



Medicaid Care Management [MCM]

SFY 2016/2017 Budget Work Session

Senate Finance

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Guiding Principles of the NH Medicaid Care Management Program

- Whole person management and care coordination
 - Foundation for Medicaid transformation
- Increase quality of care – right care, at the right time, in the right place to improve beneficiary health and quality of life
- Payment reform opportunities
- Budget predictability
- Purchasing for results and delivery system integration

New Hampshire's Medicaid Care Management Program



- Mandated by Senate Bill 147 and signed into law in June 2011
- The Department of Health and Human Services contracts with two Managed Care Organizations [MCO's] to provide services to program enrollees: (1) New Hampshire Healthy Families, and (2) Well Sense Health Plan
- Step 1 of the program began on December 1, 2013
 - Most but not all Medicaid recipients were required to enroll with an MCO for their medical services, which include services such as doctors visits, pharmacy services, hospital care, therapies, etc.

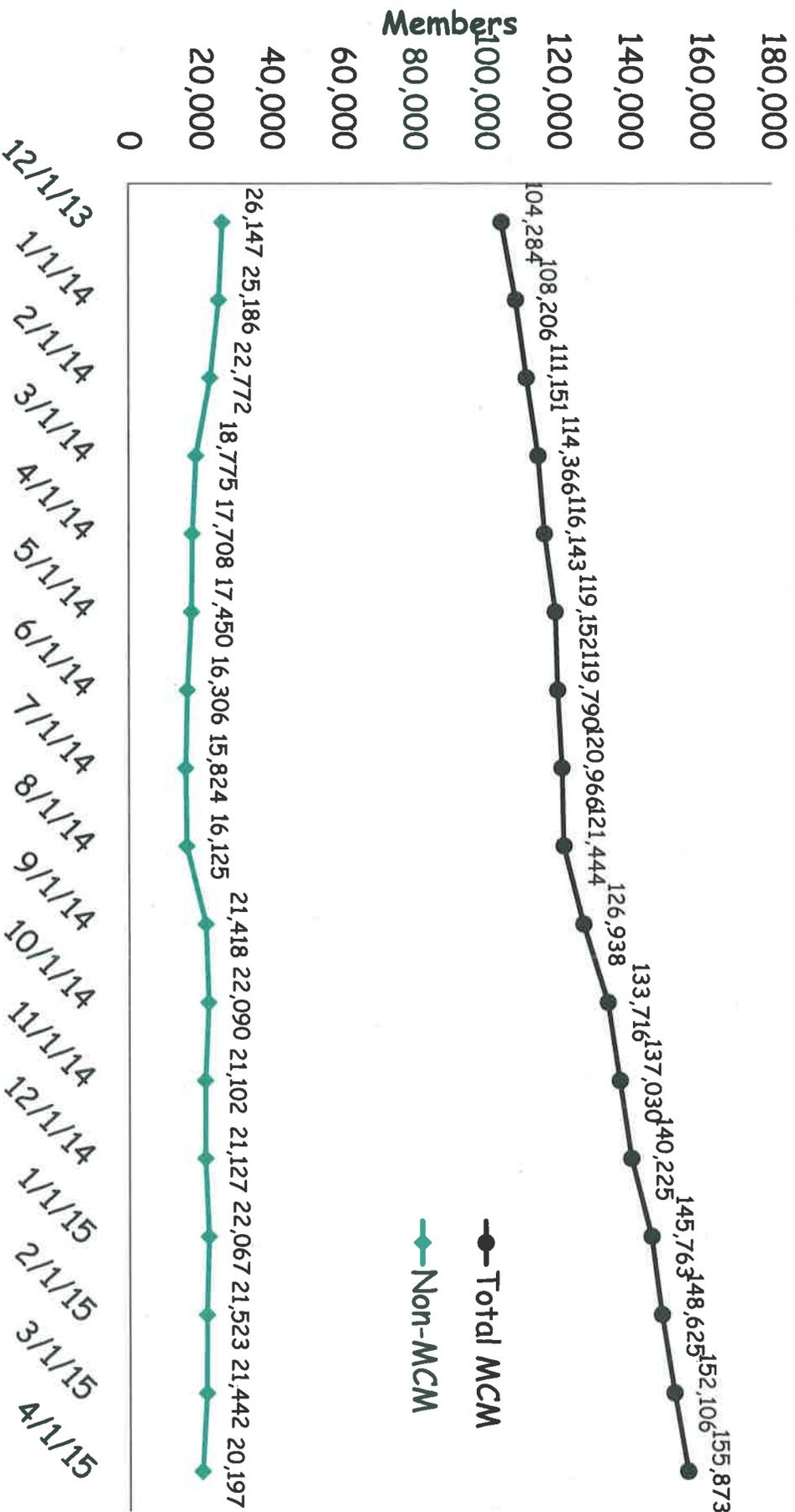


Medicaid Care Management Quality Monitoring

- Department of Health and Human Services:
 - Key Indicator Report
 - External Quality Review Organization (EQRO)
 - Health Services Advisory Group Inc, (HSAG)
 - Managed Care Organizations – Quality Assurance Improvement Plan (QAPI)
 - National Committee for Quality Assurance (NCQA) Accreditation



