### STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES OFFICE OF LEGAL AND REGULATORY SERVICES HEALTH FACILITIES ADMINISTRATION

129 Pleasant Street, Concord, NH 03301

TDD Access: Relay NH 1-800-735-2964

Agency Phone: 603-271-9039

| Agency Phone: 603-271-9039   |
|--|
| APPLICATION FOR RESIDENTIAL, HEALTH CARD   |
| APPLICATION FOR RESIDENTIAL, HEALTH CARR LICENSE  EXISTING FACILITY LICENSE #:  CURRENT FACILITY LICENSE EXPIRATION DATE, IF APPLICABLE:  THIS APPLICATION SHALL BE FILLED OUT IN ACCORDANCE WITH RSA 151:4. A SEPARATE APPLICATION MUST BE SUBMITTED FOR EACH LICENSURE CATEGORY. PLEASE BE SURE TO NOT APPLICABLE (N/A). FAILURE TO COMPLETE THE APPLICATION WILL RESULT IN A DELAY IN THE LICENSURE PROCESS. SEND THE ENTIRE COMPLETED FORM TO THE ADDRESS ABOVE. IF YOU NEED https://www.dhhs.nh.gov/administrative-rules-health-facilities  Check all applicable items: |
| License renewal:  *New facility:  **Change in address:  **Change in # of beds:  **Change in description:  **Requires processing as a new application.  **Requires Local Approval Forms  ***Requires both   |
| LICENSEE (Legal Owner of Facility): Guardian Home Care of NH LLC  NAME OF FACILITY (DBA): Guardian Home Care of NH LLC  TELEPHONE #: (917) 6906854  FAX #: (   |
| FACILITY E-MAIL ADDRESS (REQUIRED): ndonner@guardianhomecareusa.com  IF APPLICABLE: NUMBER OF BEDS: PRESENTLY LICENSED: TOTAL # TO BE LICENSED: NUMBER OF HCBC CFI OR STATE PLACED INDIVIDUALS IN HOME (Complete for He-P 804, He-P 805 and He-P 814): P 814): BRANCH OFFICE LOCATIONS (Complete if applies under He-P 809.07, 819.07, 822.07 & 823.07 only):  |
| February 2023  |

February 2023 Page 1

| OW | NERS | НПР |
|----|------|-----|
|    |      |     |

f.

| a. | Type of ownership:                                   | ×                     | Association<br>LLC                 |          | Partnership<br>Individual |                  | Corporation Other (explain |   |
|----|--|-----------------------|------------------------------------|----------|---------------------------|------------------|----------------------------|---|
| b. | the facility   |                       |                                    | n owne   | rship interest (direct    | tly or indirecti | y) of greater than 5% in   |   |
|    | - <u>Bracna</u> B                                    |                       | inski                              |          | No                        | osson Donner,    |                            |   |
| c. | If the licensee is organ<br>the name, address, and   | ized as a<br>title of | an association of<br>each officer. | r corpor | ation, list the name      | of the associa   | tion or corporation and    |   |
| d. | If the licensee is a part<br>Members listed in (b) a | nership,<br>bove; Mi  | list the name ar                   | d addre  | ss of each nartner        |                  |                            |   |
| ė. | Is this a certified facility Only applies to He-P 8  | ty? (Fac              | cilities with dee                  | m statu  | s under RSA 151)          | ☐ YES 🗶          | NO                         |   |
|    | If you are already a cer                             | tified fa             | cility, is this an                 | increase | e in services? If YE      | S. nlease call   | 1-800-852-3345 ext 904     | 0 |

