

Office of Human Services

**Presented to Senate Finance Committee
State House Room 103 April 2017
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Overview – Office of Human Services (OHS)

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The mission of the Office of Human Services (OHS) is to coordinate a collaborative array of human service programs to meet the needs of vulnerable children, families and individuals, enhancing the health and wellbeing of NH citizens.

Program areas include:

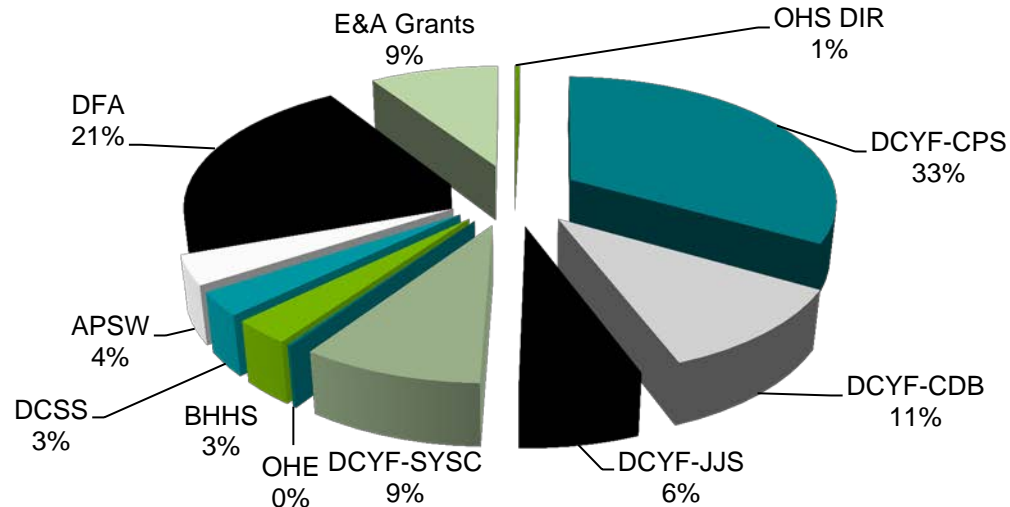
- Division for Children Youth and Families;
- Division of Family Assistance;
- Bureau of Elderly and Adult Services;
- Division of Child Support Services;
- Bureau of Homeless and Housing Services;
- Office of Health Equity (formerly Minority Health and Refugee Affairs); and
- Military Programs



Major Spend – General Funds – Office of Human Services

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Total SFY18 & SFY 19



Total	SFY 16 Actual	SFY 17 Adjusted Authorized	SFY 18 Governor's Budget	SFY 19 Governor's Budget
Total Funds	\$240.1	\$260.9	\$287.1	\$289.3
General Funds	\$123.2	\$127.2	\$131.7	\$133.3
<i>Amounts in millions</i>				



Staffing – Office of Human Services

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# FTE 16-17	# FTE 18-19 Funded	# FTE 18-19 Unfunded	# FTE 18-19 Totals	%		Activity
	11	1	12	1.3%	4200	OHS Director
322	380	12	392	41.8%	4210	DCYF - Child Protection
10	10	0	10	1.1%	4211	DCYF - Child Development
111	108	1	109	11.6%	4214	DCYF - Juvenile Justice Services
143	123	18	141	15.0%	4215	DCYF - Sununu Youth Service Center
8	10	0	10	1.1%	4220	Office of Health Equity
6	5	0	5	0.5%	4230	Bureau of Homeless and Housing
155	133	7	140	14.9%	4270	Division of Child Support Services
66	62	0	62	6.6%	4280	Adult Protective Services
52	46	0	46	4.9%	4500	Division of Family Assistance
9	9	1	10	1.1%	4810	Elderly and Adult Grants





Child Protection

Children and youth who are in danger or at risk of harm due to the following: sexual, physical, emotional and psychological abuse, neglect including educational, emotional, medical, and physical. Parents involved may have a history of abuse and trauma in their own childhood, and/or currently struggle with mental health challenges, substance abuse, domestic violence and a scarcity of resources. Services include family engagement, case planning, community and home based services and out-of-home placement when needed to keep children safe and assist families in the protection, development, permanency, and well-being of their children.

