AuthentiCare Data Aggregator

AuthentiCare Data Aggregator: Outline

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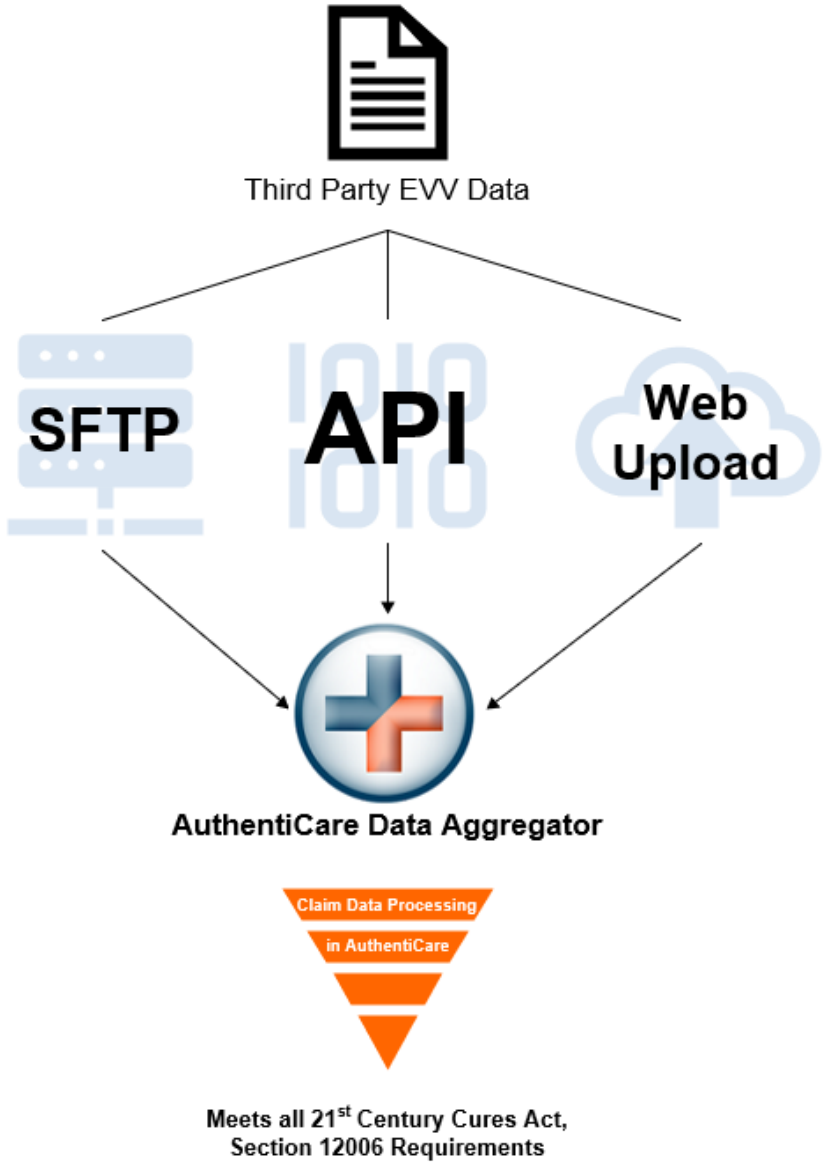
Purpose

The AuthentiCare Data Aggregator empowers our users to submit their Electronic Visit Verification (EVV) data in a way that is most convenient for them.

AuthentiCare offers three (3) aggregator solutions:

- Secure File Transfer Protocol (SFTP)
- Application Programming Interface (API)
- AuthentiCare web portal upload.



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Functions of AuthentiCare Data Aggregator

The following tasks are all default functions of the AuthentiCare Data Aggregator as specified by your state or jurisdiction:

Field-Level Validation

Use field-level validation to ensure 3rd-party EVV systems are submitting required data.

Exceptions Workflow

Run visits through an appropriate exceptions workflow for claims (billed by AuthentiCare) to ensure visit meets state/jurisdiction standards and send to the MMIS for claims processing.

Reporting and CMS

Perform data aggregation tasks by ingesting EVV data from approved 3rd party systems into AuthentiCare to complete reporting and ongoing CMS activities.

