

Division of Family Assistance

**Presented to House Finance Division III
LOB Room 210 March 2017
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Agenda

2

- ▶ **Overview of Agency (or Division or activity)**
- ▶ **Key Programs / Services**
- ▶ **Population Served**
- ▶ **Delivery System**
- ▶ **Financial Summary**
- ▶ **Accomplishments**
- ▶ **Key Challenges**



Overview – Division of Family Assistance (DFA)

3

- ▶ **Assistance Programs:** DFA addresses poverty through management of food stamps and cash assistance for children (TANF), the elderly (OAA), the blind (ANB), people with disability (APTD), and refugees (RCA). Actual determinations of client eligibility for these programs rests with the Division of Client Services.
- ▶ **New Hampshire Employment Program (NHEP):** reduces children's poverty through employment of their parents.
- ▶ **Facilitated Social Security:** ensures state dollars are reduced by ensuring disability cash clients—funded with general funds—also apply for federal cash benefits. Two staff track 1500 cases per month. **EBT:** delivers food and cash benefits through an electronic debit card system.
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- ▶ **Community Services Block Grant:** manages the program that passes-through federal money to the Community Action Agencies for poverty related services.



Types of Clients and Services

4

Supplemental Nutrition Assistance Program (Food Stamps)

Services include: 93,852 individuals receive food stamps. Benefits may only be spent on food.

Client Eligibility: Income below 130% FPL (\$2,184 per month for family of 3). Resources below \$2,250. Able-bodied adults without dependents are restricted to 3 months benefits in a three year period, unless working.

Temporary Assistance to Needy Families (TANF)

Services include: 5,109 individuals receive cash assistance for families with children.

Client Eligibility: Income below 39% FPL (\$674 per month for family of 3). Cashable assets below \$1,000. Single parent families or two parents when one has a disability. Mandatory work requirements.

Aid to the Permanently and Totally Disabled (APTD)

Services include: 6,943 individuals receive cash assistance for adults with a disability.

Client Eligibility: Income below \$749 per month for one individual. Disability must project to last 4 years and prevent work.

Old Age Assistance (OAA)

Services include: 1,735 individuals receive cash assistance for adults over age 64.

Client Eligibility: Income below \$749 per month for one individual. Disability must last 4 years and prevent work.



Caseloads

Year *	TANF IDP FWOC	OAA	ANB	APTD	ALL FOOD STAMPS
2012	5,597	1,415	164	8,702	56,273
2013	3,898	1,451	161	8,003	58,229
2014	3,446	1,511	148	7,723	54,276
2015	3,201	1,533	141	7,427	52,230
2016	2,703	1,526	135	6,990	48,596
2017	2,597	1,557	120	6,604	46,493

