

New Hampshire Hospital

**Presented to House Finance Division III
March 4, 2019
Lori Shibinette**



- ▶ **Overview of Division**
- ▶ **Key Programs / Services**
- ▶ **Population Served**
- ▶ **Delivery System**
- ▶ **Financial Summary**
- ▶ **Accomplishments**
- ▶ **Key Challenges**



- ▶ 168 Bed Acute Inpatient Psychiatric Facility
 - * 144 Adult Beds (99.5% Occupancy)
 - * 24 Children Beds (65% Occupancy)

- ▶ Completes 1300+ of admissions per year.
- ▶ NHH Team
 - * 600 State Employed Staff
 - * Approximately 35 DHMC Physicians, Nurse Practitioners and other health care professionals.
 - * Specialty providers in Forensic Psychology, Neuropsychology, and Addictions Psychiatry.



Types of Clients and Services

New Hampshire Hospital provides acute inpatient psychiatric treatment for those suffering from severe mental illness

Adults

Adults 18-60:

- * Severe & Persistent Mental Illness
- * Acute Psychiatric Crisis
- * Not Guilty by Reason of Insanity
- * Incompetent to Stand Trial

Children

Children 3-17

- * Majority of Admission are Children Over 10 years of age
- * Acute Psychiatric Crisis
- * Conduct Disorder
- * PTSD

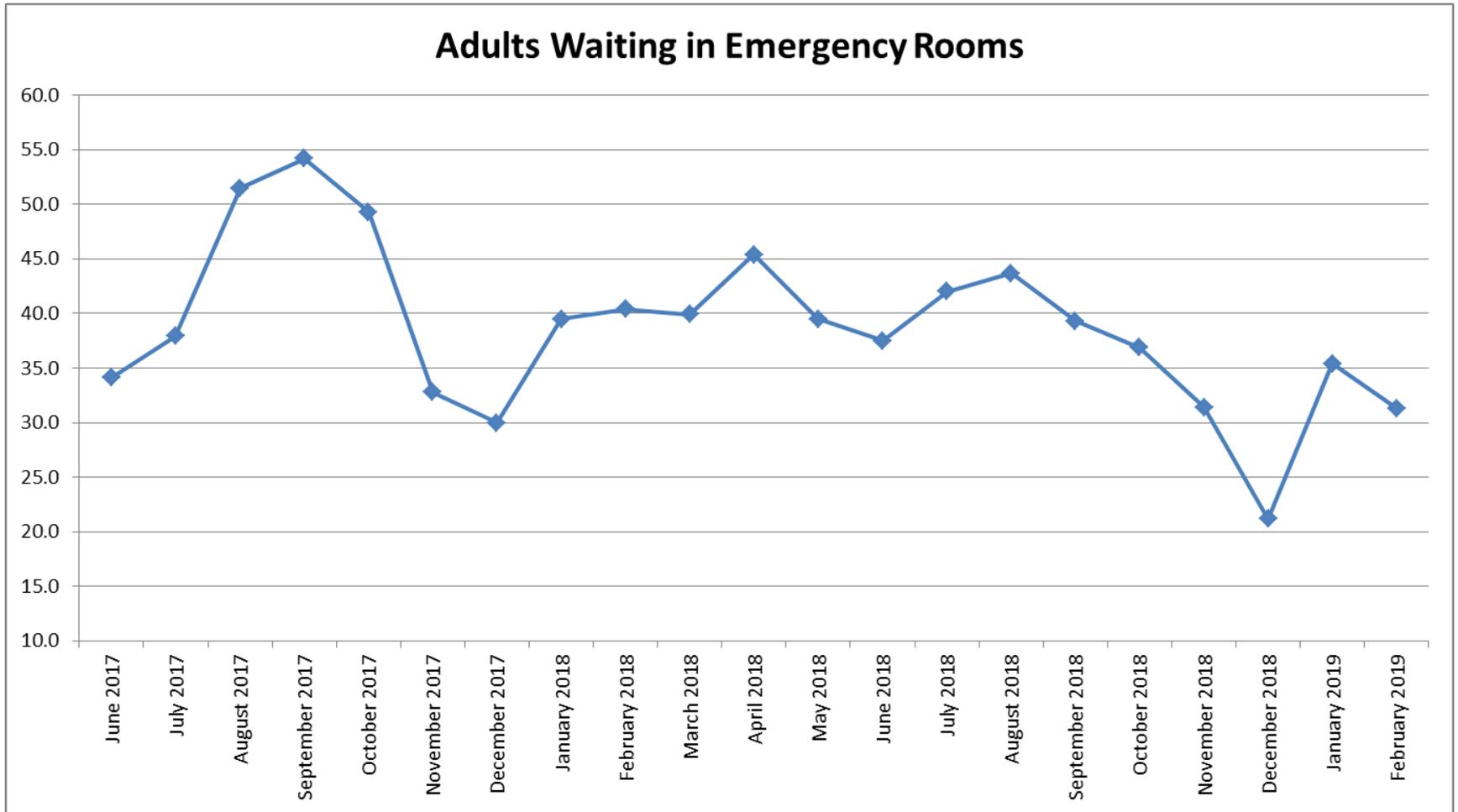
Geriatrics

Adults over 60 years:

