

OFFICIAL RESPONSES TO VENDOR QUESTIONS #RFA-2024-GLENCLIFF-01-PHARM

No.	Question	Answer
1.	Section 1, Purpose and Overview, Subsection 1.2. Key Information, and Section 2 Statement of Work, Subsection 2.6. Finance Is the funding shown for this contract correct or subject to change?	Since the publication of this Solicitation, the maximum census has been reduced from 120 to 75, which will reduce the maximum annual price limitation from \$21,600 to \$13,500 per year. However, the amount of funding may be modified by the Department as needed. See Addendum #2 and Appendix D.
2.	Section 1, Purpose and Overview, Subsection 1.4. Background, Paragraph 1.4.2. Objective What percentage of clients have mental health diagnosis and what percentage of clients have an intellectual or developmental disability?	All Glencliff Home residents have mental health diagnoses. Of that population, 5% of those residents have an intellectual or developmental disability (IDD).
3.	Section 2, Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.3. Must a pharmacist to be on site at Glencliff Home?	Glencliff Home requires a monthly site visit for pharmacy consults and narcotic destruction. See Section 2, Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.11.
4.	Section 2, Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.3.	Yes. See Section 2 Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.3.

New Hampshire Department of Health and Human Services Pharmacy Services For Glencliff Home



No.	Question	Answer
	Do pharmacists need to be licensed in NH?	
5.	Section 2 Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.5.	See Appendix D.
	What are the typical medications ordered?	
6.	Section 2 Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.8. What items are required to be in the tamper	See Appendix D.
	proof boxes described in Paragraph 2.1.8?	
7.	Section 2 Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.16, Subparagraph 2.1.16.3.	MatrixCare Achieve. See Section 2 Statement of Work, Subsection 2.1., Scope of Services, Paragraph 2.1.17.
	What electronic Medication Administration Record system does Glencliff Home use?	
8.	Section 2 Statement of Work, Subsection 2.4., Education and In- Service Trainings, Paragraph 2.4.1., Subparagraph 2.4.1.3.	Yes.
	Do the required continuing education programs need to be certified?	

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No.	Question	Answer
9.	Section 2 Statement of Work, Subsection 2.6., Finance Who pays for the medications?	The selected Vendor is responsible for billing insurance directly. Glencliff Home will pay for over-the-counter (OTC) medications. See Section 2 Statement of Work, Subsection 2.6., Finance, Paragraphs 2.6.2. and 2.6.3.
10.	Section 2 Statement of Work, Subsection 2.6., Finance, Paragraph 2.6.3. Will the Department allow for pre-billing, with credits being issued for unused medication?	No.
11.	Section 2 Statement of Work, Subsection 2.7., Reporting, Paragraph 2.7.3. Are vendor meetings held in-person or remotely via the Internet?	In person, unless otherwise agreed to by Glencliff Home.