

NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES

# Community Support and Housing Resource Guide





Community Supports and Housing Resource Guide is a publication of Granite State Independent Living in partnership with the UNH Institute for Health Policy and Practice under contract with the NH Department of Health and Human Services

April 2017

## **Community Support and Housing Resource Guide**

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Disclaimer: The resources in this guide are not endorsement of entities or services. Information may be missing or outdated as resources and services can change at any time. Please contact the sources to verify information and eligibility of their services.

NH Department of Health and Human Services (800) 852-3345 <u>www.dhhs.nh.gov</u>

> Granite State Independent Living (603) 228-9680 or (800) 826-3700 www.gsil.org ~ info@gsil.org

## **COMMUNITY ORGANIZATIONS**

#### **211 New Hampshire**

Address: PO Box 211, Manchester, NH 03105

Phone: 211 (in NH only) or Toll-Free: (866) 444-4211 (out of state)

Website: <u>www.211nh.org</u> and Email: <u>211nh@211nh.org</u>

2-1-1 is an easy to remember telephone number that connects callers, at no cost, to information about critical health and human services available in their community.

211 NH Community Resource Directory: <a href="https://www.211nh.org/search.aspx">www.211nh.org/search.aspx</a>

#### **Granite State Independent Living**

Address: 21 Chenell Drive, Concord NH 03301 Phone: (603) 228-9680 or Toll-Free: (800) 826-3700 Website: www.gsil.org and Email: info@gsil.org

NH's Center for Independent Living; Granite State Independent Living (GSIL) is a statewide nonprofit organization whose mission is to promote life with independence for people with disabilities and seniors through advocacy, information, education, support and transition services.

#### **NHCarePath**

Website: www.nhcarepath.dhhs.nh.gov

NHCarePath connects you to a range of information, assistance, and care throughout New Hampshire, from caregiver resources and services for aging, disability and independent living to counseling and financial planning tools. NHCarePath also connects you to statewide partners that provide services and supports, including: Area Agencies offering developmental services; Community Mental Health Centers; and Department of Health and Human Services (DHHS) and ServiceLink

#### NH Easy

#### Website: https://nheasy.nh.gov

Gateway to Services: Apply now for Cash, Medical, SNAP (Food Assistance), Child Care, Medicare Beneficiary and Long Term Care Assistance. DHHS helps individuals and families find and receive assistance programs including Medical, Child Care, Nutrition, and Community Services.

#### ServiceLink Resource Centers

Phone: (866) 634-9412 (Toll-Free)

#### Website: <u>www.servicelink.nh.gov</u>

ServiceLink is designated as NH's Aging and Disability Resource Center (ADRC) and the NHCarePath Full Service Access Partner providing services for individuals of all ages, income levels and abilities and administers programs and services such as Information Referral and Assistance, Options Counseling, NH Family Caregiver Program, State Health Insurance Assistance Program (SHIP), and Senior Medicare Patrol (SMP).

SLRC Community Resource Directory: <u>www.referweb.net/nhsl</u> Search for community resources

## LONG TERM SUPPORTS AND SERVICES

#### Area Agencies: Bureau of Developmental Services

Address: 105 Pleasant Street, Concord, NH 03301 Phone: (603) 271-5034 or Toll Free: (800) 852-3345 x5034 Website: www.dhhs.nh.gov/dcbcs/bds/agencies.htm

The Bureau of Developmental Services (BDS) offers its consumers with developmental disabilities, acquired brain disorders and children with special health care needs, a wide range of supports and services within their own communities.

#### **Bureau of Elderly and Adults Services (BEAS)**

Address: 129 Pleasant Street, Concord, NH 03301 Phone: (603) 271-9203 or Toll-Free: (800) 351-1888 Website: www.dhhs.nh.gov/dcbcs/beas

The Bureau of Elderly and Adult Services (BEAS) provides a variety of social and long-term supports to adults age 60 and older and to adults between the ages of 18 and 60 who have a chronic illness or disability.

#### **Community Mental Health Centers: Bureau of Behavioral Health**

Address: 105 Pleasant Street, Concord, NH 03301 Phone: (603) 271-5000 or Toll-Free: (800) 852-3345 x5000 Website: <u>www.dhhs.nh.gov/dcbcs/bbh/index.htm</u>

Community Mental Health Centers are private full service clinics which offer a wide variety of programs such as individual and group therapy, medications, and symptom management. They also provide special intensive services to persons who meet the BBH eligibility requirements because they have a severe mental illness or emotional disability.

#### NH Department of Health and Human Services (DHHS)

Address: 129 Pleasant Street, Concord, NH 03301 Phone: (603) 271-9200 or Toll Free (800) 852-3345 x9200 Website: www.dhhs.nh.gov

DHHS provides services for individuals, children, families and seniors, and administers programs and services such as mental health, developmental disability, substance abuse, and public health. This is accomplished through partnerships with families, community groups, private providers, other state and local government entities, and many citizens throughout the State who help make New Hampshire a special place in which to live.

## **OPTIONS COUNSELING SERVICES**

#### ServiceLink Resource Center

Phone: (866) 634-9412 (Toll Free in NH only) or contact local regional office Website: <u>www.servicelink.nh.gov</u>

**Options Counseling:** ServiceLink provides counseling and decision support, including one-on-one assistance, to individuals and their family members and/or caregivers. The main purpose of Options Counseling and Assistance is to help individuals assess and understand what is important to them and important for them, and to assist them in making informed decisions about appropriate long-term service and support – as well as their Medicare options - in the context of their personal needs, preferences, values and individual circumstances. Options Counseling and Assistance may also include helping individuals develop person centered plans and arranging for the delivery of services and supports.

#### **Belknap County**

Address: 67 Water St. Suite 105, Laconia, NH 03246 Phone: (603) 528-6945

#### **Carroll County**

Address: 448 White Mountain Highway, Tamworth, NH 03886 Phone: (603) 323-2043

<u>Cheshire County</u> Address: 105 Castle Street, Keene, NH 03431 Phone: (603) 357-1922

#### **Coos County**

Address: 610 Sullivan Street, Suite 6, Berlin, NH 03570 Phone: (603) 752-6407

#### **Grafton County**

#### Lebanon Office

Address: 10 Campbell Street, PO Box 433, Lebanon, NH 03766 Phone: (603) 448-1835

#### **Littleton Office**

Address: Mt. Eustis Commons, 262 Cottage Street, Suite G-25, Littleton, NH 03561 Phone: (603) 444-4498

#### **Plymouth Office**

Address: 8 Depot Street, PO Box 478, Plymouth, NH 03264 Phone: (603) 444-4498 (Littleton Office)

#### **Hillsborough County**

#### Manchester Office

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 644-2240

#### **Nashua Office**

Address: 70 Temple Street, Nashua, NH 03060 Phone: (603) 598-4709

#### Merrimack County

Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302-1016 Phone: (603) 228-6625

#### **Rockingham County**

#### **Portsmouth Office** Address: 30 International Drive, Suite 202, Portsmouth, NH 03801 Phone: (603) 334-6594

#### **Atkinson Office**

Address: 8 Commerce Drive, Unit 802, Atkinson, NH 03811 Phone: (603) 893-9769

#### **Strafford County**

Address: Community Partners, ServiceLink, 25 Old Dover Road, Rochester, NH 03867 Phone: (603) 332-7398

#### **Sullivan County**

Address: 224 Elm Street, Claremont, NH 03743 Phone: (603) 542-5177

## LOCAL HOUSING RESOURCES

#### **NH Housing Finance Authority**

Mailing address: PO Box 5087, Manchester NH 03108 Physical Address: 32 Constitution Drive, Bedford NH 03110 Phone: (603) 472-8623 and Toll Free: (800) 649-7239

Website: www.nhhfa.org

New Hampshire Housing offers several rental assistance programs to eligible low- and moderate-income persons and families.

**Section 8 Housing Choice Voucher Program** provides safe, decent, sanitary and affordable housing to very low-income households. Through the program, a qualified household pays a portion of their adjusted income towards rent and utilities, and New Hampshire Housing pays the remainder directly to the landlord.

**The Mainstream Housing Choice Voucher Program** provides rental assistance to very low-income non-elderly (younger than age 62) persons with disabilities.

ACCESS – a Housing Choice Voucher (HCV) Program provides rental assistance to very lowincome non-elderly (younger than age 62) persons with disabilities currently living in an assisted living or nursing home.

**Directory of Assisted Housing** contains properties with federally-funded rent subsidies for low-income families and seniors. It is updated on a regular basis by New Hampshire Housing Finance Authority to provide consumers, housing interest groups, and others with a guide to rent-assisted housing facilities throughout the State. The publication is organized by county and community.

**The Emergency Housing Program** helps households in imminent danger of eviction due to financial difficulty with short-term assistance when municipalities are unable to offer assistance.

#### US Department of Housing and Urban Development (HUD) - New Hampshire

Address: Norris Cotton Federal Building, 275 Chestnut St., 4th Floor, Manchester, NH 03101 Phone: (603) 666-7510 or Toll-Free: (800) 225-5342

NH Page: http://portal.hud.gov/hudportal/HUD?src=/states/new\_hampshire

**Subsidized Apartments:** HUD helps apartment owners offer reduced rents to low-income tenants. To apply, contact or visit the management office of each apartment building that interests you. https://www.hud.gov/apps/section8/step2.cfm?state=NH%2Cnewhampshire

**Public Housing and Housing Choice Vouchers** (Section 8): To apply for either type of help, visit your local Public Housing Agency (PHA).

