

NH Department of Health & Human Services (DHHS)
Division of Long Term Supports and Services (DLTSS)
Bureau of Elderly & Adult Services (BEAS)

105 Pleasant St.
Concord, NH 03301

STATE OF NEW HAMPSHIRE BEAS GENERAL MEMORANDUM (GM)	
DATE:	12/7/2023
TO:	Case Management Agencies
FROM:	Wendi Aultman, Bureau Chief, Elderly and Adult Services
SIGNATURE:	
SUBJECT:	Telehealth Checklist
GM NUMBER:	23-09
EFFECTIVE DATE:	11/12/2023
REGULATORY GUIDANCE:	This memo is a communication tool circulated for informational purposes only. The goal is to provide information and guidance to the individuals to whom it is addressed. The contents of this memo and the information conveyed are subject to change. This communication is not intended to take the place of or alter written law, regulations or rule.

MEMORANDUM SUMMARY
The purpose of this memorandum is to release Provider Notice Manual (PNM) 23-09 Telehealth for Choices for Independence (CFI) Participants

PNM 23-09 describes the process for Case Managers to assess the appropriateness of Telehealth service delivery for CFI participants to ensure that services remain accessible and person centered when they are not received in person.

Additional information regarding telehealth can be found in the CFI Waiver Renewal at <https://www.dhhs.nh.gov/programs-services/adult-aging-care/nh-choices-independence-waiver-renewal-and-amendments-2022-2027>

Please contact Kristina Ickes at Kristina.ickes@dhhs.nh.gov with any questions.