

Bureau of Homeless and Housing Services

**Presented to House Finance Division III
LOB Room 210 March 2017
Maureen Ryan & Mary Calise**



Agenda

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- ▶ **Overview of Agency (or Division or activity)**
- ▶ **Key Programs / Services**
- ▶ **Population Served**
- ▶ **Delivery System**
- ▶ **Financial Summary**
- ▶ **Accomplishments**
- ▶ **Key Challenges**



Overview – Bureau of Homeless & Housing Services

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- ▶ Contracts with 34 agencies across NH to provide housing and support services to people who are homeless or at risk, with the goal of moving people out of homelessness into permanent housing and achieving housing stability.
- ▶ Agencies are providing permanent supportive housing, transitional housing, rapid re-housing and homeless prevention, homeless outreach, emergency shelter, security deposit and first month rent assistance, Housing Opportunities for Persons with AIDS, and a variety of homeless intervention programs.
- ▶ SFY '16: 4,013 persons sheltered, 5,433 persons served through state-funded prevention, 1,289 persons outreached (HUD), 1,089 outreached (PATH), 511 households served through Rapid Re-Housing & Homeless Prevention



Types of Clients and Services

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Highlight of clients / Services ...

Continuum of Care

- Balance of State Continuum of Care works collaboratively with HUD funded projects throughout NH
- Clients served: 248 in Permanent Housing, 226 in Transitional Housing, 106 in Shelter Plus Care (also permanent housing), 43 in CoC Rapid Re-Housing, 167 HOPWA, 1,289 through Coordinated Entry outreach

Emergency Shelters

- 4,013 unique clients served, with total bed nights of 311,855 – increase of 21,291 over previous year
- 19% of sheltered persons were children, 16% were chronically homeless, 5% were veterans, 25% were victims of domestic violence, 25% had a known mental illness, 16% had a physical disability, 4% had a developmental disability

Prevention & Intervention

- Services provided through Community Action Agencies and other non-profits to offer widely varied services to meet the diverse needs of homeless or at-risk persons
- 5,433 unique persons served, 69% of those were in families
- 532 households received a Housing Security Guarantee loan to assist with a security deposit
- 125 households received security deposit or first month's rent assistance through the Homeless Housing Access Revolving Loan Fund



Caseloads

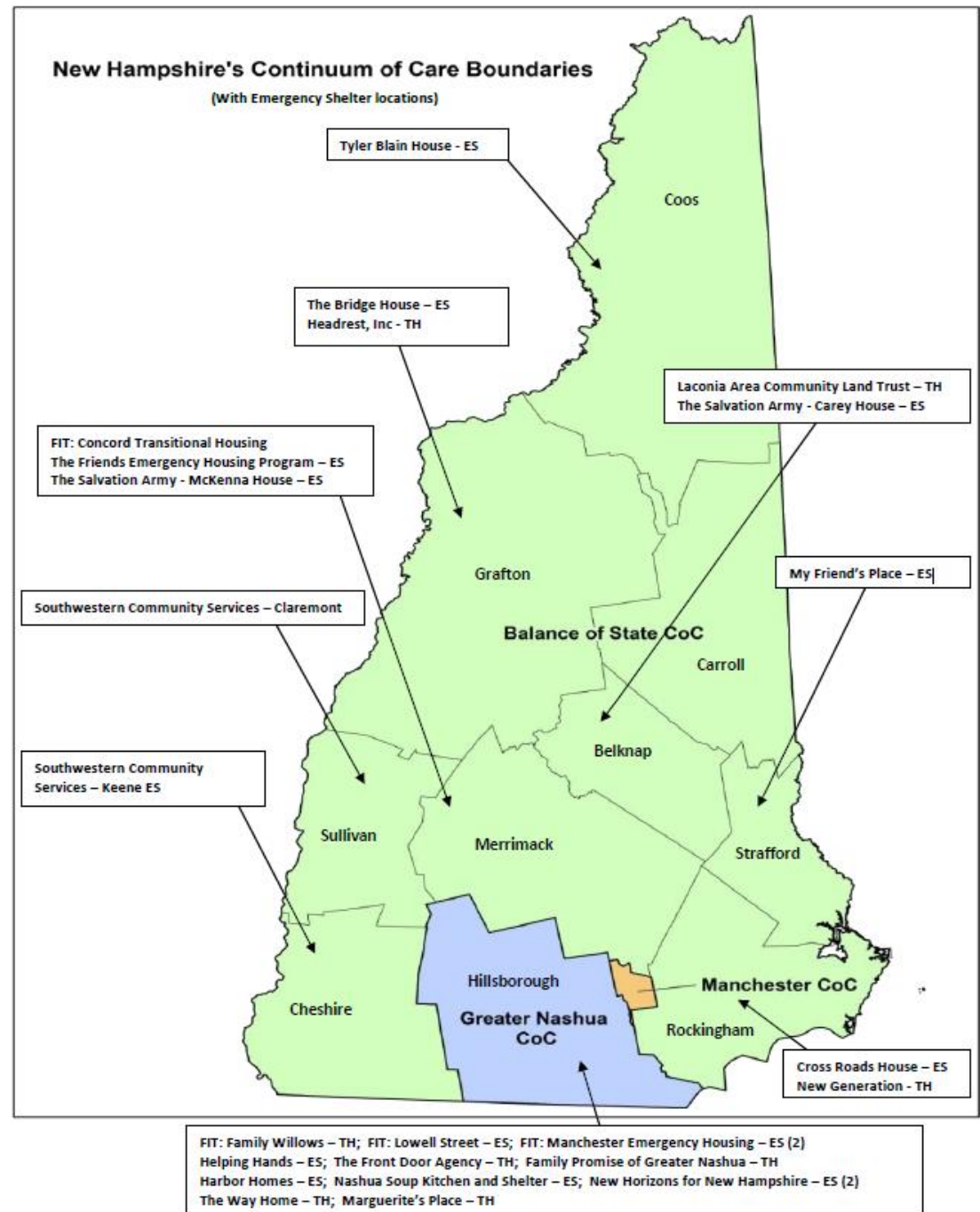
Year *	Point-in-Time Count	Total Persons Sheltered	Children Sheltered
2012	2,438	4,825	847
2013	2,576	4,732	902
2014	2,210	4,760	855
2015	2,158	4,301	764
2016	1,706	4,013	787
2017	1/25/17	1/25/17	1/25/17