#### **USDA Rural Development - New Hampshire State Offices**

Berlin Address: 15 Mt Forist Street, Suite 121, PO Box 330, Berlin, NH 03570
Phone: (603) 752-1328
Concord Address: Concord Center, 10 Ferry Street, Suite 218, Concord, NH 03301
Phone: (603)223-6035
Conway Address: US Dept. of Agriculture, 73 Main St, PO Box 1020, Conway, NH 03818
Phone: (603) 447-3318
Website: www.rd.usda.gov/nh
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Provides funding for single family homes, apartments for low-income persons or the elderly, housing for farm laborers, childcare centers, fire & police stations, hospitals, libraries, nursing homes, schools, etc.

## **NH HOUSING AUTHORITIES**

#### **NH Housing Finance Authority**

Physical Address: 32 Constitution Drive, Bedford, NH 03110 Mailing Address: PO Box 5087, Manchester NH 03108 Phone: (603) 472-8623 and Toll-Free: (800) 640-7239 Website: <u>www.nhhfa.org</u>

#### **Berlin Housing Authority**

Address: 10 Serenity Circle, Berlin, NH 03570 Phone: (603) 752-4240 or (603) 788-4636 Email: <u>executivedirector@berlinha.org</u>

#### **Claremont Housing Authority**

Address: 243 Broad Street, Claremont, NH 03743 Phone: (603) 542-6411 Email: <u>director@claremontha.org</u>

#### **Concord Housing Authority**

Address: 23 Green Street, Concord, NH 03301 Phone: (603) 224-4059 Website: www.concordha.com and Email: jhoyt@concordha.com

#### **Derry Housing & Redevelopment Authority**

Address: 17A Peabody Road, Derry, NH 03038 Phone: (603) 434-8717 Email: <u>dhra@conversent.net</u>

#### **Dover Housing Authority**

Address: 62 Whittier Street, Dover, NH 03820 Phone: (603) 742-5804 Website: <u>www.doverhousingauthority.org</u> and Email: <u>info@doverhousingauthority.org</u>

#### **Exeter Housing Authority**

Address: 277 Water Street, Exeter, NH 03833 Phone: (603) 778-8110

#### **Keene Housing Authority**

Address: 831 Court Street, Keene, NH 03431 Phone: (603) 352-6161 Website: <u>www.keenehousing.org</u> and Email: <u>info@keenehousing.org</u>

## Laconia Housing & Redevelopment Authority

Address: 25 Union Avenue, Laconia, NH 03246 Phone: (603) 524-2112 Website: www.laconiahousing.org

#### NH Housing Authorities continued...

#### **Lebanon Housing Authority**

Address: 31 Romano Circle, PO Box 5475, Lebanon, NH 03784 Phone: (603) 298-5753 Website: www.lebanonhousing.org

#### Manchester Housing & Redevelopment Authority

Address: 198 Hanover Street, Manchester, NH 03104 Phone: (603) 624-2100 Website: <u>www.manchesterhousing.org</u>

#### Nashua Housing Authority

Address: 40 East Pearl Street, First Floor, Nashua, NH 03060 Phone: (603) 883-5661

#### Newmarket Housing Authority

Address: 34 Gordon Avenue, Great Hill Terrace, Newmarket, NH 03857 Phone: (603) 659-5444 Website: www.newmarketha.org and Email: nha@newmarketha.org

#### **Portsmouth Housing Authority**

Address: 245 Middle Street, Portsmouth, NH 03801 Phone: (603) 436-4310 Website: www.porthousing.org

#### **Rochester Housing Authority**

Address: 77 Olde Farm Lane, Rochester, NH 03867 Phone: (603) 332-4126 Website: <u>www.rhanh.org</u> and Email: <u>rochesterhousing@yahoo.com</u>

#### **Salem Housing Authority**

Address: 70 Talfer Circle, Salem, NH 03079 Phone: (603) 893-6417 Website: <u>www.salemhanh.org</u> and Email: <u>sha@salemhousingauthority.com</u>

#### **Somersworth Housing Authority**

Address: 25 Bartlett Avenue, Suite A, PO Box 31, Somersworth, NH 03878 Phone: (603) 692-2864 Website: <u>www.somersworthhousing.org</u> and Email: <u>info@somersworthhousing.org</u>

## **VETERAN'S HOUSING RESOURCES**

#### VA Homeless Veteran Program

Homeless Coordinator: (603) 624-4366 x6883 National Call Center for Homeless Veterans: 1-877-4AID-VET (or 1-877-424-3838) Website: <u>www.va.gov/homeless</u>

Our goal is to assist homeless Veterans accomplish personally meaningful goals for housing, employment, recovery (both mental health and substance abuse) and independent living. The program integrates both VA-based and/or community based programs and services, according to each Veteran's needs and preferences.

#### Harbor Homes Inc: Veterans FIRST

Address: 45 High Street, Nashua, NH 03060 Phone: 603-882-3616 (Bob Tamposi x1088 or Cate Sementa x1204) Website: <u>www.harborhomes.org</u> Harbor Homes' Veterans EIPST Transitional Housing program provid

Harbor Homes' Veterans FIRST Transitional Housing program provides veterans and their families with up to two years to address the causes of their homelessness while living in a safe, supportive environment. While residing in the transitional housing, veterans must remain sober, and pursue employment, further their education, or volunteer within the community.

#### New Horizons for New Hampshire

Address: 199 Manchester Street, Manchester, NH 03103 Phone: (603) 668-1877 Website: www.newhorizonsfornh.org

**Helping Homeless Veterans:** As an emergency homeless shelter, New Horizons offers those who are temporarily homeless with a place to stay while they work to get back on their feet and into long-term housing. They meet with our Case Managers to address issues that led to their homelessness and are given assistance accessing and Veteran's benefits for which they are eligible.

#### Southwestern Community Services

Address: 63 Community Way, PO Box 603, Keene, NH 03431 Phone: (603) 352-7512 or Toll Free: (800) 529-0005 Website: www.scshelps.org

**Supportive Services for Veteran Families** (SSVF Program): With intensive case management, financial supports will also be provided to include rental assistance, utility assistance, moving costs, child care costs, transportation costs, and emergency housing costs. Counties Served: Cheshire, Coos, Grafton, and Sullivan

#### The Way Home: Veteran Transitional Housing

Address: 214 Spruce Street, Manchester NH 03103 Phone: 603-627-3491 x205 Tracy Noonan Website: <u>www.thewayhomenh.org</u> and Email: <u>info@thewayhomenh.org</u> Laurel Keys; permanent supportive housing for individual homeless military veterans.

## ADULT FOSTER CARE OR ENHANCED FAMILY CARE SERVICES

#### Ascentria Care Alliance

Address: Concord Support Services, 261 Sheep Davis Road, A, Concord, NH 03301 Phone: (603) 224-8111 Wabaita: www.accentria.org

Website: <u>www.ascentria.org</u>

Enhanced Family Care: We feel that is important to provide choice to individuals on where and with whom they live. By making the best match from the beginning, we find that the individuals that we serve flourish in a supportive and healthy living environment. Our residential situations are provided with on-going training, support and supervision.

#### **Institute of Professional Practice** (New Hampshire Regional Office)

Address: 6 Chenell Drive, Suite 100, Concord, NH 03301 Phone: (603) 224-8085

Website: www.ippi.org

Enhanced Family Care: When an individual with disabilities needs a comfortable home she or he can share with a caring and competent individual, couple or family, The Institute can make that happen. Using a model often referred to as "shared living," or "adult foster care," we carefully match individuals, based on needs, interests, preferences and goals, with Enhanced Family Care Providers who wish to share their homes with individuals needing special kinds of support so they can live in the community

#### Easter Seals NH

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 623-8863

Website: <u>www.easterseals.com/nh</u>

Enhanced Family Care Services: We believe that a successful placement must begin with a good match between the home provider's lifestyle and interests and the individual's interests, lifestyle and support needs.

#### Siddharth Services, Inc.

Address: 15 Post Road, Hooksett NH 03106

Phone: (603) 210-2434

Website: www.siddharthservices.com and Email: info@siddharthservices.com

Enhanced Family Care: Individual with disabilities when are in need of a comfortable home gets placed with a caring and experienced individual, couple or family. The individuals become a part of their family and get support to pursue their personal goals and successfully live in the community.

#### **The Plus Company, Inc**

Address: 19 Chestnut Street, Nashua, NH 03060

Phone: (603) 889-0652

Website: <u>www.pluscompany.org</u> and Email: <u>plusinfo@pluscompany.org</u>

Adult Family Care (AFC) is a program of The PLUS Company that provides a stipend to single persons or families who agree to take an adult with disabilities into their home and provide daily living supports.