### Are you planning on being a certified facility? If YES, please call 1-800-852-3345 ext. 9049 FEES:

| Hospitals (General, CAH, Psychiatric, Rehabilitation) (802)                               | \$25 per licensed bed                                 |
|---|---|
| Free Standing Emergency Rooms (802)   | \$500   |
| Nursing Homes (803)   | \$25 per licensed bed                                 |
| Residential and Supported Residential Care Homes (804 & 805)                              | \$15 per licensed bed (NO CHARGE FOR HCBC             |
| N. E. W. B. C. C. C.  | OR NH STATE PLACED RESIDENTS)                         |
| Non-Emergency Walk-In Care Centers (806)  | \$500   |
| Residential Treatment and Rehabilitation Facilities (807)                                 | \$25 per licensed bed                                 |
| Home Health Care Providers (809)  | \$250   |
| Birthing Centers (810)  | \$150   |
| End Stage Renal Disease Dialysis Centers (811)  | \$500   |
| Ambulatory Surgical Centers (812)   | \$500   |
| Intermediate Care Facilities for Individuals with Intellectual Disabilities(ICF/IID)(815) | \$25 per licensed bed                                 |
| Educational Health Centers (816)  | \$500   |
| Adult Day Care Centers (818)  | \$200   |
| Case Management Agencies (819)  | \$150   |
| Home Care Service Provider Agencies (822)   | Less than ten clients \$25; Ten or more clients \$250 |
| Home Hospice Care Providers (823)   | \$250   |
| Hospice Houses (824)  | \$25 per licensed bed                                 |
| Substance Use Disorder Residential Treatment Facilities (826)                             | \$25 per licensed bed                                 |
| Freestanding Megavoltage Radiation Therapy Facility (827)                                 | \$500   |
| Psychiatric Residential Treatment Programs (830)  | \$25 per licensed bed                                 |

A check or money order (payable to: TREASURER, STATE OF NEW HAMPSHIRE) must be attached to this application.

Applications submitted by those facilities exempt under RSA 151:4 I (a), (b) & (c) are not required to pay the license fee.

# ADDITIONAL APPLICATION REQUIREMENTS: NOTE THAT NOT ALL APPLICATION REQUIREMENTS ARE LISTED HERE PLEASE REFER TO THE APPROPRIATE RULE TO DETERMINE OTHER ITEMS THAT NEED TO BE SUBMITTED.

- 1. Renewal applications must be submitted at least 120 days prior to expiration of the current license. (Yearly)
- 2. Include qualifications, including a resume with education and experience, and copies of all applicable licenses and certifications, for the administrator and medical director (if applicable). (Initial Application Only, unless changing Administrator or Medical Director)
- 3. Include information relative to whether the facility has been granted any waivers, exemptions, or variances to the rules by the Department of Health and Human Services and/or the State Fire Marshal. (Yearly)
- 4. Include a floor plan indicating the location of all rooms, # of beds in each bedroom, and fire exits. (Initial Application Only NOT FOR He-P 809, 819, 820 & 823)
- Include NH Secretary of State Authority to do business in the State of NH and/or tradename registration (Initial Application Only)
- 6. Include written local approvals from the health officer, the building official, the zoning officer, and the fire chief. For a building under construction, the written approvals required shall be submitted at the time of the application based on the local official's review of the building plans and again upon completion of the construction project. (Initial Application Only for ALL categories)
- Include documentation that the water supply has been tested in accordance with RSA 485 and Env-Dw 702.02 and 704.02 (formerly Env-Ws 313.01 and 314.01). (Initial Application Only NOT FOR He-P 809. 819, 820 & 823)
- 8. Include documentation that every 3 years the water supply has been tested for bacteria and nitrates and determined to be at acceptable levels, in accordance with Env-Dw 702.02 (formerly Env-Ws 313.01) for bacteria and Env-Dw 704.02 (formerly Env-Ws 314.01) for nitrates. (NOT FOR He-P809. 819, 820 & 823)
- Include a list of all employees who have previously been granted waivers for criminal background check results
  from the Department of Health and Human Services. (Yearly and on initial application if change of ownership
  or category)
- 10. Include the results of a criminal records check to include results for the state of New Hampshire for the applicant(s), the licensee (owner even if entity) if different than the applicant, the administrator, medical director and, if applicable, each household member 17 years of age or older who resides at the facility. (Initial Application Only)

### FACILITY SERVICE DESCRIPTION: Complete even on renewal

The following information will be used to determine which licensure category your facility will be placed in.

