## THIS IS AN OFFICIAL NH DHHS HEALTH ALERT SYSTEM NOTIFICATION

Distributed by the NH Health Alert Network <a href="mailto:DHHS.Health.Alert@dhhs.nh.gov">DHHS.Health.Alert@dhhs.nh.gov</a> August 30, 2021, Time 0930 (9:30 AM EDT) System Notification



## System Notification: Health Alert Network (HAN) System Is Moving to a New Platform – What you need to know

Health Alert Network Users:

The New Hampshire Department of Health and Human Services is implementing a new notification and alerting system for our Health Alert Network messaging on September 1, 2021.

The new system will continue to provide us the ability to communicate important situational updates and send emergency alerts. In addition, you will now have the ability to directly access your account online at any time and manage your contact information and notification preferences. For new users, wishing to sign up to receive HAN messages, an online portal is now available for account registration.

As a current user of the system, you do not need to register for an account. We will automatically transfer your current account into our new system. Upon your account creation, you will receive an automated email with your login information with instructions to complete your account set up. The email sender name is: *NH Health Alert Network*. The automated account emails are scheduled to deploy starting Wednesday, September 1, 2021 and will continue through Wednesday, September 15, 2021. If you do not receive an email during this time period and would like to continue to receive HAN messages and/or emergency alerts please send an email to DHHS.Health.Alert@dhhs.nh.gov.

To review our new Privacy Policy and Terms of Service documents, please visit <u>Privacy Policy</u> and <u>Terms of Service</u> pages.

For any questions or concerns regarding this message, please send an email to <a href="mailto:DHHS.Health.Alert@dhhs.nh.gov">DHHS.Health.Alert@dhhs.nh.gov</a>.

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Message Type: System Notification

Severity: N/A
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Originating Agency: NH Department of Health and Human Services, Division of Public Health

Services

## Attachments:

1) None