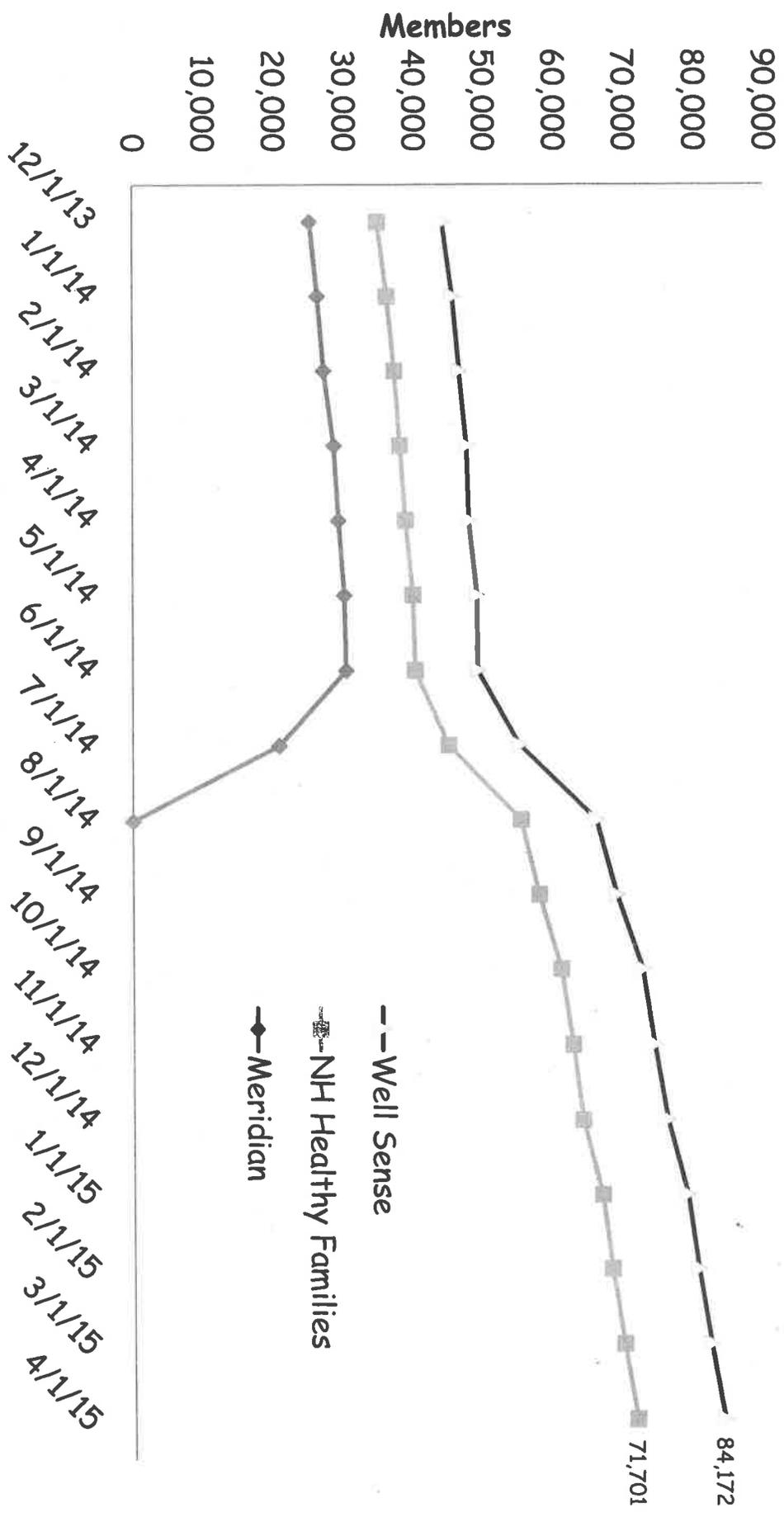
NH Medicaid Care Management Enrollees 12/1/13 – 4/1/15



Note: Excludes members without full Medicaid benefits (Family Planning Only & Medicare Savings Plans)

Source: NH MMIS as of 4/2/15 for most current period; Data subject to revision.

NH Medicaid Care Management Enrollment by MCO: 12/1/13 - 4/1/15



Source: NH MMIS as of 4/2/15 for most current period; Data subject to revision.



