New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire’s developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.
# Towns and Cities by Region

## Region I

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## Location

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- Walpole

- Johns location
- Maxfield

- New Hampshire location
- Oldfield

- New Hampshire location
- Oldfield
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</table>
Region 1
FCESS Program:

**Northern Human Services**
**Family-Centered Early Supports and Services**
71 Hobbs Street Suite 102, Conway, NH 03818

**Program Director**
Karen Willett, Program Director
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Cell: 603-662-2234
Fax: 603-447-4358
kwillett@northernhs.org

**Intake Coordinator**
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crowe@northernhs.org

**Records Assistant**
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**Data Entry, Billing and Compliance**
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Fax: 603-447-4358
tgallagher@northernhs.org

----------------------------------------------------------------------------------------

**Region 1 Area Agency: Northern Human Services**
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www.northernhs.org

**Executive Director:** Suzanne Gaetjens-Oleson
sgaetjens@northernhs.org

**Business Manager:** Shawn Bromley
sbromley@northernhs.org

**AA FCESS/FS Management**
Mark Vincent
Office: 603-447-8224
Fax: (603) 837-9061
mvincent@northernhs.org

**Family Support**
*Coos County (except Whitefield & Lancaster)*
Stephanie Boutin (Interim SC) 603-447-8213
Family Support Coordinator
603-636-2555 – Groveton
603-237-4955 - Colebrook
603-752-1005 – Berlin
sboutin@northernhs.org

*Upper Grafton Counties (Whitefield/Lancaster)*
Shanon Smith
Family Support Coordinator
603-447-8229 – Upper Grafton
ssmith@northernhs.org

*Carroll County*
Amanda Emery
Family Support Coordinator
603-447-8051
aemery@northernhs.org
Region 2

FCESS Program: PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Interim Program Director
Nicole Tenney
603-504-1516
Fax: 603 542-0421
ntenney@pathwaysnh.org

Intake Coordinator
Courtney McAuliffe
603-504-1518
cmcauliffe@pathwaysnh.org

Region 2 Area Agency:
PathWays of the River Valley
654 Main Street
Claremont, NH 03743
603-542-8706
FAX: 603-542-0421
www.pathwaysnh.org

Executive Director: Mark Mills
mmills@pathwaysnh.org

Business Manager: Steven Monette
smonette@pathwaysnh.org

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Data Entry
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cmcauliffe@pathwaysnh.org
Region 3

FCESS Program: Lakes Region Family-Centered Early Supports and Services
719 N. Main Street, Laconia, NH 03246
Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817 or (603) 524-8811
Fax: (603) 524-0702

Program Manager
Brenda Greene
603-581-1559
Fax: 524-0702
Brenda.greene@lrcs.org

Intake Coordinator
Tylaine Guarriello
603-581-1578
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tyliane.guarriello@lrcs.org

Region 3 Area Agency:
Lakes Region Community Services
PO Box 509
Laconia, NH 03247-0509
603-524-8811
FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
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Data Entry
Jennifer Nelson
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Family Support/Family Resource Center
Erin Pettengill
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erin.pettengill@lrcs.org

Intake Coordinator (ages 3+)
Lori Adams
603-581-1558
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Region 4

FCESS Program: Community Bridges Early Supports and Services Program
162 Pembroke Road, Concord NH 03301

Program Director
Karen Lofgren
603-226-3212 ext. 278
1 800-499-4153
klofgren@cbinnh.org

Intake Coordinator
Sabrina Green
603-226-3212 ext. 250
FAX 603-226-0376
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Assistant Director
Stacy Knight
Phone: 603-226-3212 ext. 212
sknight@cbinnh.org

Interim Data Entry
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Region 4 Area Agency:
Community Bridges
162 Pembroke Road
Concord NH 03301
603-225-4153
FAX 603-225-0376
www.communitybridgesnh.org

CEO: Ann Potoczak
apotoczak@cbinnh.org

Business Manager (CFO): Frank Lossani
flossani@cbinnh.org

AA FCESS Management
Ann Potoczak
apotoczak@cbinnh.org

Family Support
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cfaison@cbinnh.org
Region 5

