

Division for Children, Youth and Families (4210, 4211, 4214)

**Presented to House Finance Division III
LOB Room 210 March 2017
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Agenda

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- ▶ **Overview of Agency (or Division or activity)**
- ▶ **Key Programs / Services**
- ▶ **Population Served**
- ▶ **Delivery System**
- ▶ **Financial Summary**
- ▶ **Accomplishments**
- ▶ **Key Challenges**



Division for Children, Youth and Families

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Mission Statement: We partner with families and communities to provide resources and supports that lead to the safety and healthy development of children, youth and the communities in which they live.

Child Protection & Juvenile Justice Field Services (CPS & JJS)

- The priority populations CPS and JJS serves are children and youth who have been abused and/or neglected, children in need of services (CHINS) and youth who are adjudicated delinquents, detained or committed. Children and families served by the Division suffer from a variety of societal challenges including substance abuse, mental illness, domestic violence and poverty. Program staff also provide direct oversight and monitoring of all DCYF prevention and continuous quality improvement activities.

Child Development Program (CDP)

- The Child Development Program is responsible for complying with the regulations of the Federal Child Care and Development Fund (CCDF) including child care scholarship, mandatory child care quality improvement initiatives and the Head Start State Collaboration Office (HSSCO).



Types of Clients and Services

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Child Protection

Children and youth who are in danger or at risk of harm due to the following: sexual, physical, emotional and psychological abuse, neglect including educational, emotional, medical, and physical. Parents involved may have a history of abuse and trauma in their own childhood, and/or currently struggle with mental health challenges, substance abuse, domestic violence and a scarcity of resources. Services include family engagement, case planning, community and home based services and out-of-home placement when needed to keep children safe and assist families in the protection, development, permanency, and well-being of their children.

Juvenile Justice Field Services

Children and youth adjudicated in court as delinquents or CHINS or receiving Voluntary CHINS services and their families. Services include family engagement, case management, community supervision, community and home based services and out-of-home placement when needed to assure community and public safety.

Child Care Development Program

Child Care Scholarship funds providing assistance with the cost of child care so parents may maintain gainful employment, participate in training for a vocation, or participate in short-term job search. Child care quality improvement initiatives increase the safety of children in child care and improve child care programs' ability to prepare children to be successful in school and in life. Collaboration with local Head Start grantees to ensure that high quality services are provided to eligible pregnant women and children aged birth through five years and their families.



Child Protection & Juvenile Justice Caseloads

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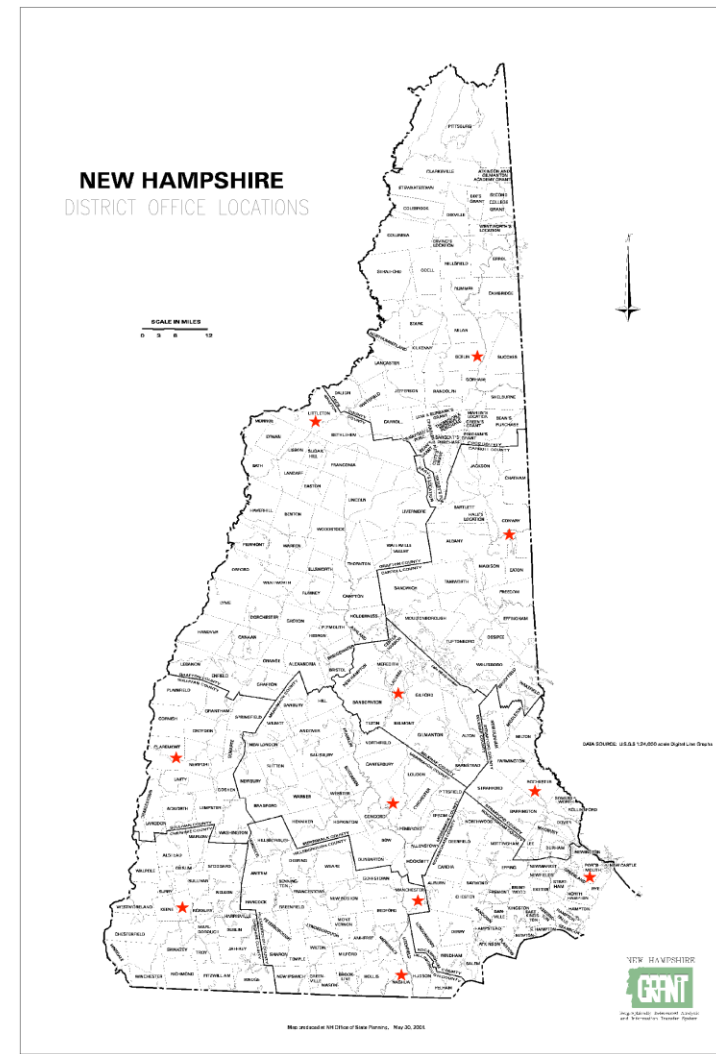
	SFY2014	SFY2015	SFY2016
Child Protective Services - Intake			
Total calls to intake (includes Additional information to open assessment or case, Information & Resource, Reports of alleged child abuse/neglect)	23,969	24,652	26,948
Total # of Reports of abuse and/or neglect (screened-in and screened-out)	15,136	14,913	15,986
Child Protective Services - Assessment (screened-in reports)			
New Assessments open in a year	9,424	10,154	10,525
Children served in all new open assessments during the year	21,833	23,494	24,211
Individuals involved in all new assessments during the year (including children)	52,561	57,237	58,625
Child Protective Services- Family Service			
All Cases open at any time during the year	2,606	2,469	2,464
Children served in all cases at any time during the year	3,678	3,435	3,834
Individuals involved in all cases at any time during the year	9,917	9,252	9,876
Juvenile Justice Services			
Total number of cases open at any time during the year (1 youth equals 1 case)	2,959	2,840	3,072
Individuals involved in a JJS case at any time during the year	11,854	11,166	11,749
Children served in a JJS case at any time during the year (youth & siblings)	3,155	3,222	3,453



