**Instructions**: Provide detailed responses in the text boxes to the questions below. If additional attachments are required as specified below, submit the attachments in the order they are requested below. There is no page limit for this Appendix D – Technical Response to Questions or any associated attachments.

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| **Vendor Name** |  |

1. ***Describe your experience implementing programs that support, expand, and enhance services identified in this RFP for populations and communities described in Section 1.7. Include your familiarity with the current NH harm reduction and care linkage infrastructure.***

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1. ***Provide your Outreach and Engagement Plan. Include:***
	1. *What communities and/or highly burdened geographic areas will be targeted and data to support that determination.*
	2. *How you will reach and engage identified communities and/or geographic areas and target populations identified in Section 1.7.1.*
	3. *How you will engage people with lived experience of SUD to become involved in the Navigator role.*

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1. ***Provide a detailed description of your approach to providing Community-based Linkage To Care services and provide a proposed Work Plan with a detailed project timeline that includes, but is not limited to:***
	1. *Milestones and benchmarks for implementation.*
	2. *Possible project barriers and constraints, including suggested mitigation strategies for each.*
	3. *How you will ensure funding is not supplanted and duplication of existing efforts does not occur.*

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1. ***Provide a detailed description of your approach to providing Harm Reduction Services and Supports and provide a proposed Work Plan with a detailed project timeline that includes, but is not limited to:***
	1. *Milestones and benchmarks for implementation.*
	2. *Possible project barriers and constraints, including suggested mitigation strategies for each.*
	3. *How you will ensure funding is not supplanted and duplication of existing efforts does not occur.*

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1. ***Describe your SMART process and outcome objectives with indicators that will guide Program activities and communicate progress, barriers, and mitigation strategies. Include short-term, intermediate, and long-term goals for the proposed Program and identify and explain what data will be collected and explain how it will be presented to demonstrate progress toward meeting identified Program objectives.***

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1. ***What is the current capacity of your organization to carry out all requirements of the Scope of Services in this RFP? Provide a Program Staff List – Appendix E, including an organizational chart; resumes for key staff; job descriptions of and strategies to hire for vacant positions; and your organization’s Continuity of Operations Plan that ensures the essential functions of the program continue or resume in the event of a disruption of normal operations.***

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