FCESS Programs:

**MDS Birth to Three  Partnering with Families**
103 Roxbury Street, Suite 102
Keene, NH 03431

Program Director
Jason Peck
603-352-0165
FAX: 603-352-1637
Jason@mds-nh.org

Program Coordinator
Kate Jobmann
kate@mds-nh.org

Data Entry
Mandi Slate
mandislate@mds-nh.org

**Rise for baby and family**
147 Washington Street
Keene, NH 03431

Executive Director
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adeaver@riseforbabyandfamily.org

ESS Director
Emily Burke
eburke@riseforbabyandfamily.org

Data Entry
Heather Smith
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Region 5 Area Agency:
Monadnock Developmental Services, Inc.
121 Railroad Street
Keene, NH 03431
603-352-1304
FAX 603-352-1637
www.mds-nh.org

Executive Director:  Mary Ann Wisell
MaryAnnW@mds-nh.org

Business Manager: Joel Fitzpatrick
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Intake Coordinator
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Data Entry
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Region 6

FCESS Programs:

**Gateways Early Supports and Services**  
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Clinical Director:  
Bryn Bustead  
603-459-2778  
FAX: 603-889-5460  
bbustead@gatewayscs.org

Senior Director-Children’s Services  
Katelyn Copeland  
603-484-6761  
kcopeland@gatewayscs.org

**The Children’s Pyramid**  
PO Box 1269, Nashua, NH 03061  
Program Senior Manager:  
Maribeth Rathburn  
603-883-8205 x20  
FAX: 603-943-7659  
mrathburn@nashuacenter.org

Executive Director:  
Emily Manire  
emanire@nashuacenter.org

Region 6 Area Agency:  
Gateways Community Services  
144 Canal Street  
Nashua, NH 03064  
603-882-6333  
FAX 603-889-5460  
www.gatewayscs.org

**President/CEO:**  
Sandra Pelletier  
s pelletier@gatewayscs.org

**AA FCESS Management**  
**VP of Individual and Family Services**  
Nze Obinelo  
603-459-2749  
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**Family Support**  
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Sr. Director of Family and Participant Directed Services  
603-459-2745  
mpond@gatewayscs.org

**Business Manager/Contracts:**  
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603-459-2718  
tleach@gatewayscs.org

**Intake Coordinator/NHLeads Data**  
Roxanne Bernier  
603-459-2775  
FAX: 603-889-5460  
rbernier@gatewayscs.org

**Data Entry**  
Eric Bates, Sr. Admin. Assistant  
603-459-2740  
ebates@gatewayscs.org
Region 7

FCESS Programs:

**Easterseals Family Centered Early Supports and Services**
435 South Main St.
Manchester, NH 03102

**Program Director:**
Heather Herod
603-666-5982 Ext. 34
FAX 603-621-3492
Hherod@eastersealsnh.org

**The Moore Center Family Centered Early Supports and Services**
195 McGregor Street Unit 400
Manchester, NH 03102

**Program Director:**
Amy Natale
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FAX 603-622-4278
amy.natale@moorecenter.org

**Program Manager:**
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Region 7 Area Agency:
The Moore Center
195 McGregor Street, Unit 400
Manchester, NH 03102
603-206-2700
FAX 603-206-2710
www.moorecenter.org

**President/CEO:** Janet Bamberg
janet.bamberg@moorecenter.org

**Chief Financial Officer:** Denise Doucette
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**AA FCESS Management & Regional Director**
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Dawn.Zimmerman@moorecenter.org

**FCESS Intake Manager**
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Elizabeth.Warner@moorecenter.org

**FCESS Intake and Client Specialist & Family Support**
Kathleen McKernan
603-206-2806
FAX 603-622-4278
kathleen.mckernan@moorecenter.org
Region 8

FCESS Programs:

Waypoint Family Centered Early Supports and Services at the Richie McFarland Center
11 Sandy Point Road
Stratham, NH 03885
603-518-4002
Fax: 603-668-6260
https://waypointnh.org/programs/early-supports-services