DCYF Service Delivery System – District Offices

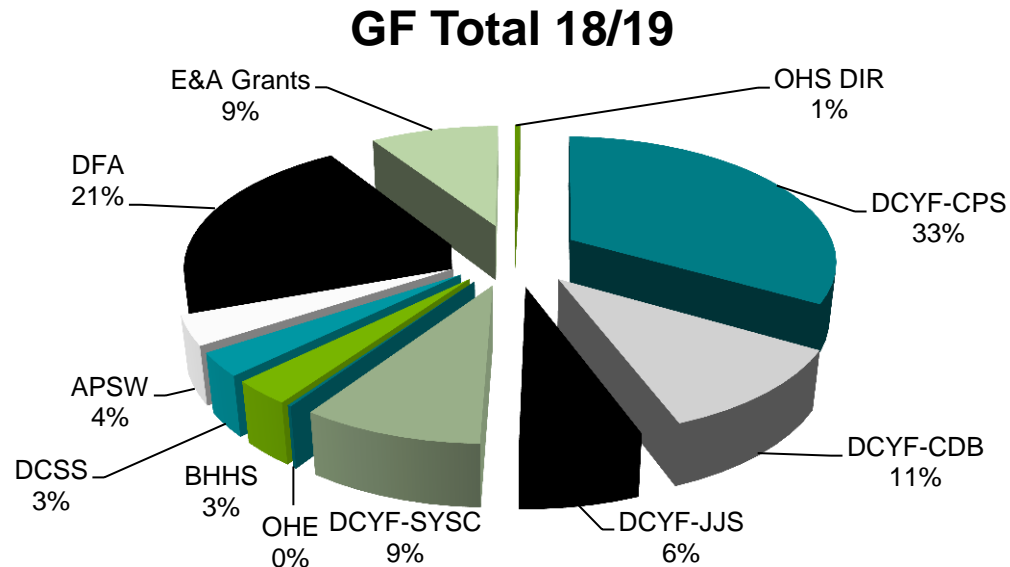
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- Service provision is Statewide.
- Key characteristics include:
 - a network of coordinated community-based services that share responsibility for service delivery with DCYF;
 - a mix of low, medium and high intensity services that are comprehensive and flexible; and
 - Preventive/protective services delivered to at-risk families.
- Service provision includes:
 - parent education and functional supports
 - assistance with child care for low-income parents seeking employment & for abused/neglected children
 - providing timely payment to child care providers
 - intensive home based and adolescent therapeutic services
 - in-home therapy
 - family counseling
 - crisis intervention
 - out of home placement with a relative, resource family or intensive residential treatment services



Major Spend – General Funds – Office of Human Services

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Total	SFY 16 Actual	SFY 17 Adjusted Authorized	SFY 18 Agency Request	SFY 18 Governor's Budget	SFY 19 Agency Request	SFY 19 Governor's Budget
Total Funds	\$240.1	\$260.9	\$281.6	\$287.1	\$283.7	\$289.3
General Funds	\$123.2	\$127.2	\$130.8	\$131.7	\$132.2	\$133.3
DCYF GF	\$56.1	58.1	\$63.5	\$65.7	\$64.3	\$66.9
<i>Amounts in millions</i>						



Staffing – Office of Human Services

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# FTE 16-17	# FTE 18-19 Funded	# FTE 18-19 Unfunded	# FTE 18-19 Totals	%		Activity
	11	1	12	1.3%	4200	OHS Director
322	380	12	392	41.8%	4210	DCYF - Child Protection
10	10	0	10	1.1%	4211	DCYF - Child Development
111	108	1	109	11.6%	4214	DCYF - Juvenile Justice Services
143	123	18	141	15.0%	4215	DCYF - Sununu Youth Service Center
8	10	0	10	1.1%	4220	Office of Health Equity
6	5	0	5	0.5%	4230	Bureau of Homeless and Housing
155	133	7	140	14.9%	4270	Division of Child Support Services
66	62	0	62	6.6%	4280	Adult Protective Services
52	46	0	46	4.9%	4500	Division of Family Assistance
9	9	1	10	1.1%	4810	Elderly and Adult Grants



DCYF Key Accomplishments

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Establishing 24/7 response to child protection reports

Reclass of 40 DHHS positions to hire 32 child protection assessment workers and 8 Supervisors for DCYF

Developed agency wide continuous quality improvement system

Sustained efforts to become trauma informed child welfare system

Comprehensive Child Care Development Bureau State Plan developed and submitted to federal government



DCYF Major Challenges

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Recruitment and Retention of Child Protection Staff

Implementation of Recommendations from QA Review of the Child Protection System

Sustaining Business Operations at Sununu Youth Services Center

Staff Morale and Well Being

Access for Parents and Youth to Mental Health/Substance Use Disorder Services