## LEGAL HOUSING RESOURCES

#### **Disability Rights Center**

Address: 64 North Main Street, Suite 2, 3rd Floor, Concord, NH 03301-4913 Phone: (603) 228-0432 or Toll Free: (800) 834-1721 V/TTY Website: <u>www.drcnh.org</u> and Email: <u>advocacy@drcnh.org</u>

The Disability Rights Center provides information, advice, and legal representation to individuals who have problems with housing who have been discriminated against due to their disability. They also cover housing issues and mental illnesses and psychiatric disabilities.

#### Legal Advice and Referral Center

Address: 15 Green Street, Concord, NH 03301 Phone: (800) 639-5290

Website: <u>www.nhlegalaid.org</u>

LARC is a private, nonprofit law firm that provides free legal services to eligible, low-income people in New Hampshire. Our attorneys and paralegals provide legal advice by telephone in the areas of civil law listed below. Our clients' information is kept confidential. Free Legal Information: Website is also a library of free legal information on dozens of legal topics. Start at our Self-Help Guides to access the library's topics.

#### **NH Legal Assistance - Administration Office**

Address: 117 North State Street, Concord NH 03301 Phone: (603) 224-4107 Website: www.nhla.org

Housing: HLA's Housing Justice Project (HJP) attorneys and paralegals promote equal access to housing for NHLA clients by working on preserving their housing. The HJP helps individuals and families who are either currently without shelter or are at imminent risk of becoming homeless. The Housing Justice Project: handles cases such as: Section 8 or public housing issues; Mortgage foreclosure; Property Taxes; Mobile home park issues; Fair Housing/housing discrimination complaints; Housing accessibility issues for persons with mobility disabilities

#### **Local Regional Offices**

#### **Berlin Office**

Address: 1131 Main Street, Berlin, NH 03570 Phone: (800) 698-8969

#### **Claremont Office**

Address: 24 Opera House Square, Suite 206, Claremont, NH 03743-2603 Phone: (800) 562-3994

#### **Concord Office**

Address: 117 North State Street, Concord, NH 03301 Phone: (800) 921-1115

#### **Manchester Office**

Address: 1850 Elm Street, Suite 7, Manchester, NH 03104 Phone: (800) 562-3174

#### **Portsmouth Office**

Address: 154 High Street, Portsmouth, NH 03801 Phone: (800) 334-3135 Legal Housing Resources continued...

#### The Bazelon Center for Mental Health Law

Address: 1101 15th Street, NW, Suite 1212, Washington, DC 20005 Phone: (202) 467-5730 and TDD: (202) 467-4232 Website: <u>www.bazelon.org</u> The mission of the Judge David L. Bazelon Center for Mental Health

The mission of the Judge David L. Bazelon Center for Mental Health Law is to protect and advance the rights of adults and children who have mental disabilities. To help people with mental disabilities live in their own homes, we advocate for affordable housing, fight housing discrimination, and work to expand supportive housing, which links people who have severe disabilities with the assistance they need to live independently.

#### **US Department of Housing and Urban Development (HUD)**

Address: 451 7th Street S.W., Washington, DC 20410 Phone: (800) 669-9777 or TTY: (800) 927-9275 Website: www.hud.gov

Federal law prohibits housing discrimination based on your race, color, national origin, religion, sex, familial status, or disability. If you have been trying to buy or rent a home or apartment and you believe your civil rights have been violated, you can file your fair housing complaint online. File Housing Complaint: https://portal.hud.gov/FHEO903/Form903/Form903Start.action

## **PROOF OF IDENTIFICATIONS**

#### **Vital Records: Such As Birth Certificates**

#### **Centers for Disease Control and Prevention**

Website: http://www.cdc.gov/nchs/w2w/index.htm

Obtain Vital Records in the 50 states or territory where the birth, death, marriage, or divorce occurred

#### Social Security Card

#### **Social Security Administration**

Website: <u>https://faq.ssa.gov/link/portal/34011/34019/Article/3755/How-do-I-apply-for-a-new-or-replacement-Social-Security-number-card</u> You can get an original Social Security card or a replacement card if yours is lost or stolen

#### **State Issued Identification for Non-Drivers**

#### **NH Division of Motor Vehicles**

Website: <u>www.nh.gov/safety/divisions/dmv/driver-licensing/non-driver-identification</u> Non-Driver's ID: This link will assist individuals to get their State ID if they do not have or need it renewed

## STATEWIDE TEMPORARY FINANCIAL ASSISTANCE PROGRAMS

#### 211 NH –Search for Local Welfare Offices through City or Town Halls

Phone: 211 (in NH only) or Toll-Free: (866) 444-4211 (out of state) Address: PO Box 211, Manchester, NH 03105 Website: www.211nh.org and Email: 211nh@211nh.org

2-1-1 is an easy to remember telephone number that connects callers, at no cost, to information about critical health and human services available in their community.

#### **NH Department of Health and Human Services**

Address: 129 Pleasant Street, Concord, NH, 03301-3852 Phone: (603) 271-9700 and Toll-Free: (800) 852-3345, ext. 9700 TDD Access Relay: (800) 735-2964

Website: www.dhhs.nh.gov/dfa/tanf/emergency.htm

The Emergency Assistance (EA) Program helps families get or keep their homes. EA helps pay for rent or utility security deposits, first month's rent, home heating fuel deliveries, or past due rent, mortgage, or utility debts. Families must meet all the eligibility rules for Financial Assistance for Needy Families (FANF) cash assistance. However, families do not have to get the FANF cash benefit to qualify for EA.

## **TEMPORARY FINANCIAL ASSISTANCE PROGRAMS BY COUNTIES**

#### **Belknap County**

#### Community Action Program Belknap-Merrimack Counties

Address: PO Box 1016, 2 Industrial Park Drive, Concord, NH 03302 Phone: (603) 225-3295

Website: <u>www.bm-cap.org</u>

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families. **Electric Assistance Program** (EAP) can help income eligible customers pay their electric bills.

**Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### Salvation Army NH - Laconia Corps Community Center

Address: 177 Union Ave, Laconia, NH 03246 Phone: (603) 524-1834

Website: www.Laconia.SalvationArmyNH.org

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### **Belknap County**

#### St Vincent De Paul Society in Laconia

Address: 1269 Union Avenue, Laconia, NH 03247

Phone: (603) 524-5470

Website: www.stvdplaconia.com and Email: info@stvdplaconia.org

Financial assistance program supplements existing welfare programs by providing assistance for rent payment, child care, transportation, and utility payments.

Area served: Alton, Belmont, Gilford, Gilmanton, Laconia, and Meredith

#### **Carroll County**

#### Salvation Army Northern New England Divisional Headquarters

Address: 297 Cumberland Avenue, P.O. Box 3575, Portland, ME 04104 Phone: (207) 774-4172

Website: http://nne.salvationarmy.org/portland-me

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### **Tri-County Community Action Program**

Address: Central Administration, 30 Exchange Street, Berlin, NH 03570 Phone: (603) 752-7001 or Toll-Free: (800) 552-4617 Website: www.tccap.org and Email: admin@tccap.org

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#### **Cheshire County**

#### Salvation Army NH - Keene Corps Community Center

Address: 15 Roxbury Plaza, Keene, NH 03431 Phone: (603) 352-0607

Website: www.Keene.SalvationArmyNH.org

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#### **Cheshire County**

#### Southwestern Community Services

Address: 63 Community Way, PO Box 603, Keene, NH 03431 Phone: (603) 352-7512 or Toll-Free: (800) 529-0005 TTY-NH Relay: (800) 735-2964 Website: <u>www.scshelps.org</u>

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#### **Coos County**

#### Salvation Army NH - Berlin Corps Community Center

Address: 15 Cole Street, Berlin, NH 03570 Phone: (603) 752-1644

Website: www.Berlin.SalvationArmyNH.org

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#### St Vincent De Paul Society - Berlin

Address: 153 Grafton Street, Berlin, NH 03570 Phone: (603) 752-4844 Service/Intake Website: <u>www.svdpusa.org</u> St. Vincent de Paul has a thrift shop and a discretionary fund; Call 603-752-1325 and make an appointment. **Area Served:** Berlin

#### **<u>Tri-County Community Action Program</u>**

Address: Central Administration, 30 Exchange Street, Berlin, NH 03570 Phone: (603) 752-7001 or Toll-Free: (800) 552-4617

Website: <u>www.tccap.org</u> and Email: <u>admin@tccap.org</u>

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

**Electric Assistance Program** (EAP) can help income eligible customers pay their electric bills. **Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### **Grafton County**

#### **Bristol Community Services**

Address: 24 Pleasant Street, Bristol, NH 03222 Phone: (603) 744-2222 Food pantry, thrift shop, prescription assistance, and information & referral to residents of the Bristol area. Limited financial resources for utilities. **Area Served:** Bristol area

#### Campton Area Resource Center (CARC)

Address: 12 Six Flags Road, PO Box 1522, Campton, NH 03223Phone: (603) 236-6232Website: www.carcnh.comWater and Email: carcnh@gmail.comHancock Fund Assistance is offered in areas including, but not limited to, rent, heat, utilities andtransportation. An individual may apply for assistance every three months if necessary, but no morethan four times within a twelve month period.Area Served: Campton, Ellsworth, Thornton and Waterville Valley

#### First Star Tonight

Address: 75 Main Street Suite 4, Plymouth, NH 03264

Phone: (603) 279-9290

Website: <u>www.firststartonight.org</u>

Eligibility: Children & young adults who are terminally/chronically ill

Provides financial help for terminally/chronically ill children and their families. Examples of things paid for: rehabilitative services, home and vehicle access modifications, computers/software, video equipment, prescription medications, and more.

