

THIS IS AN OFFICIAL NH DHHS HEALTH ALERT

Distributed by the NH Health Alert Network
DHHS.Health.Alert@dhhs.nh.gov
November 2, 2021 Time 1030 (10:30 AM EDT)
NH-HAN 20211102



Reportable Conditions by Fax

Key Points and Recommendations:

- The NH Division of Public Health Services (DPHS) experienced a fax outage last week that may have resulted in failure of fax transmissions for reportable conditions from providers and laboratories. **NH DPHS is requesting that providers re-send all faxes submitted from October 27, 2021 at 12:00 pm through October 29, 2021 at 12:00pm.**
- Providers and laboratories should also ensure fax transmissions to NH DPHS include the full 10-digit fax number to accommodate the recent statewide [announcement](#) from the Federal Communications Commission (FCC) regarding required use of the area code.
 - Communicable disease reporting fax line: 603-271-0545
 - Lead results reporting fax line: 603-271-3991
- All COVID-19 test results (positive, negative, invalid, and indeterminate) must be reported to NH DPHS, including point-of-care tests (see [reporting options](#)).
- Healthcare providers should continue to submit COVID-19 clinical case reports using the [case report form](#).
 - Provider reporting is important for any death or hospitalization due to COVID-19, and any suspected case of multisystem inflammatory syndrome in children (MIS-C) or adults (MIS-A).
 - Providers are encouraged to report any new infection (even if reported by a laboratory) to provide demographic, risk factor, and clinical information.
- If providers experience difficulties with faxing or are seeking alternatives to fax, please email casecoordinationmanagement@dhhs.nh.gov or call 603-271-4496.

- For any questions regarding this notification, please call the NH DHHS, DPHS, Bureau of Infectious Disease Control at (603) 271-4496 during business hours (8:00 a.m. – 4:30 p.m.).
- If you are calling after hours or on the weekend, please call the New Hampshire Hospital switchboard at (603) 271-5300 and request the Public Health Professional on-call.
- To change your contact information in the NH Health Alert Network, please send an email to DHHS.Health.Alert@dhhs.nh.gov.

Status: Actual
Message Type: Alert
Severity: Moderate
Sensitivity: Not Sensitive
Message Identifier: NH-HAN 20211102
Delivery Time: 12 hours
Acknowledgement: No
Distribution Method: Email, Fax
Distributed to: Physicians, Physician Assistants, Practice Managers, Infection Control Practitioners, Infectious Disease Specialists, Community Health Centers, Hospitals, Hospital CEOs, Hospital Emergency Departments, EMS, Nurses, NHHA, Pharmacists, Laboratory Response Network, Manchester Health Department, Nashua Health Department, Public Health Networks, DHHS Outbreak Team, DPHS Investigation Team, DPHS Management Team, Northeast State Epidemiologists, Zoonotic Alert Team, Health Officers, Deputy Health Officers, MRC, NH Schools, EWIDS, Dialysis & Transplant Clinics, STD Clinics, Immunization Practices, Travel Centers, Influenza Sentinels, Urgent Care Centers, Ambulatory Surgical Centers, Walk-in Clinics, Poison Center, Alcohol and Other Drug Treatment Centers, Long-Term Care Facilities, Community Mental Health Centers, Health Departments, Internal Medicine, Occupational Health, Gastroenterology, Schools and Daycare Providers, Regional Public Health Networks, Environmental Services, Family Planning Programs, Department of Corrections, Home Care Providers, Local and State Partners, Area Agencies

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Originating Agency: NH Department of Health and Human Services, Division of Public Health Services

Attachments: None