
Division of Long Term Supports and Services Bureau of Developmental Services

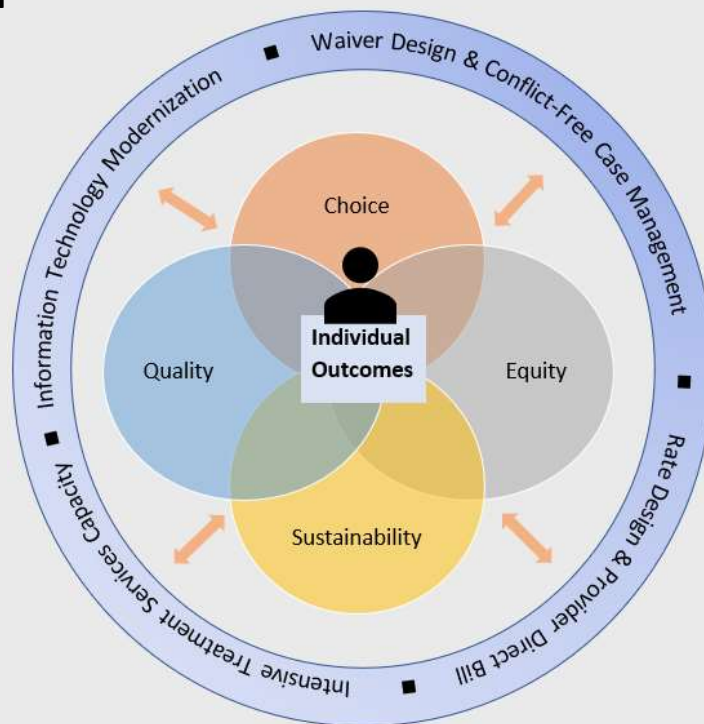
**Individual and Family Forum
May 2022
Melissa Hardy & Sandy Hunt-Feroz**



DD Systems Work | Values

Our vision is for modernized, person-centered community-based system that fosters creative, equitable, and consistent opportunities for individuals with developmental Disabilities and their families.

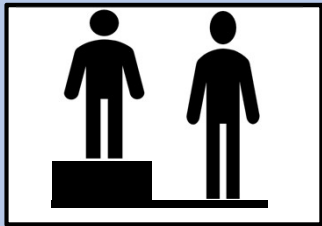
These values are driving BDS Systems Work.



DD Systems Work | Improvements Underway

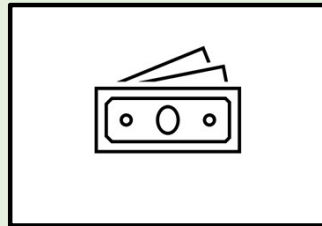
Waiver Updates

- To improve equity in service delivery, the Department is **strengthening its existing Medicaid DD Waiver** and intends to add a new waiver once the DD Waiver improvements are complete.
- In these waivers, the Department will more **clearly define** service options.



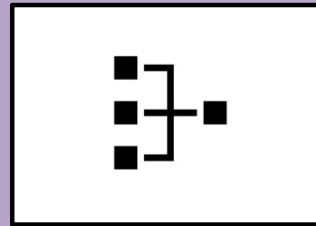
Rates (Federal Requirement)

- To **improve reimbursement rates** (the money providers receive from the government for providing services), the Department is **developing a new method for rate development** based on updated data.
- Eventually a person's assessed need will inform their funding (their service reimbursement rate).



IT

- To **improve processing times and reporting**, the Department has contracted with Deloitte to develop new IT systems.
- Some **manual processes will become automated**- this will result in faster approvals for people's services and faster payments from the State to providers.



Intensive Treatment Services (ITS)

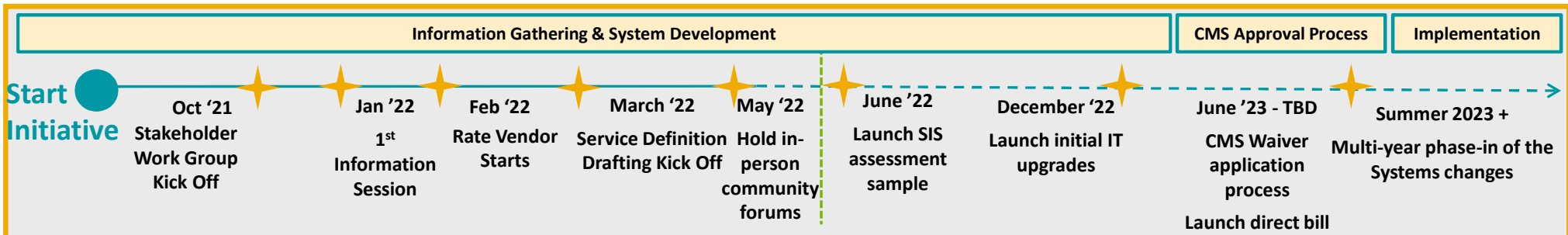
- To **improve quality of care and decrease costs**, the Department is working with Area Agencies and providers to increase ITS availability in New Hampshire.



DD Systems Work | What to Expect

Key

★ = Major Milestone



Changes as of May 2022

- ✓ Launched stakeholder engagement efforts
- ✓ Onboarded rate vendor (Myers and Stauffer)
- ✓ Service definition drafting underway
- ✓ Review of Rules and Policy underway



What to Expect

- Some people will **participate in the SIS assessment sample** (Summer/Fall of 2022)
- Providers and Area Agencies will **provide cost data** to the state (Summer of 2022)
- Area Agencies will begin **testing parts of the IT system** (Fall 2022)
- New and revised service definitions will **be submitted to CMS in the Summer of 2023**
- **New rates** will be determined and documented by the Summer of 2023
- Providers will begin to **direct bill** Medicaid (Summer 2023)
- Eventually, everyone receiving services will use their **SIS to inform their reimbursement rates**



DD Systems Work | Ways to Get Involved

BDS is hosting a series of public work groups, meetings, and information sessions.

Information about these meetings including the presentations, meeting notes, and recordings is posted monthly on <https://www.dhhs.nh.gov/programs-services/disability-care/developmental-services/bds-systems-work>.

You can contact the us here:

- General: DDSystemsWork@dhhs.nh.gov
- Waiver Work Group: BDSWaiverStructureWorkgroup@dhhs.nh.gov
- Rates Work Group: BDSRateStructureWorkgroup@dhhs.nh.gov
- Advisory Committee: BDSAdvisoryCommittee@dhhs.nh.gov

BDS is interested in working together with more self-advocates. If you're a person receiving BDS-funded services who is interested in engaging in a work group, please contact us at DDSystemsWork@DHHS.NH.Gov

