New Hampshire
Department of
Health and Human Services

To join communities and families in providing opportunities
for citizens to achieve health and independence
Division of Public Health Services (DPHS)
Mission Statement

“To assure the health and well being of communities and populations in New Hampshire by protecting and promoting the physical, mental, and environmental health of its citizens, and by preventing disease, injury and disability.”

New Hampshire Department of Health and Human Services
DPHS Vision

- The New Hampshire Division of Public Health Services is committed to being a responsive, expert, leadership organization that promotes optimal health and well being for all people in New Hampshire and protects them from illness and injury. Our first responsibility is to serve the public – individuals, families, communities and organizations – by delivering high quality, evidence-based services. We believe that quality health services should be available, accessible, affordable and culturally competent.
Organization (1)

- The Bureau of Public Health Systems, Policy and Performance provides support to community-based agencies for the development and maintenance of a public health infrastructure and the medical and preventive health services infrastructure, especially at the rural level. It is responsible as well for coordination of strategic planning and performance improvement.

- The Bureau of Population Health is charged with the implementation of programs that prevent premature death and disability from chronic diseases, promote healthy behaviors – good nutrition and increased physical activity.

- The Bureau of Public Health Protection licenses key public health related processes: Food, lead and radiation. It does provide support to community-based agencies for licensing and inspection purposes.
Organization (2)

• The Bureau of Public Health Statistics and Informatics is tasked with standardizing and optimizing data collection and analysis as well as the Public Health informatics network.

• The Bureau of Infectious Disease Control aims to prevent, detect, monitor and control communicable, food borne, vaccine preventable disease and public health emergencies in NH.

• The Bureau of Public Health Laboratories provides responsive, unbiased, quality laboratory testing for biological, chemical and radiological threats to the health of the public. It works to improve quality assurance of laboratory services in both the public and private sector.
DPHS Personnel and Administrative Profile

- 310 Positions Authorized
  - 268 Funded
  - 6 Unfunded
  - 36 Vacant

- Funding Mix
  - 49% Federal (48 categorical federal grants)
  - 34% Other Funds (23 other sources)
  - 17% General Funds

New Hampshire Department of Health and Human Services
Index of RSA’s pertaining to Public Health Programs (1)

- Chapter 125- F: Radiological health program
- Chapter 125-H: Health risk assessment
- Chapter 126: Vital records and health statistics
- Chapter 126 K: Youth access to and use of tobacco products
- Chapter 126-Q: New Hampshire Vaccine Association
- Chapter 127: District departments of health
- Chapter 128: Town health officers
- Chapter 130-A: Lead paint poisoning
- Chapter 131: Laboratory of hygiene
- Chapter 132: Protection of maternity and Infancy
- Chapter 140: Occupational health

New Hampshire Department of Health and Human Services
Index of RSA’s pertaining to Public Health Programs (2)

- Chapter 141: Communicable diseases
- Chapter 141-A: Critical health problems reporting act
- Chapter 141-B: Chronic disease prevention, assessment and control
- Chapter 141-c: Communicable diseases
- Chapter 141-F: Human Immunodeficiency Virus education, prevention and control
- Chapter 141-J: Birth conditions program
- Chapter 142-A: Mosquito control policy for state agencies
- Chapter 143: Sanitary production and distribution of food
- Chapter 143-A: Food service licensure
- Chapter 147: Nuisances, toilets, drains, expectorations, rubbish and waste
- Section 151:33 Hospitals required to report
- Section 155:64 Indoor smoking act

New Hampshire Department of Health and Human Services
Target Population Served

• Public Health, as described in the mission and vision, serves all people in NH
• There are specific programs for pregnant women and children
• Immunizations program serves all NH population under 18.
Service Delivery

• DPHS employees perform (i.e.):
  – all infectious disease investigations, except in Manchester and Nashua
  – Food establishments inspection and licensing, except in the 16 self-inspecting cities and towns

• Contractors perform (i.e.):
  – Regional planning for emergency preparedness and public health development (Public health networks)
  – Health Care Services (Community health centers)

• Partners (not contracted or employed) perform:
  – Vaccine delivery
## Services Delivered

