

New Hampshire Department of Health and Human Services
 Division of Finance and Procurement
 Bureau of Contracts and Procurement
 Scoring Sheet

Project ID # **RFP-2022-NHH-04-CLAIM**
 Project Title **Claims Management Services**

	Maximum Points Available	Ability Network	Change Health Care	Netsmart
Technical				
5.1.1. Experience (Q1)	40	40	40	5
5.1.2. Behavioral Health Eperience (Q2)	30	28	25	5
5.1.3. Implementation plan (Q3)	50	45	25	40
5.1.4. Notification of terminations (Q4)	10	10	0	2
5.1.5. Unscheduled downtime (Q5)	25	25	0	0
5.1.6. Administrative functions (Q6)	75	50	27	0
5.1.7. Disabling process (Q7)	10	5	5	2
5.1.8. Add insurance companies (Q8)	15	15	5	2
5.1.9. Parent-child relationships (Q9)	15	8	0	0
5.1.10. Assistance with issues (Q10)	50	50	25	25
5.1.11. Qualifications of staff (Q11)	25	25	20	0
5.1.12. Reporting Information and Client dashboard (Q12)	75	70	55	17
Subtotal - Technical	420	371	227	98
Cost				
5.2.1. Price Proposal (Appendix D)	150	125	75	25
Subtotal - Cost	150	125	75	25
IT Requirements				
5.3.1. Business and Technical Requirements (Appendix E)	50	50	50	40
5.3.2. Activities, Deliverables, and Milestones (Appendix F)	50	50	0	20
Subtotal -IT	100	100	50	60
TOTAL POINTS	670	596	352	183

Reviewer Name
1 Charlene Noyes
2 Donna Ferland
3 Sean Hollingsworth
4 Greg Husband

Title
Supervisor IV
NHH Finance Director
Administrator, Revenue Cycle Ops.
NHH DoIT Lead