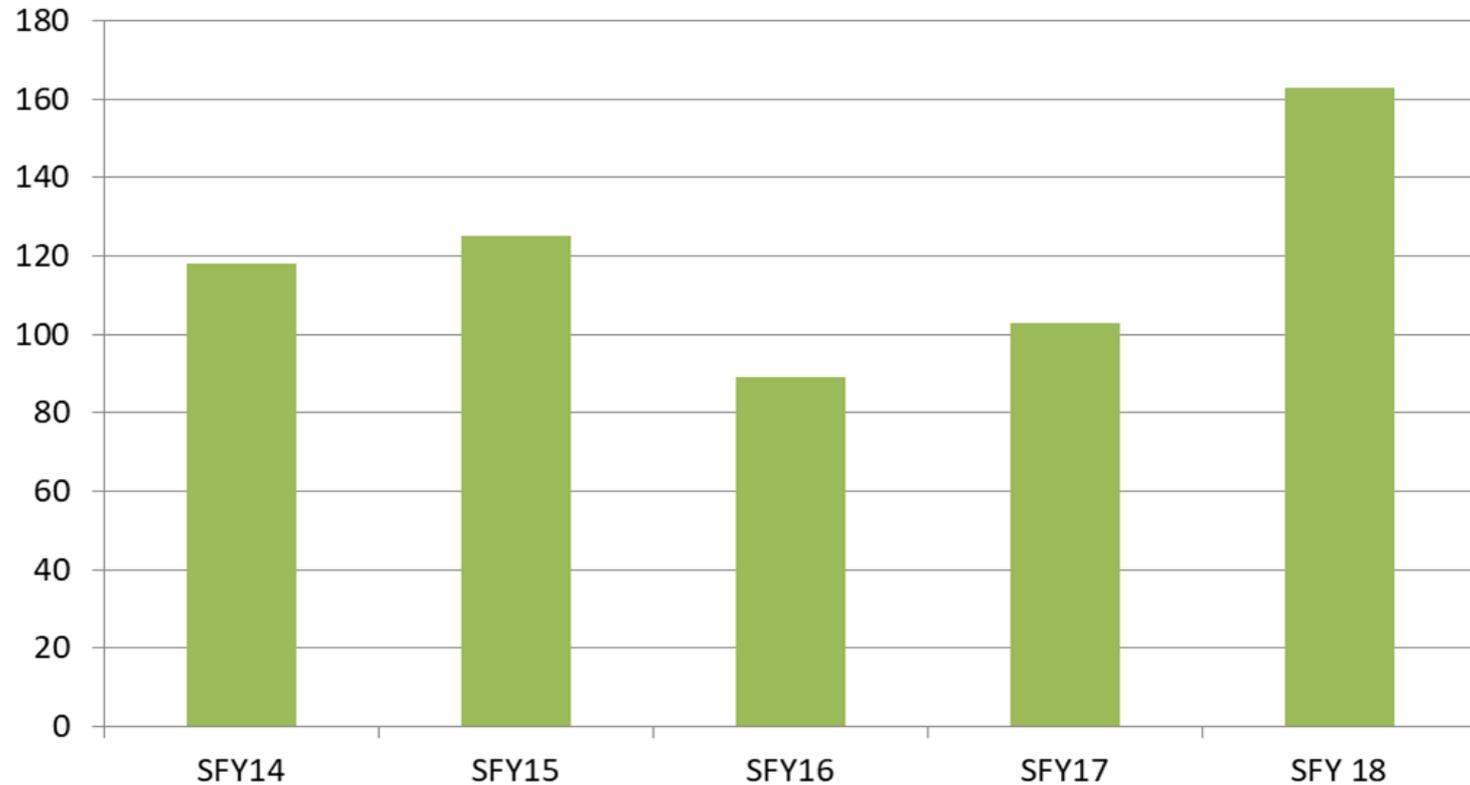


Data Source: Results Oriented Management, Extracted on 1/15/19



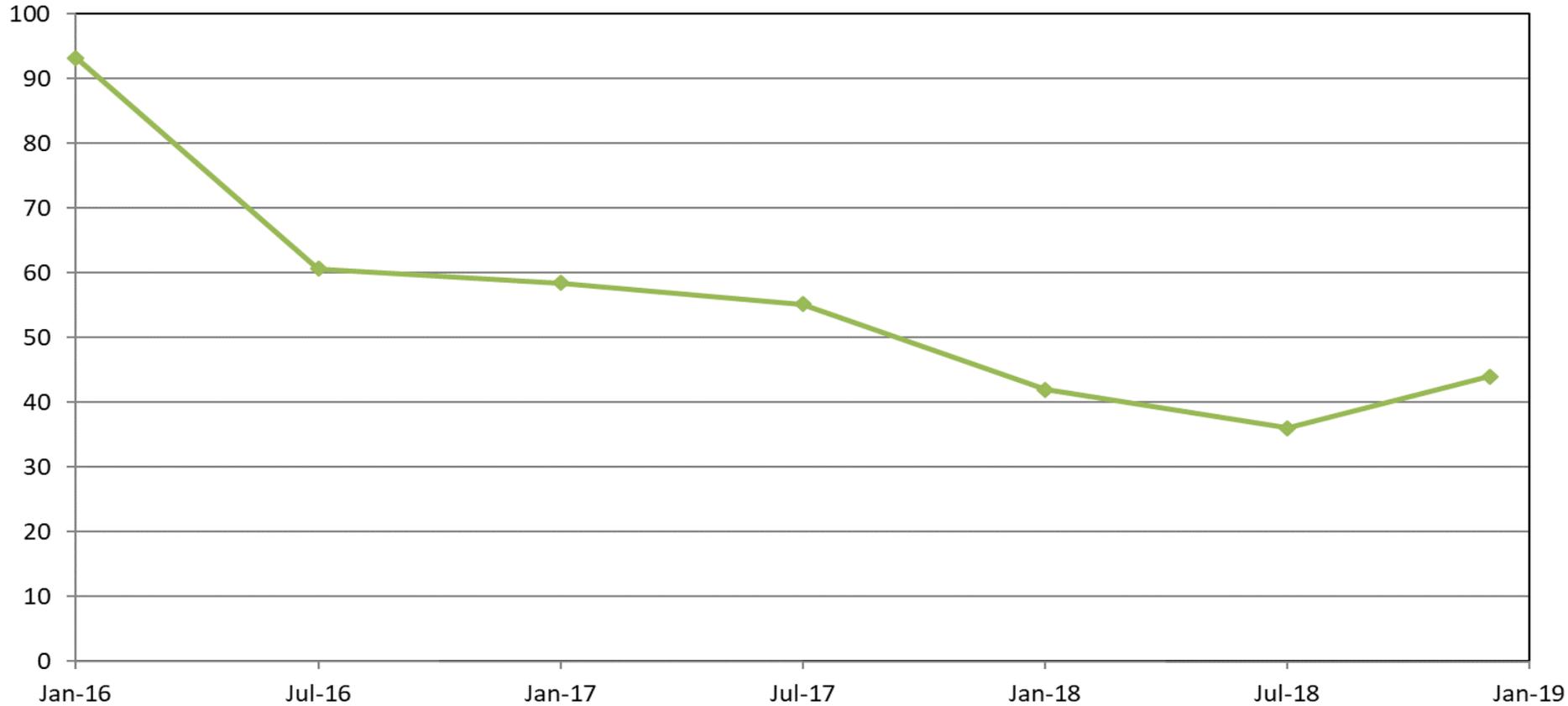
Child Protective Services - Data

Children Adopted during each State Fiscal Year



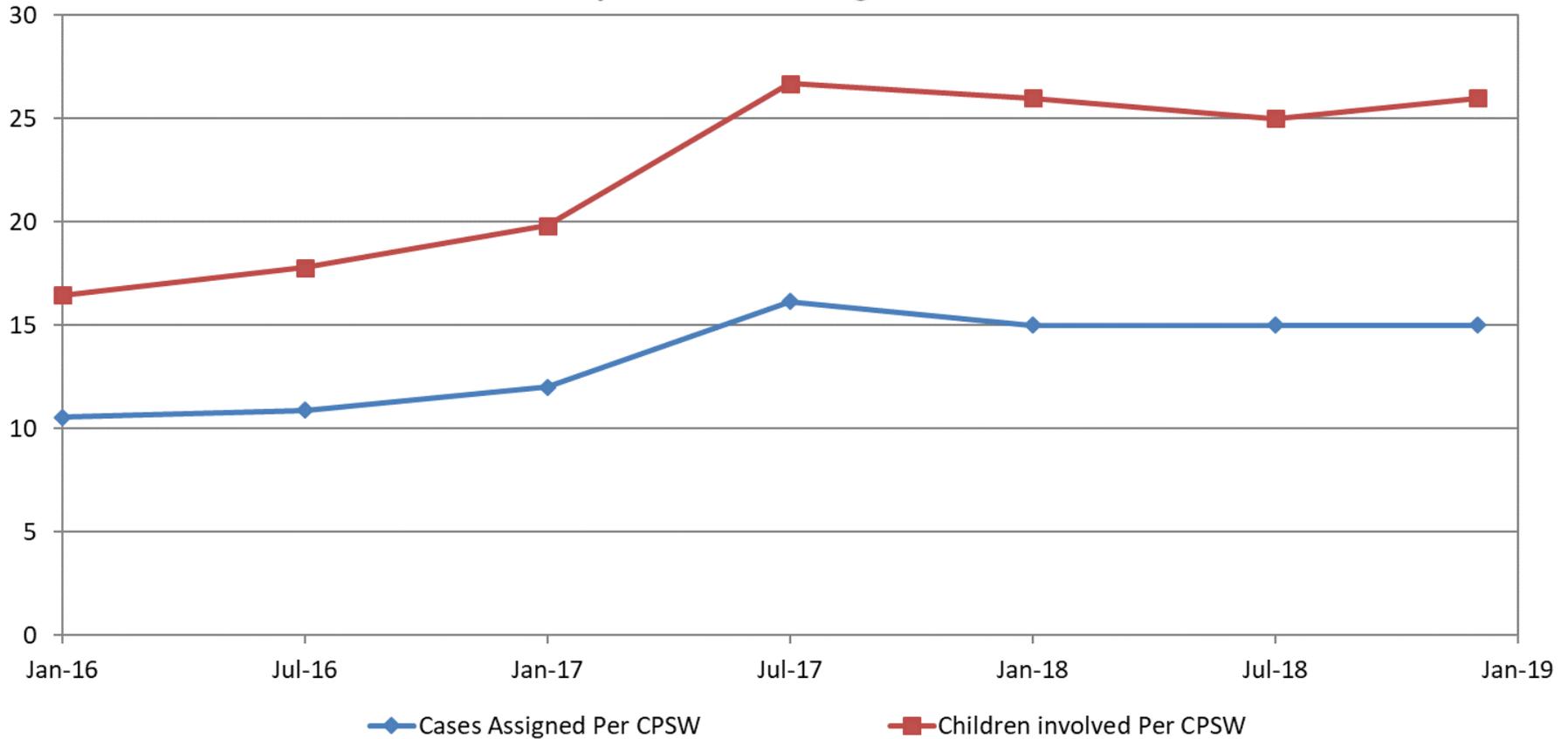
Child Protective Services - Data

Average Assessments Assigned Per CPSW

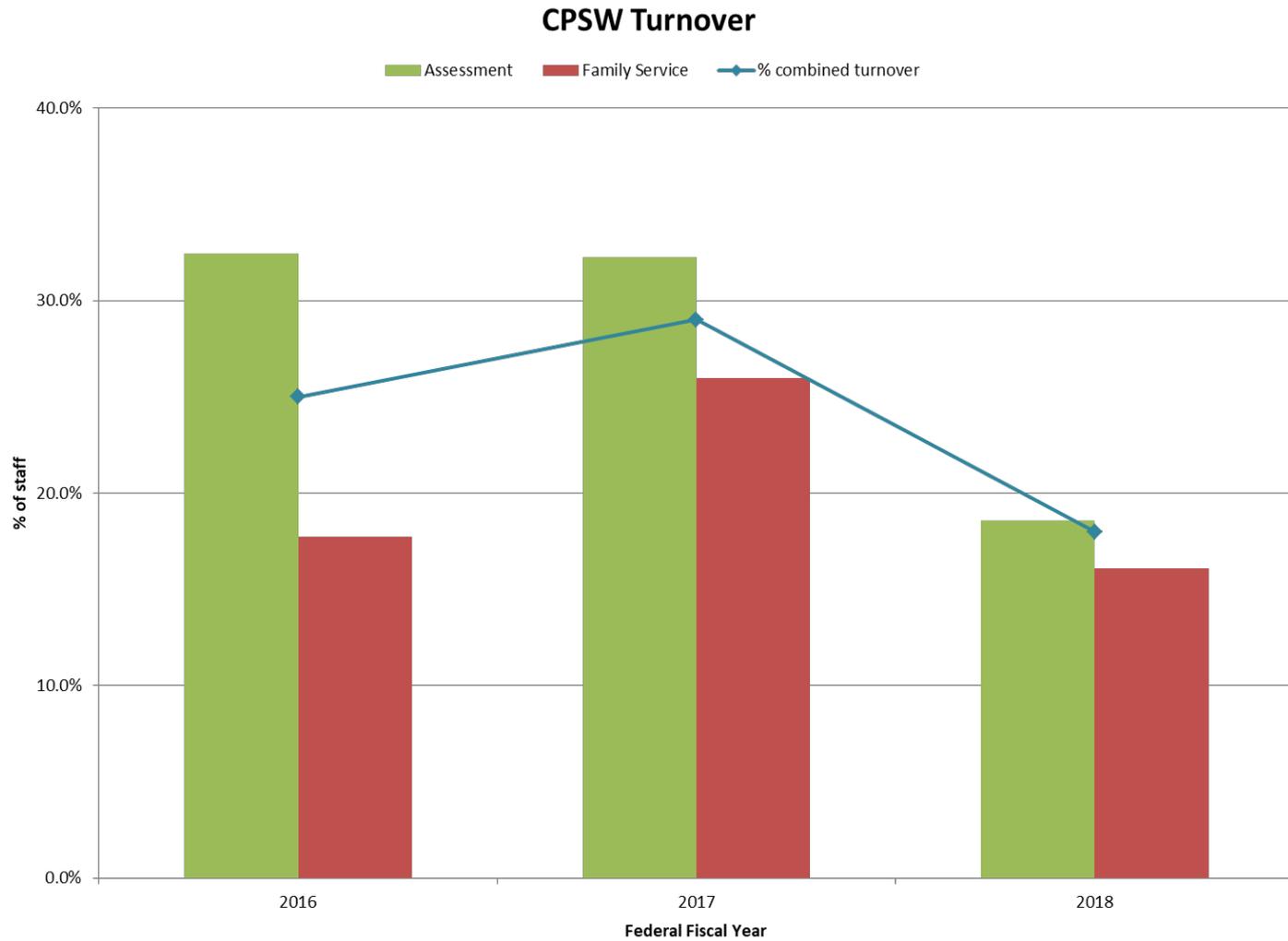


Child Protective Services - Data

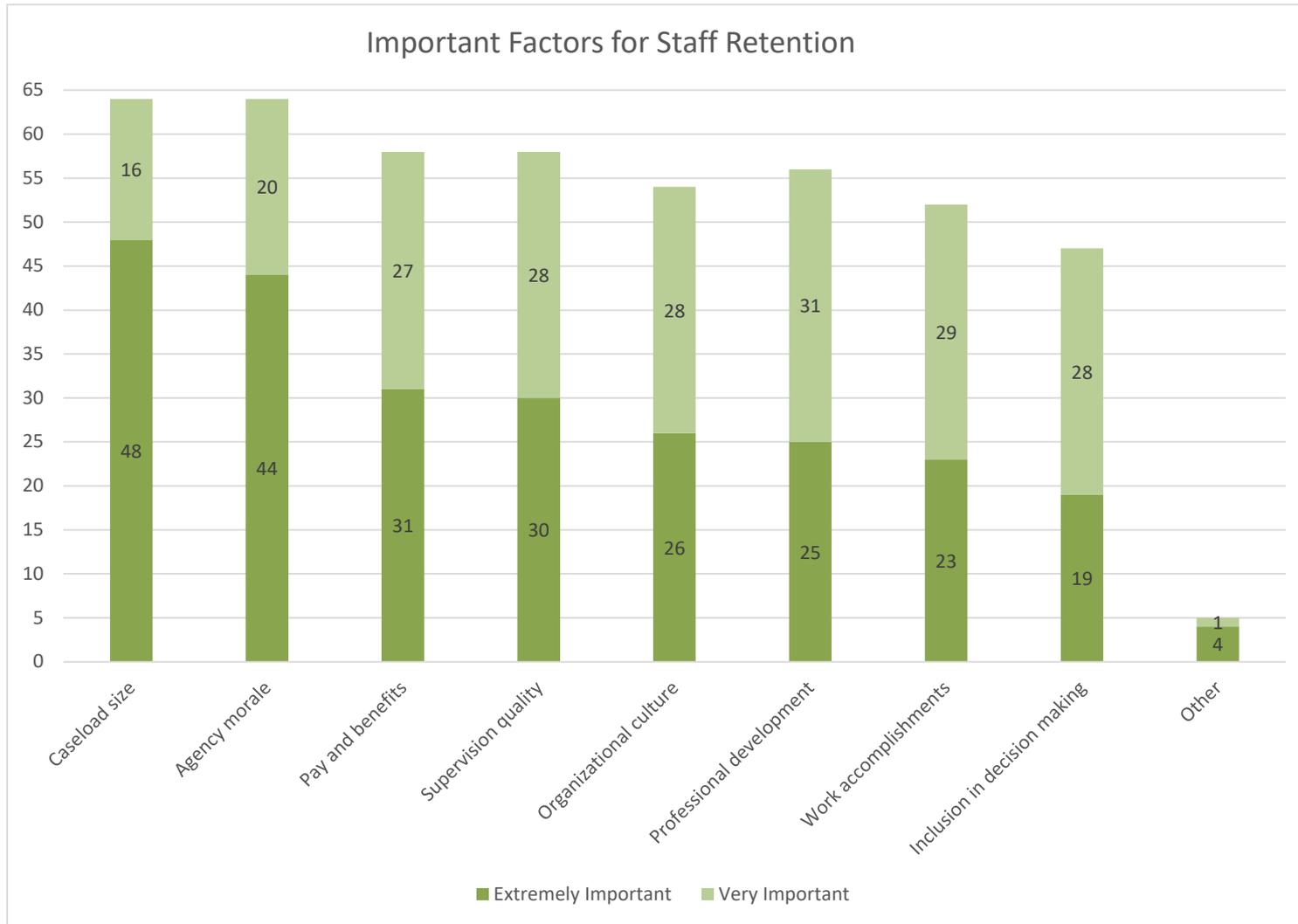
Family Service Average Workload



Child Protective Services - Data



Child Protective Services - Data



Data Source: DCYF Stay Survey, July, 2018



Juvenile Justice Services

**Division for Children, Youth, and
Families**



Juvenile Justice Services – Services Provided