Director
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603-518-4212
FAX: 603-668-6260
HugenerM@waypointnh.org

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LucciN@waypointnh.org

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DuboisL@waypointnh.org

Manager/Intake Coordinator
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603-518-4373
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Patty Small
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SmallP@waypointnh.org

Region 8 Area Agency:
One Sky Community Services
755 Banfield Road, Suite 3
Portsmouth NH 03801
603-436-6111
FAX 603-436-4622
www.oneskyservices.org

Executive Director: Matthew Cordaro
m.cordaro@oneskyservices.org
(603)436-6111 x103

Chief Financial Officer: Chris Whalen
c.whalen@oneskyservices.org
(603)436-6111 x140

AA FCESS Management
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603-436-6111 x107
l.sciuto@oneskyservices.org

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AA SC Director
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k.sorel@oneskyservices.org

Family Support
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(603)436-6111 x158
c.gonzales@oneskyservices.org
Region 9

FCESS Program: Community Partners: Family Centered Early Supports and Services
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Dover, NH 03820-4375

Director
Jessica Lewis
603-516-9300 ext. 9327
FAX: 603-743-3244
jeslewis@communitypartnersnh.org

Intake Coordinator
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FAX: 603-743-3244
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Administrative Assistant
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jhoward@communitypartnersnh.org

Region 9 Area Agency:
Community Partners
Forum Court
113 Crosby Road Suite #1
Dover, NH 03820-4375
603-516-9300
FAX 603-743-3244
www.Communitypartnersnh.org

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603-516-9522

Controller
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AA FCESS Management
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ktsarles@communitypartnersnh.org

Family Support Director
Kristina Elliott
603-516-9300
kelliott@communitypartnersnh.org

Chief Operating Officer
Suzanne Iverson
603-516-9300 ext. 9385
Sliverson@communitypartnersnh.org

-----------------------------
Region 10

FCESS Programs:

**Easterseals Family-Centered Early Supports and Services**
15 Ermer Road, Unit 102 & 103
Salem, NH 03079

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603-893-0984
FAX: 603-898-4385
pboyce@eastersealsnh.org

**The Children's Pyramid**
PO Box 1269, Nashua, NH 03061

**Program Senior Manager**
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603-883-8205 ext. 20
FAX: 603-943-7659
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**Executive Director:**
Emily Manire
emanire@nashuacenter.org

Region 10 Area Agency:
**Community Crossroads**
8 Commerce Drive
Atkinson, NH 03811
603-893-1299
FAX 603-893-5401
www.region10nh.org

**CEO:** Cynthia Mahar
cmahar@communitycrossroadsnh.org

**Executive Director:** Jennifer Chisholm
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**Director of Community Services**
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**Business Manager:** Tanya Hart Newkirk
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603-893-1299 ext. 328

**FCESS Director/Intake Coordinator**
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FAX: 603-893-5401
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kjudson@communitycrossroadsnh.org

**Data Entry**
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State of New Hampshire

Statewide Services

Early Intervention Specialist Certificate
Nicole Bushaw, Part C Coordinator
603-271-6711
nicole.m.bushaw@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

NHLeads Data System
Darlene Ferguson
support@csni.org

Parent Information Center
Michelle Lewis, Director
54 Old Suncook Road
Concord, NH 03301
603-224-7005
mlewis@picnh.org
http://www.parentinformationcenter.org/

Welcome to ESS Orientation
Coordinator: Elizabeth Sommers
603-271-5686
elizabeth.h.sommers@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

Bureau of Family Centered Services
Family Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

Contact: Deirdre Dunn Tierney
Bureau Chief, CYSHCN Director, BFCS
603-271-8181
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Contact: Kathleen Gray, Family Support Administrator
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Contact: Nicole Bushaw, Part C Coordinator
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Contact: Elizabeth Sommers, Part C Program Specialist
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elizabeth.h.sommers@dhhs.nh.gov

Contact: Vacant, Part C Program Assistant

Contact: Vacant, Part C Data Manager