

****Please be patient while we adjust attendees' permissions and promote to panelist, so that everyone can use audio and video.**

State of New Hampshire Department of Health and Human Services

***Division of Long Term Supports and Services
Bureau of Developmental Services (BDS)***

**Individual & Family
Information Session
July 2022**

- Introductions
- Zoom Etiquette
- Sample Overview
- Individual and Family Experience



- State Team
- American Association on Intellectual and Developmental Disabilities (AAIDD)



Zoom Etiquette

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1. Please mute if you are not presenting or asking a question
2. We will pause for questions throughout the presentation
3. We hope to use this time to share information with people who might participate in the sample. Please hold your questions until the end if you *are not* likely to participate in the sample.



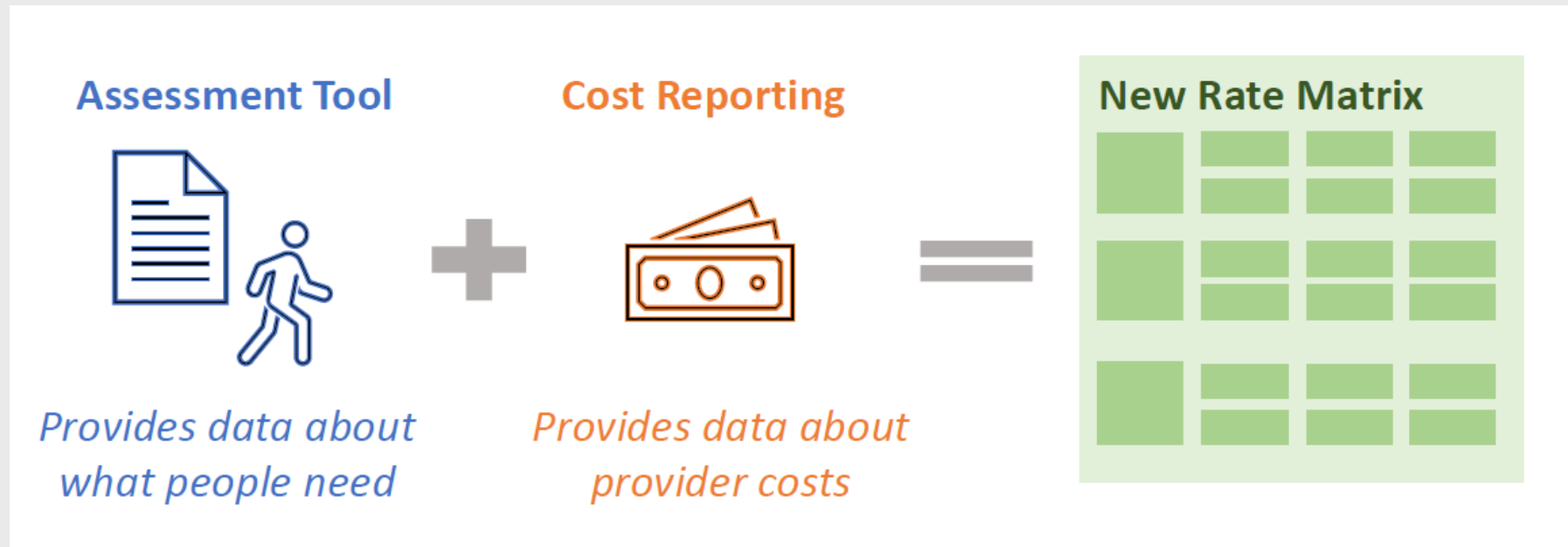
Sample Overview



Sample Overview | Sample Purpose

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The Bureau of Developmental Services (BDS) needs data about the supports that people need to inform a new rate methodology. These new rates are meant to better fund services throughout New Hampshire.



Sample Overview | Who is Involved

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Service Coordinators/ Other Scheduling Staff

People throughout the state who currently work with individuals and families to schedule SIS-A assessments will continue this work.

Myers & Stauffer

A rate setting expert will help BDS analyze data collected during the sample.

AAIDD

AAIDD assessors will conduct the SIS-A assessments for sample participants.

BDS

Staff members at BDS will coordinate SIS-A assessor availability and help scheduling staff finalize their appointments.



Sample Overview | Sample Participants

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Who will Participate:

- People who are overdue for their SIS-A assessment or soon to be overdue are likely to be a part of this sample. Everyone receiving services is required to complete a new SIS-A every five years.
- People who are new to the adult service system will not be a part of the sample.