Grafton County Area Served: Pemi-Baker Valley

#### **Listen Community Services**

Address: 60 Hanover Street, Lebanon, NH 03766

Phone: (603) 448-4553

Website: www.listencommunityservices.org and Email: info@listencs.org

HOUSING HELPERS PROGRAM: provides small 0% interest loans to assist with rent, mortgage or deposit money to maintain or find housing in order to prevent homelessness. Need is determined through the intake process. Eligible clients are given easily managed repayment schedules.

**Grafton County: Area Served:** Canaan, Dorchester, Enfield, Grafton, Hanover/Etna, Lebanon/West Lebanon, Lyme, Orange and Orford (**Other County Served**: Sullivan County)

#### **Plymouth Area Community Closet**

Address: 5 South Main Street, Plymouth, NH 03264

Phone: (603) 536-1101

This non profit, volunteer agency has: a food pantry, thrift store, and limited financial assistance. It serves the 15 communities surrounding and including Plymouth, NH.

**Area served:** Alexandria, Ashland, Bridgewater, Campton, Dorchester, Ellsworth, Groton, Hebron, Holderness, Plymouth, Rumney, Thorton, Warren, Waterville, Wentworth

#### **Grafton County**

#### Salvation Army Northern New England Divisional Headquarters

Address: 297 Cumberland Avenue, P.O. Box 3575, Portland, ME 04104 Phone: (207) 774-4172

Website: http://nne.salvationarmy.org/portland-me

Housing and Homeless Services: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### **Tri-County Community Action Program**

Address: Central Administration, 30 Exchange Street, Berlin, NH 03570 Phone: (603) 752-7001 or Toll-Free: (800) 552-4617 Website: www.tccap.org and Email: admin@tccap.org

The Homeless Housing and Access Revolving Loan Fund (HHARLF): This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

Electric Assistance Program (EAP) can help income eligible customers pay their electric bills.

Fuel Assistance Program provides benefits to qualified New Hampshire households to assist with heating costs.

Weatherization Program (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### **Union Congregational Church**

Address: 16 Church Lane, PO Box 67, Hebron, NH 03241

Phone: (603) 744-5883

Website: www.hebronchurchnh.org and Email: staff@hebronchurchnh.org

Warm Neighbors may be able to assist with utility bills, rent, vehicle repairs for local families and individuals to the extent funding is available. Eligibility: Resident of towns served, membership to church not required.

Area served: Bridgewater, Groton and Hebron

#### **Hillsborough County**

#### Corpus Christi Food Pantry and Assistance Program

Address: 43 Franklin Street, Nashua, NH 03064 Phone: (603) 598-1641

Website: www.corpuschristifoodpantry.org and Email: ccassist@myfairpoint.net

Corpus Christi will assist with financial aid for those whose utilities are about to be shut off and assistance paying for rent on a case by case basis.

Area served: Nashua

#### **Hillsborough County**

**Easter Seals NH – Seniors Count** 

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 621-3422 Mary Gale Fund Website: www.easterseals.com/nh/our-programs/senior-services/SeniorsCount.html Email: info@seniorscountnh.org The Mary Gale Fund helps low income women, age 65 or older, living in the Greater Manchester area pay for items not covered by any other sources. Hillsborough County: Area Served: Bedford, Litchfield and Manchester (Other counties served: Merrimack and Rockingham)

#### Nashua Soup Kitchen & Shelter

Address: 2 Quincy Street, Nashua, NH 03061

Phone: (603) 889-7770

Website: www.nsks.org and Email: eileen@nsks.org

We have a limited amount of funds available for rent assistance to prevent homelessness and to help prevent utilities or heat from being turned off. Funds given are considered a loan, which can be paid over time with money or volunteer hours.

Area Served: Nashua

#### Pelham Good Neighbor Fund

Address: PO Box 953, Pelham, NH 03076 Phone: (603) 508-2898 Website: <u>www.pelhamgoodneighborfund.org</u> and Email: <u>info@pelhamgoodneighborfund.org</u> The mission of the Pelham Good Neighbor Fund is to provide Pelham residents who are in financial need with emergency assistance for rent, heat, electricity and other critical expenses. Area Served: Pelham

## Salvation Army NH – Hillsborough County Locations

Manchester Corps Community Center	Nashua Corps Community Center
Address: 121 Cedar Street,	Address: 1 Montgomery Avenue,
Manchester, NH 03101	Nashua, NH 03060
Phone: (603) 627-7013	Phone: (603) 889-5151
Website: www.manchester.salvationarmynh.org	Website: www.Nashua.SalvationArmyNH.org

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

## Share Outreach, INC.

Address: 1 Columbus Avenue, Milford, NH 03055 Phone: (603) 673-9898 Website: <u>www.sharenh.org</u> and Email: <u>info@sharenh.org</u> Emergency Financial Assistance for a basic necessity such as rent, security deposits, park rent, Heat, oil, propane and Water Area served: Amherst, Brookline, Milford and Mont Vernon

#### **Hillsborough County**

#### Southern New Hampshire Services, Inc.

Address: 40 Pine Street, Manchester NH 03103 or **Mail:** PO Box 5040, Manchester NH 03108 Phone: (603) 668-8010 or Toll-Free: (800) 322-1073 Website: www.snhs.org

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

**Electric Assistance Program** (EAP) can help income eligible customers pay their electric bills. **Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### **The Front Door Agency**

Address: 7 Concord Street, Nashua, NH 03064

Phone: (603) 886-2866

Website: www.frontdooragency.org and Email: gliranzo@frontdooragency.org

**Prevention & Intervention of Homelessness Security Deposit Loan Program:** Provides low-income individuals and families at-risk of becoming homeless with the basic necessities of life, such as: shelter, food, heat, utilities, clothing, transportation, childcare, medical and dental care. We accomplish this mission by providing a "holistic" approach and "pastoral care" through the programs offered. Area Served: Greater Nashua United Way Catchment Area in Southern Hillsborough County

#### The Way Home

Address: 434 Lake Avenue, Manchester, NH 03103

Phone: (603) 627-3491

Website: www.thewayhomenh.org and Email: help@thewayhome.mv.com

The Homeless Housing and Access Revolving Loan Fund provides guarantees of rental security deposits and/or first month's rent to eligible persons and apartment inspections, tenant education, landlord/tenant negotiations for more affordable rent or needed repairs, mediation/homeless prevention grants to prevent eviction or utility shut-off

Area Served: Hillsborough County

#### Womenade - Greater Bedford Womenade

Address: PO Box 10522, Bedford, NH 03110

Website: www.greaterbedfordwomenade.org and Email: gbwomenade@gmail.com

Womenade assists men, women, and children by providing financial assistance for basic living expenses such as food, rent, utilities, car repairs, and gas. In some circumstances, Womenade can provide financial assistance in times of specific crisis. In order to receive aid from Womenade, the individual or family must be referred via an e-mail to Womenade by an approved validator such as a local school, doctor, church, or other area non-profit.

Hillsborough County: Area Served: Bedford, Goffstown, and West Manchester

#### **Merrimack County**

#### **Community Action Program Belknap-Merrimack Counties**

Address: PO Box 1016, 2 Industrial Park Drive, Concord, NH 03302 Phone: (603) 225-3295

Website: <u>www.bm-cap.org</u>

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

Electric Assistance Program (EAP) can help income eligible customers pay their electric bills.

**Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### **Easter Seals NH – Seniors Count**

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 621-3422 Mary Gale Fund Website: www.easterseals.com/nh/our-programs/senior-services/SeniorsCount.html Emeil: info@seniorscountrh.org

Email: info@seniorscountnh.org

The Mary Gale Fund helps low income women, age 65 or older, living in the Greater Manchester area pay for items not covered by any other sources.

Merrimack County - Area Served: Hooksett (Other counties Hillsborough and Rockingham)

#### Salvation Army NH - Concord Corps Community Center

Address: 58 Clinton St., Concord, NH 03301 Phone: (603) 225-5586

Website: www.Concord.SalvationArmyNH.org

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### Womenade (See Below for regional locations)

Womenade assists men, women, and children by providing financial assistance for basic living expenses such as food, rent, utilities, car repairs, and gas. In some circumstances, Womenade can provide financial assistance in times of specific crisis. In order to receive aid from Womenade, the individual or family must be referred via an e-mail to Womenade by an approved validator such as a local school, doctor, church, or other area non-profit.

#### Womenade – Catamount Womenaid

Address: PO Box 81, Deerfield, NH 03037 Website: <u>www.catamountwomenaid.org</u> Email: <u>catamountwomenaid@gmail.com</u> **Merrimack County:** Area served: Epsom and Pittsfield (Other counties served: Rockingham, Strafford)

#### Womenade of Concord

Address: PO Box 685, Concord, NH 03302 Website: <u>www.womenadeconcord.org</u> <u>womenadeconcord@gmail.com</u> **Merrimack County:** Area Served: Bow, Boscawen, Chichester, Concord, Contoocook, Hooksett, Hopkinton, Loudon, Pembroke and Penacook

#### **Rockingham County**

#### **Easter Seals NH – Seniors Count**

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 621-3422 Mary Gale Fund Website: <u>www.easterseals.com/nh/our-programs/senior-services/SeniorsCount.html</u> Email: <u>info@seniorscountnh.org</u>

The Mary Gale Fund helps low income women, age 65 or older, living in the Greater Manchester area pay for items not covered by any other sources.

