

MEDICAID CARE MANAGEMENT PROGRAM

MCO Discretionary Services and Items Table (#19-0012A-R1)

	Value-added Services	In Lieu of Services	Member Incentives or Rewards
Definition	<p>Value-added Services are not covered in the Medicaid State Plan or under this Agreement ... [are offered by the MCO in order to] improve health outcomes, including interventions intended to address social determinants of health, improve the quality of care, or reduce costs, in compliance with 42 CFR 438.3(e)(i). [While not covered in the State Plan, such services must be eligible for Medicaid coverage under federal rules.] The MCO offers these services at their own discretion and expense. – <i>MCM Contract Exhibit A, Section 4.1.7</i></p>	<p>An in lieu of service means an alternative service or setting approved by DHHS as a medically appropriate and cost-effective substitute for a Covered Service or setting under the Medicaid State Plan. The member is not required to use the alternative service or setting. – <i>MCM Contract Exhibit A, Sections 2.1.53 and 4.1.3.5 [42 CFR 438.3(e)(2)(i) - (iii)]</i></p>	<p>Cash or other incentives must be cost-effective and have a linkage to at least one (1) of the MCO's/Provider's APM initiatives described in Section 4.14 (Alternative Payment Models). Incentives given each fiscal year for any one (1) Member shall not exceed a total monetary value of two hundred and fifty dollars (\$250.00) [for cash and non-cash goods and services]. – <i>MCM Contract Exhibit A, Section 4.9.4</i></p>
Examples	<ul style="list-style-type: none"> • Annual dental exam, cleaning and bitewing X-rays for adults over 21 years of age • Chiropractic services • Acupuncture services (except manual manipulation of the spine due to subluxation) • Enhanced non-emergency medical transportation (e.g., to waiver services provider) 	<ul style="list-style-type: none"> • Medical nutrition • Diabetes self-management • Assistance in finding and keeping housing (not including rent) • Institution for Mental Disease (IMD) services for ages 21-64 over fifteen (15) inpatient days per month for psychiatric treatment 	<ul style="list-style-type: none"> • Cash reward accounts • Gift cards for specific retailers • Vouchers for a farmers' market • Gym memberships • Bicycle helmet • Child's car seat • Enhanced transportation services (e.g., to Alcoholics Anonymous, employment)

	Value-added Services	In Lieu of Services	Member Incentives or Rewards
Approval Requirements	<p>The MCO shall submit to DHHS an annual proposed list of Value-Added Services.</p> <p>– <i>MCM Contract Exhibit A, Section 4.1.7.2</i></p>	<p>Any in lieu of service shall be authorized by DHHS, either via DHHS’s issuance of prospective identification of approved in lieu of services or through an agreement reached between DHHS and the MCO.</p> <p>– <i>MCM Contract Exhibit A, Section 2.1.53.2</i></p>	<p>The Member Incentive Plan proposal is subject to review and approval and shall include adequate assurances, as assessed by DHHS, that:</p> <ul style="list-style-type: none"> • The program meets the requirements of 1128A(a)(5) of the Social Security Act; and • Meets the criteria determined by DHHS as described in Section 4.9.4.6 (Healthy Behavior Incentive Programs) and Section 4.9.4.7 (Reference-Based Pricing Incentive Programs); or • The program ties to priorities within RSA 126-AA <p>– <i>MCM Contract Exhibit A, Section 4.9.4.3</i></p>

Revision History

Activity Date	Version	Description of Activity	Author	Approved By
6/24/2019	20190624vF	Initial issue	S. Iacopino	H. Lipman
8/6/2019	20190806vF	Corrected SSA citation	S. Iacopino	H. Lipman