

# NCI-AD

## NATIONAL CORE INDICATORS

### PEOPLE DRIVEN DATA

#### WHAT IS THE NCI-AD SURVEY?

- A voluntary effort by NH Medicaid to track their own performance
- Standardized survey that hears directly from people serviced by publicly-funded long-term services and supports programs (LTSS)
- Used to assess outcomes of services provided to individuals and families
- Addresses service planning rights, community, inclusion, choices, health and care coordination, safety and relationships, among others
- Folks who are receiving public and disability services have the opportunity to give direct feedback about their services in an anonymous manner



#### DID YOU KNOW?

NCI-AD launched a pilot of the survey in 2014 with a national launch in 2015. This is New Hampshire's first year participating in the NCI-AD. New Hampshire has participated in the NCI-IDD (National Core Indicators - Intellectual and Developmental Disability Survey) in previous years.

#### HOW DOES IT WORK?

Data for the project are gathered through annual in-person surveys administered in each participating state. Every state does not participate in the survey every year.

Data is collected from each participating state and the NCI-AD Project Team interprets the data and produces individual state and national reports that support state efforts to strengthen (LTSS) policy, inform quality improvement activities, and compare state performance with national norms.

The survey asks questions about people's lives and the services received. Data collected is ultimately used to help improve the lives of older adults and people with physical disabilities.



#### IN NEW HAMPSHIRE

- ~400 Choices for Independence (CFI) participants will be asked to participate in the survey.
- There are no populations targeted to be included or excluded other than being a CFI participant. The list of recipients is random in order to get a better feel for the environment in the State.
- BEAS chose to subcontract with University of New Hampshire (UNH) to deliver the survey.
- UNH will contact each potential participant to first find out if the individual wants to be part of the survey. Declining participation has no effect on the current services provided.
- If the individual wishes to be a part of the survey, UNH will set up an appointment date and time, find out the individual's preference to complete the survey (in-person, via telephone, or teleconference), and if another person should be present during the survey.
- Responses are anonymous.
- New Hampshire will be able to use the data to conduct internal analyses regarding topics such as equity, access and disparities among geographic, racial, ethnic, and LGBTQ populations.



For more information about NCI-AD, visit <https://nci-ad.org/about/>

For questions about NCI-AD in New Hampshire, contact [nciad@dhhs.nh.gov](mailto:nciad@dhhs.nh.gov)