**Rockingham County:** Area Served: Auburn, Candia and Londonderry (Other counties Hillsborough and Merrimack)

#### **Exeter Presbyterian Church in Exeter**

Address: 73 Winter Street, Exeter, NH 03833 Phone: (603) 772-7475 Website: <u>http://exeterpca.org/mission-ministries/opportunities-for-service-to-our-community/</u> Email: <u>pastor@exeterpca.org</u>

Short term financial assistance for individuals and families in need in Exeter Area. Examples of financial assistance provided: rent, security deposit, gas card, diapers, food card, burial expenses.

#### **Rockingham Community Action**

Address: 4 Cutts St., Portsmouth, NH 03801 Phone: (603) 431-2911 or Toll-Free: (800) 556-9300 Website: www.rcaction.org and Email: info@rcaction.org

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

Electric Assistance Program (EAP) can help income eligible customers pay their electric bills.

**Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### Saint Anne Parish

Address: 26 Emerson Avenue, PO Box 339, Hampstead, NH 03841

Phone: (603) 329-5886

Website: www.saintannechurchnh.org and Email: psmith@saintannechurchnh.org

Undesignated Temporary Financial Assistance: For any member of St. Anne Parish and any resident of the four towns served by the Parish, regardless of religious affiliation, provide, as appropriate: limited financial assistance for short term or emergency needs, referral services to other religious, private or public agencies, advocacy with businesses or social service agencies, friendship and personal support for those in need

Area served: Atkinson, Danville Hampstead and Sandown

#### **Rockingham County**

#### Salvation Army NH – Rockingham County Locations

Derry Corps Community CenterHampton Corps Community CenterAddress: 18 Folsom Road,Address: 28 Depot Square,Derry, NH 03038Hampton. NH 03842Phone: (603) 434-7790Phone: 603-929-1729Website: www.derry.salvationarmynh.orgWebsite: www.Hampton.SalvationArmyNH.org

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### **St Vincent De Paul - Exeter**

Address: 53 Lincoln Street, Community Assistance Center, Exeter, NH 03833 Phone: (603) 772-9922

Website: www.svdpexeter.com and Email: svdp@svdpexeter.com

The SVdP has various programs and services with various eligibility requirements. The services offered are: community assistance center, food pantry, and financial aid.

Area served: Brentwood, East Kingston, Exeter, Kensington, Newfields and Stratham

#### **Share Fund - Portsmouth**

Address: 98 Summer Street, Immaculate Conception Rectory, Portsmouth, NH 03801 Phone: (603) 436-4947

Website: <u>www.corpuschristinh.org/home/parish-life-2/ministries-2/outreach-ministries/share-program/</u> Email: <u>portsmouthshare@gmail.com</u>

Service description:-Provides emergency financial assistance for basic living needs to residents who have exhausted all other avenues of support and don't qualify for traditional programs.

SHARE provides assistance toward back rent and utilities, vouchers for food and gas or basic car repairs where no public transportation is available. Funding is limited and subject to availability. **Area served:** Greenland, New Castle, Newington and Portsmouth

#### Womenade (See Below for regional locations)

Womenade assists men, women, and children by providing financial assistance for basic living expenses such as food, rent, utilities, car repairs, and gas. In some circumstances, Womenade can provide financial assistance in times of specific crisis. In order to receive aid from Womenade, the individual or family must be referred via an e-mail to Womenade by an approved validator such as a local school, doctor, church, or other area non-profit.

#### Womenade - Catamount Womenaid

Address: PO Box 81, Deerfield, NH 03037 Website: <u>www.catamountwomenaid.org</u> Email: <u>catamountwomenaid@gmail.com</u> **Rockingham County:** Area Served: Deerfield (Other counties served: Merrimack and Strafford)

#### **Womenaid of Greater Portsmouth**

Address: PO Box 4154, Portsmouth, NH 03802 Website: <u>www.womenaidportsmouth.org</u> Email: <u>requests@womenaidportsmouth.org</u>

**Rockingham County: Area served:** Greenland, Newington, New Castle, Portsmouth and Rye

#### **Strafford County**

#### Womenade (See Below for regional locations) - continued

Womenade assists men, women, and children by providing financial assistance for basic living expenses such as food, rent, utilities, car repairs, and gas. In some circumstances, Womenade can provide financial assistance in times of specific crisis. In order to receive aid from Womenade, the individual or family must be referred via an e-mail to Womenade by an approved validator such as a local school, doctor, church, or other area non-profit.

#### Womenade of Greater Squamscott

Address: PO Box 653, Stratham, NH 03885 Website: <u>www.womenadeofnh.org</u> Email: <u>womenadeofgr.squamscott@comcast.net</u> **Rockingham County:** Area served: Brentwood, East Kingston, Exeter, Kensington, Newfields, Stratham, and surrounding areas

#### Womenade of the Hamptons

Address: PO Box 122, Hampton Falls, NH 03844 Website: <u>www.womenadeofthehamptons.org</u> Email: <u>womenadeofthehamptons@yahoo.com</u> **Rockingham County:** Area served: Hampton, North Hampton, Hampton Falls, Seabrook.

#### Womenade - Oyster River Womenade

Address: PO Box 554, Durham, NH 03824 Website: <u>www.orwomenade.org</u> Email: <u>orwomenade@comcast.net</u> **Rockingham County**: Area Served: Newmarket (other county served: Strafford)

#### **Community Action Partnership of Strafford County**

Address: 642 Central Ave, PO Box 160, Dover, NH 03821 Phone: (603) 435-2500 Website: <u>www.straffcap.org</u>

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families. **Electric Assistance Program** (EAP) can help income eligible customers pay their electric bills. **Fuel Assistance Program** provides benefits to qualified New Hampshire beyeholds to assist with

**Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

#### Salvation Army NH - Rochester Corps Community Center

Address: 10 Olde Farm Lane, Rochester, NH 03867 Phone: (603) 332-2623

Website: www.Rochester.SalvationArmyNH.org

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### **Strafford County**

#### Share Fund – Dover

Address: PO Box 385, Dover, NH 03820Phone: (603) 617-6942Website: www.dovershare.org and Email: doversharefund@gmail.comFunding for those in emergency one time situations for rent, mortgage, medication, car repairs (if neededfor work), utilities etc decided on a case-by-case basis. Must have denial from City Welfare andexhausted all other forms of assistance including stateArea Served: Dover

Share Fund - Rochester

Address: 150 Wakefield Street, Suite 14, Rochester, NH 03839 Phone: (603) 335-0011 Website: www.sharefund.org and Email: info@sharefund.org

SHARE Fund is a nonprofit charitable outreach agency which provides various types of material and financial support to families and individuals in need during emergencies or times of severe hardship. Our primary goal is to provide the needed resources of food, shelter, and clothing. **Strafford County:** Area Served: East Rochester, Farmington, Gonic and Rochester

#### **Share Fund - Somersworth**

Address: Somersworth, NH 03878

Phone: (603) 609-5710

Email: <u>ssharefund@gmail.com</u>

Funding for those in emergency one time situations for rent, mortgage, medication, car repairs (if needed for work), utilities etc decided on a case-by-case basis.

Area served: Somersworth and Rollinsford, NH

#### Womenade - Catamount Womenaid

Address: PO Box 81, Deerfield, NH 03037

Website: www.catamountwomenaid.org and Email: catamountwomenaid@gmail.com

Womenade assists men, women, and children by providing financial assistance for basic living expenses such as food, rent, utilities, car repairs, and gas. In some circumstances, Womenade can provide financial assistance in times of specific crisis. In order to receive aid from Womenade, the individual or family must be referred via an e-mail to Womenade by an approved validator such as a local school, doctor, church, or other area non-profit.

Strafford County: Area Served: Strafford (Other counties served: Merrimack and Strafford)

#### **Sullivan County**

#### **Listen Community Services**

Address: 60 Hanover Street, Lebanon, NH 03766

Phone: (603) 448-4553

Website: <u>www.listencommunityservices.org</u> and Email: <u>info@listencs.org</u>

**Housing Helpers Program:** provides small 0% interest loans to assist with rent, mortgage or deposit money to maintain or find housing in order to prevent homelessness. Need is determined through the intake process. Eligible clients are given easily managed repayment schedules.

**Grafton County:** Area Served: Canaan, Dorchester, Enfield, Grafton, Hanover/Etna, Lebanon/West Lebanon, Lyme, Orange and Orford

Sullivan County: Area Served: Grantham and Plainfield/Meriden

#### Salvation Army Northern New England Divisional Headquarters

Address: 297 Cumberland Avenue, P.O. Box 3575, Portland, ME 04104 Phone: (207) 774-4172

Website: http://nne.salvationarmy.org/portland-me

**Housing and Homeless Services**: Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging for varying amounts of time to those in need. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance.