Support children and youth to remediate challenges with delinquency to promote child, family, and community safety. Support children and youth identified as Children in Need of Services

Juvenile Justice Services

Services include:

- **Delinquency Support Services (JPPO Case Management & Community Based Services)**
- **Children in Need of Services (Voluntary & Involuntary CHINS)**
- **In-home/in-community services to promote child, family, and community safety**
- **Out-of-home residential services when child/youth requires more intensive clinical as limited by law for delinquency and CHINS**
- **Support of permanency for children/youth**

State Mandates

- **Children in Need of Services – RSA 169-D**
- **Delinquent Children – RSA 169-D**
- **Interstate Compact on Juveniles – RSA 169-A**
- **Services for Children, Youth and Families – 170-G**

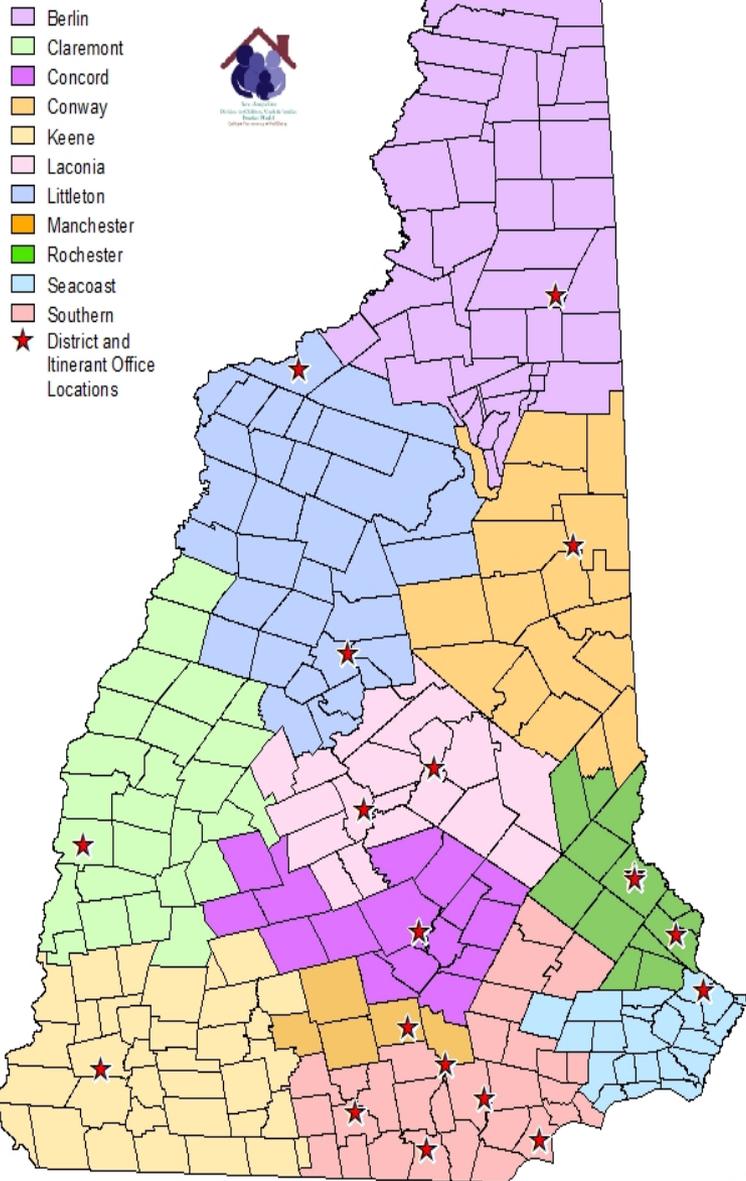


Juvenile Justice Services - Desired Outcomes

- ▶ Strengthen families to support child/youth in the home.
- ▶ Support youth to promote well-being and prevent future delinquent behaviors.
- ▶ Support strong residential programs for children who clinically require support beyond that which can be provided in homes/communities.
- ▶ Ensure permanency for children and youth.
- ▶ Build stronger communities and youth reintegration through restorative practices.
- ▶ Realize our collective responsibility for child well-being by developing and supporting community efforts to strengthen families and serve youth outside of juvenile justice services

