

HAMPSTEAD HOSPITAL AND RESIDENTIAL TREATMENT FACILITY

RIGHTS & RESPONSIBILITIES* ***of Individuals Served***

Your Rights:

- You have the right to be treated with respect and dignity.
- You have the right to a safe & healthy environment.
- You have the right to be free from physical, emotional, and sexual abuse and neglect.
- You have the right to effective communication, including using interpreters or auxiliary aids at no cost to you.
- You have the right not to be discriminated against because of your race, sex, religion, age, disability, sexual orientation, gender identity, national origin, or source of income or payment.
- You and your parent or guardian, if applicable, have the right to be involved in the decisions about your treatment.
- You have the right to humane care and treatment. You have the right to refuse treatment, except for emergency treatment.
- Restraint and seclusion may ONLY be used if there is imminent risk of harm to self or others and only after less restrictive alternatives have been attempted or considered.
- You have the right to privacy and confidentiality of your personal information and medical record.
- You have the right to practice the religion of your choice.
- You have the right to vote, if eligible, and to receive assistance with registering to vote and voting.
- You have the right to wear your own clothing and to keep your own possessions that are not considered to pose a risk of harm or that are prohibited by HHRTF policy.
- You have the right to have regular access to a telephone, to send and receive mail, and to receive or refuse visitors. Reasonable restrictions may be imposed according to treatment goals, court orders, or safety concerns.
- You have the right to hold money. HHRTF may limit the amount you can keep for security reasons.
- You are not required to work. HHRTF requests you help in keeping your room and living area tidy.
- You have the right to speak up without fear of retaliation. If you have a concern or complaint, you may speak to your treatment team. You may file a complaint with the **Complaint Investigation Committee**, either in writing at DHHS-HHRTF-Complaints@dhhs.nh.gov or verbally at 603-329-8799. You may also contact:

Disability Rights Center – NH
64 North Main St.,
Suite 2, 3rd Floor
Concord, NH 03301
1-800-834-1721 (Voice & TTY)

Office of Client & Legal Services
105 Pleasant Street
Concord, NH 03301
1-603-271-3539

Your Responsibilities:

- You are responsible for participating in your treatment program. You are encouraged to ask questions to make informed decisions.
- You are responsible supporting an environment of mutual consideration and respect by maintaining civil language and conduct in interactions with staff.
- You are responsible for following HHRTF policies and for helping to ensure a safe environment.

*This is a summary of the rights guaranteed to individuals served by HHRTF. Some rights may be limited as directed by a parent, guardian, or court, or to maintain a safe environment for all individuals and staff. Please refer to the Patient Rights and Responsibilities Policy provided in the admission packet for detailed information.