



ADDENDUM #2

RFA-2023-BEAS-05-CUSTO Customer Service and Support for Refer/Navigate

(Changes are in ***bold, underlined and italicized text*** below to enable vendors to quickly recognize changes in paragraphs and/or wording.)

On April 7, 2022, the New Hampshire Department of Health and Human Services published a Request for Applications to solicit applications for the provision of technical assistance support for the statewide Refer/Navigate database system to ensure that individuals have access to accurate and timely information about long-term care services and supports available in New Hampshire.

The Department is publishing this addendum to:

1. **Delete and replace Section 3, Application Process, Subsection 3.3, Procurement Timetable and Contact Information, Paragraph 3.3.1., Schedule of Events, with the following:**

3.3.1. Schedule of Events

Item	Action <i>(All times are according to Eastern Standard Time. The Department reserves the right to modify these dates at its sole discretion.)</i>	Date
1.	RFA Release Date	April 7, 2022
2.	RFA Applicant Questions Submission Deadline	April 14, 2022 11:59 PM
3.	Department Responses to Questions Published	April 21, 2022
<u>4.</u>	<u><i>Application Submission Deadline</i></u>	<u><i>May 2, 2022</i></u> <u><i>10:00 AM</i></u>