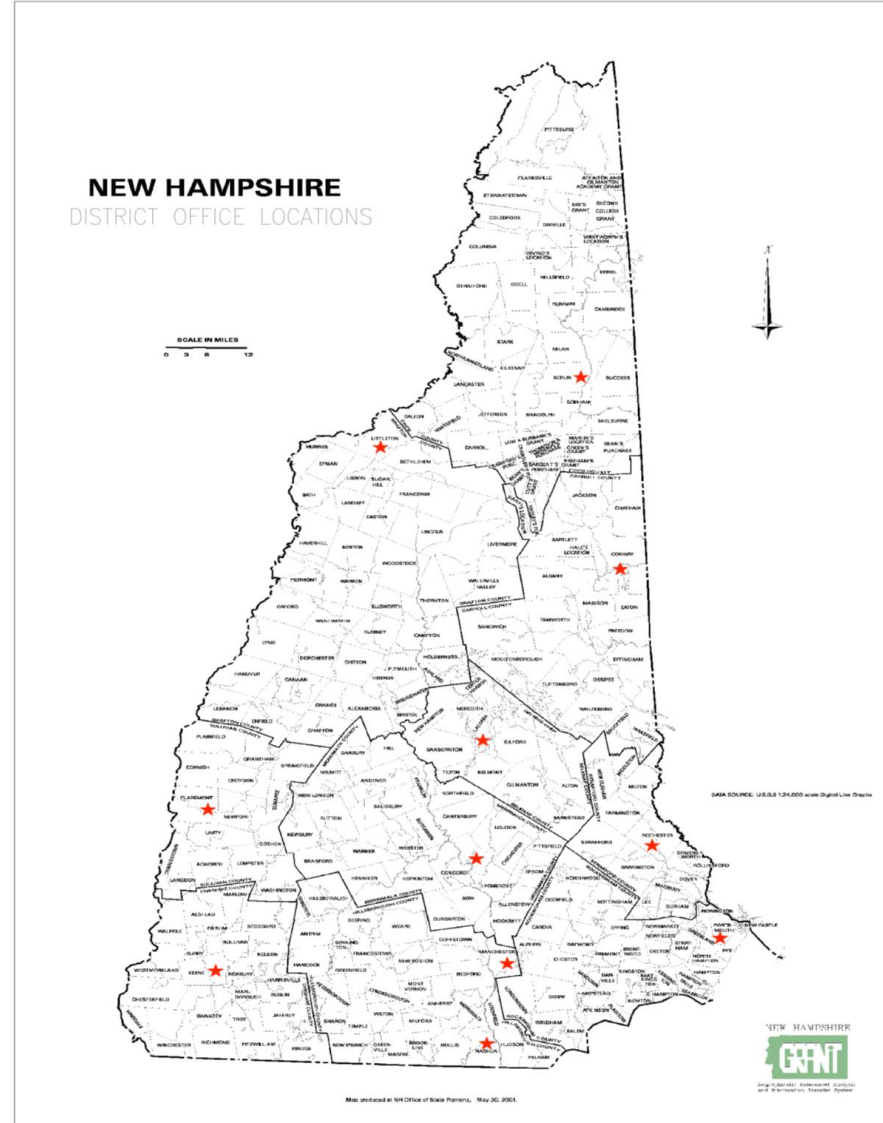
- Dates are as of Jan each year



Delivery System – District Offices, State Office Staff

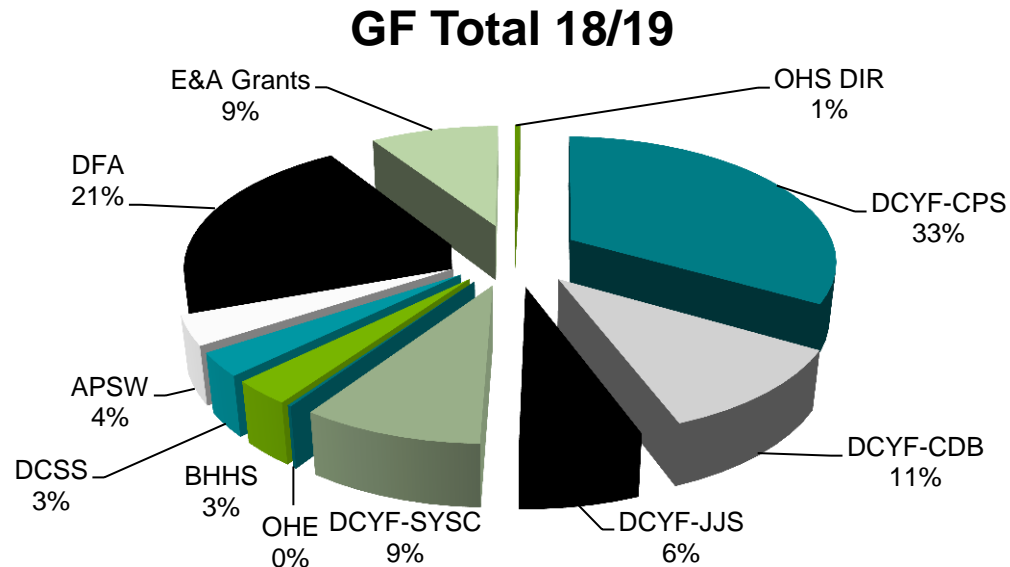
6

Location	Head Count
Berlin	1 FTE
Littleton	1 FTE, 1 TMPPT
Conway	1 FTE
Laconia	3 FTE
Claremont	1 FTE, 1 TMPPT
Concord	3 FTE, 1 TMPPT
Rochester	1 FTE
Keene	2 FTE
Manchester	4 FTE
Southern	2 FTE
Seacoast	2 FTE, 1 TMPPT
State office	21 FTE, 10 TMPPT



Major Spend – General Funds – Office of Human Services

7



Total	SFY 16 Actual	SFY 17 Adjusted Authorized	SFY 18 Agency Request	SFY 18 Governor's Budget	SFY 19 Agency Request	SFY 19 Governor's Budget
Total Funds	\$240.1	\$260.9	\$281.6	\$287.1	\$283.7	\$289.3
General Funds	\$123.2	\$127.2	\$130.8	\$131.7	\$132.2	\$133.3
DFA GF	\$30.8	\$31.8	\$30.3	\$28.3	\$30.4	\$28.3
<i>Amounts in millions</i>						



Staffing – Health and Human Services

8

# FTE 16-17	# FTE 18-19 Funded	# FTE 18-19 Unfunded	# FTE 18-19 Totals	%		Activity
	11	1	12	1.3%	4200	OHS Director
322	380	12	392	41.8%	4210	DCYF - Child Protection
10	10	0	10	1.1%	4211	DCYF - Child Development
111	108	1	109	11.6%	4214	DCYF - Juvenile Justice Services
143	123	18	141	15.0%	4215	DCYF - Sununu Youth Service Center
8	10	0	10	1.1%	4220	Office of Health Equity
6	5	0	5	0.5%	4230	Bureau of Homeless and Housing
155	133	7	140	14.9%	4270	Division of Child Support Services
66	62	0	62	6.6%	4280	Adult Protective Services
52	46	0	46	4.9%	4500	Division of Family Assistance
9	9	1	10	1.1%	4810	Elderly and Adult Grants



Key Accomplishments

First in nation for TANF work participation.

Moved 516 TANF clients into jobs in 2016

EBT cash access restrictions implemented

SNAP high performance bonus: \$940,968

Cost avoid an estimated \$5.3 million a year in General funds by moving disability cash clients to federal cash assistance. This cost avoidance is already built into the budget.



Major Challenges

TANF Grant Size: small grant creates revolving door of clients leaving training to take low wage jobs at 29 hours a week, then 52% returning because self-sufficiency is unsustainable.

Barriers to Self Sufficiency: Child Care capacity and affordability are issues for 38% of TANF families in work activities

Barriers to Self Sufficiency: Transportation is the number one issue for 52% of TANF families in work activities

Cliff Effect: TANF clients graduate for employment. However, data indicate when earnings increase from \$12 hour to \$13 hour, benefits decrease and the family loses a net \$2,106

