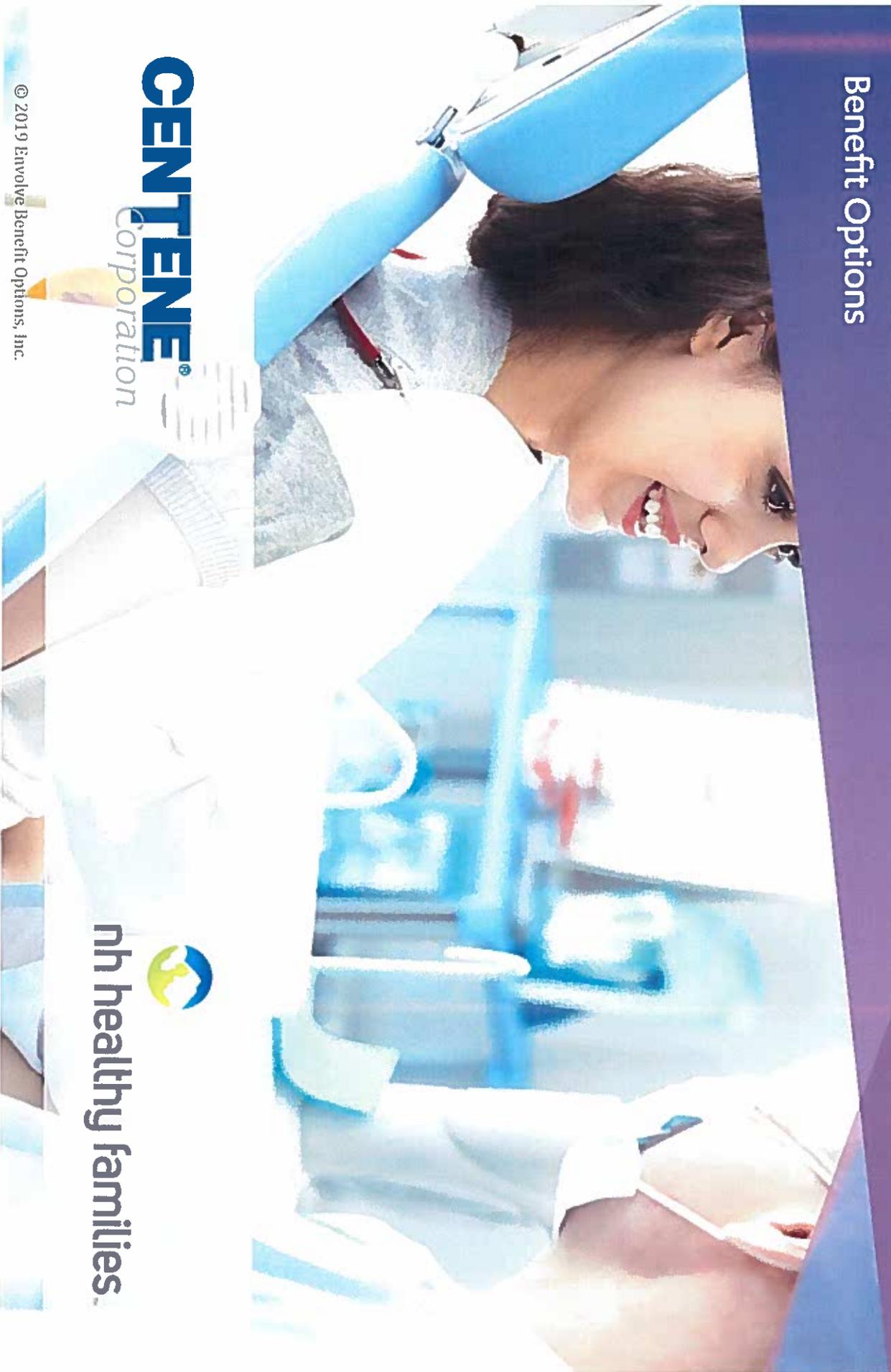


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Benefit Options

**Adult Dental Carve-In**

*A Brighter, Healthier Future.  
One Smile at a Time.*



**CENTENE<sup>®</sup>**  
Corporation



**nh healthy families.**

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# NH Healthy Families Current Snapshot



NH Healthy Families launched with the Medicaid Care Management (MCM) Program in 2013 and serves members in the State Medicaid program and NH Health Insurance Marketplace.

