



NEW HAMPSHIRE
DHHS
DEPARTMENT OF
HEALTH & HUMAN SERVICES

Service Coordination Supervisor Meeting

5.26.2023

Agenda

1. Waiver Service Definitions and Limits
2. Individual Service Agreement Requirements
3. Suggested Topics
4. Q&A

Waiver Service Definitions and Limits



ABD/DD Waiver Services (Current)

Waiver Services
Community Participation Services
Residential Habilitation
Respite
Service Coordination
Supported Employment
Assistive Technology
Community Integration Services
Community Support Services
Crisis Response Services
Environmental and Vehicle Modification Services
Individual Goods and Services
Non-Medical Transportation
Personal Emergency Response Services
Specialty Services
Wellness Coaching
Removable Prosthodontic Services

Community Integration Services

Community integration services utilize activity-based interventions to address the assessed needs of an individual as a means to health and well being as outlined in the service agreement.

- Designed to support and enhance a person's level of functioning, independence and life activities to promote health and wellness as well as reduce or eliminate the activity limitations and restrictions to participation in life situations caused by a disability.
 - The ISA must specify the service, the name of the healthcare practitioner recommending the item (for single services \$2,000 and over), an evaluation or assessment regarding the appropriateness of the service and a goal related to the use of the service.
 - A pass or membership for admission to community-based activities is covered only when needed to address assessed needs. Community based activity passes should be purchased as day passes or monthly passes, whichever is the most cost effective.
 - ✓ Fees for water safety training are allowable.
 - ✓ Community based camperships are allowable.
 - X Community integration services, inclusive of therapeutic services and camperships, will have an \$8,000 cap.
 - X Any single community integration service over \$2,000 will require a licensed healthcare practitioner's recommendation.
- A health care practitioner's note is not needed for a campership.

Individual Goods and Services

Services, equipment, or supplies not otherwise provided through this Waiver or through the Medicaid State Plan that address an identified need in the individual service agreement (ISA) (including improving and maintaining the participant's opportunities for full membership in the community) and meet the following requirements:

- The item or service would decrease the need for other Medicaid services;
- and/or
- Promote inclusion in the community; and/or
- Increase the participant's safety in the home environment; and
- The participant and their family does not have the funds to purchase the item or the service is not available through other sources.
- Must not be an otherwise covered State Plan service.

Service Limits– DD and ABD Waiver

7

Individual Goods and Services

- ✓ There is an annual \$1,500 service limit. An individual may exceed this service limit cap with prior authorization approval from BDS.
- ✓ The item or service must be identified as necessary in the individual service agreement and include a goal related to the item(s).
- ✓ Documentation related to the use of the item should be available for review in monthly notes.
- ✓ This item should have an anticipated shelf life. The frequency of purchase would be contingent upon the continued need of the item and the item's ability to continue to meet that need.
- X The item or service cannot be covered by another funding source.
- X Experimental or prohibited treatments are excluded.
- X Individual Goods and Services cannot be used to cover costs of room and board.

Wellness Coaching

Plan, direct, coach and mentor individuals with disabilities in community based, inclusive exercise activities based on a licensed recreational therapist or certified personal trainer's recommendation.

- Develop specific goals for the individual's service agreement, including activities that are carried over into the individual's home and community; demonstrate exercise techniques and form, observe participants, and explain to them corrective measures necessary to improve their skills and transportation, if applicable.
- Collaborate with the individual and guardian, if applicable, other caregivers and with other health and wellness professionals as needed.
- ✓ There is an annual cap of \$5,000.
- X The Services must not otherwise be covered by NH State Plan Medicaid.

Supported Employment

Employment services will provide access to community-based employment and make available, based upon individual need and interest: employment supports, transportation to work, training and educational opportunities, the use of co-worker supports and generic resources to the maximum extent possible.

All employment services shall be designed to:

- Assist the individual to obtain employment, customized employment or self-employment, including the development of microenterprises that are integrated in the community, that is based on the individual's employment profile and goals in the service agreement;
- Provide the individual with opportunities to participate in a comprehensive career development process that helps to identify the individual's employment profile;

Supported Employment

All employment services shall be designed to:

- Support the individual to develop appropriate skills for job searching, including:
- Creating a resume and employment portfolio;
- Practicing job interviews; and
- Learning soft skills that are essential for succeeding in the workplace;

Assist the individual to become as independent as possible in his or her employment, internships, and education and training opportunities by:

- Developing accommodations;
- Utilizing assistive technology; and
- Creating and implementing a plan to fade services;

Supported Employment

Help the individual to:

- Meet his or her goal for the desired number of hours of work as articulated in the service agreement; and
- Earn wages of at least minimum wage or prevailing wage, unless the individual is pursuing income based on self-employment;
- Assess, cultivate, and utilize natural supports within the workplace to assist the individual to achieve independence to the greatest extent possible;
- Help the individual to learn about, and develop appropriate social skills to actively participate in, the culture of his or her workplace;
- Understand, respect, and address the business needs of the individual's employer, in order to support the individual to meet appropriate workplace standards and goals;

Supported Employment

Maintain communication with, and provide consultations to, the employer to:

- Address employer specific questions or concerns to enable the individual to perform and retain his/her job; and
- Explore opportunities for further skill development and advancement for the individual;

Help the individual to learn, improve, and maintain a variety of life skills related to employment, such as:

- Traveling safely in the community;
- Managing personal funds;
- Utilizing public transportation;
- Other life skills identified in the service agreement related to employment;
- Promote the individual's health and safety;
- Protect the individual's right to freedom from abuse, neglect, and exploitation; and
- Provide opportunities for the individual to exercise personal choice and independence within the bounds of reasonable risks

Crisis Response Services

Crisis Response Services include direct consultation, clinical evaluation, staffing supports and transportation to individuals who are experiencing a behavioral, emotional or medical crisis or challenge.