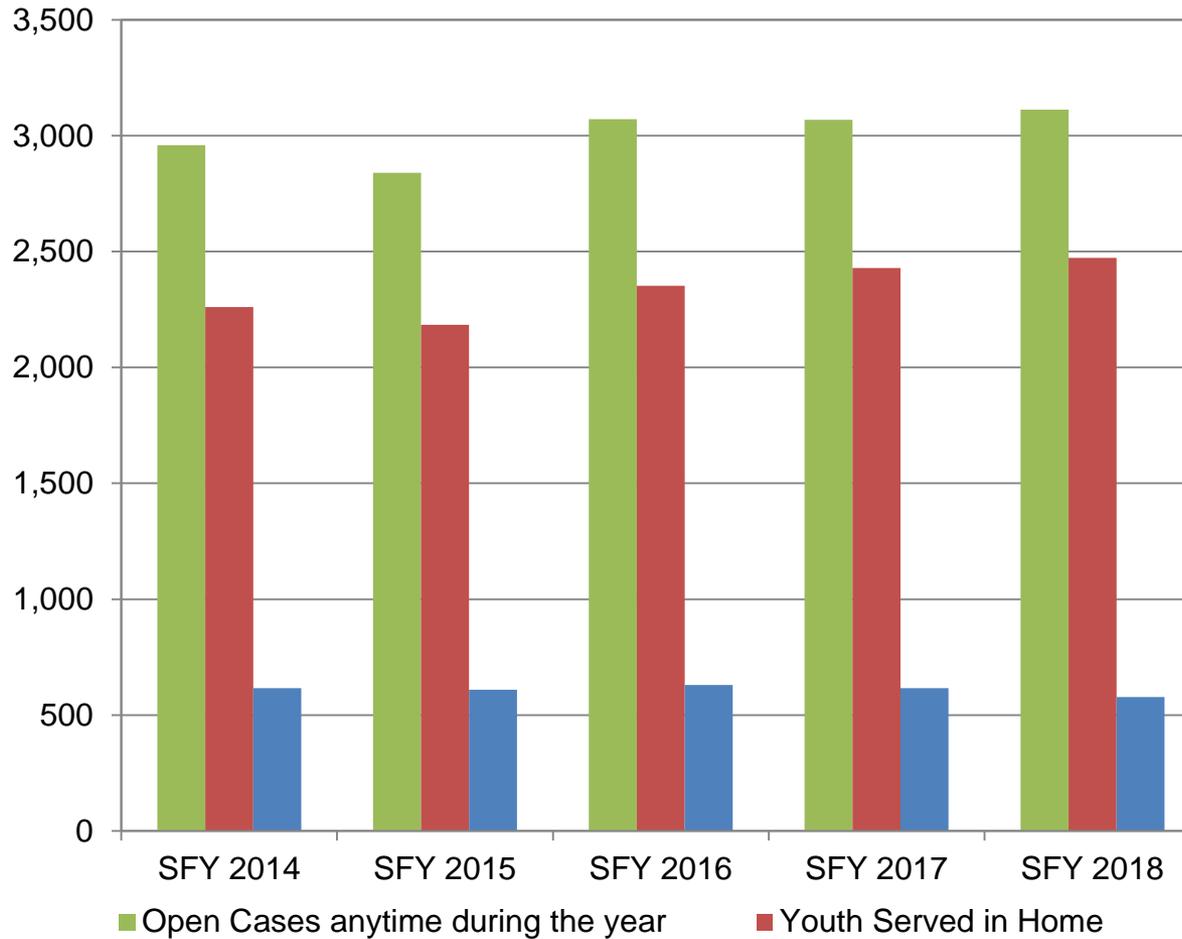


DCYF DISTRICT OFFICES JUVENILE JUSTICE CATCHMENT AREAS



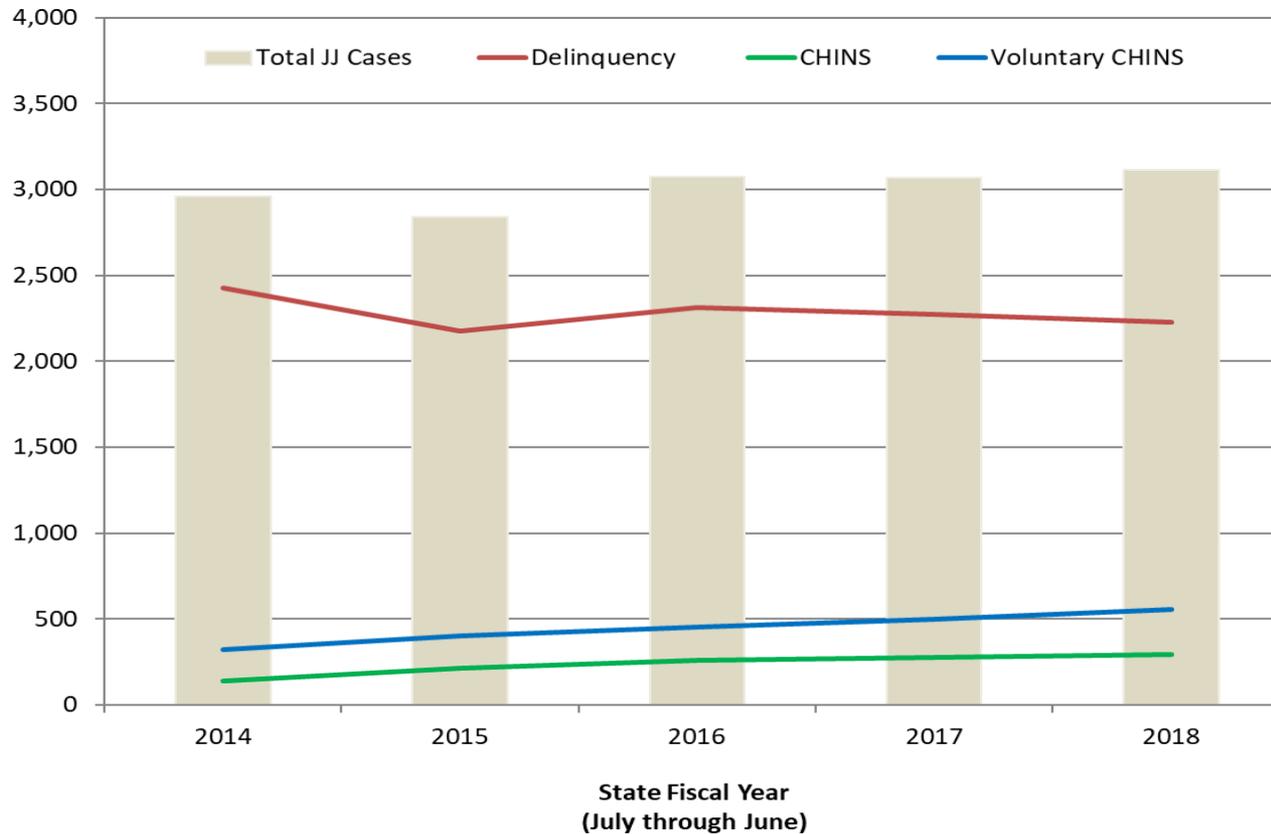
Juvenile Justice Services - Data

Juvenile Justice Services



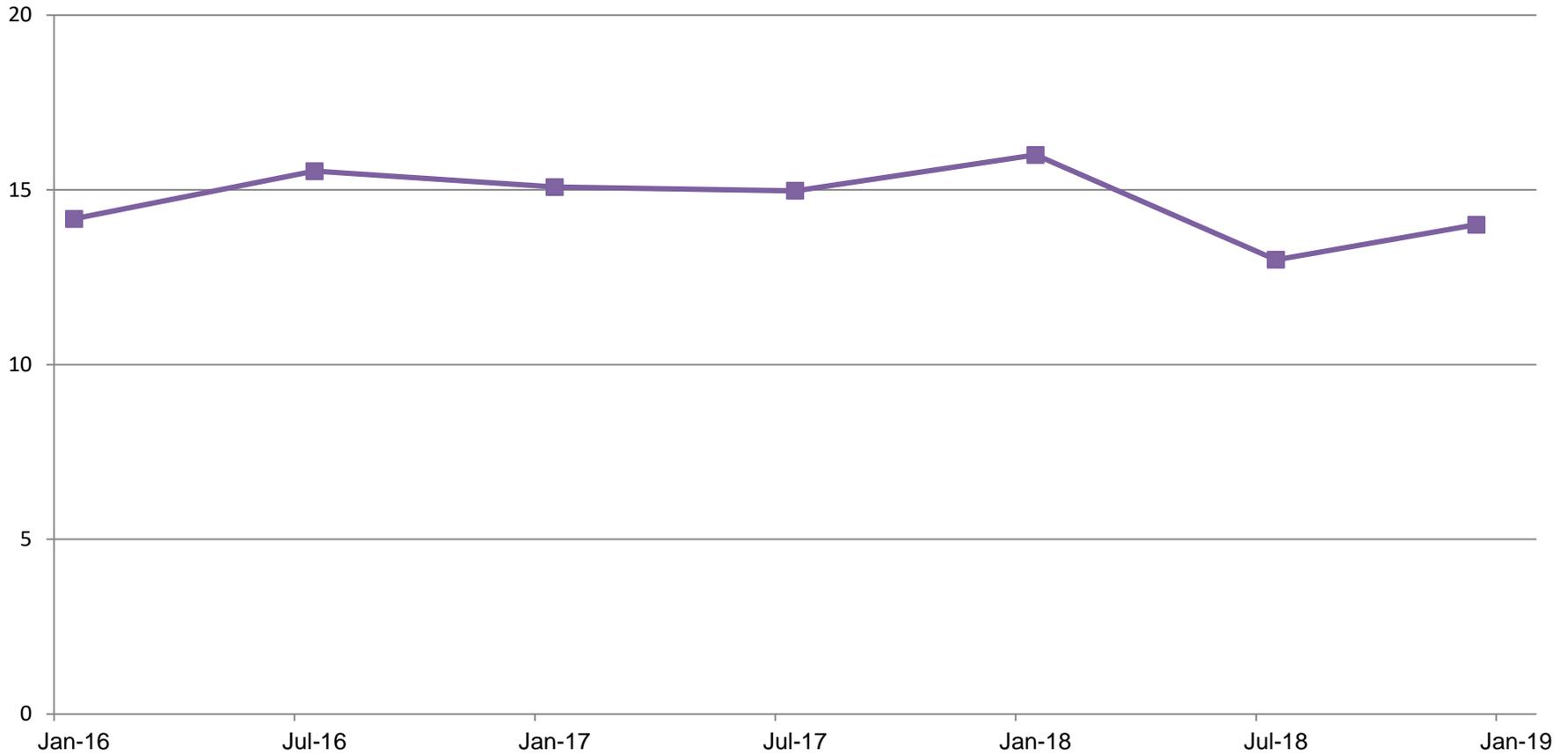
Juvenile Justice Services - Data

Juvenile Justice Caseload (open anytime during the year)



Juvenile Justice Services - Data

Average Cases Assigned Per JPPO



Juvenile Justice & Child Protection Actual Costs of Residential and Community Based Services SFY18

	Non-Medicaid	Medicaid	Total Costs
Residential – Juvenile Justice	\$8,925,767	\$13,213,722	\$22,139,485
Residential – Child Protection	\$11,188,994	\$11,220,092	\$22,409,086
Community Based – Juvenile Justice	\$2,427,715	\$1,935,916	\$4,363,631
Community Based – Child Protection	\$1,592,776	\$7,075,092	\$8,667,868



