**Instructions**: Provide detailed responses in the text boxes to the questions below. If additional attachments are required as specified below, submit the attachments in the order they are requested below. There is no page limit for this Appendix C-4 – Mandatory Questions for General Phone Line Services, or any associated attachments.

|  |  |
| --- | --- |
| **Vendor Name** |  |

1. **How will you ensure that the system maintains its integrity during power outages?**

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|  |

1. **How will you staff the general phone line?**

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