

Office of the Commissioner Agency 95

**Presented to Senate Finance
April 28, 2017
Commissioner Jeffrey A. Meyers
CFO, Sheri L. Rockburn**

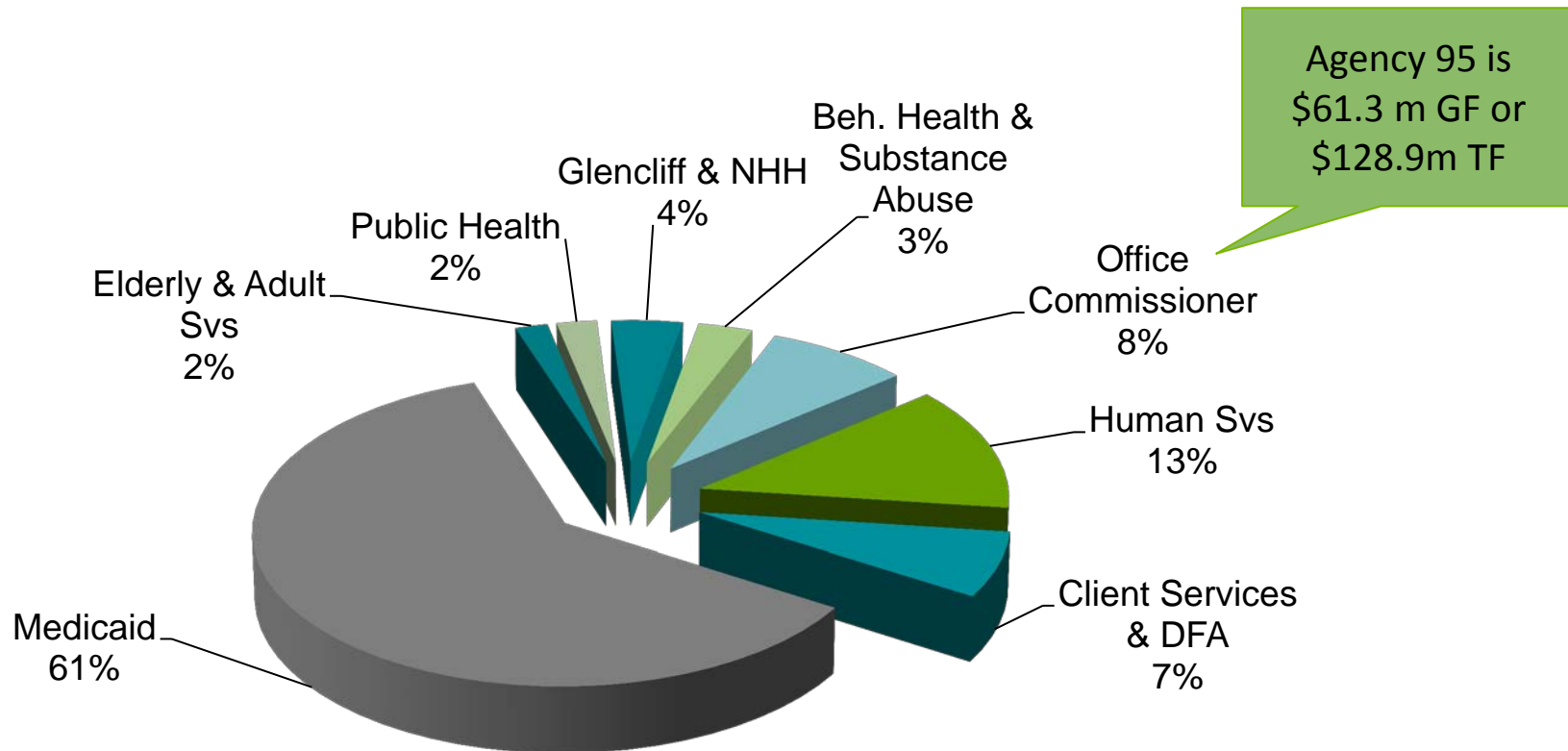


- ▶ **Overview - Agency 95**
- ▶ **Key Programs / Services**
- ▶ **Financial Summary**
- ▶ **Office of Information Services Funding**