Why those Participants:

The sample was chosen with two goals in mind:

1. Reduce participation burden/ Continue business as usual (Ex. BDS does not intend to ask an individual to repeat a SIS-A, if one was recently completed)
2. Ensure analytical validity. Our external partner, Myers & Stauffer, ensured that a randomly selected, representative group of individuals were selected.



Sample Overview | Sample Timeline

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The data collection process will take approximately 3 months.

July

- Information Sharing
- Scheduling Begins

September

- Some in-person appointments occur

August

- Virtual assessments begin to occur

October

- Virtual appointments occur

Additional appointments may be added as needed for any last-minute cancellations.

Once information collection is complete, BDS will work with an outside expert to review the data.



Sample Overview | SIS-A Overview

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SIS-A Strengths

- Strength-based assessment
- Direct, reliable, and valid measurement of support requirements in specific areas of life activities as well as supports needed to prevent or manage different exceptional medical and/or behavioral needs
- Provides an opportunity for conversation about an individual's goals

Current Use

- Currently used in New Hampshire for person-centered planning
- HE-M 503 requires that a SIS-A be completed at least once every five years

Unique Features

Team Approach

The SIS-A is designed as an interview of the individual, with participation from a team of friends and supporters.

Practical Orientation

The SIS-A interview forms rank support requirements by *frequency*, *daily support time*, and *type of support needed*.

Useful Information

Results include a visual profile of high and low intensity support needs, an Index score, and a percentile ranking.

Valid and Reliable

The SIS-A was extensively field tested before it was initially launched in 2004. Ongoing research around the world continues to confirm the assessment's reliability and validity. The psychometric and technical properties are provided in the User's Manual.

Uses in Addition to Support Planning

SIS-A data can also be used to examine support needs across comparable groups for a number of purposes, including program planning, projecting future population needs, analyzing resource distribution, and program evaluation.



Questions/ Comments

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We just talked about why we are collecting SIS-A sample information. Do you have any questions about why we're doing this?



Individual and Family Experience



- 1. If you are currently receiving services and near or past due for a SIS-A Assessment (which is renewed every 5 years), your service coordinator may contact you to schedule an assessment between August and October 2022.**
 - a) Your SIS-A assessment data may be used by the Department to make aggregate conclusions about the entire population of DD service recipients in the rate development process.
 - b) People who are new to the adult services system will NOT have the data from their SIS-A assessment included in this sample.
 - c) You don't need to keep track of your sample participation. Continue to work with your service coordinator as usual.
- 2. The SIS-A assessment process will likely be unchanged from what you are used to.**
- 3. If you complete the SIS-A Assessment during the sample period, you will NOT experience changes in your standard person-centered planning process for this year.**
 - a) Your service coordinator will continue to help you use your SIS-A results to plan your services.
 - b) New rates will not be effective until late 2023.



- 1. Gather contact information and availability for respondents you would like to be present at the SIS-A Assessment.**
 - a) At least 2 individuals who have known the individual receiving services for at least 3 months who are well positioned to provide information about the individual's support needs should plan to attend
 - b) All respondents will need to be present for the entire duration of the assessment, which can last anywhere between 2-3 hours.
- 2. Decide who will be the primary point contact for Assessment day for the AAIDD assessor to contact in case of any last-minute delays or issues.**



1. I need translation services or other accommodations. What should I do?

- a) Tell your case manager when they call to set up the appointment exactly what services/accommodations you need.

2. I would like my assessment to be in-person.

- a) In-person assessments are available in September. Virtual assessments will occur in August and October. Be sure to tell your case manager which mode you prefer.

3. I need to reschedule my appointment. What should I do?

- a) Contact your case manager. Offer 3-5 new times. Appointments are M-Sat offered in three time slots: 8AM, 1PM, or 5:30PM.
- b) Your case manager will contact BDS to cancel the original appointment time. Please allow up to 72 hours for confirmation of a new appointment time.



Questions/ Comments

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We just talked about how individuals and families will interact with this process. Do you have any questions about this?



Resources

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Visit these webpages for more information and resources:

About the Sample:

<https://www.dhhs.nh.gov/programs-services/disability-care/developmental-services/bds-systems-work/systems-work-summer-2022>

About the SIS-A:

<https://www.dhhs.nh.gov/programs-services/disability-care/developmental-services/bds-systems-work/about-supports-intensity>