New Hampshire's Medicaid Care Management Program

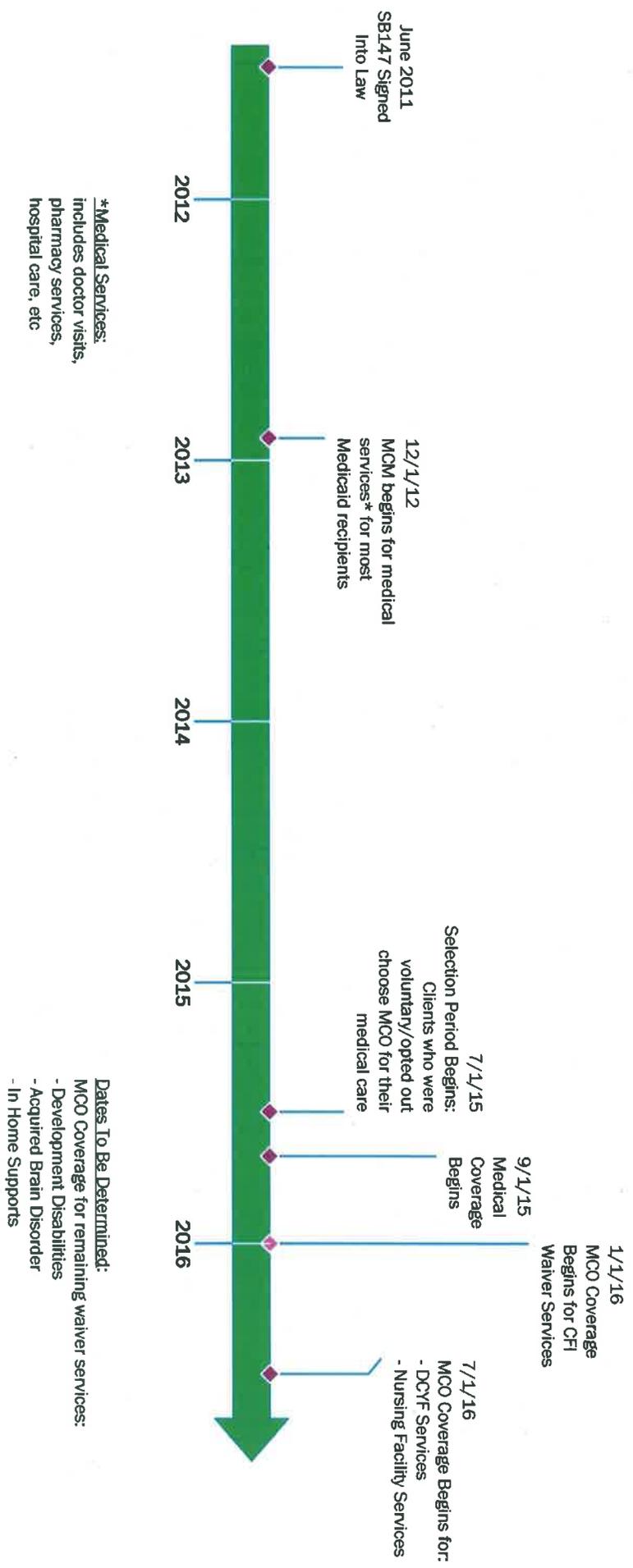
In Step 2 of the program

- Medicaid recipients who were not required to enroll with an MCO for their medical services in December 2013 [primarily individuals with both Medicare and Medicaid, referred to as “dual eligibles” and children with Special Health Care Needs] will now be **required** to enroll with a health plan for their medical services [referred to as **mandatory enrollment**].
- In addition, long term services and supports will be integrated into the Medicaid Care Management program, including:

All Four of New Hampshire's Home and Community Based Services [HCBS] Waivers and Nursing Facility Services:

- Choices For Independence Waiver [CFI]
- Developmental Disabilities Waiver [DD]
- Acquired Brain Disorders Waiver [ABD]
- In Home Supports Waiver [I.H.S.]
- Nursing Facility Services

Medicaid Care Management Program Implementation Timeline





Medicaid Care Management Regulatory Update

- 1915 (b) waiver is being readied for submission to the Centers for Medicare and Medicaid Services [CMS]. Once approved, this gives the state authority to mandate enrollment for virtually* all populations into the managed care delivery system for their medical care, including those currently considered “voluntary” enrollees.
- 1915 (c) waiver amendment is in development and will be submitted to CMS for the Choices for Independence Waiver [CFI]. This waiver amendment, once approved, gives the state authority to bring the CFI waiver services into the managed care delivery system.

*There are several very small groups of Medicaid recipients that are exempt from enrollment in the Care Management Program

Request for Application (RFA) Third MCO



- A Request For Applications (RFA) for a healthcare company to become part of the Medicaid Care Management (MCM) program was released on April 1, 2015
- The RFA, which is posted on the DHHS website at <http://www.dhhs.nh.gov/business/rfp/index.htm#15-dhhs-cm-01>, is seeking applications from vendors to provide managed care services to New Hampshire Medicaid clients.
- Currently, two managed care organizations are participating in the program.
- We issued this RFA to ensure that we maintain the value of the Medicaid Care Management program through strong partnerships with the organizations providing services to our clients.