Youth in Out-of-State Residential Programs

FACILITY	CITY	STATE	Daily Rate	# of Youth
BRANDON RES TREATMENT CENTER INC	Natick	Massachusetts	\$634	3
CLARINDA YOUTH CORPORATION	Clarinda	Iowa	\$418	1
DEVEREUX FOUNDATION	Rutland	Massachusetts	\$567	1
HILLCREST EDUCATIONAL CENTER INC - HIGH POINT	Lenox	Massachusetts	\$702	6
HILLCREST EDUCATIONAL CTR INTENSIVE TRT UNIT	GT Barrington	Massachusetts	\$1070	1
MILLCREEK OF ARKANSAS	Fordyce	Arkansas	\$545	1
RTC RESOURCE ACQUISITION CORPORATION	Indianapolis	Indiana	\$462	2
ST ANNS HOME INC - MAIN RESIDENCE	Methuen	Massachusetts	\$526	3
ST ANNS HOME INC	Methuen	Massachusetts	\$682	6
ST ANNS HOME – PUBLIC SCHOOL	Methuen	Massachusetts	\$344	2
ST ANNS HOME INC COMMUNITY BASED ACUTE TRT	Methuen	Massachusetts	\$525	1
STETSON SCHOOL INC	Barre	Massachusetts	\$549	13
VERMONT PERMANENCY INITIATIVE S GREEN MEADOWS	Bennington	Vermont	\$692	12
VERMONT PERMANENCY INITIATIVE SOUTH NESFG	Bennington	Vermont	\$432	13
WHITNEY ACADEMY - ASSONET RESIDENCE	Assonet	Massachusetts	\$715	2
WHITNEY ACADEMY - DIGHTON I RESIDENCE	North Dighton	Massachusetts	\$715	1
WHITNEY ACADEMY - DIGHTON II RESIDENCE	North Dighton	Massachusetts	\$715	1
WHITNEY ACADEMY INC - FREETOWN RESIDENCE	East Freetown	Massachusetts	\$715	1

Total: 70

Data as of 3/7/19



Reasons of Out-of-State Placements

distance to support family

Hampshire

psychological Residential Treatment

able, in-state providers do not
demand

competitive with other states or in-state

on in recent years

accept some youth based on level
or challenging prior history in their



Family First Preventative Services Act

Residential Services:

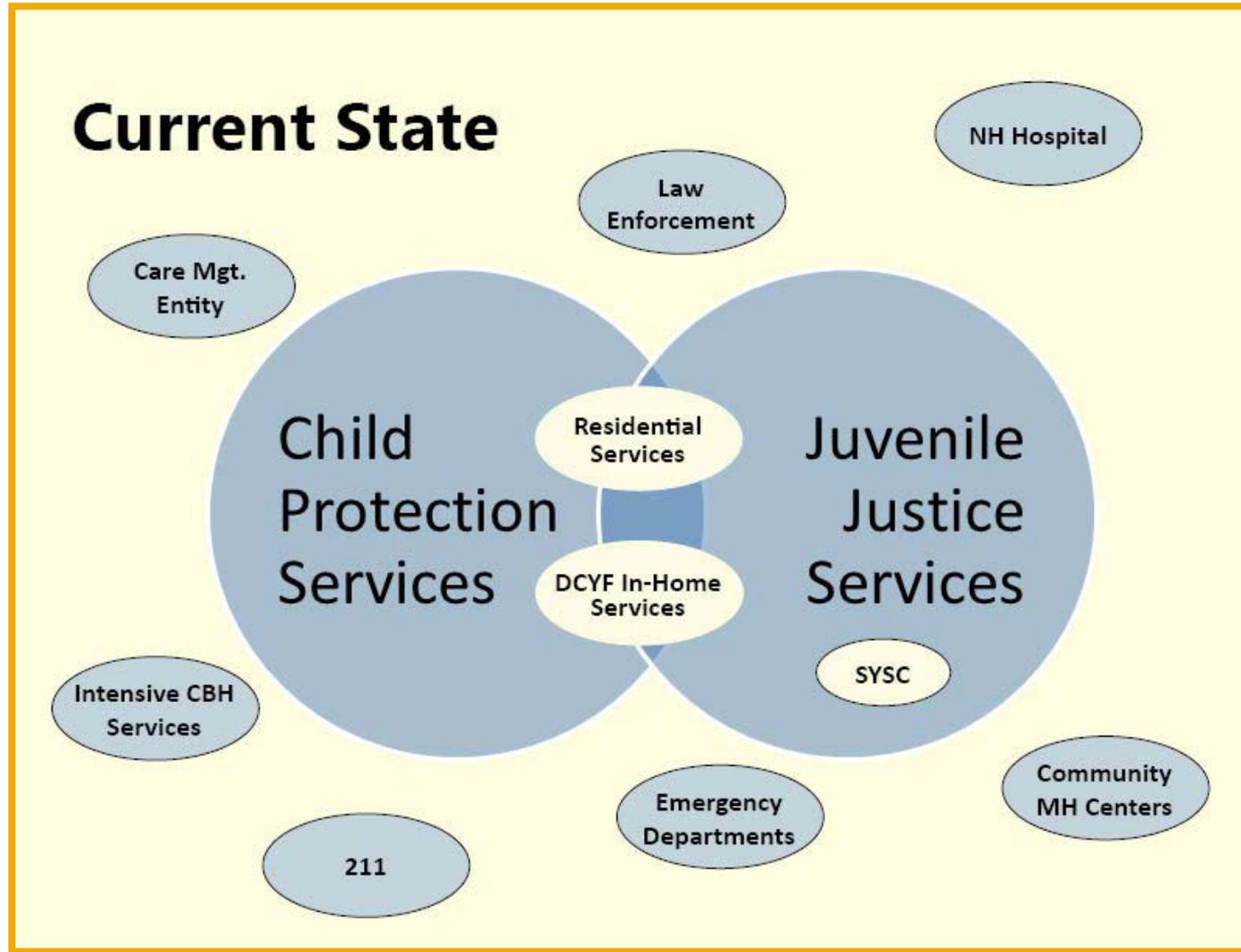
- Federal IV-E funds (50% match) to be limited as follows
- Parental income test - 1996 AFDC guidelines
- Implement between Oct. 2019 & Oct. 2021
- Residential programming only when clinically necessary with limited exceptions:
 - Human Trafficking Programs
 - Pregnant/Parenting Programs
 - Independent Living Programs for young adults (18+)
- Qualified Residential Treatment Programs
 - Accredited (HB2 & PN Service Redesign)
 - Clinical model/programming (PN Service Redesign)
 - Nursing & Clinical Staff (PN Service Redesign)
 - Post-discharge services (PN Service Redesign)
- Independent needs assessment (SB14)
- Family teaming/decision-making (SB14)

Prevention Services:

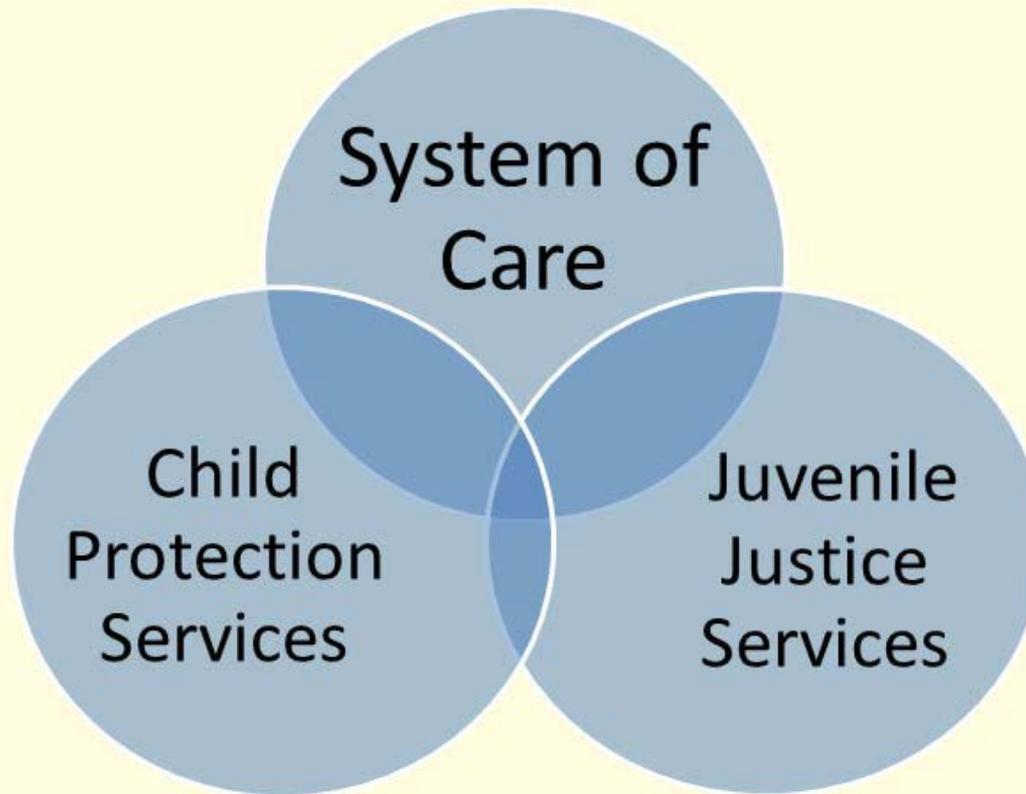
- Federal IV-E funds (50% match) to be newly authorized as follows
- No parental income test
- Implement between Oct. 2019 & Oct. 2021
- First time IV-E funding available for children & their families before placement
- Children must be identified as at “imminent risk for foster care” (Funding for tool in HB2)
 - Could be designed to include current & new voluntary services and traditional “open cases”
- Only Evidence Based & Trauma Informed Services identified in IV-E Preventative Services Clearinghouse (PN Service Redesign)
 - Mental Health Services
 - SUD Treatment Services
 - In-home Parenting Support (education, family counseling, home visiting, etc.)



