



OFFICIAL RESPONSES TO VENDOR QUESTIONS  
RFP-2024-DES-05-CREDI

No.	Section	Question	Answer
1.	Section 1. Purpose and Overview; Subsection 1.1. Introduction.	Please clarify bullet three (3): “Ability to accept monthly reports and payment history updates from the Department, in a format specified by the Department.”	<p>See Subsection 2.5. Credit Reporting Requirements: Accepting Reports from the Department. For example:</p> <ul style="list-style-type: none"> <li>• Paragraph 2.5.1. describes that the selected Vendor must accept Department-provided child support case reports via a Secure File Transfer Protocol.</li> <li>• Paragraph 2.5.4. describes that the selected Vendor must update consumer reporting agencies with the payor’s credit reporting information.</li> </ul> <p>The selected Vendor must be a consumer reporting agency, pursuant to <a href="#">New Hampshire Revised Statutes Annotated Section 161-C:26-a</a>.</p>
2.	Section 8. Compliance; Subsection 8.6. Background Checks.	Does the Department require a criminal background check for the selected Vendor’s personnel who will be providing services under the terms of the Contract?	Yes; see Subsection 8.6. Background Checks.