Funded in Governor's Recommended Budget

9 Assessment CPSW's	SFY18 Positions: \$334,361 GF/\$218,302 FF/\$552,663 Total Funds
	SFY19 Positions: \$334,361 GF/\$218,302 FF/\$552,663 Total Funds
1 Family Services CPSW	SFY18 Positions: \$ 37,151 GF/\$ 24,256 FF/\$ 61,407 Total Funds
	SFY19 Positions: \$ 37,151 GF/\$ 24,256 FF/\$ 61,407 Total Funds
Training	SFY19 \$400,000 GF/\$400,000 Total Funds

<u>Headcounts</u>	<u>Current</u>	<u>Added Agency</u>	<u>Added Governor's</u>	<u>Total</u>
CPSW Assessment	101	10	9	120
CPSW Family Services	61		1	62
SAT Assessment	15			15
Supervisors	55			55

Additional Senate Request

Staffing:

4 New Family Service CPSWs	SFY18 4 - Positions	\$148,605 GF/\$ 97,023 FF/\$245,628 Total Funds
4 Additional Family Service CPSWs	SFY19 8 - Positions	\$297,210 GF/\$194,046 FF/\$491,256 Total Funds
Biennium Totals		\$445,815 GF/\$291,069 FF/\$736,884 Total Funds

Services:

Reinstate Voluntary Services, Projected Costs	SFY18 \$ 1,250,000 GF/\$ 1,250,000 FF/\$ 2,500,000 Total Funds
	SFY19 \$ 1,250,000 GF/\$ 1,250,000 FF/\$ 2,500,000 Total Funds

Additionally, HB400 includes \$100,000 for a review of policies and practices related to child protection and a follow-up review of the SFY2017 independent review.



Division for Children, Youth and Families

Sununu Youth Services Center (SYSC)

- The John H. Sununu Youth Services Center (SYSC) is a 144-bed secure rehabilitation and detention facility. The co-ed facility services both adjudicated and detained youth.
- The average daily census in 2017 YTD is 64, and of that total 53 are committed and 11 are detained.
- The SYSC provides security, supervision, and appropriate programs for youth to ensure that committed residents have a greater chance of being successful in the community when they leave the Center than when they enter it.
- Profile of youth at SYSC:
 - All have unsafe/dangerous behavior that require residential care in a secure treatment facility.
 - 72% have involvement with illegal substances including a significant number with heroin/opioid use.
 - 45% have been involved with gang activity
 - 43% of current population have had at least 4 prior failed placements with 21% having at least 6 prior failed placements.
 - 100% of youth have either have multiple delinquent charges and have consistently demonstrated an inability to be safely maintained in their home communities.
- Every youth committed to Sununu Youth Services Center receives educational, clinical, spiritual, psychiatric, medical, dental, pharmaceutical, vocational, recreational, nutritional and transitional service.
- Based on individual treatment needs youth will participate with the appropriate level of psychotherapy, substance abuse treatment, trauma focused, family, group, and experiential therapy.
- Youth at SYSC participate in restorative justice practices and live in a safe and secure residential setting that is staffed with Youth Counselors who receive extensive training on adolescent development and appropriate interventions



Overview – Division of Family Assistance (DFA)

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- ▶ **Assistance Programs:** DFA addresses poverty through management of food stamps and cash assistance for children (TANF), the elderly (OAA), the blind (ANB), people with disability (APTD), and refugees (RCA). Actual determinations of client eligibility for these programs rests with the Division of Client Services.
- ▶ **New Hampshire Employment Program (NHEP):** reduces children's poverty through employment of their parents.
- ▶ **Facilitated Social Security:** ensures state dollars are reduced by ensuring disability cash clients—funded with general funds—also apply for federal cash benefits. Two staff track 1500 cases per month. **EBT:** delivers food and cash benefits through an electronic debit card system.
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- ▶ **Community Services Block Grant:** manages the program that passes-through federal money to the Community Action Agencies for poverty related services.



Temporary Assistance for Needy Families

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The TANF program is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate programs that accomplish one of the four purposes of the TANF program.

- Provide assistance to need families so that children can cared for in their own home
- Reduce the dependency of needy parents by promoting job preparation, work and marriage
- Prevent and reduce the incidence of out-of-wedlock pregnancies
- Encourage the formation and maintenance of two-parent families

Annual Average Funding - \$38.5million FF/per FFY, \$32.1million Maintenance of Effort/per FFY



TANF

TANF CASELOAD – RESERVE INFORMATION

SFY	Caseloads	Tanf Reserve		Grant Award		TANF spend	TANF balance
SFY10	14,090	\$	15,358,914	\$	43,905,085	\$ 42,416,020	\$ 16,847,979
SFY11	13,735	\$	16,847,979	\$	33,337,357	\$ 34,958,229	\$ 15,227,107
SFY12	11,060	\$	15,227,107	\$	38,297,792	\$ 39,501,170	\$ 14,023,729
SFY13	8,538	\$	14,023,729	\$	34,452,481	\$ 26,788,918	\$ 21,687,292
SFY14	7,479	\$	21,687,292	\$	35,765,019	\$ 28,551,400	\$ 28,900,911
SFY15	6,582	\$	28,900,911	\$	34,343,669	\$ 18,520,044	\$ 44,724,536
SFY16	5,657	\$	44,724,536	\$	33,992,821	\$ 18,578,213	\$ 60,139,144
SFY17*	5,013		TBD	\$	29,085,113	\$ 14,235,541	TBD

* through 3/31/2017