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<tbody>
<tr>
<td></td>
<td></td>
<td>Actual</td>
<td>Actual</td>
<td>Actual</td>
<td>Actual</td>
<td>Budget</td>
<td>Budget</td>
<td>Budget</td>
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<tr>
<td>Breast &amp; Cervical Cancer</td>
<td># individuals screened</td>
<td>3,951</td>
<td>3,935</td>
<td>4,290</td>
<td>4466</td>
<td>4,000</td>
<td>4,200</td>
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<tr>
<td>Commodity Supplemental Food</td>
<td># persons/month</td>
<td>6,862</td>
<td>7,144</td>
<td>7,207</td>
<td>7,152</td>
<td>7,276</td>
<td>7,296</td>
<td>7,296</td>
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<tr>
<td>Maternal Health</td>
<td># clients</td>
<td>2,119</td>
<td>2,125</td>
<td>1,800</td>
<td>1,758</td>
<td>2,130</td>
<td>2,200</td>
<td>2,200</td>
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<tr>
<td>Primary Care</td>
<td># clients</td>
<td>77,061</td>
<td>79,620</td>
<td>103,573</td>
<td>104,622</td>
<td>81,250</td>
<td>110,000</td>
<td>110,000</td>
</tr>
<tr>
<td>Tobacco prevention</td>
<td># services provided by NH smoker's helpline</td>
<td>1515</td>
<td>1584</td>
<td>1,119</td>
<td>1,398</td>
<td>1,500</td>
<td>1,500</td>
<td>1,500</td>
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<tr>
<td>WIC Nutrition Services</td>
<td># persons/month</td>
<td>17,184</td>
<td>17,833</td>
<td>18,196</td>
<td>18,164</td>
<td>18,000</td>
<td>18,515</td>
<td>18,515</td>
</tr>
<tr>
<td>State Loan Repayment Program</td>
<td>% of primary care providers practicing in NH after loan repayment contract ends</td>
<td>100%</td>
<td>90.00%</td>
<td>100.00%</td>
<td>85.70%</td>
<td>85.00%</td>
<td>85.00%</td>
<td>85.00%</td>
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<tr>
<td>Public Health reports</td>
<td># custom health reports created for local health depts and other state health programs - asthma, suicide, head injuries, etc.</td>
<td>n/a</td>
<td>n/a</td>
<td>270</td>
<td>271</td>
<td>275</td>
<td>280</td>
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New Hampshire Department of Health and Human Services
# Services Delivered

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<tr>
<td>Food Protection</td>
<td># of inspections</td>
<td>6,100</td>
<td>5,500</td>
<td>7,807</td>
<td>7,235</td>
<td>5,700</td>
<td>5,050</td>
<td>5,550</td>
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<tr>
<td>Food Protection</td>
<td># of licenses</td>
<td>5,500</td>
<td>5,500</td>
<td>5,077</td>
<td>4,600</td>
<td>5,500</td>
<td>4,700</td>
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<td>Radiological Health</td>
<td>X-ray inspections</td>
<td>1,530</td>
<td>1,530</td>
<td>1,530</td>
<td>1,530</td>
<td>1,530</td>
<td>1,575</td>
<td>1,590</td>
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<tr>
<td></td>
<td># registrations for radiation</td>
<td>4,075</td>
<td>4,075</td>
<td>4,055</td>
<td>4,055</td>
<td>4,075</td>
<td>4,100</td>
<td>4,125</td>
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<tr>
<td></td>
<td>machines</td>
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<td></td>
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<td></td>
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<tr>
<td></td>
<td>Rad mat lic, insp, enforcement</td>
<td>725</td>
<td>725</td>
<td>725</td>
<td>725</td>
<td>725</td>
<td>740</td>
<td>750</td>
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<tr>
<td></td>
<td># Licenses for radioactive</td>
<td>90</td>
<td>90</td>
<td>109</td>
<td>114</td>
<td>90</td>
<td>95</td>
<td>95</td>
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<tr>
<td></td>
<td>materials</td>
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New Hampshire Department of Health and Human Services
## Services Delivered