#### Southwestern Community Services

Address: 96-102 Main Street, PO Box 1338, Claremont, NH 03743 Phone: (603) 542-9528 or Toll-Free: (800) 529-0005 TTY-NH Relay: (800) 735-2964 Website: <u>www.scshelps.org</u>

**The Homeless Housing and Access Revolving Loan Fund (HHARLF):** This program provides loans for the first month of rent and/or security deposit for homeless individuals and families.

**Electric Assistance Program** (EAP) can help income eligible customers pay their electric bills. **Fuel Assistance Program** provides benefits to qualified New Hampshire households to assist with heating costs.

**Weatherization Program** (WAP) is to serve those low-income households that are most vulnerable to high-energy costs and who do not have the means of making cost-effective energy conservation improvements to their homes.

## TEMPORARY FINANCIAL ASSISTANCE FOR VETERANS AND MILITARY

#### **Army Emergency Relief**

Address: 200 Stovall Street, Virginia, VA 22332 Phone: (703) 428-0000 or Toll Free: (866) 878-6378

Website: http://www.aerhq.org/dnn563/FinancialAssistance.aspx and Email: aer@aerhq.org

AER is the Army's own emergency financial assistance organization - dedicated to "Helping the Army Take Care of Its Own." AER is a private nonprofit organization incorporated in 1942 by the Secretary of War and the Chief of Staff of the Army to help Soldiers and their Families.

#### Easter Seals New Hampshire, Inc – Veterans Count

Address: 555 Auburn Street, Manchester, NH 03103 Phone: (603) 315-4354

Website: <u>www.eastersealsnh.org</u>

Emergency financial assistance for any Service Member engaged in the NH Deployment Cycle Support Program and/or his or her family in conjunction with a comprehensive plan for self-sufficiency. These individuals are in pre, current, or post-deployment status in a current military conflict or other crisis.

#### **Friends of Veterans**

Address: 222 Holiday Drive, Suite 20, White River Junction, VT 05001 Phone: (802) 296-8368

Website: <u>www.friendsofveteransvtnh.org</u> and Email: <u>fov\_vt\_nh@yahoo.com</u>

Any person requesting FOV assistance must be able to prove that he/she was honorably discharged from a United States military branch of service.

#### **National Guard Armory**

Address: State Military Reservation 4 Pembroke Road, Concord, NH 03301-5652 Phone: (603) 228-1135 or Toll Free: (800) 464-8273 Website: https://www.nh.ngb.army.mil/

NH Deployment Cycle Support Program; addresses many areas: ability to deploy, retention, homelessness, unemployment, mental health, overall family fitness, and integration of community services with existing veteran services. Pre, during and post deployment for NH Guard and Reserve – Army, Marines, Navy, AF, and Coast Guard.

#### Navy-Marine Corps Relief Society

Address: Portsmouth Naval Shipyard, Burrows Avenue, Building 241, Portsmouth, NH 03804 Phone: (207) 438-1832

Website: www.nmcrs.org

Email: john.alexander@nmcrs.org or Email: Groton@nmcrs.org

We provide funds to help with a wide range of financial needs. Common situations include:

Food, rent/mortgage, utilities, essential home repairs; stablishing a new residence, including security and utility deposits; Car expenses, such as repairs and insurance deductibles; Medical expenses; Military pay shortage / delayed entitlements; Funeral expenses

## HOUSEHOLD ITEMS, CLOTHING & FURNITURE DONATION PROGRAMS

#### **Big Brothers & Big Sisters of Western NH**

Address: 168 Castle Street, Keene, NH 03431 Phone: (603) 352-9536 ext. 101 Website: <u>www.bbbsnh.org</u> and Email: <u>info@bbbsnh.org</u> Donation Pickups, Furniture/Home Furnishings Donation Programs. Big Brothers Big Sisters will pick up furniture and household items for sale at auction. All monies raised will be kept locally.

#### Campton Area Resource Center (CARC)

Address: 12 Six Flags Road, PO Box 1522, Campton, NH 03223 Phone: (603) 236-6232 Website: www.carcnh.com and Email: carcnh@gmail.com

Thrift Shop with its clothing, books, and housewares, we have an adjacent Furniture Annex. It is filled with a wide variety of reasonably priced furniture, with more arriving weekly. Everything from lovely sofas and chairs, to desks, tables, and bureaus are finding their way to our Annex

#### Families in Transition; Outfitters Thrift Store

Address: 394 Second Street, Manchester, NH 03103 Phone: (603) 641-6691 Website: <u>www.outfittersnh.org</u> and Email: <u>outfittersnh@fitnh.org</u> Outfitters Thrift Store: selection of everything from gently used furniture, housewares, and clothing for the whole family to books, movies, small electronics, and seasonal decorations.

#### **Goodwill Retail Stores (Northern New England)**

Website: <u>www.goodwillnne.org</u>

"Our stores offer a full range of apparel, accessories, footwear, children's merchandise, and home decor. You never know what you'll find at one of our stores, as the merchandise changes daily."

#### **Amherst Goodwill Store**

Address: 131 Route 101A, Amherst, NH 03031 Phone 603-554-8288

#### **Belmont Goodwill Store**

Address: 95 Daniel Webster Highway, Belmont, NH, 03220

#### **Concord Goodwill Store**

Address: 204 Loudon Road, Concord NH 03301 Phone: (603) 226-4448

#### **Derry Goodwill Store**

Address: 19C Manchester Road, Route 28, Derry, NH 03038 Phone: (603) 437-3469

#### **Hooksett Goodwill Store**

Address: 1292 Hooksett Road, Hooksett NH 03106 Phone: (603) 623-6141

#### **Hudson Goodwill Store**

Address: 9 Wason Road, Hudson, NH 03051 Phone 603-718-6111

#### **Manchester Goodwill Store**

Address: 165 John E. Devine Drive, Manchester, NH 03103 Phone: (603) 518-5246

#### **Portsmouth Goodwill Store**

Address: 720 Lafayette Road, Portsmouth, NH 03801 Phone: (603) 430-2040

#### Household Items, Clothing & Furniture Donation Programs continued...

#### **Goodwill Retail Stores (Northern New England)**

#### Website: <u>www.goodwillnne.org</u>

"Our stores offer a full range of apparel, accessories, footwear, children's merchandise, and home decor. You never know what you'll find at one of our stores, as the merchandise changes daily."

#### Seabrook Goodwill Store

Address: 21 Chevy Chase Road, Seabrook, NH 03874 Phone 603-474-0980

#### Somersworth Goodwill Store

Address: 450 High Street, Somersworth, NH 03878 Phone 603-343-5560

#### Habitat for Humanity: ReStore

Website: www.habitat.org/restores

Habitat for Humanity ReStores are nonprofit home improvement stores and donation centers that sell new and gently used furniture, appliances, home accessories, building materials and more to the public at a fraction of the retail price.

#### Manchester: Greater Manchester Habitat for Humanity

Address: 33 Canal Street, Manchester, NH 03104 Phone: (603) 792-0460 Website: <u>www.habitatmanchester.org</u> Email: restore@habitatmanchester.org

#### Nashua: Greater Nashua Habitat for Humanity

Address: 352 Amherst Street, Nashua, NH 03060 Phone: (603) 943-8980 Website: <u>www.restorenashua.org</u>

## Newington: Southeast NH Habitat for Humanity

Address: 29 Fox Run Road, Newington, NH 03805 Phone: (603) 750-3200 Website: <u>www.senhhabitat.org/restore</u> Email: <u>info@senhhabitat.org</u>

**Plymouth: Pemi-Valley Habitat for Humanity** Address: 583 Tenney Mountain Highway, PO Box 238, Plymouth, NH 03264 Phone: (603) 536-1333 Website: www.pemivalleyhabitat.org/restore.htm Email: info@pemivalleyhabitat.org

#### Makeover Ministry (Orchard Christian Fellowship)

Address: 132 Pillsbury Road, Londonderry NH 03053 Phone: (603) 553-3430 Website: www.orchardnh.org/makeover-ministry

website: <u>www.orcnardnn.org/makeover-ministry</u>

Makeover Ministry is an outreach program of Orchard Christian Fellowship that helps people in need or in crisis. Clothing, furniture, household items, small appliances, computers, school supplies, etc.

#### **New Generations Inc**

Address: 9 Tide Mill Road, PO Box 676, Greenland, NH 03840 Phone: (603) 436-4989 Website: <u>www.newgennh.org</u> and Email: <u>office@newgennh.org</u> Our services include providing shelter and food, parenting education, case management, life-skills coaching, transportation, and aftercare services

#### Household Items, Clothing & Furniture Donation Programs continued...

#### **NH Catholic Charities**

Address: 215 Myrtle Street, Manchester NH 03104 Phone: (603) 669-3030 or Toll-Free: (800) 562-5249 Website: <u>www.catholiccharitiesnh.org</u> and Email: <u>info@nh-cc.org</u> Parish & Community Services: Strengthening communities and bringing people together to move lives forward. Services include case management, education, support groups and emergency assistance.