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Aggregator Flowchart

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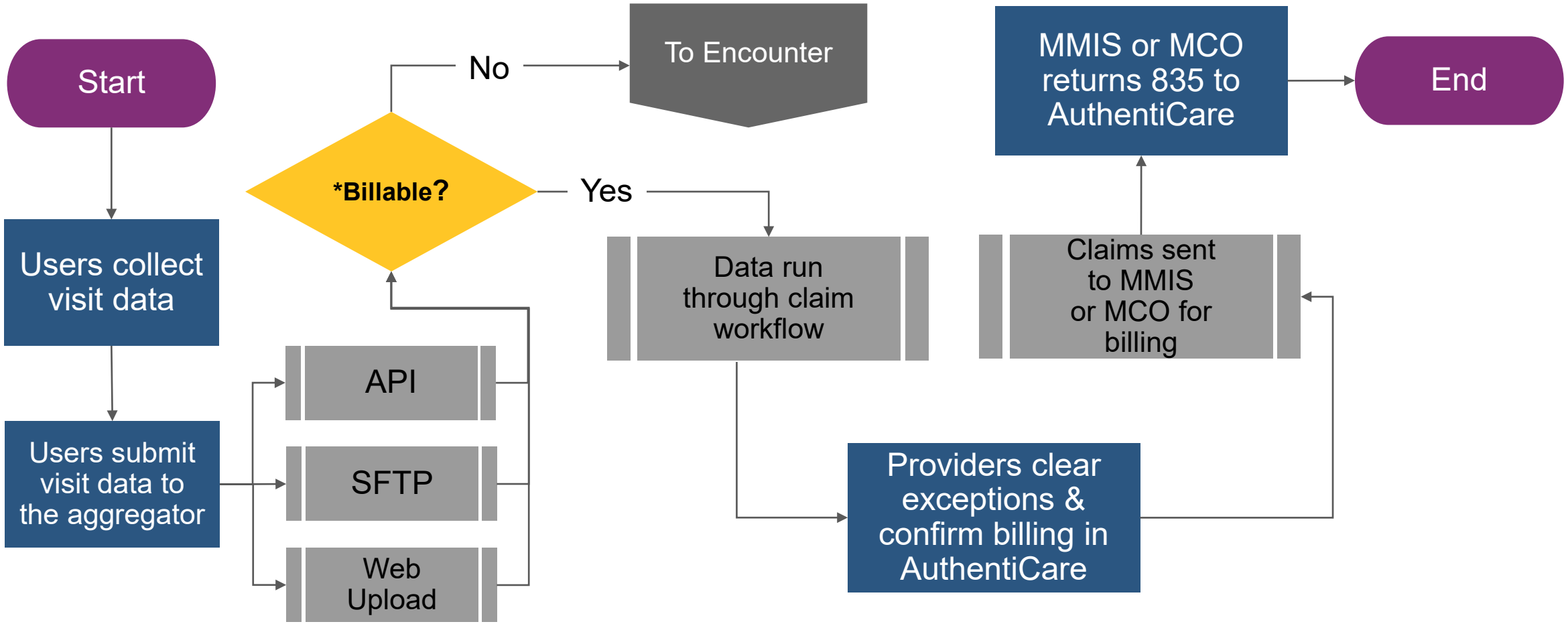
Aggregator Flowchart (Claims)



Billable = YES means AuthentiCare system will create & submit 837 claims to appropriate payer(s) on Providers Agencies' behalf.

Billable = NO means claims for the visit data have already been billed & adjudicated prior to submission AuthentiCare Aggregator.

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Submission Methods

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Submission Methods: SFTP

- Submit data using Comma Separated Values (CSV), Pipe-Delimited, or Extensible Mark-up Language (XML) formats.
- Great choice for large batch processing.
- Receive a response file once the data has been received and validated.
- Able to modify billable visit data until visits are submitted for billing.

Note: Submitting via SFTP requires some initial setup in the AuthentiCare web portal using the File Layout Designer.

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Submission Methods: API

- Flexible data structure using JavaScript Object Notation (JSON) format.
- Supports single visit transactions, or up to 50 at a time.
- Real-time confirmation response and error handling.
- Stand-alone solution; no dependency on AuthentiCare web portal.

Note:

- API method supports creation of new visit records. API method does not currently support updates to existing visit data.
- API only supports submission of Claims (visits to be billed by AuthentiCare).

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Submission Methods: Web Upload

- Submit data using Comma Separated Values (CSV), Pipe-Delimited, or Extensible Mark-up Language (XML) formats.
- Good for small batch processing and for Provider Agencies who upload their own data vs. having their 3rd party EVV system interact directly AuthentiCare.
- Response file is made available for download via web portal once the data import is complete.

Note: Submitting via web upload requires some initial setup in the AuthentiCare web portal using the File Layout Designer.

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Response

The AuthentiCare Data Aggregator generates a response to the user containing either success confirmation or error handling.

The response will be returned to the user via the same method used to submit.

- SFTP users will receive a response in their SFTP mailbox.
- API users will receive an immediate response via API.
- Web upload users will receive a response in the Reports section of AuthentiCare.

