



OFFICIAL RESPONSES TO VENDOR QUESTIONS-2  
 RFP-2022-DLTSS-05-ELECT

No.	Question	Answer
1.	<p><b>Exhibit G, EVV Requirements Matrix Addendum #3</b>                      Will the Department publish a list of changes to the requirements that were published with Exhibit G, EVV Requirements Matrix Addendum #3?</p>	<p>No. Exhibit G, EVV Requirements Matrix Addendum #3 is published to the Department's website in Excel format. Vendors must complete and submit Exhibit G, EVV Requirements Matrix Addendum #3 with their proposals.</p>
2.	<p><b>Appendix B, Business and Technical Requirements, Section 3, Scope of Services, Subsection 3.8, Key Performance Measures and Liquidated Damages , Req. # B12.5</b>                      Can the State clarify the definition of transaction in this context?</p>	<p>Transactions include all EVV data activity within or interfaced with the Vendor's system. Data cannot be modified undetectably. In addition, data needs to be sent and received with guaranteed delivery regardless of the interface mode (e.g., API or batch). See Addendum #4.</p>
3.	<p><b>Appendix B, Business and Technical Requirements, Section 3, Scope of Services, by adding Subsection 3.8, Key Performance Measures and Liquidated Damages , Req. # B12.8</b>                      Will the Department define "standardized reports" in this context?</p>	<p>Standardized reports will be defined and mutually agreed upon during detailed report design. Standardized reports could refer to system reports or could be custom reports run on a scheduled basis by the Vendor. See Req. #B12.8.</p>
4.	<p><b>Appendix B, Business and Technical Requirements, Section 3, Scope of</b></p>	



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	<p><b>Services, by adding Subsection 3.8, Key Performance Measures and Liquidated Damages , Req. # B12.8</b></p> <p>Will the State consider modifying this requirement to exclude penalties for predetermined or scheduled downtimes, such as in the case of regular maintenance?</p>	<p>Yes. Penalties will not be assessed during system downtime due to scheduled maintenance. See Addendum #4.</p>
5.	<p><b>Appendix B, Business and Technical Requirements, Section 3, Scope of Services, by adding Subsection 3.8, Key Performance Measures and Liquidated Damages , Req. # B12.12</b></p> <p>The liquidated damages for this requirement refer to the "modification implementation".</p> <p>(a) Can the Department define "modification implementation?"</p> <p>(b) Does this definition apply to only this requirement or for the project as a whole?</p> <p>(c) Does it apply to all requirements in the RFP or only for system modifications (which may be considered outside of the RFP's listed requirements)?</p>	<p>a. Modification implementation includes any custom modifications requested by the Department. From Appendix G, Delivery Method Column "Custom - Feature/Function can be provided with custom modifications."</p> <p>b. For the project as a whole.</p> <p>c. For those RFP requirements where custom programming is needed to meet the Department's requirements or after implementation for Department requested system modifications using system enhancement pool hours.</p>
6.	<p><b>Appendix B, Business and Technical Requirements, Section 3, Scope of Services, by adding Subsection 3.8, Key Performance Measures and</b></p>	<p>a. This refers to the reports identified in the Implementation Activity / Deliverables / Milestones worksheet.</p>



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	<p><b>Liquidated Damages , Req. # B12.22</b></p> <p>(a) Are the reports referenced in this requirement related to deliverables and project status, or are these reports within the EVV system solution (missed visits, etc)?</p> <p>(b) Can the State provide a detailed breakdown of reporting requirements, including frequency and due dates?</p>	<p>b. This will be determined through Deliverable Expectation Documents and the schedule as proposed by the Vendor in the Implementation Activity / Deliverables / Milestones worksheet.</p>
7.	<p><b>Exhibit E Addendum #3, Pricing, Table E-1.1</b></p> <p>Are Vendors required to provide a projected delivery date for each deliverable listed on Exhibit E Addendum #3, Pricing, Table E-1.1, even for deliverables that are not included with the Vendor's proposal?</p>	<p>No. Vendors may indicate that deliverables on Exhibit E Addendum #3, Pricing, Table E-1.1 are not included with their proposal by entering Not Applicable in the column Projected Delivery Date.</p>
8.	<p><b>Exhibit G, EVV Requirements Matrix Addendum #3, Req. #B1.2</b></p> <p>42 CFR 431.206 is related to determination of benefits and notification of claim disposition.</p> <p>Please clarify how this applies to the EVV system.</p>	<p>In accordance with 42 CFR 431.200, "This subpart {42 CFR 431.206} implements section 1902(a)(3) of the Act, which requires that a State plan provide an opportunity for a fair hearing to any person whose claim for assistance is denied or not acted upon promptly. This subpart also prescribes procedures for an opportunity for hearing if the Medicaid agency takes action to suspend, terminate, or reduce services."</p> <p>The relevant application is how EVV may affect services for individuals.</p>
9.	<p><b>Exhibit G, EVV Requirements Matrix Addendum #3, Req. #B2.6</b></p>	<p>Req. #2.6 is re-worded. See Addendum #4.</p>

**New Hampshire Department of Health and Human Services  
Electronic Visit Verification System**



No.	Question	Answer
	Appendix E requires pricing through June 2026. Will the Department provide a table for pricing to match Req. #B2.6?	
10.	<b>Exhibit G, EVV Requirements Matrix Addendum #3, Req. #H2.12</b> What is "Department BCCP?"	BCCP is the Business Continuity and Contingency Plan. See Addendum #4.
11.	<b>General</b> Can vendors submit their final Cost proposal and Technical proposal in the same email?	Yes. Vendors may submit their final Cost proposal and Technical proposal in the same email. However, each proposal must be in a separate document, and clearly marked.
12.	<b>General</b> Please confirm if Exhibit D is referring to the Certification Regarding Drug-Free Workplace Requirements document.	Yes. Appendix I, DHHS Standard Exhibits, Exhibit D is titled Certification Regarding Drug-Free Workplace Requirements. This exhibit will be included with any resulting contract. The exhibits in Appendix I, DHHS Standard Exhibits do not need to be submitted with Vendors' proposals.