DCYF & Children's Behavioral Health



Future State



DCYF - Key Accomplishments

While significant workforce challenges remain, reduction in workload and organizational stability following the crisis has resulted in improved staff morale and retention.

Reversing a three year trend, the number of children entering child protective placement has reduced while the number of children achieving permanency has increased, indicating growing stability despite continuing record high child abuse/neglect assessments.

Implementation of: 24/7 Intake; 24/7 CPS Emergency Response; Redesigned Pre-service Training; New Simulation Training; Voluntary Services; Expanded SUD Supports/Services; Rapid Safety Feedback; SAFE Home Study; Home Study Unit; Enhanced Field Support for Foster Parents; Increased Foster Care Subsidy; Document Imaging; Strengthened Record Retention Protocols; and Stabilized New Leadership of Every DCYF Bureau



DCYF - Key Challenges

Staff support: appropriate workload, effective services for families, and a culture of safety to allow staff to support families and secure child safety and well-being in exceeding complex environment.

Keep Kids Safe at Home: Preventative and Voluntary Services to mitigate risks before children are abuse or neglected occur. Development of a robust System of Care to support children and youth with behavioral health challenges and their families before delinquency occurs.

Residential and In-Home Service Modernization: Supporting residential providers to enhance trauma informed clinical capacity and In-Home Service providers to transition to evidence based models in line with best practices and the Family First Preventative Services Act.



Prioritized Needs - Staff

Position Name	Request SFY20	Request SFY21	HB1 SFY20	HB1 SFY21
Business System Analyst I	2	2	-	-
Case Aide	14	14	14 unfunded	14 unfunded
CPSW	27	57	10 funded	10 funded
Secretary II	11	19	5 unfunded	5 unfunded
CPS Supervisor IV	9	20	4 funded 1 unfunded	4 funded 1 unfunded
Administrator III	1	1	1 unfunded	1 unfunded
Program Specialist	7	7	2 funded	2 funded
Nurses	15	15	8 funded 7 unfunded	8 funded 7 unfunded



Prioritized Needs - Staff

Position	Request SFY20	Request SFY21	HB1 SFY20	HB1 SFY21
JPPO	1	2	-	-
JPS Supervisor IV	1	3	-	-
Attorney II*	4	4	2 funded 2 unfunded	2 funded 2 unfunded
Legal Secretary*	6	6	6 unfunded	6 unfunded
<u>Total</u>	98	150	62	62

*Legal Positions budgeted within Legal Services Budget.



Approved Prioritized Needs

Item	Request SFY20	Request SFY21	HB1 SFY20	HB1 SFY21	HB2
Community-Based Vol. Services	2.5M	5M	1M	1M	3.5M
Contracts: After-hours Intake & Case Closure	576K	584K	576K	584K	-
Rapid Safety Feedback	108K	108K	108K	108K	-
Workers Compensation	218K	218K	218K	218K	-
Unemployment Compensation	108K	108K	108K	108K	-
SDM Study/ Revision & Residential Accreditation Grants	955K	-	-	-	955K



Staffing

Governor Recommended Positions SFY20	%	4210 Child Protection Accounting Unit
20	4%	2956 – Director’s Office
395	86%	2957 – Child Protection
24	5%	2960 – Org’l Learning & Quality Improv
17	4%	2961 – Foster Care Health Program
1	0%	2970 – Teen Independent Living



Staffing

Governor Recommended Positions SFY20	%	4214 Juvenile Justice Services Accounting Unit
108	99%	7905 – Juvenile Field Services
1	1%	7906 – Offc Juvenile Justice Delinquency Prevention (OJJDP)



Child Protection

The purpose of Child Protection is to assist families in the protection, development, permanency, and well-being of their children and the communities in which they live.

Children and families who come to the attention of the child protection system do so as a result of abuse and/or neglect reports being made to DHHS/DCYF pursuant to NH RSA 169-C. The children and youth involved in these reports have been alleged to have been subjected to maltreatment and trauma and are in danger or at risk of harm due to the following: sexual, physical, emotional and psychological abuse, neglect including educational, emotional, medical, and physical.

Parents involved with the child protection system may have a history of abuse and trauma in their own childhood, and/or currently struggle with mental health challenges, substance abuse, domestic violence and a scarcity of resources. These circumstances have a direct impact on their ability to assure the ongoing safety and protection of their children.

Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4210-2956	Director's Office	DCYF	CP	858	13
4210-2957	Child Protection	DCYF	CP	859	16
4210-2958	Child – Family Services	DCYF	CP	860	13
4210-2959	Domestic Violence Programs	DCYF	CP	862	24



Child Protection

Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4210-2960	Org'l Learning & Quality Improvement	DCYF	CP	863	26
4210-2961	Foster Care Health Program	DCYF	CP	864	--
4210-2964	Worker's Compensation	DCYF	CP	866	--
4210-2965	Unemployment Compensation	DCYF	CP	867	--
4210-2966	Title XX Grant - SSBG	DCYF	CP	867	--
4210-2967	Child Welfare Service IV-B	DCYF	CP	868	--
4210-2968	Title IV-B Subpart I	DCYF	CP	869	--
4210-2969	Child Abuse Prevention - CPTA	DCYF	CP	869	--
4210-2970	Teen Independent Living	DCYF	CP	870	--
4210-2971	Adolescent After Care Service	DCYF	CP	871	--



Child Protection

Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4210-2972	Adolescent Purchased Service	DCYF	CP	872	--
4210-2973	Promoting Safe-Stable Families	DCYF	CP	872	--
4210-2974	Adoption Services	DCYF	CP	873	--
4210-2975	Pass Thru Grants Title 1	DCYF	CP	874	--
4210-8903	Adoption Trauma Grant	DCYF	CP	875	--



Juvenile Justice Services

The purpose of the services provided to delinquents and Children in Need of Services (CHINS) are to promote community safety and positive youth development via Juvenile Probation and Parole Supervision. Juvenile Probation and Parole Officers work to assure youth /offender accountability through restoration of individuals and communities harmed by misconduct and by treating youth as assets to be developed within families and communities.

Juvenile Field Services provides services to communities and the general public whose safety and well-being have been placed at risk, by the provision of supervision and case management to adjudicated youth by Juvenile Probation and Parole Officers. They serve juveniles adjudicated as delinquents or CHINS for whom the supervision and services provided promote accountability, positive youth development and to facilitate the successful utilization of home based and community services and/or the successful re-integration of the youth into their families and communities. They also serve the families of adjudicated delinquents or CHINS who seek Juvenile Justice Services, collaborate with law enforcement and seek court assistance in addressing misconduct and its causes.

Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4214-7905	Director's Office	DCYF	JJS	879	30
4214-7906	Child Protection	DCYF	JJS	881	--



Sununu Youth Center

**Division for Children, Youth, and
Families**



Sununu Youth Services Center – Services Provided

Provide a safe and secure environment for detained and committed youth that receive crisis intervention, mental health, and focal treatment services in a secure setting. Ensure safety and well being of committed and detained youth and the overall safety of the community.

