

Balancing Incentive Program

**Presented to House Finance Division III
LOB Room 210 March 2017
Maureen Ryan and Mary Calise**



Agenda

2

- ▶ **Overview of Agency (or Division or activity)**
- ▶ **Key Programs / Services**
- ▶ **Population Served**
- ▶ **Delivery System**
- ▶ **Financial Summary**
- ▶ **Accomplishments**
- ▶ **Key Challenges**



Overview – Office of Human Services Balancing Incentive Program (BIP)

3

► Purpose of Balancing Incentive Program

- Rebalance Medicaid spending between institutional and non-institutional long-term care.
- Develop and implement required structural changes to enhance systems performance and efficiency, create tools to facilitate person-centered assessment and care planning, and improve oversight and quality measurement.
- Improve access to and offerings of home and community-based long-term services and supports to allow those needing long-term care through Medicaid to remain in their homes and communities to the greatest extent possible (while keeping institutional services available when they are necessary) .



Overview – Office of Human Services Balancing Incentive Program (BIP)

4

- ▶ NH has created a “No Wrong Door” System to improve access to community-based long term care services and supports, by developing a partner network and establishing standardized processes, information and assistance.
- ▶ This system of access is built on strengths and existing partnerships among the ServiceLink Resource Centers, Area Agencies, Community Mental Health Centers, and DHHS Division of Client Services.
- ▶ Qualified states earned BIP funds (100% Federal Funds) through September 30, 2015. The performance period ends September 30, 2017.
- ▶ BIP funds are being utilized to support and leverage initiatives to enhance and expand access to community-based long term services and supports. BIP is not funding any direct services.



Types of Clients and Services

5

The Public

Clients Served: Individuals, their family members, and caregivers in NH, who are either in need of, or currently receiving long term care services and supports.

Services include: Connections to information, assistance, or care that meets their needs so that they can live at home or in the community.

No Wrong Door Partners

Clients Served: Staff located at Community Mental Health Centers, Area Agencies, ServiceLink Resource Centers,
Services include: Training to build knowledge, skills and abilities, coordination amongst partners regionally and statewide.

DHHS Partners

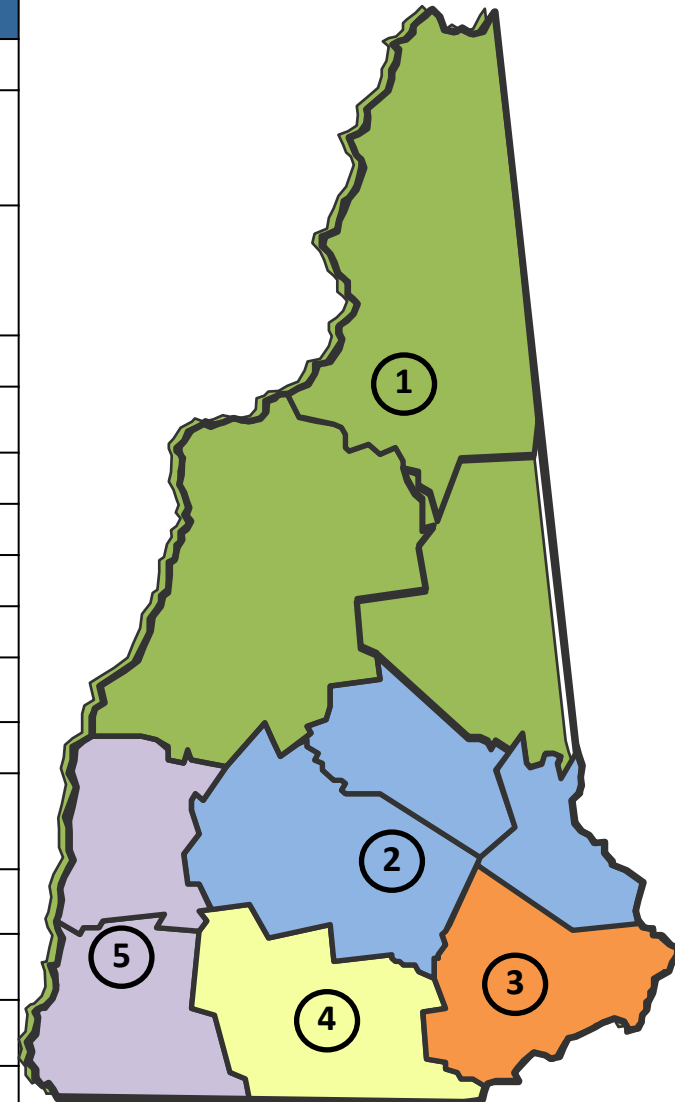
Client Served: Division of Client Services staff and other authorized staff designated by the state to assist with the preliminary and final determination for Medicaid funded LTSS.