- These services are intended to address the individual's specific problems, thereby reducing the likelihood of harm to the individual or others and assisting the individual to return to his/her pre-crisis status.
- This Waiver service is not available to individuals who are eligible to receive such service through the Medicaid State Plan (including EPSDT benefits).
- Limited to six-month approval. Six-month approvals may be renewed based on individual need.

Removable Prosthodontic Services

Removable Prosthodontic Services under this waiver are limited to the provision of dentures, routine post-delivery care and other associated procedures connected to the prosthodontic service that are not included in the New Hampshire Medicaid State Plan, "Adult Dental Services".

Removable Prosthodontic Services are intended to assist individuals as a means to prevent functional limitations in order to support community integration and avoid isolation or institutionalization and when, if not otherwise provided:

- The individual's health would be compromised through reduced food options and result in restrictive nutritional intake, impacting overall health; and/or
- When considerations interfere with supported employment or social development. For example, an individual who has a severe dental deformity may receive treatment if during person-centered-planning, it is determined that provision of dentures would enhance the individual's opportunities for community integration.

Removable Prosthodontic Services

Covered services include:

- Complete Dentures, including immediate prosthetic appliances and routine post-delivery care
- Partial Dentures, including immediate prosthetic appliances and routine post-delivery care
- Adjustments to dentures
- Repairs to complete and partial dentures
- Denture rebase procedures
- Denture reline procedures

Removable Prosthodontic Services must be rendered by a qualified provider through the approved Prepaid Ambulatory Health Plan (PAHP), as outlined in the associated Provider Qualifications section for this service. Services provided through this waiver are intended to support those services that exceed the New Hampshire Medicaid State Plan coverage for fitting, maintenance and other services associated with the removable prosthodontic item.

Out-of-state Removable Prosthodontic Services provision is limited to individuals who are participating in Bureau of Developmental Services-approved out-of-state residential services, as outlined in the Residential Services definition in Appendix C, or if the individual resides in a New Hampshire town that is close to another state (border adjacent or not more than a 30 minute drive), and the out-of-state provider is identified to be within the individual's community during person-centered planning.

Services

Service	Remote*	Acute Care*	Cap
Individual Goods and Services	Yes	Yes	\$1500
Supported Employment	Yes	Yes	No
Crisis Response Services	Yes	Yes	No
Wellness Coaching	No	Yes	\$5,000
Removable Prosthodontic Services	No	Yes	\$1500 annual limit no more that once in a 5-year period
Community Integration Services	Yes	No	\$8000

*Please refer to the DD and ABD waiver definitions for when remote or acute care services are permitted.

Individual Service Agreement Requirements



Individual Service Agreement Requirements

Service	Requirement
Individual Goods and Services	<p>The item or service must be identified as necessary in the individual service agreement. A goal related to the use of the item or service should be available in the individual service agreement, amendments to the service agreement should indicate this item if it wasn't in the original service agreement. Documentation related to the use of the item should be available for review in monthly notes. This item should have an anticipated shelf life. The frequency of purchase would be contingent upon the continued need of the item and the item's ability to continue to meet that need.</p>
Supported Employment	<p>Identifies the desired goals and outcomes for the individual over the coming year.</p>
Crisis Response Services	<p>Detailed description of the individuals' circumstances and needs.</p>
Wellness Coaching	<p>Identifies the desired wellness goals and outcomes for the individual over the coming year.</p>
Removable Prosthodontic Services	<p>A goal is not required in the individual's service agreement, however, the need for this service shall be reflected. If this service was selected to support community integration and prevent isolation, the decision to select this service shall be made by the individual and guardian, as applicable, during the person-centered planning process. All treatment notes, radiographic images, laboratory prescriptions and laboratory invoices should be made part of the individual's treatment record with the PAHP and be made available upon request to support any treatment provided.</p>
Community Integration Services	<p>Individual service agreement (ISA) will specify the following: 1) The service; 2) The name of the healthcare practitioner recommending the item (for single services \$2,000 and over); 3) An evaluation or assessment regarding the appropriateness of the service; 4) A goal related to the use of the service; Community Based Campership is outlined in the Individualized Service Agreement and based on an assessed need as determined by the individual's disability.</p>

Future Meeting Topics



Topics for Future Meetings

Running List of Suggested Topics

- Community Integration Services (CIS)
- Service Coordination Selection
- Claims Submission
- Budget Facesheet
- Service Planning
- SIS Evals
- Goods and Services

Question and Answer

