

NH 3RD PARTY VENDOR ONBOARDING



Submission Set Up Process

START BY

1. COMPLETING ATTESTATION WITH THE STATE.

2. SELECT SUBMISSION METHOD, OPTIONS BELOW:

 SFTP
API
Manual

3. VENDOR CONTACTS FISERV VIA AUTHENTICARE.SUPPORT@FISERV.COM

Request to be set up as a submitter for NH Aggregator & include your submission method.

AUTHENTICARE SUPPORT WILL SEND DOCUMENTATION FOR YOUR CHOSEN SUBMISSION METHOD.

4. AUTHENTICARE SUPPORT WILL CREATE TESTING CREDENTIALS FOR THE VENDOR.

Timelines

SFTP
2-4 Week Mailbox
Creation

API
Set up takes 1
week

Manual
24 hours

VENDOR COMPLETES TESTING. MINIMUM REQUIREMENT IS TO SUCCESSFULLY SEND A RECORD & RECEIVE RESPONSE

5. AUTHENTICARE SUPPORT WILL CREATE PRODUCTION CREDENTIALS

Timelines

SFTP
2 Weeks to create

API
Set up takes 1
week

Manual
24 hours

6. AUTHENTICARE SUPPORT SENDS THE PRODUCTION CREDENTIALS TO VENDOR VIA EMAIL

COMPLETE