

Contact List for Constituent Referrals *(subject to change)*

Office of the Commissioner

Lori Weaver, *Interim Commissioner* 603-271-9545
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Scheduling for Commissioner & Deputy Commissioner

Kelly Cote, *Administrative Assistant* 603-271-9300
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Scheduling for Associate Commissioners

Kathie Capron, *Administrative Assistant* 603-271-9445
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Morissa Henn, *Associate Commissioner* . . . 603-271-9444
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Ann Landry, *Associate Commissioner* 603-271-9541
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Chris Santaniello, *Associate Commissioner* . 603-271-5023
Christine.L.Santaniello@dhhs.nh.gov

Jonathan Ballard, MD, *Chief Medical Officer* 603-271-9200
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Communications

Jake Leon, *Director* 603-271-9290
Email: Jake.Leon@dhhs.nh.gov

Human Resource Management

Christine Alexander, *Administrator* 603-271-9432
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Information Services

David Wieters, *Director* 603-271-9529
Email: David.E.Wieters@dhhs.nh.gov

Finance & Procurement

Nathan White, *Chief Financial Officer*. 603-271-9246
Email: Nathan.White@dhhs.nh.gov

Program Quality & Integrity

Meredith Telus, *Director* 603-271-9622
Email: Meredith.J.Telus@dhhs.nh.gov

Program Quality

Susan Drown, *Director* 603-271-9204
Email: Susan.L.Drown@dhhs.nh.gov

Program Integrity

Tashia Blanchard, *Director* 603-271-8763
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Legal and Regulatory Services

Melissa St. Cyr, *Chief Legal Officer* 603-271-9282
Email: Melissa.A.St.Cyr@dhhs.nh.gov

Frank Nachman, *Chief Legal Counsel* 603-271-9228
Email: Frank.D.Nachman@dhhs.nh.gov

Administrative Appeals Unit

Heather Cremen, *Manager* 603-271-0198
Email: Heather.Y.Cremen@dhhs.nh.gov

Administrative Rules and Estate Recoveries

Allyson Raadme, *Administrator* 603-271-9604
Email: Allyson.E.Raadme@dhhs.nh.gov

Janelle Laylagian (estate recoveries) 603-271-9227
Email: Janelle.Laylagian@dhhs.nh.gov

Legislative Affairs

John Williams, *Director*. 603-271-9395
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Licensing and Certification (child care, health facilities)

Doreen Shockley, *Manager* 603-271-9645
Email: Doreen.P.Shockley@dhhs.nh.gov

Ombudsman

Jennifer Jones 603-271-3948
Email: Jennifer.R.Jones@dhhs.nh.gov

Office of the Long-term Care Ombudsman

Susan Buxton 603-271-4704
Email: Susan.C.Buxton@dhhs.nh.gov

Other Important Referral Numbers

Client Services: 1-800-852-3345 x9700

Child Abuse and Neglect: 1-800-894-5533

Elder Abuse and Neglect: 1-800-949-0470

NH 2-1-1 (general information and referrals): 1-866-444-4211

Homeless Hotline of NH: 1-866-444-4211

NH Services & Supports: www.nhcarepath.dhhs.nh.gov

ServiceLink (resources for elders and adults with disabilities) : 1-866-634-9412

NH Easy (online application for assistance): <https://nheasy.nh.gov>

DHHS Contact List for Constituent Referrals *(continued)*

Medicaid Services

(administers Medicaid services and conducts research on health care and related issues)

Henry Lipman, *Director* 603-271-9434
Email: Henry.D.Lipman@dhhs.nh.gov

Rob Berry, *Legislative Liaison* 603-271-9661
Email: Robert.F.Berry@dhhs.nh.gov

Dawn Tierney, *Legislative Liaison* 603-271-9315
Email: Dawn.I.Tierney@dhhs.nh.gov

Long Term Supports and Services

(administers long term support and services for developmental disabilities and elderly and adult services)

