The System Innovation Model Design Project Vision and Mission

• The System Innovation Model Design Project provides New Hampshire with the unique opportunity to transform the current Long Term Services and Support Systems of Care by building on the strengths of the existing system and bringing together the numerous individual initiatives already underway in order to achieve...

• **Our Vision** that all New Hampshire citizens have access to the full array of long-term supports and services. This allows them to exercise personal choice and control, and affords them dignity and respect throughout their lives. To the greatest extent possible, each of us is able to make informed decisions about our aging, health, and care needs. There is a high level of quality and accountability in everything offered and in everything provided. Over time, New Hampshire *truly* becomes an extended community of people who care about, value and help one another.

• **And our Mission** of creating a dynamic and enduring community-based system of long-term supports, so all New Hampshire citizens may live and age with respect, dignity, choice, and control until the end of life.

• The Design project will also be guided by our values and desired outcome for the LTSS system

  • **Delivery System Values**
    • Person/Family Centered – “from the person outward”
    • The person’s needs are viewed holistically and met seamlessly
    • Person/Families are Empowered to make informed and responsible choices
    • Providers and payors collaborate to ensure access to high quality services
    • Services are affordable and efficiently provided

  • **Desired Outcomes of the Model**
    • Improves quality of services
    • Improves consumer outcomes
    • Increases access to needed services
    • Promotes holistic view of the consumer’s/family’s needs
    • No waiting lists for services
    • The new system is financially sustainable