#### **Operation Blessing**

Address: 600 A Lafayette Road, Portsmouth, NH 03801 Phone: (603) 430-8561 Website: <u>www.theobnh.org</u> and Email: <u>donate@theobnh.org</u> Primary needs, such as food, clothing, furniture and household goods, are available free of charge at the Center, where caring volunteers are available to assist them with their needs.

#### Salvation Army

Website: USA Eastern Territory: <u>www.use.salvationarmy.org</u> Clothing, Furniture and Household Items Donations

#### **Berlin Corps Community Center**

Address: 15 Cole Street, Berlin, NH 03570 Phone: (603) 752-1644 Website: <u>www.Berlin.SalvationArmyNH.org</u>

#### **Concord Corps Community Center**

Address: 58 Clinton St., Concord, NH 03301 Phone: (603) 225-5586 Website: www.Concord.SalvationArmyNH.org

#### **Derry Corps Community Center**

Address: 18 Folsom Road, Derry, NH 03038 Phone: (603) 434-7790 Website: www.derry.salvationarmynh.org

#### Hampton Corps Community Center

Address: 28 Depot Square, Hampton. NH 03842 Phone: 603-929-1729 Website: www.Hampton.SalvationArmyNH.org

#### **Portsmouth Corps Community Center**

Address: 15 Middle Street, Portsmouth, NH 03801 Phone: (603) 436-2606 Website: www.Portsmouth.SalvationArmyNH.org

#### **Keene Corps Community Center**

Address: 15 Roxbury Plaza, Keene, NH 03431 Phone: (603) 352-0607 Website: <u>www.Keene.SalvationArmyNH.org</u>

#### Laconia Corps Community Center

Address: 177 Union Ave, Laconia, NH 03246 Phone: (603) 524-1834 Website: www.Laconia.SalvationArmyNH.org

#### **Manchester Corps Community Center**

Address: 121 Cedar St, Manchester, NH 03101 Phone: (603) 627-7013 Website: <u>www.manchester.salvationarmynh.org</u>

#### Nashua Corps Community Center

Address: 1 Montgomery Avenue, Nashua, NH 03060 Phone: (603) 889-5151 Website: www.Nashua.SalvationArmyNH.org

#### **Rochester Corps Community Center**

Address: 10 Olde Farm Lane, Rochester, NH 03867 Phone: (603) 332-2623 Website: <u>www.Rochester.SalvationArmyNH.org</u>

#### Household Items, Clothing & Furniture Donation Programs continued...

#### St. Paul's Episcopal Church

Address: 21 Centre Street, Concord, NH 03301 Phone: (603) 224-2523 Website: <u>www.stpaulsconcord.org</u> and Email: <u>office@stpaulsconcord.org</u> Offers a variety of clothing and small household items for sale at affordable prices, and donations of clean, gently used and new clothing are always welcome.

#### **Teen Challenge Thrift Store Nashua**

Address: 36 Tolles Street, Nashua, NH 03064 Phone: (603) 318-7499 Website: <u>http://tcnewengland.org/teen-challenge-thrift-store-brockton/</u> Email: <u>cwilson@tcnewhampshire.org</u> (Chad Wilson) Thrift store with furniture and clothing bargains. Donations of clothing and furniture accepted. Thrift store purchases support Teen Challenge, Eurpiture/Home Eurpichings Donation Programs, General

store purchases support Teen Challenge. Furniture/Home Furnishings Donation Programs, General Clothing Donation Programs

#### Wonderland Thrift Shop

Address: 28 Portsmouth Avenue, Stratham, NH 03885

Phone: (603) 686 5313

Website: www.wonderlandthrift.org and Email: info@wonderlandthrift.org

Wonderland Thrift donates profits to local non profit agencies, and local people, local families, via financial assistance, bill payments, fuel/heat/grocery cards as well as having an innovative free clothing program.

## MEALS ON WHEELS BY COUNTY

Home Delivered Meals; Programs that prepare and deliver regular meals to older adults and people with disabilities who are unable to shop and/or prepare the food for themselves or travel to a site where a meal is being served. Daily contact and safety check by the drivers. Information on other social service programs.

#### Belknap County: Community Action Program Belknap-Merrimack Counties, Inc.

Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302 Phone: (603) 225-3295 Website: www.bm-cap.org

#### **Carroll County: Gibson Center for Senior Services Inc.**

Address: 14 Grove Street, North Conway, NH 03860 Mailing Address: PO Box 655, North Conway NH 03860 Phone: (603) 356-3231 Website: www.gibsoncenter.org

#### Cheshire County: Home Healthcare, Hospice & Community Services

Address: 312 Marlboro Street, Keene NH 03431 Mailing Address: PO Box 564, Keene, NH 03431 Phone: (603) 352-2253 Website: www.hcsservices.org and Email: info@hcsservices.org

#### Coos County: Tri-County Community Action Program, Inc

Address: North County Elder Programs, 610 Sullivan Street, Berlin, NH 03570 Phone: (603) 752-3010 Website: www.tccap.org/services/seniors/r-s-v-p-volunteer-resource-center

#### Grafton County: Grafton County Senior Citizens Council, Inc (Center for Elder Services)

Address: 10 Campbell Street, PO Box 433, Lebanon, NH 03766 Phone: (603) 448-4897 Website: www.gcscc.org

#### Hillsborough County: St. Joseph Community Services Inc.

Address: 395 Daniel Webster Highway, PO Box 910, Merrimack, NH 03054 Phone: (603) 424-9967 Website: <u>www.mealsonwheelsnh.org</u>

#### Merrimack County: Community Action Program Belknap-Merrimack Counties, Inc.

Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302 Phone: (603) 225-3295 Website: www.bm-cap.org

#### Meals on Wheels by County continued...

#### **Rockingham County: Rockingham Nutrition and Meals on Wheels**

Address: 106 North Road, Brentwood NH 03833 Phone: (603) 679-2201 Website: <u>www.rockinghammealsonwheels.org</u> and Email: <u>admin@rnmow.org</u>

#### **Strafford County: Strafford Nutrition Meals on Wheels**

Address: 25 Bartlett Avenue, Suite A, Somersworth, NH 03878 Phone: (603) 692-4211 Website: www.straffordmealsonwheels.org

#### Sullivan County: Sullivan County Nutrition Program

Address: 67 Maple Avenue, Earle Bourdon Center, Claremont, NH 03743 Phone: (603) 543-3072

## COMPANIONSHIP VOLUNTEER PROGRAMS BY COUNTY

**Retired Senior Volunteer Program (RSVP);** connects volunteers age 55 and over with service opportunities in their communities that match their skills and availability. From building houses to immunizing children, from enhancing the capacity of non-profit organizations to improving and protecting the environment, RSVP volunteers put their unique talents to work to make a difference.

**Senior Companion Program;** brings together volunteers age 55 and over with adults in their community who have difficulty with the simple tasks of day-to-day living. Companions help out on a personal level by assisting with shopping and light chores, interacting with doctors, or just making a friendly visit.

#### **Belknap County**

<u>Community Action Program Belknap-Merrimack Counties, Inc: Senior Companion Program</u> Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302 Phone: (603) 225-3295 Website: <u>www.bm-cap.org</u>

The Friends Program: Retired Senior Volunteer Program Address: 202 North State Street, Concord, NH 03301 Phone: (603) 228-1193 or Toll-Free: (800) 536-1193 (NH only) Website: www.friendsprogram.org

#### **Carroll County**

## <u>Tri-County Community Action Program, Inc: Retired Senior Volunteer Program and Senior</u> <u>Companion Program</u>

Address: North County Elder Programs, 610 Sullivan Street, Berlin, NH 03570 Phone: (603) 752-3010 Website: www.tccap.org/services/seniors/north-country-elder-programs

#### **Companionship Volunteer Programs by County continued...**

#### **Cheshire County**

#### Monadnock RSVP Volunteer Center: Retired Senior Volunteer Program and Senior Companion Program

Address: Keene Office, 64 Main St., Suite 212, Keene, NH 03431 Phone: (603) 357-6893 Address: Peterborough Office, 9 Vose Farm Road, Suite 120, Peterborough, NH 03458 Phone: (603) 924-7350 Website: www.monadnockvolunteercenter.org and Email: rsvp@mfs.org

#### **Coos County**

#### <u>Tri-County Community Action Program, Inc: Retired Senior Volunteer Program and Senior</u> Companion Program

Address: North County Elder Programs, 610 Sullivan Street, Berlin, NH 03570 Phone: (603) 752-3010 Website: www.tccap.org/services/seniors/north-country-elder-programs

#### **Grafton County**

#### <u>Grafton County Senior Citizens Council, Inc: Retired Senior Volunteer Program and Senior</u> <u>Companion Program</u> Address: 10 Campbell Street, PO Box 433, Lebanon, NH 03766 Phone: (603) 448-4897 Website: www.gcscc.org

#### **Hillsborough County**

Southern NH Services: Retired Senior Volunteer Program and Senior Companion Program Address: 40 Pine Street, Manchester NH 03103 or Mail: PO Box 5040, Manchester NH 03108 Phone: (603) 668-8010 or Toll-Free: (800) 536-1193 Website: www.snhs.org

#### **Merrimack County**

#### Community Action Program Belknap-Merrimack Counties, Inc: Senior Companion Program Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302 Phone: (603) 225-3295 Website: www.bm-cap.org

