



ADDENDUM #1

RGA-2023-DMS-01-ELECT Electronic Visit Verification

On June, 2023, the New Hampshire Department of Health and Human Services, Division of Long Terms Supports and Services, Division of Medicaid Services, and Division of Program Quality and Integrity (“Department”), published a Request for Grant Applications (“RGA” or “solicitation”) seeking responses from Medicaid Personal Care and Home Health Care providers to help mitigate the cost for providers to become compliant with the 21st Century Cures Act Electronic Visit Verification (EVV) requirements.

The Department is publishing this addendum to:

1. Modify Section 1. Purpose and Overview, Subsection 1.4. Background, to add Paragraph 1.4.4., to read:

1.4.4. Additional Information

- 1.4.4.1. For providers that elect to use the State’s Fiserv AuthentiCare system (Fiserv) contracted solution, the system will be provided at no cost for performing EVV, for the services identified in the NH EVV service list located on the DHHS website at <https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents/2021-11/evv-services-list.pdf>. AuthentiCare is available in a mobile app for the worker to document the visit, and in a web application for administrative staff to review and submit the Medicaid claims produced from the visit data. The web application also features provider specific reports based on the provider’s EVV Visit and claims data. Fiserv will provide “train the trainer” type training for providers and will have on-demand training videos and training information available on their website.
- 1.4.4.2. Providers that elect to use an alternative EVV vendor to document EVV visits, visit data must be sent from the EVV vendor to the Fiserv AuthentiCare Aggregator. There will be no cost for Fiserv to implement the data interface.