



OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2022-DMS-04-ASSET

No.	Question	Answer
1.	Section 1.1.2. Project Overview/Justification, item #1.1.2.1.5., page 5 Are results from financial institutions (FIs) desired only, or would the Department like to see other results, such as employer data and asset information (e.g., vehicles and other assets owned).	At this time we are only seeking results from financial institutions.
2.	Section 1.1.2. Project Overview/Justification, item #1.1.2.1.10., page 6 Does the Department prefer to view results via secure file transfer only, via a portal only, or both?	The Department does not have a preference.
3.	Section 1.1.3. Scope of Work (SOW) Overview, item #1.1.3.1., page 6 For the applicants and spouses in scope, what is the latest breakdown of your current volume by month over the past 12 months? Please provide any anticipated forecasted volumes as well.	The Department anticipates a slight increase during the COVID-19 PHE 'unwind' period.
4.	Section 2.2. Electronic Proposals, page 8 The RFP notes that files must be less than 10MB in size, but do not need to be broken down unless they are 25MB or higher in size. Therefore, please confirm files over 10MB, but less than 25MB, will be accepted and advise if there is a set threshold the Department has for file sizes which can be sent electronically.	There is no threshold for file size, if the size of one document is over 25MB, it is recommended to split it into separate emails.
5.	Section 3.1.6. Section III: Responses to System Requirements and Deliverables, page 13 Please confirm this section should only include a	This is in reference to the Attachment 1 - Business and Technical Requirements.

**New Hampshire Department of Health and Human Services
Electronic Asset Verification System**



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	reference to the bidder's separately completed Excel attachment, and not answers to Appendix B. Business/Technical Requirements and Deliverables.	
6.	Topic 15. Migration Strategy, page 40 Does the Department anticipate the vendor's system to act as the system of record?	This is for the vendor to propose.
7.	Topic 22. Hosted System, item #1, page 43 Does the Department have a preference on the type of solution offered, such as COTS or SaaS, that would potentially minimize any implementation time?	This is for the vendor to propose.
8.	Topic 22. Hosted System, item #5, page 43 Due to the highly confidential nature of audits undertaken at the data center level, please confirm these materials can be provided upon selection as a finalist and not with vendors' initial responses so long as information on the controls in place is provided.	This is for the vendor to propose.
9.	General Question Please confirm full copies of all plan deliverables are not required at this time and narratives only will suffice where requirements denote a "proposed plan".	The deliverables are not required with the response.
10.	Section 1. Pricing, pages 50 – 57 Data providers typically have per transaction pricing. Is the Department open to alternative pricing models, such as per transaction pricing, in lieu of fixed annual pricing? If not, could a maximum transaction count	We do consider alternative pricing models and have implemented both per transaction pricing as well as max transaction counts.

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	be defined if fixed cost?	