Providing access to critical health care services statewide

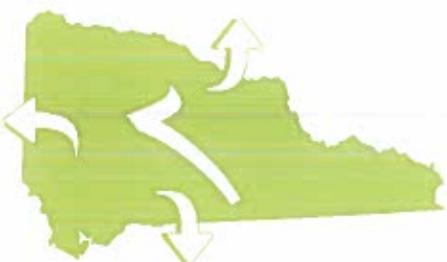
in all

10

counties



Our network of **9,564 contracted providers** includes all of NH's hospitals, Federally Qualified Health Centers (FQHC) and Community Mental Health Centers (CMHC)



Membership

**89,000**



nh healthy families

**78,000**



**11,000**

**230**

Employees

located at our offices in Bedford and throughout NH

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Benefit Options

## Envolve Dental

*A Brighter, Healthier Future. One Smile at a Time.*





# Envolve Dental

## WHO WE ARE



**Tampa**  
based company  
founded in 2013

**115** employees

**15k** providers



ACCREDITED

Health  
Utilization  
Management  
Expires 08/01/2020



**16 states**

|          |          |          |
|----------|----------|----------|
| Medicaid | Medicare | Exchange |
| 2.4 M    | 40K      | 90K      |
| members  | members  | members  |

**2.5** million members

**36** Product/Market Solutions

# Envolve Benefit Options

## WHAT WE DO

Perform the same tasks as a full-service Health Management Organization (HMO), with a focus specifically on dental care services. Services include:

|                              |                                  |                         |
|------------------------------|----------------------------------|-------------------------|
| Provider Contracting         | Network Operations               | Credentialing           |
| Provider Data Management     | Claims Services                  | Customer Service        |
| Client Services              | Communications                   | Quality Management      |
| Utilization Management       | Compliance                       | Data Analysis/Reporting |
| Grievances & Appeals         | Benefit Configuration            | Encounter Reporting     |
| Specialty Policy Development | Specialty focused FWA Experience | HEDIS / STARS Programs  |