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Exceptions Handling

The AuthentiCare Data Aggregator will run submitted visit data through specific exceptions workflows as specified by the state or jurisdiction.

Billable aggregated claims will be subject to a similar exceptions workflow as claims collected via the AuthentiCare platform.

The state or jurisdiction may decide that some exceptions must always be critical for billable claims, in which case users will need to utilize the AuthentiCare web portal to manage these exceptions.

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Q&A

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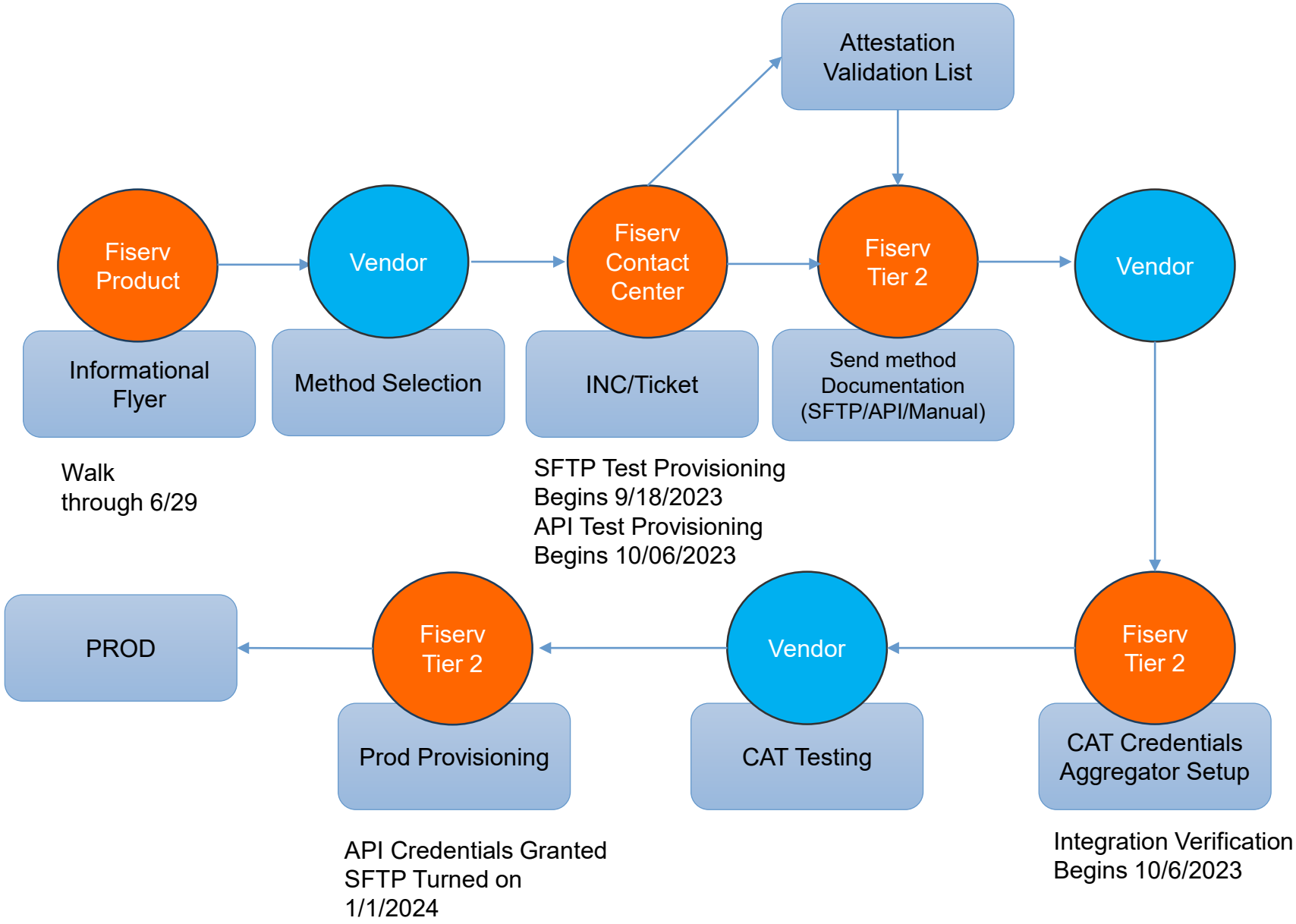
Onboarding Workflow



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Support Contact

- **Hours of Operation:**
- Call Center Support: 7AM-7PM CST / Monday – Friday
- After Hours/Weekend Support for Critical Operation Issues (24x7)

- **AuthentiCare:**
- 800-441-4667
- authenticare.support@fiserv.com

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Q&A

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Thank you!

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