

Managed Care Organizations (MCO)	Qualified Health Plans (QHP)
<p>What is Manage Care Organizations?</p> <p>New Hampshire Medicaid moved from a Primary Care Case Management program to a Medicaid Care Management program (MCMs). The companies that provide the health plans are called Managed Care Organizations or MCOs.</p>	<p>What is Qualified Health Plans?</p> <p>Individual commercial insurance plans certified by Centers for Medicare & Medicaid Services for New Hampshire’s insurance Marketplace.</p>
<p>Who needs to pick an MCO</p> <p>All Medicaid recipients who are not exempt from NH Care Management</p> <p>Exempt individuals are Medicaid recipients who are:</p> <ul style="list-style-type: none"> • Spenddown • QMB or SLMB 120 (with no Medicaid) • Receiving VA benefits • In Premium Assistance Program <p>Note: Medically Frail individuals are not exempt from choosing an MCO. Medically frail will however, need to choose ABP or Standard Medicaid.</p>	<p>Who needs to pick a QHP</p> <p>Individuals that are eligible for New Hampshire Health Protection Plan (NHHPP).</p> <p>Exempt Individuals:</p> <ul style="list-style-type: none"> • Hipp Enrolled • Medically Frail <p>Voluntary Individuals:</p> <ul style="list-style-type: none"> • Pregnant • American Indian/Alaskan Native

Medically Frail

- Individuals can self-identify as medically frail (no proof needed)
- Identify at the time of contact with individual if ABP or Standard Medicaid

Health Benefit Differences	Medicaid Standard	Medicaid ABP
Access to long-term care services (e.g., nursing homes)	✓	✗
Help with everyday tasks, like bathing, getting dressed, and preparing meals	✓	✗
Services to help the enrollee stop using drugs or alcohol	✓	✓
Limits on the number of visits for some services, like care in a hospital outpatient clinic but there are no limits on emergency care, urgent care, or walk-in care	✓	✗

Enrollment Timeline	Enrollment Timeline
<ul style="list-style-type: none"> ➤ Individuals have 60 days from the date of their notice to select an MCO or will be auto assigned to an MCO. ➤ Once a selection is made or auto assigned – individual has 90 days to change to a different MCO. 	<ul style="list-style-type: none"> ➤ Individuals have 30 days from the date of their notice to choose a QHP or be auto assigned. ➤ Once selection is made – individual has 30 days from selection date to change to a different QHP.
Important Dates	Important Dates
<p>Annual Open Enrollment begins every November and an MCO must be chosen by the end of Dec to be effective Jan 1 of the new year. (The exact date in November and the end of December will vary year to year)</p>	<p>Annual Open Enrollment begins every November and a QHP must be chosen by the end of Dec to be effective Jan 1 of the new year. (The exact date in November and the end of December will vary year to year)</p>
Coverage Effective Dates	Coverage Effective Dates
<ul style="list-style-type: none"> • If selection or auto assignment is made 10 days prior to the end of the month -coverage begins the first of the following month. <i>Example: Individual selects a health plan on 3/12/16 - health plan coverage begins on 4/01/16.</i> • If a plan selection or auto assignment is made within 10 calendar days or less remaining in the current month – coverage begins the 1st of the second following month. <i>Example: Individual selects a health plan on 3/28/16 – health plan coverage begins on 5/01/16.</i> 	<ul style="list-style-type: none"> ➤ Plan selections or auto enrollment made by the 15th of the month - coverage begins on the 1st of the following month. <i>Example: Individual selects a health plan on 2/14/16 – health plan coverage begins on 3/01/16.</i> ➤ Plan selection or auto assignment made between the 16th and the last day of the month - coverage begins on the 1st of the second following month. <i>Example: Individual selects a health plan on 2/16/16 – health plan coverage begins on 4/01/16.</i>
Health Plan Website	Health Plan Website
<p>Well Sense http://www.wellsense.org 1-877-957-1300</p> <p>NH Healthy Families http://www.nhhealthyfamilies.com 1-866-769-3085</p>	<p>Ambetter https://ambetter.nhhealthyfamilies.com</p> <p>Anthem http://www.anthem.com</p> <p>Harvard Pilgrim HealthCare ElevateHealth Silver HMO https://www.harvardpilgrim.org</p> <p>Harvard Pilgrim HealthCare NH Network Silver HMO Premium https://www.harvardpilgrim.org</p> <p>Minuteman Health http://minutemanhealth.org/members/plans-new/all-nh-plans</p>