Services include: Automated financial and functional eligibility determination IT system, Master Client Indexing, capacity building for mobilized workforce and improved telecommunications system.



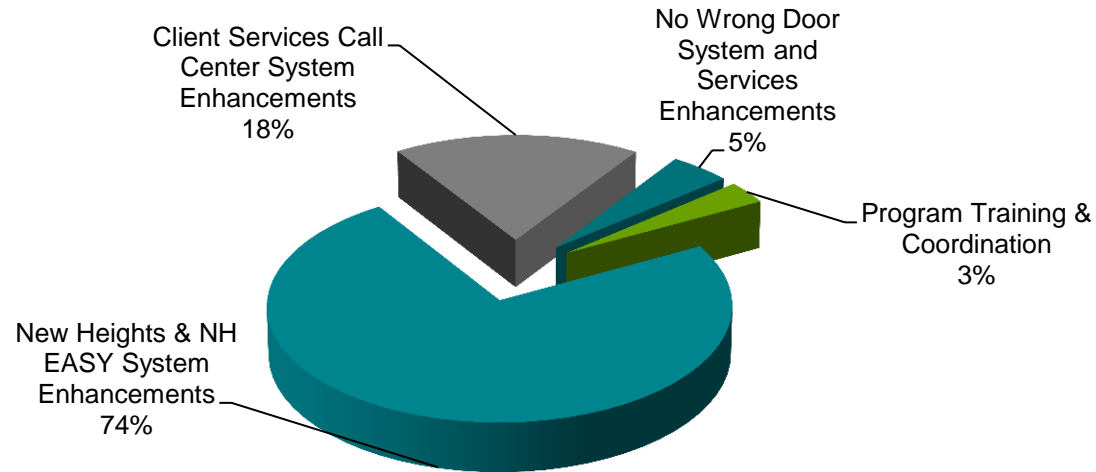
Delivery System

Region	Providers	Type of Provider
Statewide	NH DHHS, Division of Client Services	
Region 1	Northern Human Services	Area Agency and Community Mental Health Center (AA/CMHC)
Region 1	Tri-County CAP, Grafton County Senior Citizens Council, and Lakes Region Partnership for Public Health (Region 1 and 2)	ServiceLink (SLRC)
Region 2	Genesis Behavioral Health and Riverbend	CMHC
Region 2	Lakes Region Community Services, and Community Bridges	AA
Region 2	Belknap Merrimack CAP	ServiceLink
Region 2	Community Partners	SLRC, CMHC, AA
Region 3	Crotched Mt. Community Care	SLRC
Region 3	Community Crossroads and One Sky	AA
Region 3	Center for Life Management, Seacoast Mental Health	CMHC
Region 4	Easter Seals, NH	SLRC
Region 4	Mental Health Center of Greater Manchester, Greater Nashua Mental Health Center	CMHC
Region 4	The Moore Center, Gateways Community Services	AA
Region 5	West Central Behavioral Health, Monadnock Family Services	CMHC
Region 5	Monadnock Developmental Services, Pathways of the River Valley	AA
Region 5	Monadnock Collaborative	SLRC



Major Spend – Balance Incentive Program BIP

7



Total	SFY 16 Actual	SFY 17 Adjusted Authorized	SFY 18 Agency Request	SFY 18 Governor's Budget	SFY 19 Agency Request	SFY 19 Governor's Budget
Total Funds	\$10.9	\$18.3	\$2.2	\$2.2	\$0	\$0
General Funds	\$0	\$0	\$0	\$0	\$0	\$0
Amounts in millions						



Key Accomplishments

NHCarePath

New Heights/NHEASY

Outreach and Education

Partner Training

Improved Access for Veterans, Military Service Members and their families