- Provide a detailed description of the services and programs you wish to provide.
   See attached description
- \*II. Describe the facility's health care you wish to provide to residents.
- \*III. Identify who will provide the health care listed in II.
- \*To be completed if applying for beds

SIGNATURES: This application must be signed by:

- The owner if a private facility;
- Two officers if a corporation;
- Two authorized individuals if an association or partnership; or
- The head of the government agency if a government unit.

I affirm that I am familiar with the requirements of RSA 151 and the rules adopted thereunder and that the premises are in full compliance. I understand that providing false information shall be grounds for denial, suspension, or revocation of the license and the imposition of a fine.

| DATE:               | 03/12/2024                               | SIGNED:                                  | Nosson Donner, Member Nosson Dondek   |
|---------------------|--|--|---|
| DATE:               | 03/12/2024                               | SIGNED: _                                | (NAME AND TITLE) Cheskel Spitzer, Manager   |
|                     |  |  | (NAME AND TITLE)  |
| 802 and<br>42 C.F.F | He-P 827) located<br>R section 485.610 ( | care center () within a 15 m b) and (c): | an ambulatory surgical center (He-P 812), hospital (He-P 802), birthing He-P 806), dialysis center (He-P 811), or special health care service (He-P nile radius of a hospital certified as a critical access hospital, pursuant to and a determination is on file with the department that finds the proposed by for licensure. |
| DATE:               |  | _SIGNED:                                 |   |
|                     |  |  | (NAME AND TITLE)  |
| DATE: _             |  | SIGNED:                                  |   |
|                     |  |  | (NAME AND TITLE)  |

### HFA OFFICE USE ONLY

| CHECK NUMBER:   | AMı   | OUNT:  |  |                 |
|---|---|--|--|-----------------|
| APPLICATION COMPLETE:   |   | COMPLETE:  |  |                 |
| NEW RENEW   |   |  | ribe in comments)  |                 |
| QUALIFICATIONS OF ADMIN COPY OF ADMINISTRATOR I LIST OF EMPLOYEES WITH V WATER TEST (INITIAL OR 3) FLOOR PLAN* SECRETARY OF STATE INFOI LOCAL APPROVAL LSC INSPECTION LSC PLAN OF CORRECTION LICENSURE INSPECTION PLAN OF CORRECTION COMPLIED WITH RSA 151:4-a FEDERAL FACILITY (EXEMPT | VAIVERS Required | Not Required | Received |                 |
| LICENSURE CATEGORY:   |   |  |  |                 |
| O2 Hospitals (General, CAH) O3 Nursing Homes O4 Residential Care Home Forms O5 Supported Residential He O6 Non-Emergency Walk-in O7 Residential Treatment & 1 O9 Home Health Care Provid O9 Birthing Center O1 End Stage Renal Disease O1 Ambulatory Surgical Center                    | alth Care Facility Care Rehabilitation Facility ler Dialysis  | 15 ICF/IID 16 Educationa 18 Adult Day 19 Case Mana 22 Home Care 23 Home Hosp 24 Hospice Ho 26 Substance 1 27 Freestandin   | gement<br>Service Provider<br>pice Care Provider   | diation Therapy |
| REVIEWED BY: (NAME & TITI   | LE)   |  | (DATE)   |                 |
| ISSUE ANNUAL LICENSE:   | YES   | NO   | - ,  |                 |
| LICENSE CERTIFICATE DATES   | <del></del>   | <del></del>  |  |                 |
| NUMBER OF PATIENTS/STATION  |   |  |  |                 |
| NOTES:  |   |  | <del></del>  |                 |
|   |   |  |  |                 |
| COMMENTS ON CERTIFICATE:  |   |  |  |                 |

