



OFFICIAL RESPONSES TO VENDOR QUESTIONS
 RFP #

No.	Question	Answer
1.	<p>Section 2 Statement of Work, Subsection 2.1, Scope of Services, , Paragraph 2.1.2, Subparagraph 2.1.2.2, Preventative Maintenance, Part 2.1.2.2.1, Subpart 2.1.2.2.1.1</p> <p>Will the selected Vendor be required to provide replacement batteries to complete the preventative maintenance requirements?</p>	<p>Yes. See Addendum #1.</p>
2.	<p>Section 2 Statement of Work, Subsection 2.1, Scope of Services, Paragraph 2.1.12</p> <p>Will the selected Vendor be required to provide at least two (2) Certified Biomedical Equipment Technicians for each service call at New Hampshire Hospital (NHH)?</p>	<p>No. See Addendum #1.</p>
3.	<p>Section 4, Solicitation Response Process, Subsection 4.3, Questions and Answers</p> <p>Is there a mechanism to allow Vendors to ask follow-up questions to the Department's responses to Vendor Questions?</p>	<p>No. See Section 4, Solicitation Response Process, Subsection 4.3, Questions and Answers.</p>
4.	<p>Section 4, Solicitation Response Process, Subsection 4.3, Questions and</p>	<p>No. Written answers to questions received will be posted on the Department's website at: https://www.dhhs.nh.gov/news-and-</p>

**New Hampshire Department of Health and Human Services
Inspection, Testing, Maintenance and Repairs of Clinical Equipment**



No.	Question	Answer
	<p>Answers, Paragraph 4.3.2, Department Responses, Subparagraph 4.3.2.1 Will Vendors receive the Department's responses to vendor questions by email??</p>	<p>media/rfp-2023-nhh-03-inspe-inspection-testing-maintenance-and-repairs-clinical-equipment. See Section 4, Solicitation Response Process, Subsection 4.3, Questions and Answers, Paragraph 4.3.2, Department Responses, Subparagraph 4.3.2.1.</p>
5.	<p>Section 6, Solicitation Response Requirements, Subsection 6.3, Technical Response Requirements, Paragraph 6.3.2 If the Vendor does not currently employ any of the key personnel who would provide services under the resulting contract, can the Vendor submit a detailed job description for the vacant position, instead of a resume?</p>	<p>Yes. See Addendum #1.</p>
6.	<p>Appendix B, New Hampshire Hospital Clinical Equipment List Will the Department provide Appendix B, New Hampshire Hospital Clinical Equipment List in an addressable format?</p>	<p>Yes. Appendix B, New Hampshire Hospital Clinical Equipment list is published to the Department's website at: https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/inline-documents/sonh/appendix-b-clinical-equipment-list-cm-2.7.2023.docx.</p>
7.		
8.	<p>Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal, Line 1 Is the amount required for Line 1, Line Cost the annual rate or a six month rate?</p>	<p>The amount required for Line 1 is the Vendor's proposed cost for one (1) six-month service visit as described in Section 2 Statement of Work, Subsection 2.1, Scope of Services, Paragraph 2.1.2, Subparagraph 2.1.2.2, Preventative Maintenance. See Appendix C Addendum #1.</p>
9.	<p>Appendix C Transmittal Letter, Vendor Information,</p>	<p>The space for the dollar amount on Line 1 in the Description of Service column has been removed. See Appendix C Addendum</p>



No.	Question	Answer
	<p>and Cost Proposal, Section 5, Cost Proposal, Line 1</p> <p>What dollar amount is supposed to go under the Description of Service column for Line 1?</p>	<p>#1.</p>
10.	<p>Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal, Lines 2-7</p> <p>What is the time period in which the quantities of services listed on Lines 2-7 will be provided by the selected Vendor?</p>	<p>The quantities of services listed on Lines 2-7 do not represent a fixed period of time. The pricing for these services will be used to calculate the Cost Proposal score for each proposal, so the services must be a fixed quantity. See Section 3, Solicitation Response Evaluation, Subsection 3.2, Cost Proposal Evaluation Criteria, and Appendix C Addendum #1.</p>
11.	<p>Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal, Line 5</p> <p>Will the Department please clarify or provide examples when labor for Engineering Code and Regulatory Consultation is required?</p>	<p>The selected Vendor may be required to provide consultation about applicable regulatory codes and/or accepted engineering practices in certain situations, for example, during the specification and purchase of new equipment, and during installation of new equipment, or relocation and reinstallation of existing equipment. See Section 2, Statement of Work, Section 2.1, Scope of Services and Appendix C Addendum #1.</p>
12.	<p>Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal, Line 9</p> <p>Is Line 9 of Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal</p>	<p>Yes. See Appendix C Addendum #1.</p>



No.	Question	Answer
	the total of Lines 1-8?	
13.	<p>Appendix C Transmittal Letter, Vendor Information, and Cost Proposal, Section 5, Cost Proposal, Line 9</p> <p>Does Line 9 represent the actual cost for a fixed period of time?</p>	<p>No. Line 9 is the Total Proposal Cost that will be used to calculate the Cost Proposal score for each proposal. The amount on Line 9 does not necessarily represent the actual cost for services for any particular fixed time period. See Section 3, Solicitation Response Evaluation, Subsection 3.2, Cost Proposal Evaluation Criteria and Appendix C Addendum #1.</p>
14.	<p>General</p> <p>Will the Department provide the current contract for these services?</p>	<p>The current contract for these services was approved by the New Hampshire Governor and Executive Council on November 25, 2019. The current contract is published on the New Hampshire Secretary of State's website at: https://sos.nh.gov/media/wvff1pmt/013-gc-agenda-112519.pdf</p>
15.	<p>General</p> <p>How many times per year, on average, has the Department required emergency service calls for clinical equipment?</p>	<p>In past history, the Department required emergency services after hours less than one time per year, on average.</p>