I’m always late to work.

Why does that happen?

1. I get tied up in traffic.
2. I am driving on the interstate at the peak of rush hour.
3. I leave my house late.
4. It takes me too long to pack lunches and get out the door.
5. My pantry is disorganized and I can’t find all the things I need to pack.

If this IS the root cause:
Think about: What changes can you make to improve this area?

If this is NOT the root cause:
Continue to ask “Why?” until you get to the root cause.
5 Whys

Problem Statement

Why does that happen?

1. Why

2. Why

3. Why

4. Why

5. Why

If this IS the root cause:
Think about: What changes can you make to improve this area?

If this IS NOT the root cause:
Continue to ask “Why?” until you get to the root cause.