Major Spend – DHHS Overview

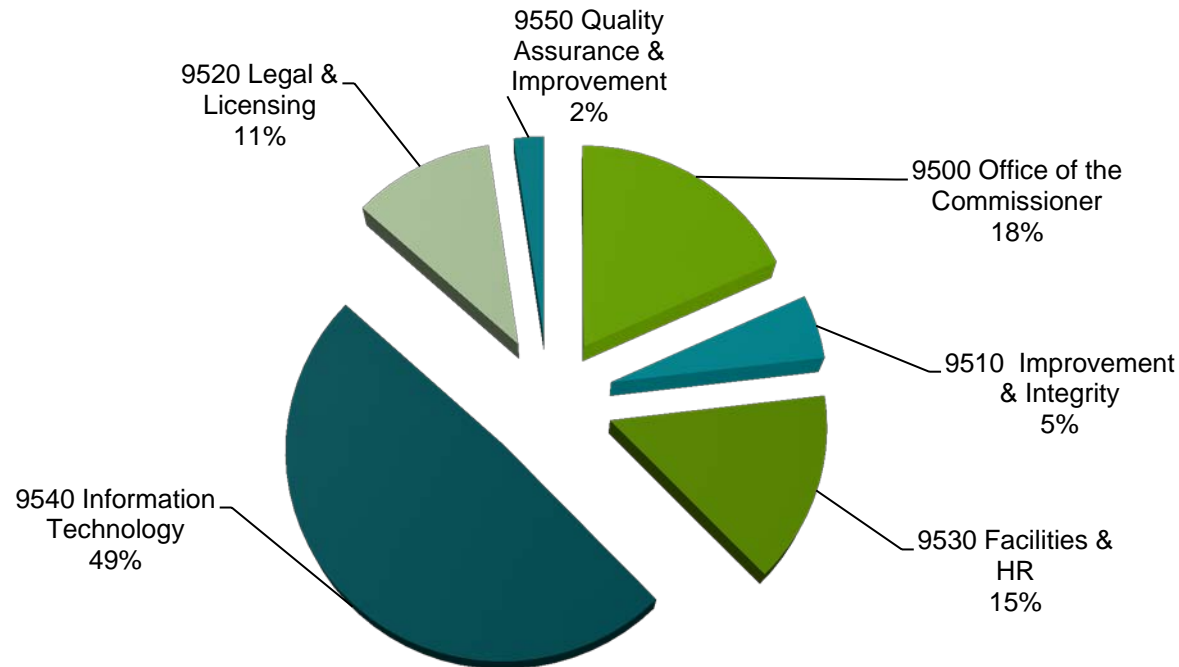
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Overview – Agency 95

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- ▶ Activity 9500 – Office of the Commissioner
- ▶ Activity 9510 –Improvement and Integrity
- ▶ Activity 9520 – Legal and Licensing
- ▶ Activity 9530 – Facilities & Human Resources
- ▶ Activity 9540 – Information Technology
- ▶ Activity 9550 – Quality Assurance and Improvement



Activity Overview

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Office of Commissioner

The Office of the Commissioner provides policy direction to over all DHHS programs and administrative & financial support services. The Employee Assistance Program (EAP) and Emergency Services are funded within this Office.

Improvement & Integrity

OII monitors and investigates fraud, waste, and abuse over both clients & providers, and ensures Medicaid is the payer of last resort to avoid unnecessary costs.

Legal & Licensing Services

Legal & Licensing Services ensures that DHHS adheres to and fairly applies the laws and regulations developed to implement legislative policy. The functional areas providing these services are: Bureau of Licensing & Certification, Legal Bureau, Administrative Appeals Unit, and Ombudsman Offices.

Human Resources & Facilities

The Bureau of Human Resources provides support to DHHS managers and staff. Support includes recruitment; employee relations; payroll and benefits; leave administration; and training and educational opportunities. The Facilities Maintenance Unit oversees the management and operation of 25 lease spaces with approximately 225,560 square feet of office space and three DHHS campus's including general maintenance repairs, capital projects, and vacant space renovations for future usage.



Activity Overview

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Information Services

Offers information technology (IT) and data management advisory services and support to operational programs and services across DHHS. Ensures regulatory compliance and oversees data management: collection, storage, exchange, preservation & destruction of DHHS data.

DHHS, like all state agencies, is allocated costs and receives direct support from the Department of Information Technology. However, unlike other state agencies, DHHS maintains an Office of Information Services directly within DHHS operated with 73 DHHS IT employees and manages IT contracts & projects with key vendors such as Conduit (formerly Xerox) and the Medicaid Management Information System (MMIS).

Office of Quality Assurance

This Office collects and analyzes quality performance measures and monitors formal compliance in response to program, regulatory, and contract requirements. Oversight over key programs includes Medicaid Managed Care, Community Mental Health Agreement, Premium Assistance Program and Delivery System Reform Incentive Payment Program (DSRIP 1115 Waiver).



Agency 95

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| | | SFY 16 Actual | SFY 17 Adjusted Authorized | SFY 18 Governor's Budget | SFY 19 Governor's Budget |
|-----------------------------------|------------------|------------------|----------------------------------|--------------------------------|--------------------------------|
| 9500 OCOM | Total Funds | \$10.0 m | \$11.7 m | \$23.4 m | \$23.6 m |
| | General Funds | \$5.3 m | \$5.7 m | \$13.9 m | \$13.6 m |
| 9510 OII | Total Funds | \$5.9 m | \$5.8 m | \$6.4 m | \$6.5 m |
| | General Funds | \$3.2 m | \$3.0 m | \$3.4 m | \$3.5 m |
| 9520 LEGAL & LICENSING | Total Funds | \$12.3 m | \$13.5 m | \$14.1 m | \$14.4 m |
| | General Funds | \$5.3 m | \$6.2 m | \$6.1 m | \$6.2 m |
| 9530 HR & FACILITIES | Total Funds | \$12.7 m | \$17.9 m | \$18.9 m | \$19.3 m |
| | General Funds | \$7.9 m | \$10.9 m | \$12.3 m | \$12.5 m |
| 9540 IT | Total Funds | \$75.5 m | \$57.4 m | \$63.1 m | \$63.5 m |
| | General Funds | \$27.3 m | \$24.4 m | \$24.4 m | \$24.8 m |
| 9550 QUALITY | Total Funds | \$0.5 m | \$0.6 m | \$2.9 m | \$3.0 m |
| | General Funds | \$0.4 m | \$0.3 m | \$1.6 m | \$1.7 m |



- ▶ See separate presentation handout