# ATTACHMENT TO APPLICATION FOR SPECIAL HEALTH CARE SERVICES LICENSE

### **Guardian Home Care of NH LLC**

I. Provide a detailed description of the services and programs you wish to provide.

Guardian Home Care of NH LLC ("Guardian") has signed an agreement to purchase certain of the assets of Healthy at Home, a home health care agency licensed under He-P 809. Guardian intends to offer most of the same services currently offered by Healthy at Home, except for those services which are reimbursable by Medicare. Guardian intends to enroll as a Medicaid participant, but not as a Medicare participant – at least not presently – and it also will contract with commercial and other non-Medicare payers. Therefore, the services will include an array of medical/health and personal services conducted in patients' homes and typical of a home health agency licensed under He-P 809.

### Curran, Marilee

From:

Curran, Marilee

Sent:

Wednesday, April 3, 2024 1:01 PM

To:

Desiree Daigle; Nate Donner

Cc:

Beyer, Paulette

Subject:

Application - Guardian Home Care of NH LLC

### Good Afternoon:

In accordance with RSA 151-A:14, the Office of Legal and Regulatory Services hereby acknowledges receipt of your application and fees in the amount of \$ 250.00 for a Home Health Care Provider. This application has been submitted in anticipation of your future purchase.

Review of your application indicates that it has been completed in accordance with RSA 151:4, and He-P 809, the rules of the Office of Legal and Regulatory Services for a Home Health Care Provider.

Once the sale has been concluded you must submit the appropriate documentation. At that time the Office of Legal and Regulatory Services will issue a new license. Paulette will be reaching out to you for a consultation prior to purchase.

If you have any questions regarding your application the application process or the provisions of RSA 151 and the rules of the Office of Legal and Regulatory Services which apply to your licensure request, Please do not hesitate to contact me.

### Take Care

Marilee D. Curran, MS Licensing Database Administrator DHHS Health Facilities Administration-Licensing 129 Pleasant St. Concord, NH 03301 Phone (603) 271-9041 Fax (603) 271-4968

STATEMENT OF CONFIDENTIALITY: This message may contain information that is privileged and confidential and is intended for the exclusive use of the individual(s) to whom it is addressed. If you received this message in error, please contact the sender immediately and delete this electronic message and any attachments from your system. Thank you for your cooperation.



Harbor Homes Healthy at Home Keystone Hall HIV/AIDS Harbor Care

Henry Och President and CEO Healthy at Home, Inc d/b/a Harbor Care

March 28, 2024

NH Department of Health and Human Services Health Facilities Administration-Licensing

Re: Submission of Application from Guardian Home Care of NH

Healthy at Home, Inc holds a current license certificate to operate as a Home Health Care Provider located at 77 Northeastern Blvd. in Nashua, NH. This letter acknowledges the submission of the application from Guardian Home Care of NH to operate as a Home Health Care Provider at this location, as part of the pending sale of Healthy at Home, Inc. to Guardian Home Health Care of NH.

Thank you.

-DocuSigned by:

Henry Och

Henry Och

President and CEO

Healthy at Home, Inc. d/b/a Harbor Care

# State of New Hampshire

Filing tee: \$100.00 Use black/print or type: Filed
Date Filed: 03/21/2024 12:45:00 PM
Effective Date: 03/21/2024 12:45:00 PM
Filing #: 6627811 Pages: 3
Business ID: 957747
David M, Scanlan
Secretary of State
State of New Hampshire