* Dates are as of Jan each year



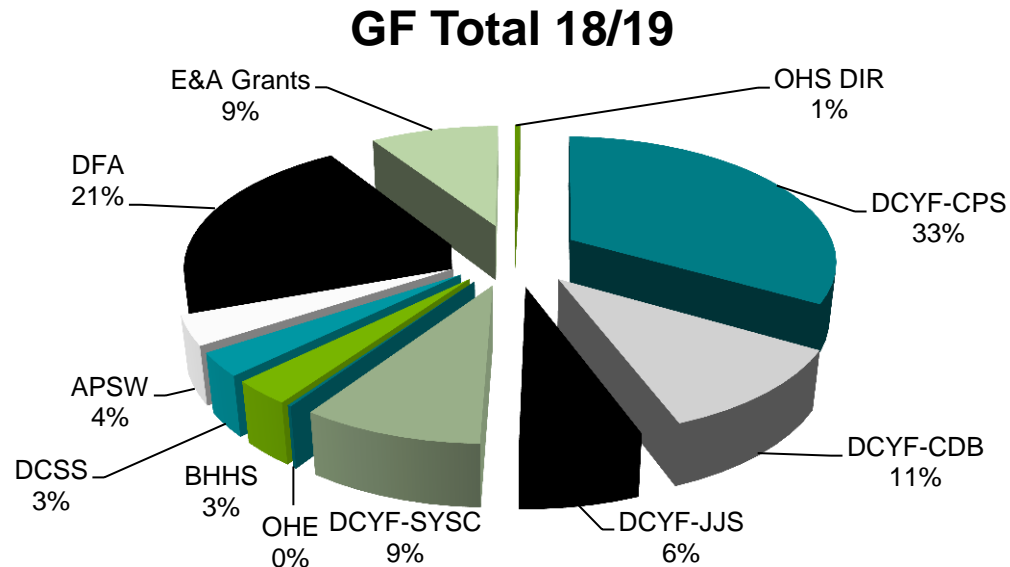
Delivery System

of Providers by type
1. Permanent Housing - 23
2. Transitional Housing - 1
3. Rapid Re-Housing – 10
4. Homeless Shelters – 43
5. Homeless Outreach - 10
6. Homeless Intervention – 17



Major Spend – General Funds – Office of Human Services

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Total	SFY 16 Actual	SFY 17 Adjusted Authorized	SFY 18 Agency Request	SFY 18 Governor's Budget	SFY 19 Agency Request	SFY 19 Governor's Budget
Total Funds	\$240.1	\$260.9	\$281.6	\$287.1	\$283.7	\$289.3
General Funds	\$123.2	\$127.2	\$130.8	\$131.7	\$132.2	\$133.3
BHHS GF	\$4.1	\$4.1	\$3.9	\$4.0	\$3.9	\$4.0
<i>Amounts in millions</i>						



Staffing – Health and Human Services

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# FTE 16-17	# FTE 18-19 Funded	# FTE 18-19 Unfunded	# FTE 18-19 Totals	%		Activity
	11	1	12	1.3%	4200	OHS Director
322	380	12	392	41.8%	4210	DCYF - Child Protection
10	10	0	10	1.1%	4211	DCYF - Child Development
111	108	1	109	11.6%	4214	DCYF - Juvenile Justice Services
143	123	18	141	15.0%	4215	DCYF - Sununu Youth Service Center
8	10	0	10	1.1%	4220	Office of Health Equity
6	5	0	5	0.5%	4230	Bureau of Homeless and Housing
155	133	7	140	14.9%	4270	Division of Child Support Services
66	62	0	62	6.6%	4280	Adult Protective Services
52	46	0	46	4.9%	4500	Division of Family Assistance
9	9	1	10	1.1%	4810	Elderly and Adult Grants



Key Accomplishments

Re-allocated federal funds away from low performing projects to improve service delivery

Reduced veteran homelessness from 123 in January 2016, to 21 as of August 31, 2016

Expanded Rapid-Rehousing and Prevention to all regions

Leveraging resources with community partners and Public Housing Authorities

Developed regional Coordinated Entry systems



Major Challenges

Lack of affordable housing and extremely low rental vacancy rate

30 Emergency shelters were over capacity during December 2016, with an average capacity rate of 108.05%

The average length of stay in shelters for families was 118 days

People experiencing chronic homelessness face multiple barriers to subsidized housing

Homeless outreach not represented in every region of NH