Melissa Hardy, *Director* 603-271-0643
Email: Melissa.A.Hardy@dhhs.nh.gov

Developmental Services

(services to individuals with developmental disabilities, acquired brain disorders, and children and adolescents with chronic health conditions)

Sandy Feroz, *Administrator* 603-271-5026
Email: Sandy.L.Feroz@dhhs.nh.gov

Melissa Nemeth, *Legislative Liaison* 603-271-5144
Email: Melissa.M.Nemeth@dhhs.nh.gov

Elderly and Adult Services

(community services, nursing home and residential care)

Wendi Aultman, *Administrator* 603-271-9068
Email: Wendi.J.Aultman@dhhs.nh.gov

Brian Clark, *Legislative Liaison* 603-271-9202
Email: Brian.Clark@dhhs.nh.gov

Client Services: 1-800-351-1888 ext. 7845

Behavioral Health

Katja Fox, *Director* 603-271-9406
Email: Katja.S.Fox@dhhs.nh.gov

Mental Health Services

(services for adults and seniors with mental health needs, aging issues and disabilities)

Julianne Carbin, *Director* 603-271-8378
Email: Julianne.Carbin@dhhs.nh.gov

Substance Use Disorder Services

(community services for the prevention and treatment of substance use disorders)

Vacant 603-271-6108
Jenny O'Higgins, *Legislative Liaison*
Email: Jennifer.O'Higgins@dhhs.nh.gov

Children's Behavioral Health

(services for children with mental health needs and disabilities)

Rebecca Ross, *Director* 603-271-5006
Email: Rebecca.W.Ross@dhhs.nh.gov

Homeless & Housing Services

(services to homeless individuals and housing needs)

Melissa Hatfield, *Administrator* 603-271-9197
Email: Melissa.L.Hatfield@dhhs.nh.gov

Jenny O'Higgins, *Legislative Liaison*
Email: Jennifer.O'Higgins@dhhs.nh.gov

Glenclyff Home

(nursing home care for adults with emotional and behavioral needs)

Todd Bickford, *Chief Executive Officer* 603-989-5203
Email: Louis.T.Bickford@dhhs.nh.gov

New Hampshire Hospital

(hospital and residential care for people with severe mental illness)

Ellen Lapointe, *Chief Executive Officer* 603-271-5200
Email: Ellen.M.Lapointe@dhhs.nh.gov

Cynthia Babonis, *Legislative Liaison* 603-271-5350
Email: Cynthia.F.Babonis@dhhs.nh.gov

Children, Youth and Families

(adoption, child abuse and neglect, child care, domestic violence, foster care, and juvenile justice services)

Joe Ribsam, Jr., *Director* 603-271-4440
Email: Joseph.E.RibsamJr@dhhs.nh.gov

Beth Margeson, *Legislative Liaison* 603-271-4694
Email: Beth.S.Margeson@dhhs.nh.gov

Economic Stability

Karen Hebert, *Director* 603-223-4812
Email: Karen.E.Hebert@dhhs.nh.gov

Child Support Services

(collection of child support payments)

Lisa Dekutoski, *Administrator* 603-527-5937
Email: Lisa.M.Dekutoski@dhhs.nh.gov

Matt Hayes, *Legislative Liaison* 603-271-4808
Email: Matthew.J.Hayes@dhhs.nh.gov

Client Services: 1-800-852-3345 ext. 4427

Family Assistance

(client-centered services for access to financial and medical assistance including long-term care and supplemental nutrition assistance)

Debra Sorli, *Administrator* 603-419-0104
Email: Debra.E.Sorli@dhhs.nh.gov

Brian Clark, *Legislative Liaison* 603-271-9202
Email: Brian.Clark@dhhs.nh.gov

Client Services: 1-800-852-3345 ext. 4238

Public Health Services

(health education, disease prevention, public health lab, communicable diseases)

Patricia Tilley, *Director* 603-271-4526
Email: Patricia.M.Tilley@dhhs.nh.gov

Abby Rogers, *Legislative Liaison* 603-271-4593
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