



OFFICIAL RESPONSES TO VENDOR QUESTIONS  
 RFI-2023-HH-01-HAMPS

No.	Question	Answer
1.	<p><b>Section 1 Overview</b></p> <p>What ages are aimed to be served?</p>	<p>Currently, Hampstead Hospital provides care to patients ages 5-25. The Department welcomes input on this topic from those responding to the RFI to help inform future strategy.</p>
2.	<p><b>Section 1 Overview</b></p> <p>What will the Hampstead Hospital service array include?</p>	<p>The current contract, which can be found <a href="#">here</a>, for delivery of clinical services at Hampstead Hospital requires the service array to include:</p> <ul style="list-style-type: none"> <li>- Intensive, acute, inpatient treatment of serious psychiatric and behavioral disorders</li> <li>- Clinically managed high intensity residential withdrawal management on a secure inpatient unit</li> <li>- Partial hospitalization as a structured program of outpatient services for individuals who are stepping down from psychiatric or substance use treatment or as standalone treatment for individuals whose intensive needs can be met outside of a traditional overnight stay</li> <li>- Psychiatric Residential Treatment Facility (currently being developed)</li> </ul> <p>The Department welcomes input on the topic of the future service array from those responding to the RFI.</p>
3.	<p><b>Subsection 2.1 Hampstead Hospital Past and Present</b></p> <p>How will the Department improve communication</p>	<p>The current contract for delivery of clinical services at Hampstead Hospital, which can be found <a href="#">here</a>, requires comprehensive discharge planning, including effective communication and collaboration with each individual's</p>



No.	Question	Answer
	between Hampstead Hospital and Community Based Providers, including the timely distribution of discharge paperwork?	primary care provider, community behavioral health provider, and other support agencies. Please see section 1.13 of the current contract for details. The Department welcomes input on the topic of communication and discharge planning from those responding to the RFI.
4.	<p><b>Subsection 2.1 Hampstead Hospital Past and Present</b></p> <p>Is the long term goal for Hampstead to be a Psychiatric Residential Treatment Facility?</p>	One unit of Hampstead Hospital—but not the entire facility—will be developed into a 12-bed, 24/7 Psychiatric Residential Treatment Facility (PRTF). The PRTF will be one of the most transformational developments for NH, for the first time serving some of the most high-need individuals in a community-oriented, family-oriented manner. We expect the PRTF to open in the winter of 2022-2023. The Department welcomes input on the topic of the PRTF from those responding to the RFI.
5.	<p><b>Subsection 2.2 New Hampshire Children’s System to Care</b></p> <p>Will Hampstead Hospital implement Collective Medical Technologies platform?</p>	Hampstead Hospital will eventually be implementing Collective Medical Technologies – a platform to share information about the status of patients entering, leaving, or moving between care settings - much the same way New Hampshire Hospital does, but a precise timeline has not yet been developed.
6.	<p><b>Subsection 2.2 New Hampshire Children’s System to Care</b></p> <p>With the efforts the Department is taking to establish infant mental healthcare, how will philosophical practices be shared with Hampstead Hospital staff and utilized in the treatment milieu?</p>	The Department is expanding services offered by the care management entities to include Early Childhood Enhanced Care Coordination consistent with the System of Care values. Hampstead Hospital will continue to be an integral part of the System of Care.
7.	<p><b>Subsection 2.2 New Hampshire Children’s System to Care</b></p>	The Psychiatric Residential Treatment Facility will be a Level 5 residential treatment provider. The Comprehensive



No.	Question	Answer
	<p>How does Department envision the residential component of Hampstead Hospital braiding with Maximus, the conflict free entity who provides the Comprehensive Assessment for Treatment assessments for residential services?</p>	<p>Assessment for Treatment (CAT) process will be the same for the (PRTF) as it is for all residential treatment providers.</p> <p>Currently, the contractor works in partnership with the Care Management Entities (CME) to ensure individuals are referred, admitted, discharged, and transitioned in a timely manner and in alignment with the individual's clinical needs.</p>
8.	<p><b>Subsection 2.2 New Hampshire Children's System to Care</b></p> <p>Where do the Care Management Entities fit into this model of care?</p>	<p>Currently, the contractor works in partnership with the Care Management Entities (CME) through the Transitional Residential Enhanced Care Coordination program to ensure successful and timely transition from acute care.</p>
9.	<p><b>Subsection 2.2 New Hampshire Children's System to Care</b></p> <p>How will the Department ensure there are developmental units available for children with comorbidities?</p>	<p>Currently, the contractor must provide secure inpatient treatment programs for individuals with atypical development experiencing behavioral, mood or psychiatric dysregulation as evidenced by diagnostic comorbidities.</p> <p>We welcome feedback on this topic from those responding to the RFI.</p>
10.	<p><b>Subsection 2.2 New Hampshire Children's System to Care</b></p> <p>How will the Department provide continuity in services for children?</p>	<p>Continuity in services is a core expectation in the current Hampstead contract, including the necessity to collaborate in treatment and discharge planning with each individual's primary care provider; community behavioral health provider; and other support agencies, including, but not limited to, the Bureau for Children's Behavioral Health; the Division for Children, Youth and Families (DCYF); any State-designated Care Management Entities (CME); school</p>



No.	Question	Answer
		and Peer Support providers; and community mental health centers. We welcome feedback on this topic from those responding to the RFI.
11.	<p><b>Subsection 2.2 New Hampshire Children’s System to Care</b></p> <p>How will the Department ensure outpatient services are available for children?</p>	This RFI is primarily focused on inpatient and residential treatment for youth. However, as part of the System of Care transformation and the Ten-Year Mental Health Plan, the Department is committed to ensuring that Hampstead Hospital fits into the full continuum of care, and services are available at every level of care.
12.	<p><b>Subsection 2.2 New Hampshire Children’s System to Care</b></p> <p>What is the State’s plan for the Sununu Youth Services Center (SYSC)?</p>	While SYSC is not within the scope of the current RFI, the Department is supporting the plan for SYSC that is in the report available <a href="#">here</a> – development of an 18 bed clinically/therapeutically-focused, architecturally secure facility.
13.	<p><b>General</b></p> <p>Can parents or caregivers respond to this RFI?</p>	Yes. The purpose is to obtain feedback from all community members. Responses to all questions are encouraged but are not required. Your response can be brief (a few sentences) or longer (a few paragraphs). Responses can be submitted in the body of an email or an emailed attachment to <a href="mailto:contracts@dhhs.nh.gov">contracts@dhhs.nh.gov</a> and <a href="mailto:Brooke.L.Provost@dhhs.nh.gov">Brooke.L.Provost@dhhs.nh.gov</a> .