- * Severe & Persistent Mental Illness
- * Acute Psychiatric Crisis



New Hampshire Hospital – Waitlist (Front Door)



New Hampshire Hospital : Service Area Bed Days

Total Inpatient Bed Days

Catchment Area

	1- Northern NH MH & Dev. Svcs.	2- West Central Behavioral Health	3- Genesis Behavioral Health	4- Riverbend	5- Monadnock Family Services	6- Community Council of Nashua	7- Greater Manchester Mental Health	8- Seacoast Mental Health	9- Community Partners	10- CLM	11- Out of State	Total
January 2018	341	222	327	1070	186	458	944	486	492	148	237	4674
February 2018	449	345	229	876	160	331	934	409	451	174	222	4358
March 2018	519	246	265	1007	220	341	1025	620	452	173	117	4868
April 2018	441	243	198	1000	206	424	881	687	470	225	82	4775
May 2018	473	212	210	995	286	472	924	670	492	234	105	4968
June 2018	412	237	262	929	283	372	902	549	436	186	185	4568
July 2018	401	257	205	868	256	399	1161	472	435	130	196	4584
August 2018	443	324	121	987	328	383	971	461	460	68	148	4546
September 2018	404	276	142	1050	201	416	1044	406	417	122	157	4478
October 2018	369	276	201	1178	167	485	1076	380	404	194	200	4730
November 2018	446	299	267	984	144	484	983	336	483	221	131	4647
December 2018	416	344	157	1006	85	573	993	372	509	256	132	4711
Ave Monthly Bed Day:	426.2	273.4	215.3	995.8	210.2	428.2	986.5	487.3	458.4	177.6	159.3	4658.9



New Hampshire Hospital- Waiting for Discharge (Back Door)

January 31, 2019	Awaiting Discharge Greater Than 15 Days											
Placement Needed	Catchment Area											
	1. Northern NH MH & Dev Svcs	2. West Central Behavioral Health	3. Lakes Region Mental Health	4. Riverbend	5. Monadnock Family Service	6. Community Council of Nashua	7. Greater Manchester Mental Health	8. Seacoast Mental Health	9. Community Partners	10. CLM	11. Glenciff Referral	12. Out of State
Transitional Housing	3	3		1			2		2	2		
Supported Residential				6			2	1	1	1		1
Independent Housing		1		3	1		3		1	1		1
Assisted Living							1	2	1	1		
Nursing Home	1			2			1					6
CMHC/DD Joint Responsibility	1					1	2		1	1		
Discharge Placement Not Identified						1		1				
Total	5	4	0	12	1	2	11	4	6	6	6	2
CHILDREN												
DJJS/DCYF				1								
Residential/Clinical Placement Home									1			
School District												
Total	0	0	0	1	0	0	0	0	1	0	0	0



Key Accomplishments

Joint Commission Accreditation

Fully Staffed in Nursing

Reorganization of Executive Team

Development of First Strategic Plan

25% Drop in Average Length of Stay



Major Challenges

Uncertainty in Revenue Streams

Technology

Evaluation and Assessment of Organizational Needs

High Demand for Services

Deterioration of Physical Plant/Patient Care Environment



New Hampshire Hospital Positions by Department

Department	Descriptions	Total Positions
Administration	Admin Support	27
Food & Nutrition	Dietary, Dietician, Café	42
Environmental Services	Housekeeping	39
Finance	Accounting, Billing	19
Health Information	Medical Records	16
Laundry	Laundry	8
Material Management	Puchasing, Warehouse	9
Medical Providers	ARNP	14
Nursing	Nurses, Mental Health Workers	323
Information Technology	Technology Support	9
Pharmacy	Pharmacy	10
Rehabilitation	PT, OT, therapy	42
Social Worker	Social Work	34
		592



Accounting Units by Bureau

Activity Accounting Unit	Accounting Unit Title	Budget Book Page #
8400	Executive and Admin Support	1056
8410	NHH Facility & Patient Support	1057
8750	Acute Psychiatric Services	1058
8753	Sexual Predator Act	1060
8136	Workers Compensation	1061
8583	Unemployment Comp	1062
Trusts 7118-7130	Trusts	1062
8038	Community Training	1068