The Friends Program: Retired Senior Volunteer Program Address: 202 North State Street, Concord, NH 03301 Phone: (603) 228-1193 or Toll-Free: (800) 536-1193 (NH only) Website: www.friendsprogram.org

#### Companionship Volunteer Programs by County continued...

#### **Rockingham County**

**The Friends Program: Retired Senior Volunteer Program** Address: 202 North State Street, Concord, NH 03301 Phone: (603) 228-1193 or Toll-Free: (800) 536-1193 (NH only) Website: www.friendsprogram.org

## **Rockingham Community Action: Senior Companion Program**

Address: 4 Cutts Street, Portsmouth, NH 03801 Phone: (603) 431-2911 or Toll-Free: (800) 556-9300 Website: <u>www.rcaction.org</u> and Email: <u>info@rcaction.org</u>

#### **Strafford County**

#### Community Action Program Belknap-Merrimack Counties, Inc: Senior Companion Program

Address: 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302 Phone: (603) 225-3295 or Toll-Free: (800) 856-5525 Website: <u>www.bm-cap.org</u>

#### The Friends Program: Retired Senior Volunteer Program

Address: 202 North State Street, Concord, NH 03301 Phone: (603) 228-1193 or Toll-Free: (800) 536-1193 (NH only) Website: www.friendsprogram.org

#### **Sullivan County**

#### Southwestern Community Services: Senior Companion Program

Address: 96 - 102 Main Street, Claremont, NH 03743 Phone: (603) 542-9528 or Toll-Free: (800) 529-0005 Website: www.scshelps.org

#### Monadnock RSVP Volunteer Center: Retired Senior Volunteer Program

Address: Keene Office, 64 Main St., Suite 212, Keene, NH 03431 Phone: (603) 357-6893 Website: www.monadnockvolunteercenter.org and Email: rsvp@mfs.org

## **TRANSPORTATION RESOURCES**

#### **211 New Hampshire**

Address: PO Box 211, Manchester, NH 03105
Phone: 211 (in NH only) or Toll-Free: (866) 444-4211 (out of state)
Website: www.211nh.org and Email: 211nh@211nh.org
2-1-1 is an easy to remember telephone number that connects callers, at no cost, to information about critical health and human services available in their community.
211NH Community Resource Directory: www.211nh.org/search.aspx (Search for resources)

#### **NH Department of Transportation**

Address: 7 Hazen Drive, PO Box 483. Concord, NH 03302 Phone: (603) 271-3734 Website: <u>www.nh.gov/dot</u> and Email: <u>coordinator@dot.state.nh.us</u> **Traveler and Commuter Information:** local providers; long distance bus service; train service; and other related websites

#### ServiceLink Resource Centers

Phone: (866) 634-9412 (Toll-Free) Website: <u>www.servicelink.nh.gov</u> **SLRC Community Resource Directory**: www.referweb.net/nhsl (Search for resources)

## PUBLIC TRANSPORTATION AND PARA-TRANSIT SERVICES

#### Advance Transit (Upper Valley) in Grafton County

Address; PO Box 1027, Wilder, VT 05088

Phone: (802) 295-1824

Website: www.advancetransit.com and Email: rideAT@advancetransit.com

Access AT: ADA complementary paratransit service is shared ride, curb-to-curb transportation service. Advance Transit's ACCESS AT offers this service to individuals with disabilities who are unable, because of their disability, to use fixed route buses. Area Served: Hanover and Lebanon

#### Blue Loon (Tri-County Community Action Program) in Carroll County

Phone: (603) 752-1542 or Toll-Free: (866) 752-6890

Website: www.tricountycaptransit.weebly.com/carroll-county-d2d.html

**Carroll County Door to Door**: Individual passengers can request a ride within a service area to go from one specific location to another specific location at a requested time.

**Area Served:** Albany, Bretton Woods, Chocrorua, Conway, Madison, Moultonborough, Ossipee, Sandwich, Tamworth, Tuftonboro and Wolfeboro

#### Public Transportation and Para-Transit Services continued...

#### Concord Area Transit (CAT) in Merrimack County

Address: 2 Industrial Park Drive, PO Box 1016, Concord NH 03302

Phone: (603) 225-1989

Website: <u>www.concordareatransit.org</u>

CAT is one of the programs and transportation systems operated by Community Action Program Belknap-Merrimack Counties, Inc. (CAPBMCI). CAT provides public transportation service in Concord. It operates fixed-route and demand-response service.

**ADA Complementary Paratransit:** For riders who have a disability that prevents them from making some or all of their trips on fixed-route buses, CAT offers a shared-ride, origin-to-destination service called ADA paratransit service.

**Concord Senior Transit (CST)** is an origin-to-destination transportation for seniors 60 years and older in the Greater Concord Area (Boscawen, Bow, Concord, Pembroke, Penacook & Salisbury). The vehicles are wheelchair accessible. Seniors riding the CST can easily access downtown Concord, go shopping, and get to medical appointments and recreational activities.

#### **Cooperative Alliance for Regional Transportation (CART) in Rockingham County**

Address: 33 Geremonty Drive, Salem NH 03079

Phone: (603) 458-6087 and Phone: (603) 434-3569 (Schedule a Ride)

Website: <u>www.cart-rides.org</u>

**Cart-Ride**: Modification of Transportation Services for Individuals with Disabilities (ADA) **Area Served**: Chester, Danville, Derry, Hampstead, Londonderry, Plaistow, Salem Sandown and Windham

## Cooperative Alliance for Seacoast Transportation (COAST) in Rockingham & Strafford Counties

Address: 42 Sumner Drive, Dover NH 03820

Phone: (603) 743-5777

Website: www.coastbus.org and Email info@coastbus.org

**COAST ADA Paratransit**: Reservation-based service within 3/4-mile of the fixed route system As required by the Americans with Disabilities Act (ADA), COAST provides curb-to-curb paratransit service for passengers whose disability prevents them from independently using the fixed route bus service for at least some of their trips.

Rockingham County Area Served: Exeter, Newington, Newmarket, Portsmouth, Stratham Strafford County Area Served: Dover, Durham, Farmington, Rochester, Somersworth

#### Home Healthcare Hospice and Community Services (City Express) in Cheshire County

Address: 312 Marlboro Street, PO Box 564, Keene NH 03431

Phone: (603) 352-2253 (Main Number)

Phone: (603) 352-8494 (The Friendly Bus and Para Express)

Website: www.hcsservices.org/services/transportation and Email: info@hcsservices.org

**The Friendly Bus:** provides assisted transportation services for senior citizens age 60 and over. **The Para Express:** is complimentary paratransit services for individuals with transit disabilities who live within 3/4 mile of the City Express route but who are certified as not able to use the regular City Express service.

#### Public Transportation and Para-Transit Services continued...

#### Manchester Transit Authority (MTA) in Hillsborough County

Address: 110 Elm Street, Manchester, NH 03101

Phone: (603) 623-8801

Website: www.mtabus.org and info@mtabus.org

**StepSaver** is a shared-ride transportation service offered by the Manchester Transit Authority. This program provides assistance to individuals with disabilities who are unable to use the regular fixed route bus service sometimes or all of the time.

Area Served: Bedford, Goffstown, Manchester and Connects to Concord and Nashua

#### Nashua Transit System in Hillsborough County

Address: 11 Riverside Street, Nashua, NH 03062 Phone: (603) 880-0100

Website: www.nashuanh.gov/680/Nashua-Transit-System

**Paratransit & Senior Services:** If you're 65 years old or older, or qualify as disabled under the Americans with Disabilities Act (ADA), you can make a reservation with Nashua Transit System's City Lift bus service to be picked up and dropped off anywhere within three quarters of a mile of one of our Citybus fixed-route bus stops.

Area Served: Amherst, Brookline, Hollis, Hudson, Merrimack, Milford, Mont Vernon, Nashua, and Wilton

#### <u>North Country Transit by Tri-County Community Action Program in Carroll, Coos and Grafton</u> <u>Counties</u>

Address: 31 Pleasant Street, Berlin NH 03570

Phone: (603) 752-1741 or Toll-Free: (888) 997-2020

Website: www.tccap.org and Transit Website: http://tricountycaptransit.weebly.com/

**Tri-County CAP Transit** is a public transportation organization in northern New Hampshire that operates in Coos, Carroll and Northern Grafton Counties. We provide elder, disabled, low income and general public transportation

#### Southwestern Community Services in Sullivan County

Address: 96-102 Main Street, PO Box 1338, Claremont, NH 03743 Phone: (603) 477-9423 (Transportation Services) Website: <u>www.scshelps.org/transportation.htm</u> Formerly through Community Alliance of Human Services in Newport **Area Served:** Charlestown, Claremont and Newport

#### Winnipesaukee Transit System in Belknap and Merrimack Counties

Address: 121 Belmont Road, Laconia NH 03246 Phone: (603) 528-2496 or Toll-Free: (800) 294-2496 Website: <u>www.bm-cap.org/wts.htm</u> Administered by: Community Action Program Belknap-Merrimack Counties, Inc. **Belknap County Area Served:** Belmont, Gilford, Laconia, Tilton **Merrimack County Area Served:** Franklin, Northfield