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<tbody>
<tr>
<td>Epidemiological/Communicable Disease</td>
<td>reports/investigations</td>
<td>2,550</td>
<td>2,600</td>
<td>5,318</td>
<td>4,637</td>
<td>2,800</td>
<td>4,900</td>
<td>5,000</td>
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<tr>
<td>Epidemiological/Communicable Disease</td>
<td>TB clients assisted</td>
<td>1,163</td>
<td>1,170</td>
<td>1,420</td>
<td>1,267</td>
<td>1,300</td>
<td>1,300</td>
<td>1,350</td>
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<tr>
<td>STD/HIV Program</td>
<td># AIDS/HIV tests</td>
<td>5611</td>
<td>4949</td>
<td>3325</td>
<td>4918</td>
<td>4800</td>
<td>3,400</td>
<td>3,500</td>
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<td>STD/HIV Program</td>
<td># individuals interviewed</td>
<td>606</td>
<td>427</td>
<td>342</td>
<td>382</td>
<td>450</td>
<td>400</td>
<td>450</td>
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<tr>
<td>Immunization Program</td>
<td># STD clinic clients served****</td>
<td>6127</td>
<td>6377</td>
<td>6,627</td>
<td>6,627</td>
<td>6,627</td>
<td>6,627</td>
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<tr>
<td>Immunization Program</td>
<td>vaccine doses</td>
<td>529,388</td>
<td>622,799</td>
<td>580,000</td>
<td>607,555</td>
<td>625,000</td>
<td>780,000</td>
<td>795,000</td>
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<td>Radiological Emergency Response</td>
<td>Drills &amp; exercises</td>
<td>5</td>
<td>6</td>
<td>8</td>
<td>8</td>
<td>6</td>
<td>10</td>
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<tr>
<td>Radiological Emergency Response</td>
<td>Radiological emergency response</td>
<td>14</td>
<td>14</td>
<td>18</td>
<td>16</td>
<td>18</td>
<td>18</td>
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<tr>
<td>Public Health Networks</td>
<td>CDC score for emergency medication</td>
<td>67%</td>
<td>72.00%</td>
<td>76.00%</td>
<td>80.00%</td>
<td>85.00%</td>
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<tr>
<td>Public Health Labs</td>
<td># of healthcare, interns, providers trained</td>
<td>98</td>
<td>90</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
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<tr>
<td>Public Health Labs</td>
<td># Food &amp; Dairy samples tested</td>
<td>1,867</td>
<td>1,024</td>
<td>1,196</td>
<td>1,900</td>
<td>1,900</td>
<td>1,900</td>
<td>1,900</td>
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<tr>
<td>Public Health Labs</td>
<td># Rabies specimens tested</td>
<td>579</td>
<td>583</td>
<td>496</td>
<td>600</td>
<td>600</td>
<td>600</td>
<td>600</td>
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<tr>
<td>Public Health Labs</td>
<td># TB specimens tested</td>
<td>2,800</td>
<td>2,841</td>
<td>2,819</td>
<td>2,800</td>
<td>1,500</td>
<td>1,500</td>
<td>1,500</td>
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<tr>
<td>Public Health Labs</td>
<td># Clin Micro specimens tested</td>
<td>61,866</td>
<td>46,180</td>
<td>36,622</td>
<td>61,000</td>
<td>40,000</td>
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</table>

New Hampshire Department of Health and Human Services
Expected Outcomes

• Healthier population as defined by:
  – Lower rates of obesity (35% in children)
  – Lower rates of smoking (15% in adults, 19% in teens)
  – Increased access to preventive health care
  – Higher rates of immunizations
  – Better health care quality (Evidence based, no adverse events)

• Compliance with state and federal laws, rules and/or guidelines governing the terms and conditions of federal grantors, optimizes the federal revenue brought in the State
Major Initiatives

• Development of the Public Health Networks
• Integration of chronic disease prevention related programs and initiatives
• Development of the Public Health Information network
• Implementation of the Laboratory Information Management System (LIMS)
• Implementation of the Division strategic map
• Moving toward accreditation
• Implementation of a performance management system
• More efficient use of resources
## DPHS Budget

<table>
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<tr>
<th>Fiscal Year</th>
<th>SFY 2010</th>
<th>SFY 2011</th>
<th>SFY 2012</th>
<th>SFY 2013</th>
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<tbody>
<tr>
<td><strong>Source</strong></td>
<td>Actual</td>
<td>% Adj Auth</td>
<td>% Revised</td>
<td>% Revised</td>
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<tr>
<td>Federal funds</td>
<td>38,877,240</td>
<td>51</td>
<td>49,277,373</td>
<td>49</td>
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<tr>
<td>Other funds</td>
<td>22,540,711</td>
<td>29</td>
<td>33,921,689</td>
<td>34</td>
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<tr>
<td>General funds</td>
<td>15,062,199</td>
<td>20</td>
<td>17,737,584</td>
<td>18</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>76,480,150</td>
<td>100</td>
<td>100,936,646</td>
<td>100</td>
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</tbody>
</table>
Challenges

- Unhealthy behaviors
- Unhealthy environment
- Increased obesity
- Increased cost and complexity of care
- Limited resources
- Increased reporting and procedure requirements
Contact Information

• José Montero, Director  DPHS 271-4612, jmontero@dhhs.state.nh.us
• Joan Ascheim, Chief Bureau of Public Health Systems and Policy, 271-4110. jascheim@dhhs.state.nh.us
• Lisa Bujno, Chief Bureau of Population Health, 271-4516. lbujno@dhhs.state.nh.us
• Christine Adamski, Chief Bureau of Infectious Diseases, 271-4586. cadamski@dhhs.state.nh.us
• Michael Dumound, Chief Bureau of Public Health Protection, 271-4549. mdummond@dhhs.state.nh.us
• Christine Bean, Chief Bureau of Public Health laboratories, 271-4657. cbean@dhhs.state.nh.us
• Brook Dupee, Chief Bureau of Public Health Statistics and Informatics, 271-4483, bdupee@dhhs.state.nh.us