### CERTIFICATE OF FORMATION NEW HAMPSHIRE LIMITED LIABILITY COMPANY

|  | pål Business inform   |   |   |              |
|--|---|---|---|--------------|
| Principal Office Address: 77 Northeas  | tem Boulevard   | Nashua                                  | <u>HN.</u>                              | 03062        |
| (no. & street)   | •   | (city/town)                             | (state)                                 | (zip code    |
| Principal Mailing Address (if different); _  | (no. & street)  | (city/town)                             | (staté)                                 | (zip code    |
| Business Phone: (917) 690-6854   | (with at anglest)   | (cithinkini)                            | (diam)                                  | (mile bring) |
| Duoniossi (foliot 12-117-00-00-1   | - Cit 100 V   | <u></u>                                 |   |              |
| Business Emails adomat@eminencehh  | cma com   | 98                                      |   |              |
| Business Email: ndonner@eminencehh  Please check if you would prefer to  | receive the courtesy  |   | 400000000000000000000000000000000000000 | 100          |
| Please check if you would prefer to<br>SECOND: Describe the nature of the prim<br>and Sub Code): To own and operate a hor  | receive the courtesy<br>nary business or purp<br>ne health care agenc                   | oses (and if know                       | n, list the NAI                         | CS Code      |
| Please check if you would prefer to SECOND: Describe the nature of the prim and Sub Code): To own and operate a hor NAICS Codes: 6216 (main) / 621610 (sub)  | hecelye the courtesy<br>hery business or purp<br>ne health care agenc                   | oses (and if know<br>y and to provide h | n, list the NAI                         | CS Code      |
| Please check if you would prefer to SECOND: Describe the nature of the prim and Sub Codes: To own and operate a hor NAICS Codes: 6216 (máin) / 621610 (sub) THIRD: The name of the limited liability of HASLAW, Inc. | receive the courtesy<br>nary business or purp<br>ne health care agence                  | oses (and if know<br>y and to provide h | n, list the NAI                         | CS Code      |
| Please check if you would prefer to SECOND: Describe the nature of the primand Sub Code): To own and operate a hor NAICS Codes: 6216 (máin) / 621610 (sub)  THIRD: The name of the limited liability of HASLAW, Inc  | receive the courtesy hary business or purp he health care agence himpany's registered a | oses (and if know<br>y and to provide h | n, list the NAI                         | CS Code      |
| 18 1 N 40 1 N  | receive the courtesy hary business or purp he health care agence himpany's registered a | oses (and if know<br>y and to provide h | n, list the NAI                         | CS Code      |

March 21, 2024

| NAME            | t all Managers and/or Members you wis<br>BUSINESS ADD | RESS                          |
|-----------------|---|-------------------------------|
| Cheskel Spitzer | 77 Northeastern Blvd, Nashu                           | a NH 03062 Manager            |
|                 |   |                               |
|                 |   |                               |
|                 | *Signature:   | 08                            |
|                 | Print or type name:                                   | Cheskel Spitzer               |
|                 | Title:  | Manager 🐔                     |
|                 |   | (Enter "manager" or "member") |

Note: The sale or offer for sale of membership interests of the limited liability company will comply with the requirements of the New Hampshire Uniform Securities Act. (RSA 421-B). The membership interests of the limited liability company: 1) have been registered or when offered will be registered under RSA 421-B; 2) are exempted or when offered will be exempted under RSA 421-B; 3) are or will be offered in a transaction exempted from registration under RSA 421-B; 4) are not securities under RSA 421-B; OR 5) are federal covered securities under RSA 421-B; The statement above shall not by itself constitute a registration or a notice of exemption from registration of securities within the meaning of sections 448 and 461(i)(3) of the United States Internal Revenue Code and the regulation promulgated thereunder.

Date signed:

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mailing Address - Corporation Division, NH Dept. of State, 107 N Main St. Rm 204, Concord, NH 03301-4989 Physical Location - State House Annex, 3rd Floor, Rm 317, 25 Capitol St; Concord, NH

<sup>\*</sup> The document shall be signed by a "manager" and if there is no manager, by a "member" or see RSA 304-C:28 V for alternative signatures.



