Division of Long Term Supports and Services
Bureau of Developmental Services

Individual and Family Forum
May 2022
Melissa Hardy & Sandy Hunt-Feroz
Our vision is for modernized, person-centered community-based system that fosters creative, equitable, and consistent opportunities for individuals with developmental Disabilities and their families.

These values are driving BDS Systems Work.
Waiver Updates
- To improve equity in service delivery, the Department is strengthening its existing Medicaid DD Waiver and intends to add a new waiver once the DD Waiver improvements are complete.
- In these waivers, the Department will more clearly define service options.

Rates (Federal Requirement)
- To improve reimbursement rates (the money providers receive from the government for providing services), the Department is developing a new method for rate development based on updated data.
- Eventually a person’s assessed need will inform their funding (their service reimbursement rate).

IT
- To improve processing times and reporting, the Department has contracted with Deloitte to develop new IT systems.
- Some manual processes will become automated - this will result in faster approvals for people’s services and faster payments from the State to providers.

Intensive Treatment Services (ITS)
- To improve quality of care and decrease costs, the Department is working with Area Agencies and providers to increase ITS availability in New Hampshire.
DD Systems Work | What to Expect

Changes as of May 2022
- Launched stakeholder engagement efforts
- Onboarded rate vendor (Myers and Stauffer)
- Service definition drafting underway
- Review of Rules and Policy underway

What to Expect
- Some people will **participate in the SIS assessment sample** (Summer/Fall of 2022)
- Providers and Area Agencies will **provide cost data** to the state (Summer of 2022)
- Area Agencies will begin **testing parts of the IT system** (Fall 2022)
- New and revised service definitions will **be submitted to CMS in the Summer of 2023**
- **New rates** will be determined and documented by the Summer of 2023
- Providers will begin to **direct bill** Medicaid (Summer 2023)
- Eventually, everyone receiving services will use their **SIS to inform their reimbursement rates**
DD Systems Work | Ways to Get Involved

BDS is hosting a series of public work groups, meetings, and information sessions.

Information about these meetings including the presentations, meeting notes, and recordings is posted monthly on https://www.dhhs.nh.gov/programs-services/disability-care/developmental-services/bds-systems-work.

You can contact us here:
- General: DDSystemsWork@dhhs.nh.gov
- Waiver Work Group: BDSWaiverStructureWorkgroup@dhhs.nh.gov
- Rates Work Group: BDSRateStructureWorkgroup@dhhs.nh.gov
- Advisory Committee: BDSAdvisoryCommittee@dhhs.nh.gov

BDS is interested in working together with more self-advocates. If you’re a person receiving BDS-funded services who is interested in engaging in a work group, please contact us at DDSystemsWork@DHHS.NH.Gov