Division of Long Term Supports and Services
Bureau of Developmental Services

Advisory Committee
April 2022
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Topics for this Advisory Committee Session

1. Visioning Session Recap
2. Subcommittee Updates
3. Examples: How Will These Changes Impact People
4. Moving Forward
   – Dual committee structure
   – Advisory group representation and information sharing
   – Next Steps
Visioning Session Process Review

- **Purpose:** To create a unified vision for the future of DD services to be used to guide system change work.

- **Attendees:**
  - 18 Advisory Committee Members
  - 3 BDS Representatives
  - 2 Alvarez & Marsal Representatives

- **Focused on the following questions:**
  - What brings us here? Why do we want to be a part of systems change?
  - What do you hope the service system will be like in the future?
  - What’s working in the current system you want to ensure we keep?
  - What’s not working in the current system you want to ensure we are looking at and considering a change?
Vision Session Process Review

- The IOD complied the comments made by the Advisory Committee members for each question
- Common themes were identified
- BDS and IOD worked to create the vision statement, based on values and priorities, from feedback gathered during the session for the Advisory Committee’s review and reaction.
A modernized, person-centered, community-based system that fosters creative, equitable and consistent opportunities for individuals with developmental disabilities and their families.

Values:
- Advocacy
- Collaborative implementation
- Community-based options
- Consistency & equity in services
- Flexibility to accommodate individual & family needs
- Individual & family input
- Individual choice & control, promotion of person-centeredness
- Partnership
- Responsive to various types of needs, nimble
- Transparency & desire for information

Priorities:
- Break down silos
- Expand service options
- Improve cross-system coordination
- Improve training & education opportunities
- Increase capacity & infrastructure
- Lessen administrative burden
- Reduce family burden
- Train, support, compensate & stabilize direct support workforce
- Update rate structure methodology
Subcommittee Updates

• Waiver Workgroup – Jenn Pineo & Krista Gilbert
• Rate Workgroup – Ellen McCahon
How Will These Changes Impact People?
Examples
John is 23 years old and has Down syndrome as well as some complex behavioral support needs. He lives at home with his parents and would like to stay there. John has not accessed services before but he and his family agree that additional supports are needed. They recently worked with his Area Agency to complete the initial intake and eligibility process. After meeting eligibility requirements, John receives an initial SIS assessment which documents his support needs as high and is placed on the DD Waiver.

In developing his ISA, John selects multiple services from the DD Waiver. His family also requests Family Peer Support Services as they transition into supporting John in adult services.

John’s parents are aging and concerned about John living with them long-term. As part of his ISA development they start talking to John’s service coordinator about future options.

### Services John Chose

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>Chore</td>
<td>Personal Care</td>
</tr>
<tr>
<td>Day Habilitation</td>
<td>Assistive Technology</td>
</tr>
<tr>
<td>Behavioral Supports</td>
<td>Home/Vehicle Mods</td>
</tr>
<tr>
<td>Respite</td>
<td>Family Peer Support</td>
</tr>
</tbody>
</table>

**Current Waiver: DD Waiver**

- **Waiver Change Needed?** ✗
- **Change in Living Situation?** ✗
- **New SIS Assessment Needed?** ✓
Examples | Jane Experiences Changes in Her Support Needs

Jane lives in the home of a family in the community (previously known as Enhanced Family Care – now being called Shared Living) and accesses services on the IFS Waiver.

For the past few years, she’s only needed intermittent supports throughout the week.

However, Jane has recently experienced some medical changes in her life and now needs more services— in frequency, scope and duration. Jane needs more comprehensive supports that are better met through the DD Waiver.

Jane will continue to live in the same home and receive an enhanced version of Shared Living (a very similar service to the Shared Living Service she was receiving on the IFS Waiver). Moving to the DD Waiver version of the Shared Living – Enhanced will provide a higher reimbursement rate to reflect the additional supports she will receive from her Shared Living provider.

When Jane transitions to the DD waiver, she will likely continue to have access to the same support services and receive additional access to a select-few services reserved for individuals with more complex support needs.

Current Waiver: IFS Waiver

- Waiver Change Needed? 🟢
- Change in Living Situation? ❌
- New SIS Assessment Needed? 🟢
Tom also accesses services on the IFS Waiver. He owns his own home and lives with a roommate who doesn’t receive BDS-funded supports. Tom currently receives support coordination and supported employment. Tom receives limited supports from his family and friends when needed.

However, Tom is aging and is beginning to require additional support. His current array of family and friend supports are struggling to meet his needs. In Tom’s situation, additional services may be needed. These additional services might include adding from the IFS waiver to support his needs, including "Individualized Home Services", "Chore Services", additional "Environmental Modifications" and/or using more "Assistive Technology".

In Tom’s situation, he would not necessarily need to change waivers or move, but would instead leverage additional supports on his current waiver.
Here is a summary of the situations we just reviewed.

<table>
<thead>
<tr>
<th>Person</th>
<th>Change Experienced</th>
<th>Future State Waiver</th>
<th>Waiver Change</th>
<th>SIS Assessment Needed?</th>
<th>Living Arrangement Change?</th>
</tr>
</thead>
<tbody>
<tr>
<td>John</td>
<td>New to service system</td>
<td>IFS</td>
<td>NA – New</td>
<td>Yes (initial)</td>
<td>NA</td>
</tr>
<tr>
<td>Jane</td>
<td>Medical changes resulting in additional support needs</td>
<td>DD</td>
<td>Yes – From IFS to DD</td>
<td>Yes (reassessment)</td>
<td>No</td>
</tr>
<tr>
<td>Tom</td>
<td>Aging, resulting in additional support needs</td>
<td>IFS</td>
<td>No – Remains on IFS</td>
<td>Maybe</td>
<td>No</td>
</tr>
</tbody>
</table>
To recap - changing eligibility to a two-waiver, assessment-informed structure has the following benefits...

1. Helps promote more independent and fewer 24/7 services to support people to engage more fully in their communities. However, it still ensures options for more comprehensive supports for those who need them or when a change in support need occurs.

2. Allows individuals and families to better understand the services that are available to them. Definitions are more descriptive and the list to choose from is short enough to be easily understood. Offers enhanced customized planning to meet their specific needs.

3. Provides service coordinators useful structures (clear waiver definitions and assessment-informed eligibility) to help them plan with families. These help support equity across the State.
Moving Forward
We will Begin to Operate with Two Focus Groups

**Assessment Focus Group**
This group will work with BDS and Myers & Stauffer to advise on how to incorporate the data from the SIS assessment sample into new service rates. This will be strategy work which will include weighing in on potential obstacles and opportunities.

**Individual Service Agreement (ISA) Focus Group**
This group will work with BDS and Deloitte to advise on a review of the current ISA. BDS is planning to move the ISA into a digital format and wants to seek input on ways to improve the ISA development process where appropriate. This group will work to build a detailed draft of ISA changes for the Department to review.

Each of these groups will meet once every month to complete the necessary work. The plan is to have these groups start work during the May Advisory Committee standing meeting. Please email BDS by 4/22 to express your interest in a specific focus group.
Next Steps

1. BDS will distribute these materials via email for review
2. Advisory Committee members will communicate via email which focus group (only one) they would like to participate in by Friday 4/22
3. BDS will send out new Zoom links for the focus group meetings
4. Next advisory committee meeting is May 12th.
5. Sharing with those not at this meeting
Questions/ Comments