Lori A. Weaver

Melissa A. St. Cyr, Esq. Chief Legal Officer

# STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES LEGAL AND REGULATORY SERVICES HEALTH FACILITIES LICENSING AND CERTIFICATION

129 PLEASANT STREET, CONCORD, NH 03301-3857 603-271-9499 1-800-852-3345 Ext. 9499 Fax: 603-271-4968 TDD Access: 1-800-735-2964 www.dbbs.nb.gov

March 20, 2024

Mr. David M. Scanlan Secretary of State State House, Room 204 Concord, New Hampshire 03301

Dear Secretary Scanian:

This is to certify that Guardian Home Care of NH LLC located at 77 Northeastern Blvd, 2<sup>nd</sup> Fl, Nashua, NH 03062, has submitted an application for licensure as a Home Health Care Provider under RSA 151. This certification is sent to you in conformance with RSA 151:2-C, I. Your early attention to this matter shall be greatly appreciated.

Sincerely,

Melissa St. Cyr - Chief Legal Officer Office of Licensing & Regulation Srys.

## STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH & HUMAN SERVICES

### Bureau of Licensing and Certification HEALTH FACILITIES ADMINISTRATION

129 Pleasant Street, Concord, New Hampshire 03301-3857 603-271-9039

Dear Local Authority,

In accordance with RSA 151:4,III(3) the entity/individual listed below requires certification that the operation of a home health/case management agency at the address below conforms with applicable local rules, regulations and ordinances having to do with health and safety. Please sign the approval acknowledgment to confirm you are aware that a business is operating at the identified location and that the business complies with all local ordinances. For questions or comments please contact hfa-licensing@dhhs.nh.gov. Thank you.

| AGENCY NAME:   | Guardian Home Care of NH, LLC   |
|--|---|
| STREET ADDRESS:  | 77 Northeastern Blvd, Floor Two Nashua, NH 03062  |
| OWNERS'S NAME:   | Guardian Home Care of NH, LLC   |
| ADMINISTRATOR NAME:  | Desiree Daigle  |
| PROPOSED TYPE OF AGENCY:                                     | Home Health Care Agency   |
|  |   |
|  |   |
|  |   |
|  | VIII A TITL OFFICER   |
|  | HEALTH OFFICER  |
| I HEREBY CERTIFY THAT THE AG<br>HEALTH, SEWAGE AND WATER R   | ENCY (TUACOIAN HOME CARE OF NACOMPLIES WITH ALL APPLICABLE EGULATIONS FOR THE CITY/TOWN OF NACOMPLIES WITH ALL APPLICABLE |
| or   |   |
| I HEREBY CERTIFY THAT THE CIT<br>HEALTH, SEWAGE AND WATER A  | PPROVAL OF THIS AGENCY.  DOES NOT REQUIRE   |
| DATE: 4/1/24   | SIGNATURE: (NAME AND TITLE OF HEALTH OFFICIAL) OFFICIAL)  |
|  | BUILDING REGULATIONS  |
|  | , CARRON AH UL  |
| I HEREBY CERTIFY THAT THE AG<br>BUILDING CODES FOR THE CITY/ | TOWN OF HATHER COMPLIES WITH ALL APPLICABLE   |
| or   |   |
| I HEREBY CERTIFY THAT THE CIT<br>REGULATIONS.                | TY/TOWN OF DOES NOT HAVE LOCAL BUILDING CODES OR  |
| DATE: 4/1/2024   | SIGNATURE: MAME AND TITLE OF BUILDING OFFICIAL)   |

### ZONING REGULATIONS

| I HEREBY CERTIFY THAT THE AGENCY COULD TOMP (I'M OF NH, WC COMPLIES WITH ALL APPLICABLE ZONING REGULATIONS FOR THE CITY/TOWN OF NOShua, NH.   |
|---|
| or  |
| I HEREBY CERTIFY THAT THE CITY/TOWN OFDOES NOT HAVE LOCAL ZONING REGULATIONS.   |
| DATE: 411 124 SIGNATURE: 1 (NAME AND TITLE OF ZONING OFFICIAL)  |
|   |
| FIRE REGULATIONS  |
| I HEREBY CERTIFY THAT THE AGENCY Healthy at Home Complies with all Applicable fire codes for the city/town of Mashua MH   |
| DATE: 4/1/2024 SIGNATURE: Mr JEFF Labour (FIRE CHIEF OR DESIGNEE) W. FMO  |
| ည်း ကြိုင်းသည်။<br>သော ရေးအကြိုင်းသည်   |
|   |
| Barrier and the second of the |