# Dental Carve-In

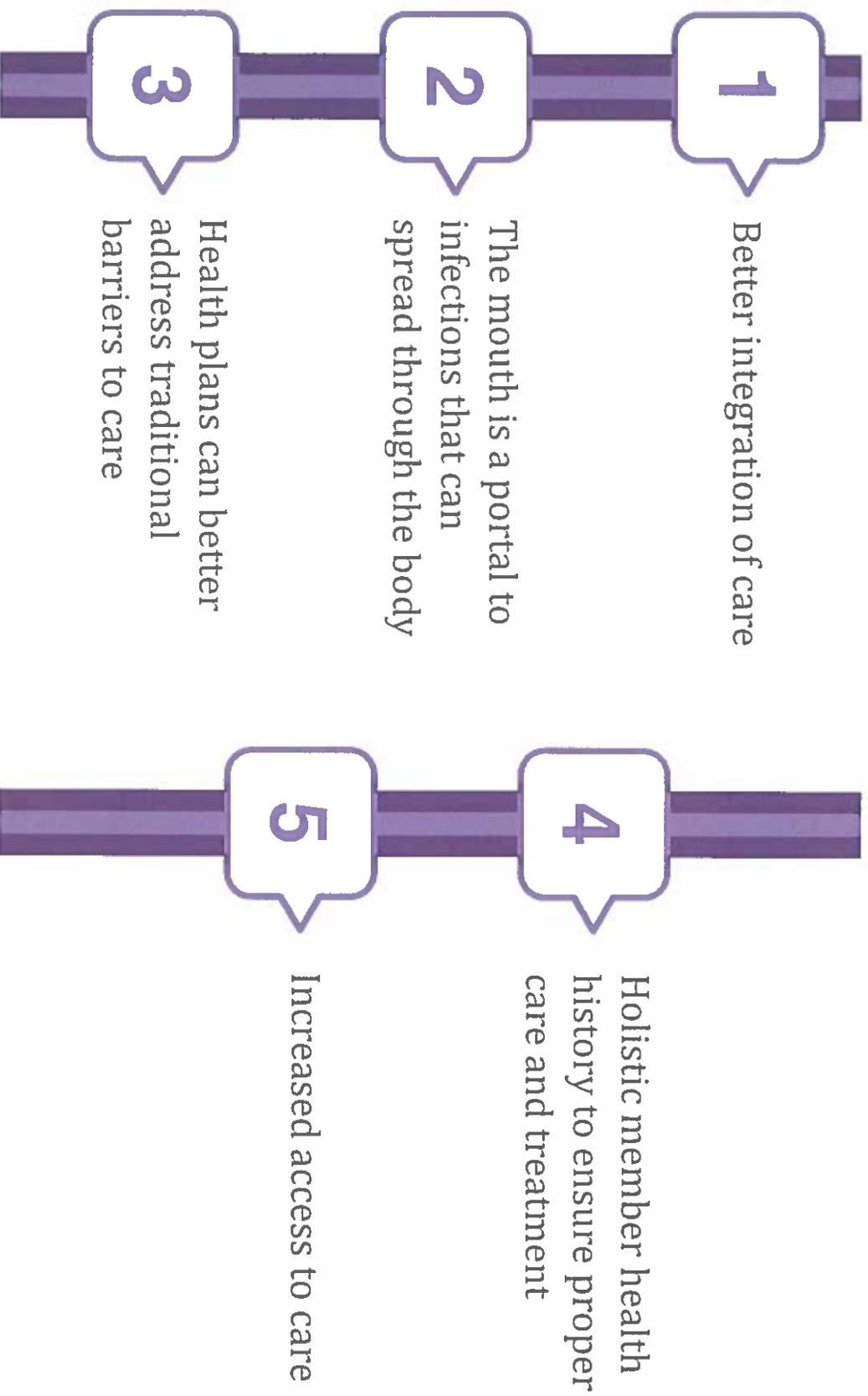
## *Coordinated Care Benefits*



## *Carve-In Dental Coordination*



# Advantages of a Carve-In Program



# Envolve's Carve-In Experience



**Arizona Complete Health**  
222,800+ Medicaid Lives  
*Adult emergency dental enhancement*



**Michigan Complete Health**  
3,600+ Medicare-Medicaid Adults  
*Contract mobile dentists to provide care to members in facilities*