Sununu Youth Services Center

Services include:

- Focal Treatment Plans
- Clinical and Psychiatric Assessments and Services
- Educational and Vocational Planning/Services
- Medical, Dental, Nutritional Services
- Family Engagement (Visits, Engagement & Development in Treatment)
- Assured Staff and Resident Safety
- Community Re-entry Planning (Early Transition and Community Reintegration)
- Recreational/Experiential and Independent Living Skills
- Reunification/Permanency Planning (Stabile Home, Job Placement, Community Connections)

State Mandates

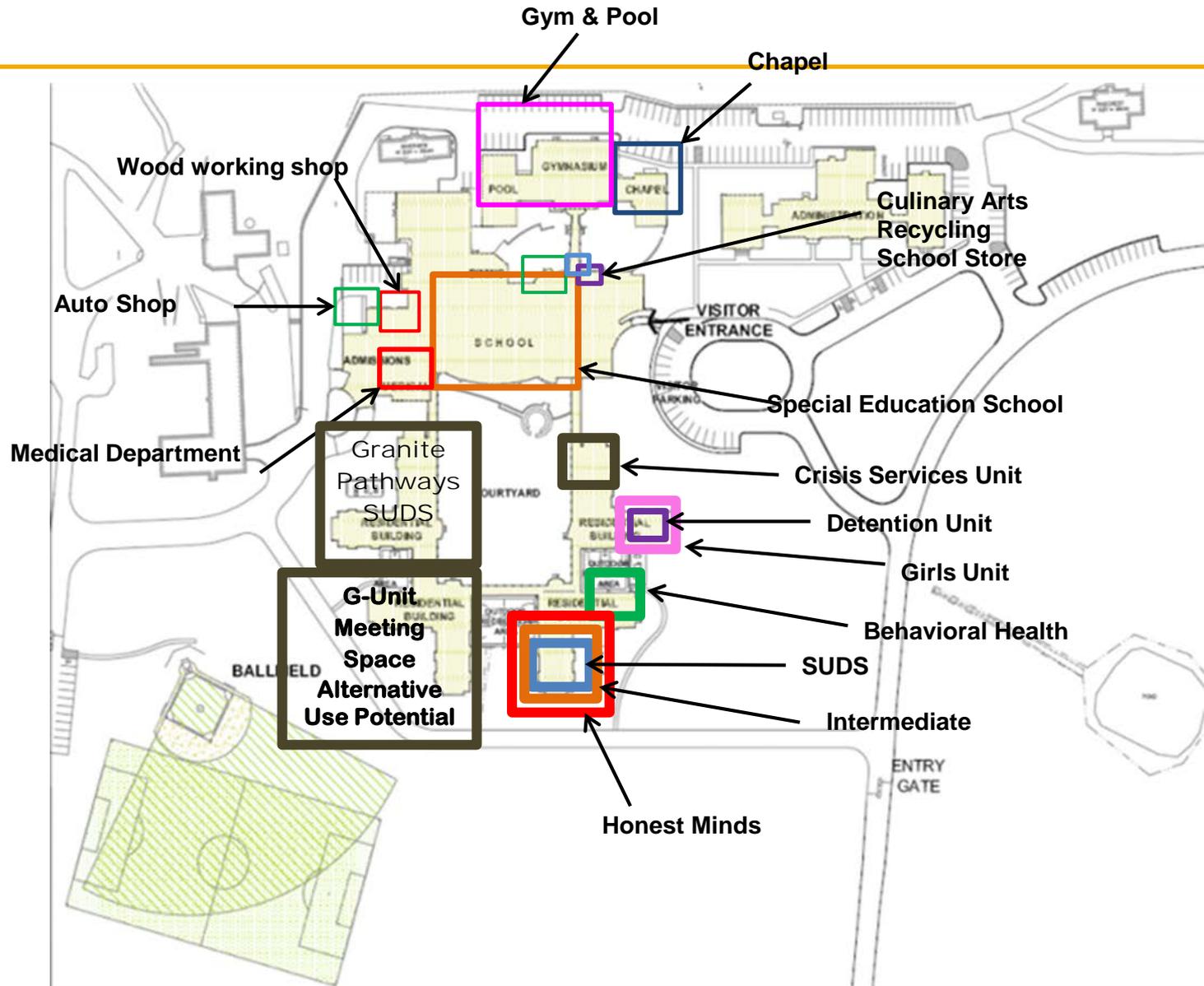
- RSA 169-B – Delinquent Children
- RSA 170-H – Parole of Delinquents
- RSA 170-G – Services for Children, Youth and Families
- RSA 621 – Youth Development Center
- RSA 621-A – Youth Services Center



Sununu Youth Services Center – Desired Outcomes

- ▶ Promote and balance community safety and positive youth development
- ▶ Mitigate risk of harm to self and community to prevent/decrease recidivism
- ▶ Improve decision making skills, self-esteem, and confidence levels
- ▶ Improve community and family relationships/functioning
- ▶ Build/Create Protective Factors (Education/Credit Recovery, Vocational Skills, Accountability to self/others)
- ▶ Effective permanency planning for youth with positive community integration



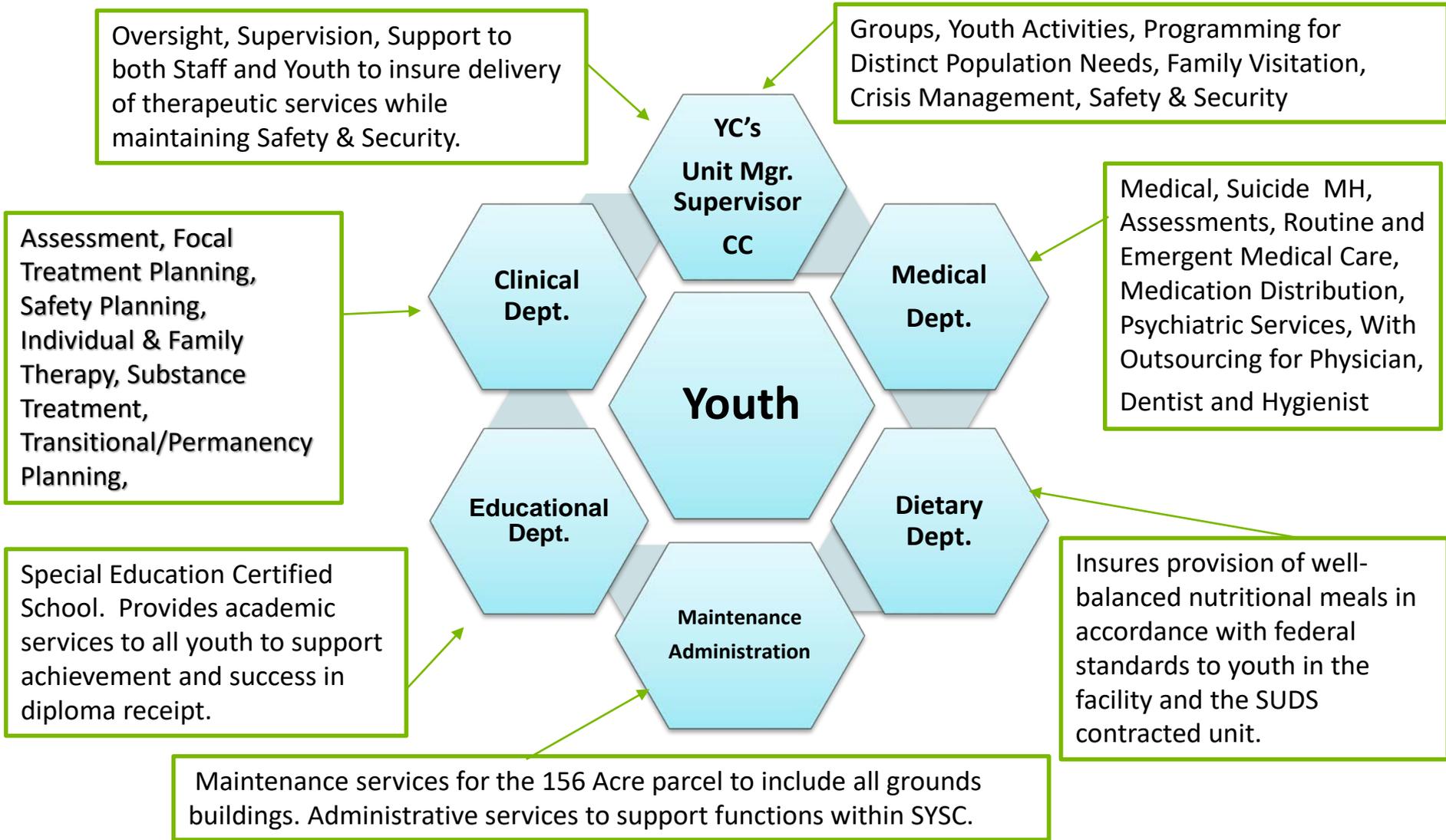


SYSC – Unit Description for Youth Served

- ▶ F-000: The Honest Mind Program is the foundation of the most intensive program at SYSC.
- ▶ F-100: The Behavioral Health Program treats a wide variety of diagnoses, comorbid disorders, concurrent conditions, etc.
- ▶ F-200: Youth who are identified with the need for Substance Use Disorder Treatment are treated by a Master Licensed Alcohol and Drug Counselor (MLADC) and Intermediate Program for youth who may have delinquent behaviors and secondarily identified Behavioral health issues.
- ▶ E-200: Female resident unit separation for compliance with PREA laws and regulations.
- ▶ E-000: Detention for youth pending disposition of their case in the court system.
- ▶ E-100: The Crisis Services Unit (CSU). Placement on the CSU is a response to the youth's mental health and or behavioral dysregulation to insure safety and security of the youth and staff.
- ▶ G Unit utilized for meetings, but could be repurposed for additional youth programming.
- ▶ H Unit occupied by the Granite Pathways Youth Substance Use Treatment Program.