Guardian Home Care of NH LLC 77 Northeastern Blvd Floor Two Nashua, NH 03062

### Non-conviction Statement

- I, Desiree Daigle, agree that I have not been found guilty of the follow upon offering of employment by Guardian Home Care of NH LLC:
- :(1) Do not have a felony conviction in this or any other state;
- (2) Have not been convicted of a sexual assault, other violent crime, assault, fraud, theft, abuse, neglect, or exploitation or pose a threat to the health, safety, or well-being of a patient; and
- (3) Have not had a finding by the department or any administrative agency in this or any other state for assault, fraud, theft, abuse, neglect, or exploitation of any person.

Employee Name (Print): Desiree Daigle

Employee Name (Signature): Desiree Daigle Date:

03/28/2024

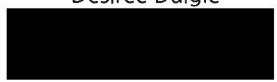
Employer Name (Print): Employer NGK DUNNA

Name (Signature): Date:

100-20,2024



### Desiree Daigle



Summary: Current Regional Intake Supervisor with a fast-paced home healthcare agency, overseeing intake and on-call departments. Completing Masters in Business Administration with a concentration in healthcare management to further professional growth. Experienced working with PCA's, hiring and knowledgeable about CFI Waivers.

### Work Experience:

Regional Intake and On-Call Supervisor Interim HealthCare - Manchester, NH March 2021 to Present

- Develop, evaluate, and supervise a team of qualified intake and on-call staff, coordinating training to achieve goals.
- Ensure compliance with applicable laws, regulations, and company policies.
- Act as a liaison with referral sources, outside agencies, and healthcare professionals.
- Implement training and pilot programs to support new business initiatives.
- Receive and coordinate incoming calls, provide information to patients/clients and referral sources.
- Analyze information for preliminary admission decisions and receive verbal orders from physicians.
- Order supplies for new employees and oversee office organizers.

LPN Intake Coordinator Interim HealthCare - Manchester, NH June 2017 to March 2021

- Acted as a liaison with referral sources, outside agencies, and healthcare professionals.
- Received and coordinated incoming calls, completed intake screening, and entered customer information.
- Worked with clinical staff to adhere to standards of practice and regulations.
- Participated in high-performance work teams to deliver exceptional patient/client service.
- Oversee patient intake process and scheduling.

**Health Information Coordinator** Pleasant Valley Nursing Center - Derry, NH July 2013 to October 2016

- Prepared charts for new admissions, conducted audits of medical records, and maintained
- Monitored physician visit schedules and ensured confidentiality of patient information.
- Completed forms and documents in accordance with company policy and regulations.
- Oversee quality improvement and ensure healthcare regulations are met.



LNA Pleasant Valley Nursing Center - Derry, NH July 2012 to October 2016

- Provided personal care and services to residents, monitored vital signs, and reported changes of condition.
- Followed safety rules and procedures, contributing to a team environment.

### Education:

MBA in Business Administration/Healthcare Management Southern New Hampshire University - Manchester, NH October 2021 to February 2024

Bachelor's in Healthcare Administration Southern New Hampshire University - Manchester, NH August 2018 to October 2020

LPN Certificate in LPN Salter School of Nursing and Allied Health - Manchester, NH November 2015 to November 2016

### Skills:

- Microsoft Office
- Intake Experience
- Dietary Aide Experience
- EMR Systems
- Medical Records
- Fundraising
- Nursing
- Microsoft Excel
- Allscripts
- Home Health
- Microsoft Word
- Healthcare Management
- Communication Skills
- Leadership
- Mentoring
- Organizational Skills
- Supervising Experience
- Continuous Improvement

Awards and Honors: Graduated high school with honors - June 2012

### Certifications and Licenses:

LPN (March 2017 to January 2023)