**Sunflower Health Plan**  
131,000+ Medicaid Lives  
*Dental practice visits for members with complex care needs*



**Louisiana Care Connections**  
176,000+ Medicaid Adults  
*Comprehensive adult value add*



**Peach State Health Plan**  
373,000+ Medicaid Lives  
*Primary care dental assignments*

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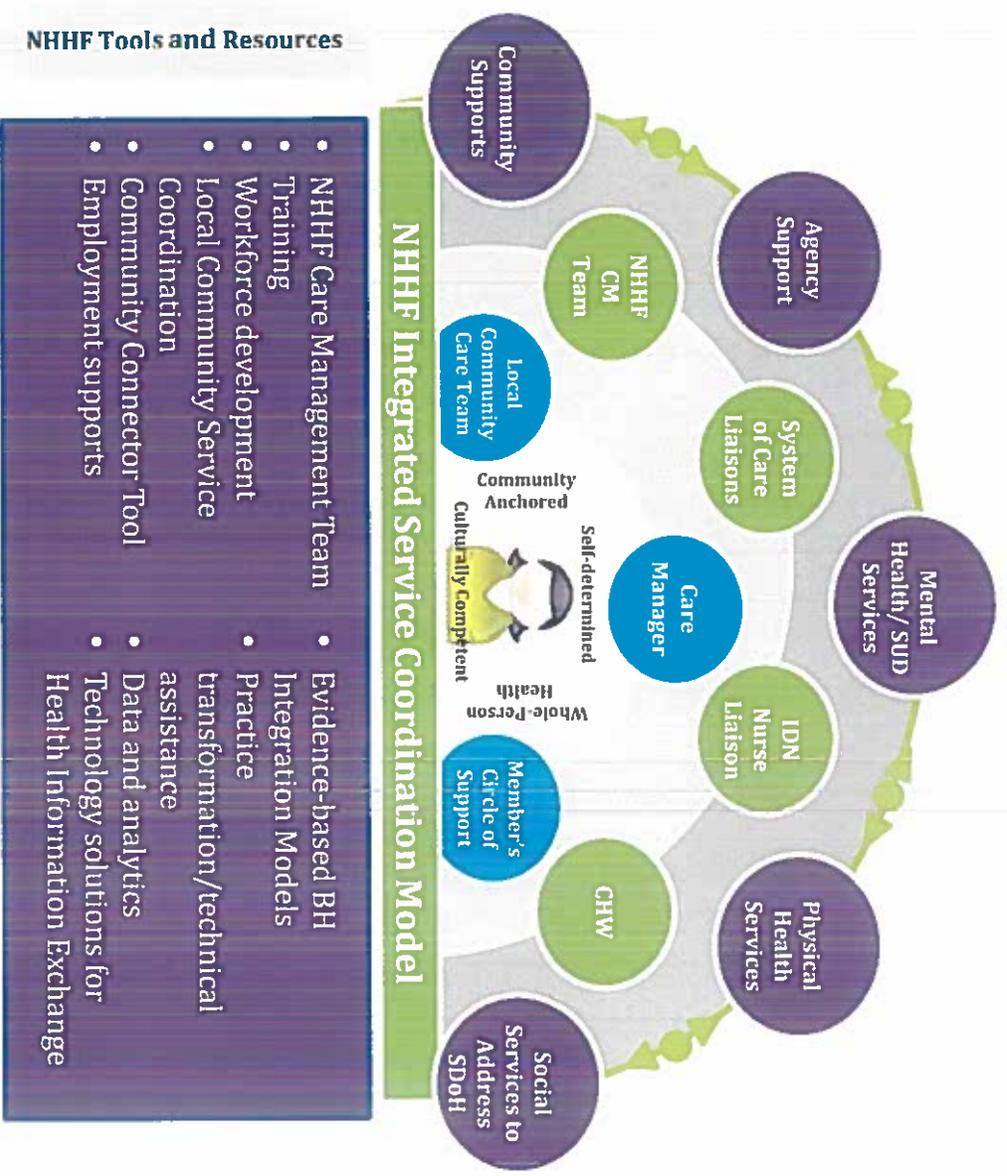
Benefit Options

## Integrated

*Care Coordination and Care Management*

# NHHF Care Management Model

Nearly 50% of NHHFs NH Based Employees are part of our Care Management Model



- NHHF Tools and Resources**
- NHHF Care Management Team
  - Training
  - Workforce development
  - Local Community Service Coordination
  - Community Connector Tool
  - Employment supports
  - Evidence-based BH Integration Models
  - Practice transformation/technical assistance
  - Data and analytics
  - Technology solutions for Health Information Exchange

- OUR MODEL:**
- Integrated (Medical/Behavioral Health)
  - Person-Centered
  - Local and Experienced-Based
  - Data-Driven
  - Evidenced-Based
  - Collaborative
  - Reflects National Best Practices

## Our Care Management Approach

- Integrated
- Person-Centered
- Local and Experienced-Based
- Data-Driven
- Evidenced-Based
- Provider Collaboration
- Reflects National Best Practices



# Support Network of Local Resources



# Engaging Primary Care Providers



*Promoting dental care  
from the member's PCP*