SYSC – Staffing



Sample Daily Schedule for Youth

7:15am – Wake up
7:15-7:35- Make bed, morning hygiene
7:35- Breakfast
8:00- 1st period (School Store
Business/Marketing)
8:50- 2nd period (Art)
9:40-3rd period (Culinary)
10:30- 4th period (English)
11:20- Study Hall
11:55-Lunch
12:40pm- 5th Period (Physical Science or
Biology)
1:30- 6th period (Life Skills or Resource) NOTE:
Mondays Equine Therapy
2:20- End of School day, Line up
2:25-2:40 Transition time on unit
2:40-3:00- Free Time

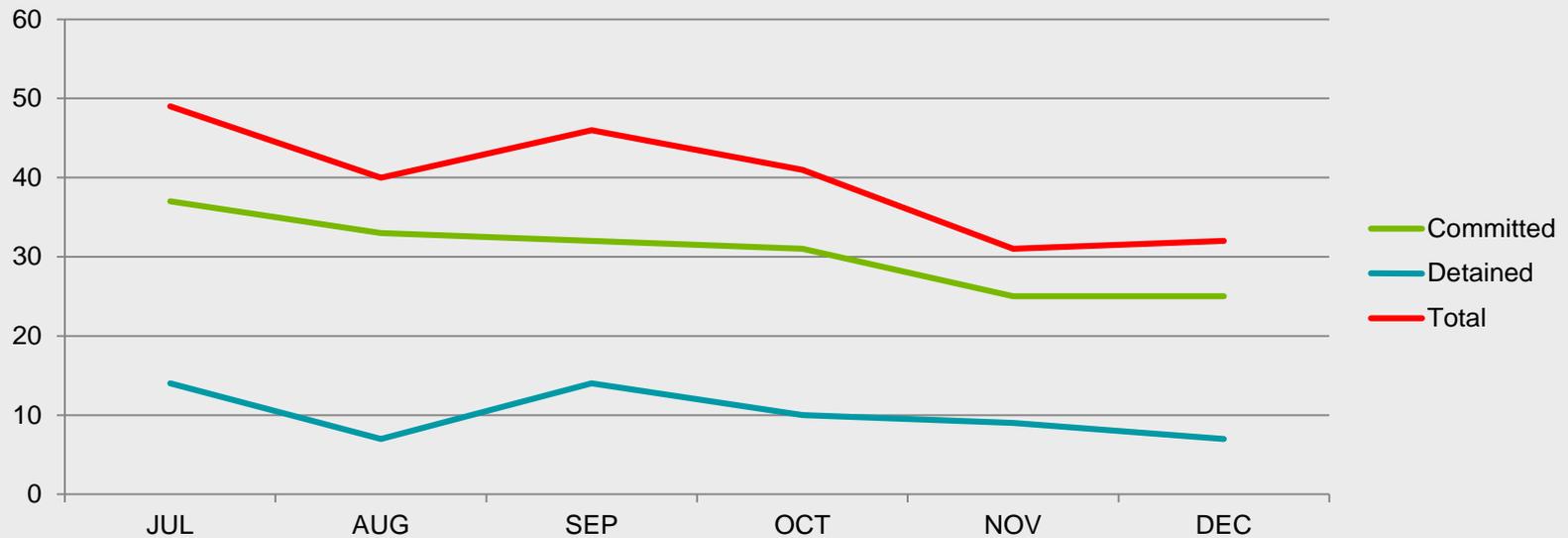
3:00-4:00- Community meetings with YC's &
Clinicians or Therapeutic Groups
4:00-5:00- Gym, Mentoring St A's, Bible Study,
FiT Program,
5:00-5:30- Dinner
5:30-5:45- Transition Time on unit
5:45-6:00- Unit Chores
6:00-6:30- Therapeutic Groups (Anger Mgmt,
SUDS, Honest Minds, etc.)
6:30-7:30- Visits (if no scheduled visits youth
will have groups or activities)
7:35-7:45- Med sick call
7:50-8:00- Shower
8:00-9:00 – Upper level time in Multi-purpose
room
9:00- Bed time*

*this varies from 8:00 to 9:30 depending upon
youth trust level



SYSC Data

Number of Youth Served



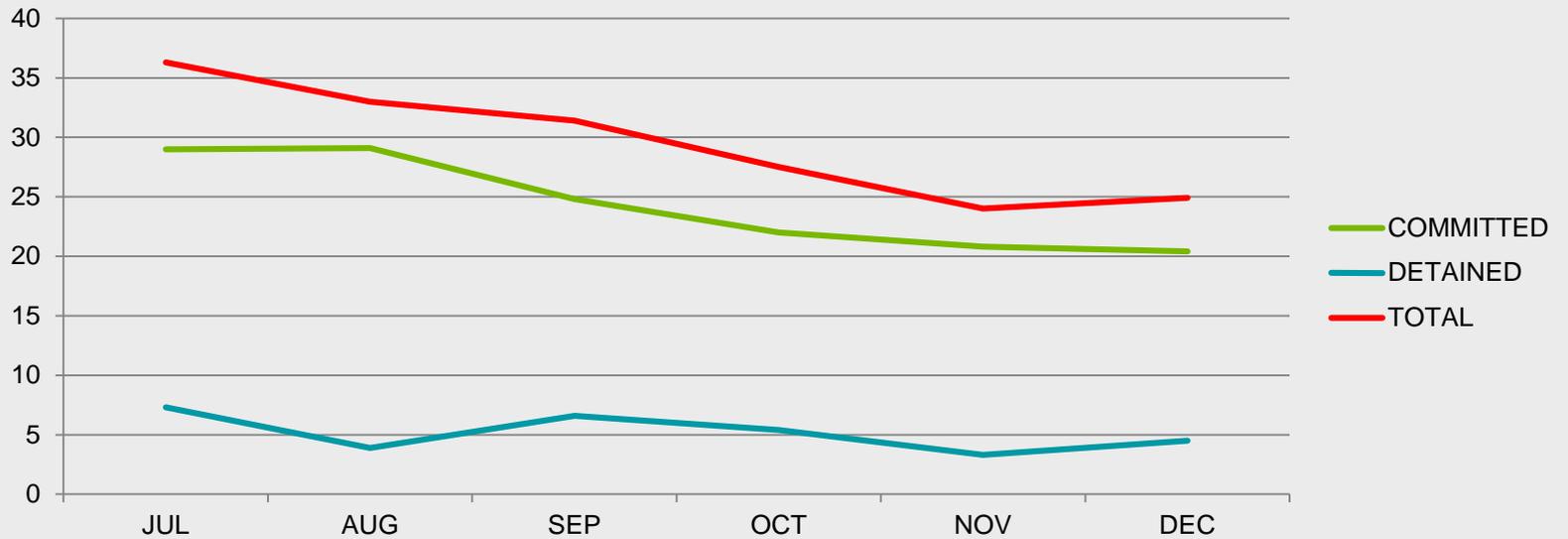
A youth can be both committed and detained in the same month, but will only be counted once in the total for the month.

Source: Courtstream



SYSC Data

Average Daily Census



Source: Courtstream



Staffing

Governor Recommended Positions SFY20	%	4215 Sununu Youth Services Center Accounting Unit
6	4%	7906 – Director’s Office
6	4%	1203 – Food Prep
11	8%	7914 - Maintenance
8	6%	7915 – Health Services
78	56%	7916 – Rehabilitative Programs
30	22%	7917 – Rehabilitative Education



Sununu Youth Services Center

The John H. Sununu Youth Services Center (SYSC) was built as a 144 bed secure rehabilitation and detention facility. The co-ed facility services both adjudicated and detained youth. The primary function of the facility is to promote and balance community safety and positive youth development through the utilization of therapeutic practices. This is achieved by assuring offender accountability through restorative practices to communities harmed by misconduct. SYSC provides security, supervision, and appropriate programs for youth to ensure that committed residents have a greater chance of being successful in the community when they leave the Center than when they enter it.

Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4215-7909	Director's Office	DCYF	SYSC	882	--
4215-7913	Material Management	DCYF	SYSC	883	--
4215-1203	Food Prep	DCYF	SYSC	884	--
4215-7914	Maintenance	DCYF	SYSC	884	--



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Activity-Accounting Unit	Accounting Unit Title	Division	Bureau	Budget Book Page #	Budget Briefing Book Page #
4215-7915	Health Services	DCYF	SYSC	885	--
4215-7916	Rehabilitative Programs	DCYF	SYSC	886	--
4215-7917	Rehabilitative Education	DCYF	SYSC	887	--
4215-7919	Chapter 1 Neglected - Disad	DCYF	SYSC	888	--

