

SUBROGATION CASE REPORTING & PROCESSING CHANGES **EFFECTIVE SEPTEMBER 1, 2019**

NEW HAMPSHIRE MEDICAID ACCIDENT AND TRAUMA SUBROGATION NOTIFICATIONS

Beginning September 1, 2019, New Hampshire Managed Care Organizations (MCO) will be processing and settling all Accident and Trauma subrogation cases for those claims the MCO paid on behalf of New Hampshire Medicaid.

HOW DOES THIS AFFECT YOU?

- If you have a client/insured with New Hampshire Medicaid, you must determine whether their Medical coverage is provided directly through NH Medicaid (Fee-for-Service) or through one of the State's three Managed Care Organizations (listed below). Starting September 1, 2019, you must directly contact your client/insured's MCO to open a new subrogation case, even if the accident took place prior to September 1st.
- Your client/insured should know which MCO they are affiliated with for their New Hampshire Medicaid benefits. The MCO is noted on their Medicaid Identification card. If you are uncertain, you can call the Department of Health and Human Services, Third Party Liability Unit to determine which MCO you should contact regarding a case. The number to call is (603)271-8063.

WHAT ABOUT CURRENT OPEN CASES?

If you currently have an active case with New Hampshire Medicaid through the Third Party Liability unit, please continue working with the Third Party Liability unit until that case is resolved. Any new cases on or after September 1, 2019, that have not been opened by the Department of Health & Human Services, Third Party Liability unit, will be processed by the MCO responsible for the client/insured, even if the accident or services dates related to the subrogation case are prior to September 1, 2019.

MCO SUBROGATION CONTACT INFORMATION

Below is the contact information for each of the three MCOs in New Hampshire:

Well Sense Health Plan

Phone Number: 1-617-748-6188, option 2 Fax Number: 1-617-897-0852
Address: BMCHP – Well Sense Attn: TPL Unit 529 Main St. Charlestown, MA 02129

**NH Healthy
Families
Rawlings**

Phone Number for Attorneys:	1-888-285-1276	Fax Number:	1-502-440-1100
Phone Number for Members:	1-888-285-1276		
Web Address:	https://www.nhhfreferrals@rawlings.com		
Address: NH Healthy Families Rawlings 1 Eden Parkway Lagrange KY 40031			

**AmeriHealth Caritas New Hampshire
Discovery Health Partners**

Phone Number:	1-866-401-6061	Fax Number:	1-224-220-5017
Web Address:	https://amerihealth-resp.discoveryhealthpartners.com/		
Address: Discovery Health Partners Two Pierce Place, Suite 1900 Itasca, IL 60143			

QUESTIONS

If you have any questions regarding this change, please contact Department of Health and Human Services, Third Party Liability at (603)271-8063.